

IBM Software Group

TCP Packet Tracing – Part 2

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Agenda

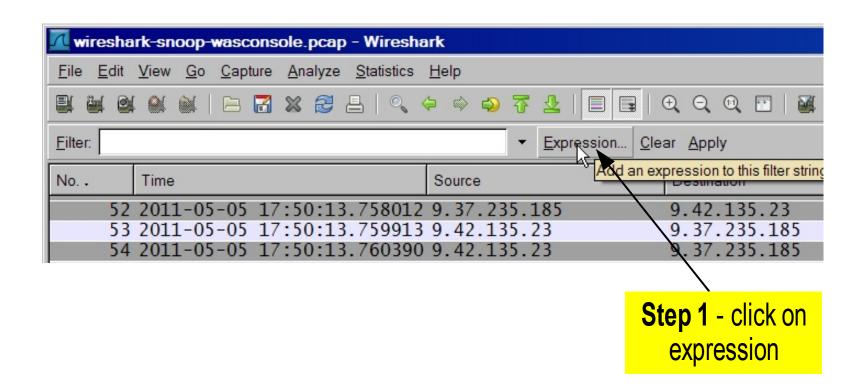
- Main Focus TCP Packet Tracing
 - Debugging / Problem Analysis
 - A Few Quick Tips wireshark filter expressions, packet searches, capture save options
 - Packet Correlation with other logs IBM® HTTP Server, WebSphere HTTP plug-in and WebSphere Application Server
 - Decryption How to decrypt SSL packets





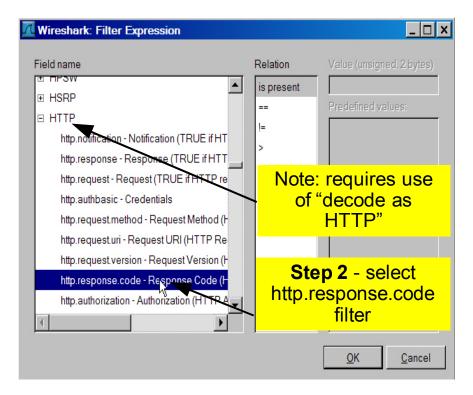


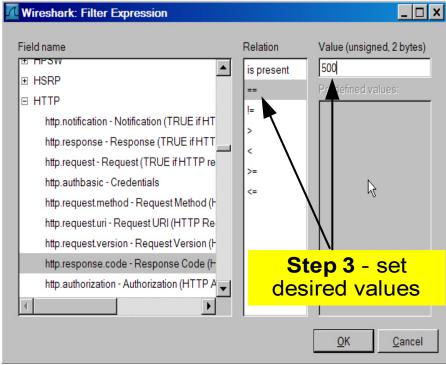
■ **Tip #1** - How to use a **filter expression** to quickly find packets containing an *HTTP* status code(e.g. 200, 500, 400) on a specific server port(e.g. 80, 443)





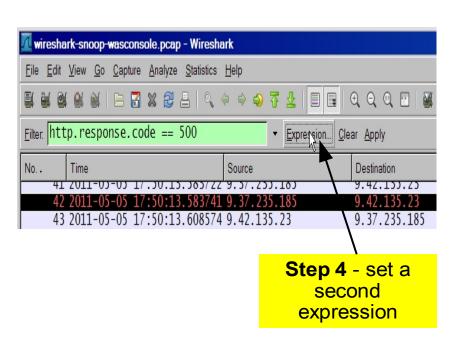
Tip #1 - How to use a filter expression to quickly find packets containing an HTTP status code(e.g. 200, 500, 400) on a specific server port(e.g. 80, 443)

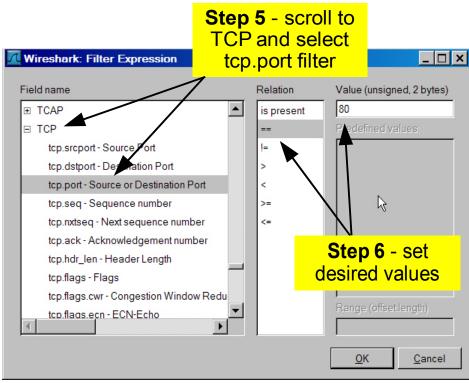






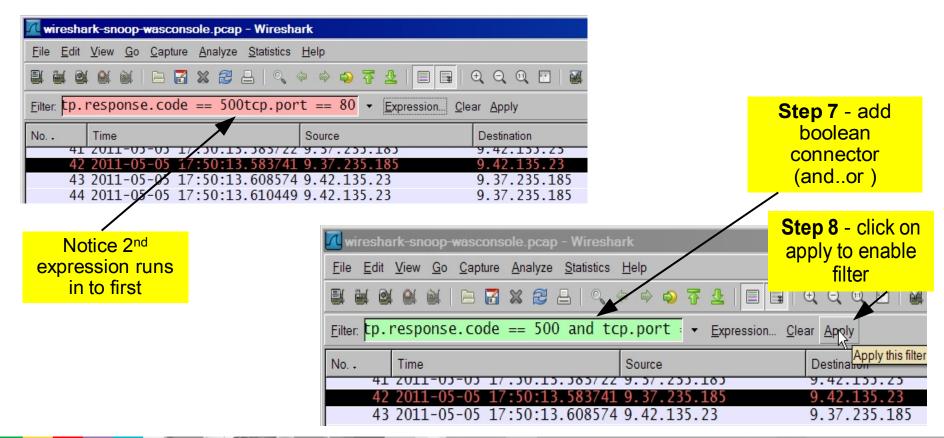
Tip #1 - How to use a filter expression to quickly find packets containing an HTTP status code(e.g. 200, 500, 400) on a specific server port(e.g. 80, 443)





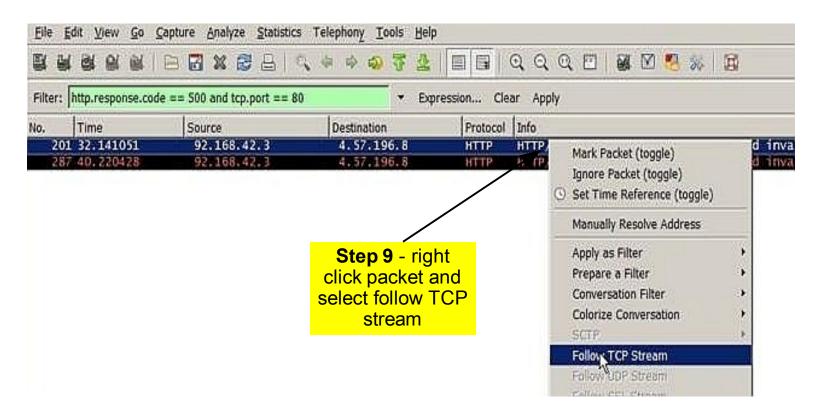


■ **Tip #1** - How to use a **filter expression** to quickly find packets containing an *HTTP* status code(e.g. 200, 500, 400) on a specific server port(e.g. 80, 443)





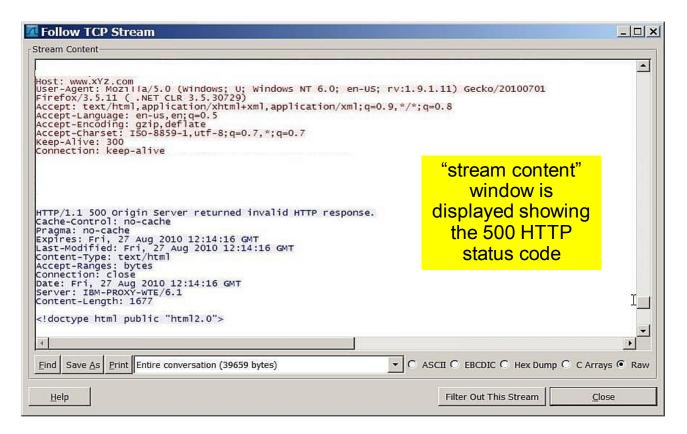
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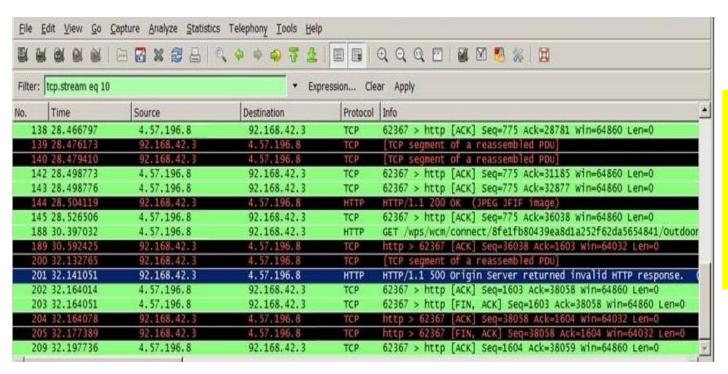
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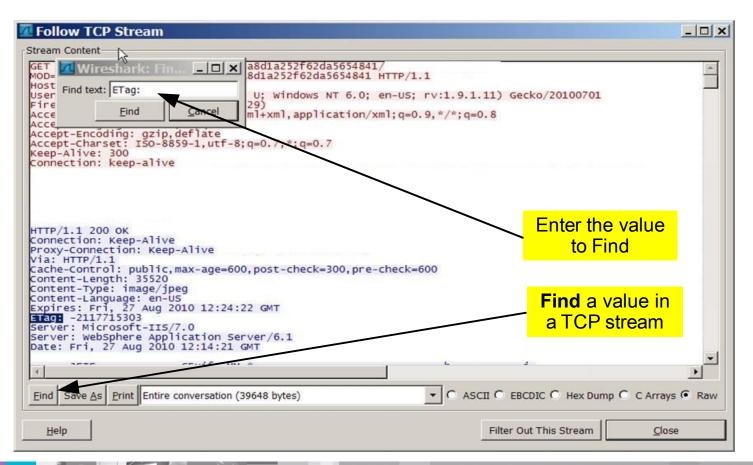


After closing the "stream content" window.. what is shown is the entire TCP stream/connection that includes the 500 response code





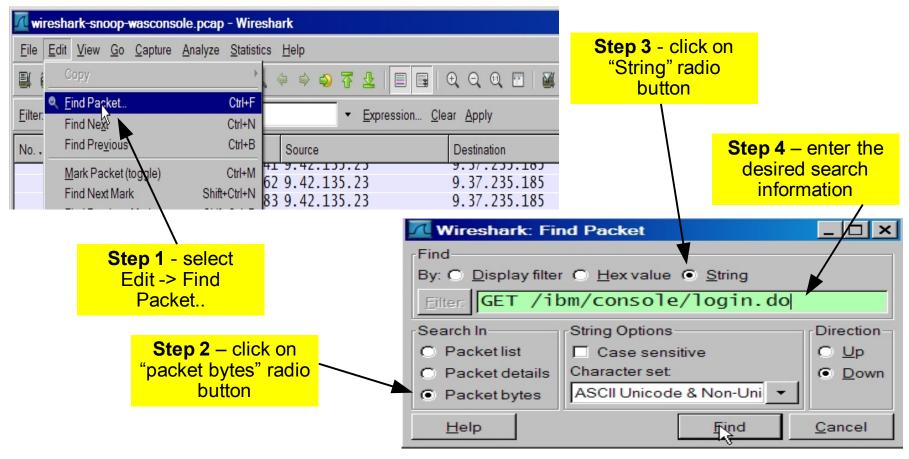
Tip #2 - How to use Find to search for a particular header or string in a filtered TCP stream/connection







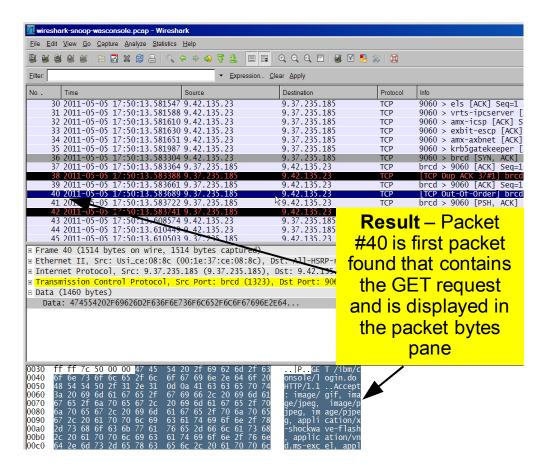
Tip #3 - How to use a quick search string to find a packet containing specific information

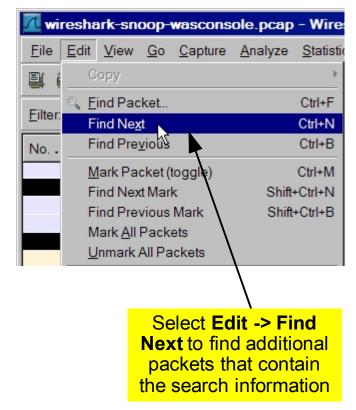






Tip #3 - How to use a quick search string to find a packet containing specific information

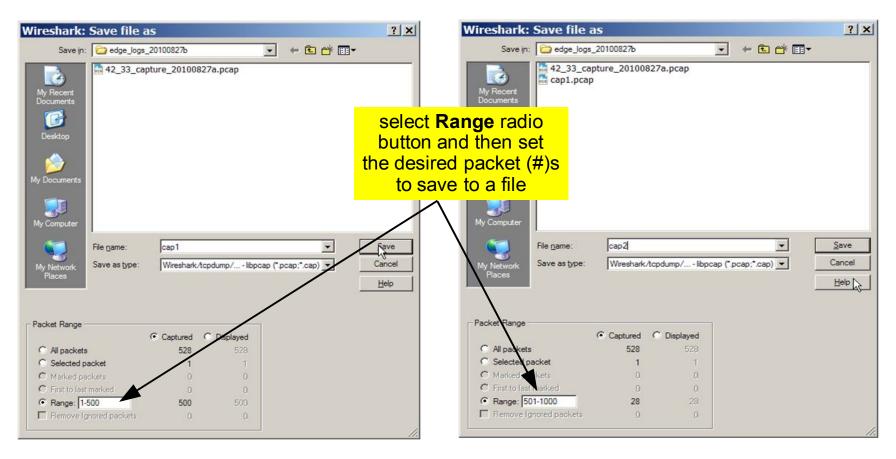








Tip #4 - How to Save a TCP packet capture into smaller more manageable files







PACKET CORRELATION with other logs





- As already mentioned in the previous WSTE presentation titled TCP Packet Tracing – Part1, packet tracing can be helpful in debugging many different types of technical problems. for example..
 - HTTP Header problems
 - Large file downloads or POST upload problems
 - General TCP connect failures, premature connection closures and packet delays
 - SSL handshake problems
- The purpose of this section will NOT be about solving any particular problem. But Instead, the main focus will be to demonstrate how to find the correct request and TCP connection in a packet trace using all the information available to you, including information discovered from other WebSphere related logs. Finding the correct request and TCP connection in a packet trace is vital to debugging any of the above mentioned technical problems





- Needed background **system** information
 - ▶ IP-addresses
 - client (if known), server and middle device (if present)
 - Ports
 - server and middle device (if present)
 - Mac-addresses (if known)
 - all systems
 - From system(s) where TCP packet trace was collected
 - Time Zone (e.g. EDT, CDT)
 - System Date/Clock Time
 - Full URL of request (if known)
 - **Date/Time of failure** (if known)



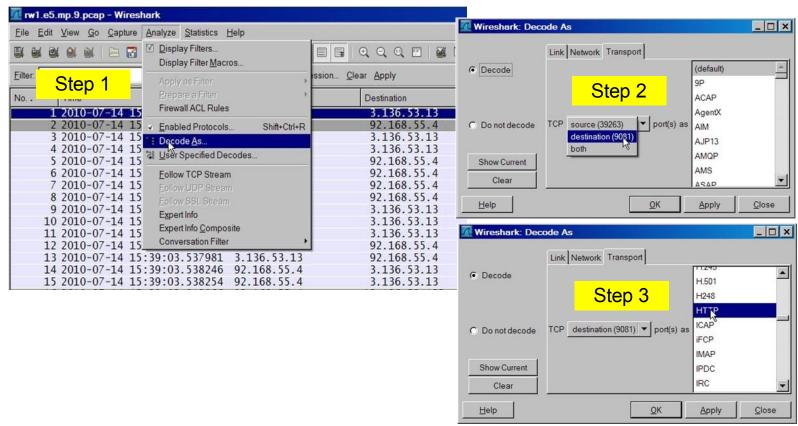
Problem#1 - In the WebSphere plugin trace log (http_plugin.log) – 5 second delay

```
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DEBUG: ws common: websphereGetStream: socket 14 connected to websphere.host.com:9081
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                      GET /snoop/ HTTP/1.1
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                      Accept */*
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                       Referer: https://www.xyz.com/
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                       Accept-Language: en-us
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                       UA-CPU: x86
                                                       Accept-Encoding: gzip, deflate
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                       User-Agent: Mozilla/4.0 (compatible; MSIE 7.0; Windows NT 5.1; .NET CLR 2.0.50727; .
NET CLR 3.0.4506.2152; .NET CLR 3.5.30729; InfoPath.1; MS-RTC LM 8)
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                       Host: www.xyz.com
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                       Cookie: JSESSIONID=0000vU-Ci1V-ZIXw4HkmlavM2bt
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                       $WSIS: true
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                       $WSSC: https
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                      $WSPR: HTTP/1.1
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                      $WSRA: 7.211.65.8
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                      $WSRH: 7.211.65.8
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                       $WSSN: www.xyz.com
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                       $WSSP: 443
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                       Surrogate-Capability: WS-ESI="ESI/1.0+"
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL:
                                                       WS HAPRT WLMVERSION: -1
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - TRACE: ws_common: websphereExecute: Wrote the request; reading the response
[Wed Jul 14 15:47:09 2010] 00007606 b7fcd710 - DETAIL: lib htresponse: htresponseRead: Reading the response: 9f5ebbc
[Wed Jul 14 15:47:14 2010] 00007606 b7fcd710 - DETAIL: HTTP/1.1 200 OK
[Wed Jul 14 15:47:14 2010] 00007606 b7fcd710 - DETAIL:
                                                       Pragma: no-cache
                                                       Expires: Thu, 01 Jan 1970 00:00:00 GMT
[Wed Jul 14 15:47:14 2010] 00007606 b7fcd710 - DETAIL:
[Wed Jul 14 15:47:14 2010] 00007606 b7fcd710 - DETAIL:
                                                       Cache-Control: no-cache
                                                       Cache-Control: no-store
[Wed Jul 14 15:47:14 2010] 00007606 b7fcd710 - DETAIL:
[Wed Jul 14 15:47:14 2010] 00007606 b7fcd710 - DETAIL:
                                                       Content-Type: text/html;charset=ISO-8859-1
[Wed Jul 14 15:47:14 2010] 00007606 b7fcd710 - DETAIL:
                                                       Content-Language: en-US
[Wed Jul 14 15:47:14 2010] 00007606 b7fcd710 - DETAIL:
                                                       Transfer-Encoding: chunked
[Wed Jul 14 15:47:14 2010] 00007606 b7fcd710 - DETAIL:
                                                       Date: Wed, 14 Jul 2010 19:47:14 GMT
[Wed Jul 14 15:47:14 2010] 00007606 b7fcd710 - DETAIL:
                                                       Server: WebSphere Application Server/6.1
```





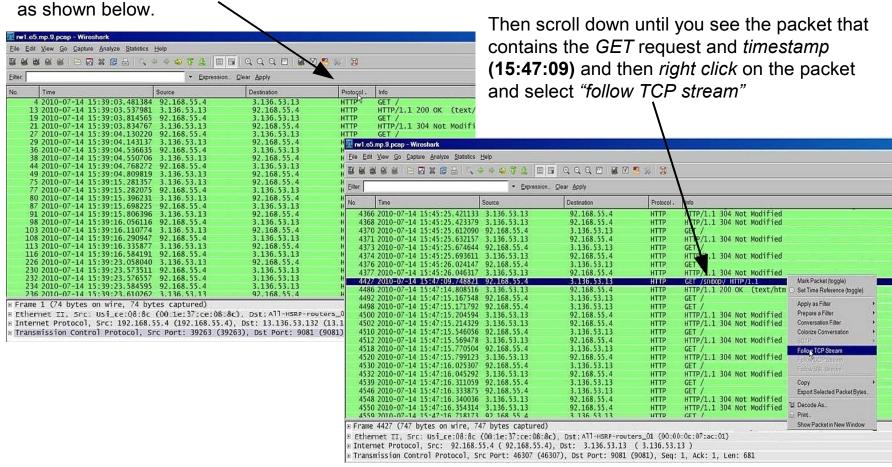
 Since the delay is between plugin<-->WebSphere port 9081, start by decoding port 9081 traffic as HTTP. Decoding as HTTP allows you to see requests (e.g GET) in info column.





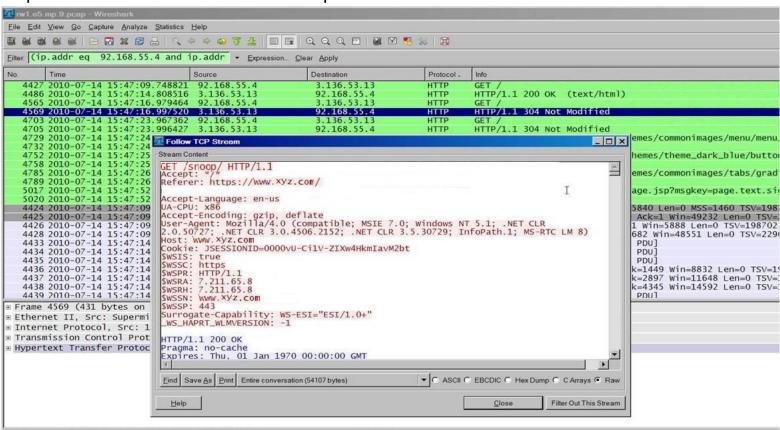


Next – click on the **protocol** column so all the HTTP decoded packets show at the top of the trace





The Stream Content window appears showing the request(s) handled over this connection. Notice the first request matches the request shown in plugin trace log. Close the window to proceed with further review of the tcp stream/connection.





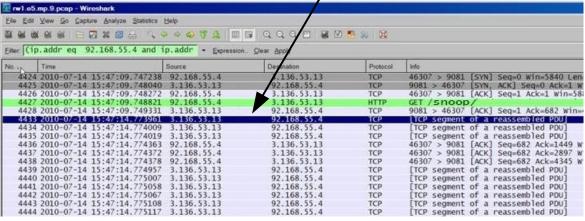


Now, click the **No.** column to sort the connection by packet number. This will ensure the



Results:

- a. packet no. 4427 shows the GET /snoop/ sent at **15:47:09** by plugin side (ip 92.168.55.4)
- b. packet no. 4428 is an immediate ACK from websphere side (ip 3.136.53.13 and port 9081)
- c. Packet no. 4433 is the 200 HTTP Response headers from websphere. **This packet is sent by websphere side 5 seconds after the previous ACK at 15:47:14







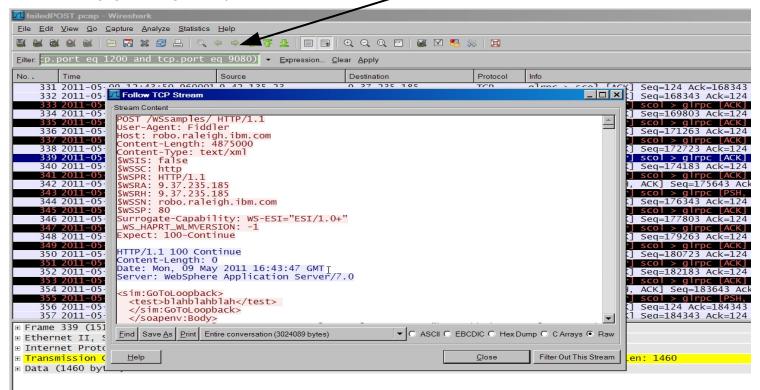
 Problem #2 – WebSphere Application Server's webcontainer tracing (trace.log) indicates a failed POST due to invalid content length

```
[5/9/11 12:43:50:624 EDT] 00000030 HttpRequestMe 1 setMethod(v): POST
[5/9/11 12:43:50:624 EDT] 00000030 HttpRequestMe 3 setRequestURL: set URI to /WSsamples/
[5/9/11 12:43:50:626 EDT] 00000030 BNFHeadersImp 1 Adding header [Host] with value [robo.raleigh.ibm.com]
[5/9/11 12:43:50:626 EDT] 00000030 BNFHeadersImp 3 Saved token [4875000]
[5/9/11 12:43:50:626 EDT] 00000030 BNFHeadersImp 1 Adding header [Content-Length] with value [4875000]
[5/9/11 12:43:50:626 EDT] 00000030 HttpBaseMessa 1 Adding: Content-Length:4875000
[5/9/11 12:43:52:038 EDT] 00000030 srt
                                           1 com.ibm.ws.webcontainer.srt.SRTServletRequest finish
   SRVE0189E: Error occurred while finishing request
                  java.io.IOException: SRVE0080E: Invalid content length
at com.ibm.ws.webcontainer.srt.http.HttpInputStream.finish(HttpInputStream.java:184)
at com.ibm.ws.webcontainer.srt.http.HttpInputStream.close(HttpInputStream.java:532)
at com.ibm.ws.webcontainer.srt.SRTServletRequest.finish(SRTServletRequest.java:2103)
at com.ibm.ws.webcontainer.srt.SRTConnectionContext.finishConnection(SRTConnectionContext.java:80)
at com.ibm.ws.webcontainer.WebContainer.handleRequest(WebContainer.java:1034)
[5/9/11 12:43:52:052 EDT] 00000030 AioSocketIOCh 1 AsyncSocketChannel close, local:
   aquarius/9.42.135.23:9080 remote: robo.raleigh.ibm.com/9.37.235.185:1200
```



 display filters ip.addr eq and tcp.port eq can be used as shown below to quickly find the correct connection in the TCP packet trace

(ip.addr eq 9.37.235.185 and ip.addr eq 9.42.135.23) and (tcp.port eq 1200 and tcp.port eq 9080)





• On the web server side in the **WebSphere plugin trace log** (http_plugin.log) we see the following error and reason why WebSphere side reported SRVE0080E: Invalid content length

```
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
                                                         POST /WSsamples/ HTTP/1.1
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
                                                         User-Agent: Fiddler
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
                                                         Host: robo.raleigh.ibm.com
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
                                                         Content-Length: 4875000
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
                                                         Content-Type: text/xml
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
                                                         $WSIS: false
                                                         $WSSC: http
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
                                                         $WSPR: HTTP/1.1
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
                                                         $WSRA: 9.37.235.1
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
                                                         $WSRH: 9.37.235.1
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
                                                         $WSSN: robo.raleigh.ibm.com
                                                         $WSSP: 80
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
                                                         Surrogate-Capability: WS-ESI="ESI/1.0+"
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
                                                         WS HAPRT WLMVERSION: -1
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
                                                         Expect: 100-Continue
IMon May 09 12:43:50 2011] 00001c50 00000c04 - DEBUG: lib htrequest: htrequestWrite: Waiting for the continue response
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
                                                         HTTP/1.1 100 Continue
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
                                                         Content-Length: 0
                                                         Date: Mon, 09 May 2011 16:43:47 GMT
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DETAIL:
                                                         Server: WebSphere Application Server/7.0
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - DEBUG: lib htrequest: htrequestWrite: Writing the request content
[Mon May 09 12:43:50 2011] 00001c50 00000c04 - TRACE: lib htrequest: htrequestWrite: content length is 4875000
[Mon May 09 12:43:52 2011] 00001c50 00000c04 - TRACE: lib htrequest: htrequesWrite: Read 3022200 of the expected 4875000 bytes so far
[Mon May 09 12:43:52 2011] 00001c50 00000c04 - TRACE: mod was ap20 http://cb/read/body: In the read body callback
[Mon May 09 12:43:52 2011] 00001c50 00000c04 - TRACE: mod was ap20 http: cb read body: Failed to read the full body from the browser. just read
    = 0 of the expected 65536
[Mon May 09 12:43:52 2011] 00001c50 00000c04 - TRACE: lib htrequest: htrequestSetError: Setting the error to: |READ FAILED|(1, Line: 1625)
[Mon May 09 12:43:52 2011] 00001c50 00000c04 - WARNING: ws common: websphereExecute: Error reading post data from client
```



Problem #3 – WebSphere plugin trace log (http_plugin.log) on web server 192.168.185.2
 reports POST body read failure from client side @ 07:45:31 CDT

```
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DEBUG: lib_htrequest: htrequestWrite: Waiting for the continue response
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL: HTTP/1.1 100 Continue
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL: Content-Length: 0
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL: Date: Thu, 18 Mar 2010 12:45:31 GMT
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL: Server: WebSphere Application Server/6.1
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DEBUG: lib htrequest: htrequestWrite: Writing the request content
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - TRACE: lib htrequest: htrequestWrite: content length is 50266
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - TRACE: lib_htrequest: htrequestWrite: Allocating buffer of 50266 for POST content
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - TRACE: mod was ap20 http: cb read body: In the read body callback
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - TRACE: mod was ap20 http://cb/read/body: Read from IHS client 50266 - available 50266
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - TRACE: lib htrequest: htrequesWrite: Read 1460 of the expected 50266 bytes so far
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - TRACE: mod was ap20 http: cb read body: In the read body callback
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - TRACE: lib htrequest: htrequesWrite: Read 2920 of the expected 50266 bytes so far
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - TRACE: mod was ap20 http: cb read body: In the read body callback
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - TRACE: lib_htrequest: htrequesWrite: Read 49640 of the expected 50266 bytes so far
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - TRACE: mod was ap20 http: cb read body: In the read body callback
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - WARNING: mod was ap20 http: cb read body: Failed to read the full
body from the browser, just read = -1 of the expected 626
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - TRACE: lib_htrequest: htrequestSetError: Setting the error to: [READ_FAILED](1, Line: 1625)
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - WARNING: ws common: websphereExecute: Error reading post data from client
```

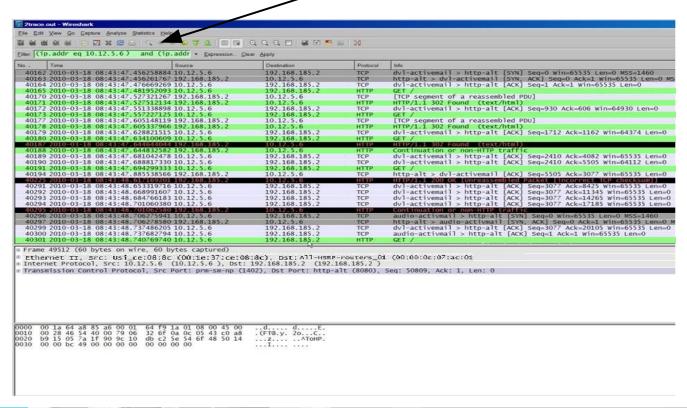


 By following the thread backwards the request is revealed which provides useful information for parsing the TCP packet trace

```
POST /snoop/ HTTP/1.1
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
                                                                                                              Accept: image/qif, image/x-xbitmap, image/jpeq, image/pjpeq, application/x-shockwave-flash, application/vnd.ms-excel,
application/vnd.ms-powerpoint, application/msword, application/xaml+xml, application/vnd.ms-xpsdocument, application/x-ms-xbap, application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-xbap, application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-application/x-ms-applicat
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
                                                                                                             Accept-Language: en-us
                                                                                                              Content-Type: application/x-www-form-urlencoded
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
                                                                                                              Accept-Encoding: gzip, deflate
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
                                                                                                              User-Agent: Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; AAFES IE6 SP1 Build 1.2; .NET CLR 1.1.4322; .NET CLR
2.0.50727; .NET CLR 3.0.04506.30)
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
                                                                                                             Host: www.xyz.com
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
                                                                                                             Content-Length: 50266
                                                                                                              Cache-Control: no-cache
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
                                                                                                             Cookie: JSESSIONID=0000ZaGcCpWO279w0-n9I5Wft0U
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
                                                                                                             $WSIS: false
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
                                                                                                             $WSSC: http
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
                                                                                                             $WSPR: HTTP/1.1
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
                                                                                                             $WSRA: 10.12.5.6
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
                                                                                                             $WSRH: 10.12.5.6
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
                                                                                                            $WSSN: www.xyz.com
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
                                                                                                             $WSSP: 8080
                                                                                                              Surrogate-Capability: WS-ESI="ESI/1.0+"
Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
                                                                                                              WS HAPRT WLMVERSION: -1
[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - DETAIL:
                                                                                                             Expect: 100-Continue
```

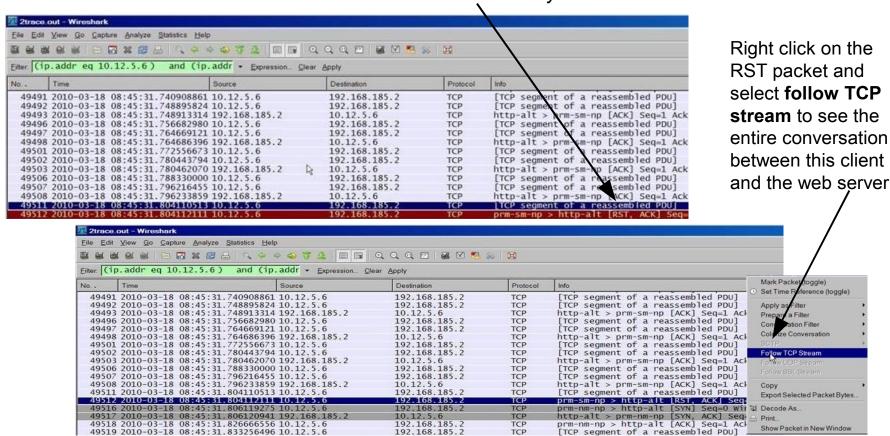


- For starters, use a display filter for the (client ip and web server port) and the web server ip
 - (ip.addr eq 10.12.5.6 and ip.addr eq 192.168.185.2) and (tcp.port eq 8080)



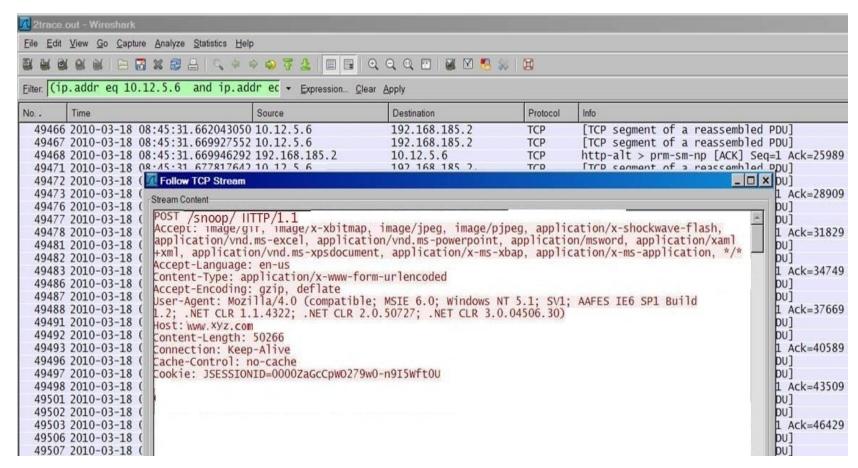


Now, scroll down too the time that matches the POST read failure seen in plugin trace which is **7:45:31CDT** or in this case, it would be **8:45:31 EDT**. Notice the **RST** *from the client* at the time of the failure. *Note: RST is a forced reset of a connection at the TCP layer*





Now that the connection/stream is filtered, we see the request(s) handled over this connection







the packet details pane shows number of data bytes (1460 bytes) contained in each client packet

Packet no. 49420 contains the **POST headers** for this failed request.

Finally, Count the number of **body data** packets from the client starting with the first packet no. 49427 to the last packet no. 49511

The total is 34 packets (each containing 1460 bytes of body data) 34 x 1460 = 49640 bytes of data received before the. RST happened at packet no. 49512. This matches what was recorded in the plugin trace log just before the error.

[Thu Mar 18 07:45:31 2010] 0008406e 00000506 - TRACE: lib_htrequest: htrequesWrite:

Read 49640 of the expected 50266 bytes so far

```
49463 2010-03-18 08:45:31.654168736 192.168.185.2 49466 2010-03-18 08:45:31.662043050 10.12.5.6
                                                                                                                                                                                              http-alt > prm-sm-np [ACK] Seq=1 Ack=23069
[TCP segment of a reassembled PDU]
[TCP segment of a reassembled PDU]
                                                                                                                                  10.12.5.6
192.168.185.2
                   49467 2010-03-18 08:45:31.669927552 10.12.5.
                Frame 49427 (1514 bytes on wire, 1514 bytes captured)
                 Ethernet II, Src: Usi_ce:08:8c (00:1e:37:ce:08:8c), Dst:All-HSRP-routers_01 (00:00:0c:07:ac:01
                 Internet Protocol, Src: 10.12.5.6 (10.12.5.6), Dst: 192.168.185.2 (192.168.185.2)
                  Transmission Control Protocol, Src Port: prm-sm-np (1402), Dst Port: http-alt (8080), Seq: 1169, Ack: 1,
                     Source port: prm-sm-np (1402)
                     Destination port: http-alt (8080)
                     Sequence number: 1169
                                                                     (relative sequence number)
                     [Next sequence number: 2629
                                                                                 (relative sequence number)]
                     Acknowledgement number: 1
                                                                             (relative ack number)
                     Header length: 20 bytes
                 # Flags: 0x10 (ACK)
                    Window size: 65535
                  ⊕ Checksum: 0x7f37 [correct]
                     TCP segment data (1460 bytes)
             0000 00 1a 64 a8 85 a6 00 01 64 f9 1a 01 08 00 45 00 0010 05 dc 46 32 40 00 79 06 2c dd 0a 0c 05 43 c0 a8 0020 b9 15 05 7a 1f 90 9c 10 19 da 5e 54 6f 48 50 10
                                                                                                                             ..f2@.y. ,...C.
 49420 2010-03-18 08:45:31.469259335 10.12.5.6
49427 2010-03-18 08:45:31.477244007 10.12.5.6
49430 2010-03-18 08:45:31.505856148 192.168.185.2
                                                                                                                              192.168.185.2
192.168.185.2
10.12.5.6
                                                                                                                                                                                                  [TCP segment of a reassembled PDU]
[TCP segment of a reassembled PDU]
http-alt > prm-sm-np [ACK] Seq=1 Ack=2629
49431 2010-03-18 08:45:31.534452455 10.12.5.6
                                                                                                                                                                                                   [TCP segment of a reassembled PDU]
                                                                                                                                                                                                  [TCP segment of a reassembled PDU]
http-alt > prm-sm-np [ACK] Seq=1 Ack=5549
 49432 2010-03-18 08:45:31.542336865 10.12.5.6
49433 2010-03-18 08:45:31.542356539 192.168.185.2
                                                                                                                              192.168.185.2
10.12.5.6
                                                                                                                                                                               TCP
                                                                                                                                                                                                http-alt > prm-sm-np [ACK] Seq=1 Ack=5549 [TCP segment of a reassembled PDU] [TCP segment of a reassembled PDU] http-alt > prm-sm-np [ACK] Seq=1 Ack=8469 [TCP segment of a reassembled PDU] [TCP segment of a reassembled PDU] http-alt > prm-sm-np [ACK] Seq=1 Ack=11389 [TCP segment of a reassembled PDU] [TCP segment of a reassembled PDU] [TCP segment of a reassembled PDU] http-alt > prm-sm-np [ACK] Seq=1 Ack=14309 [TCP segment of a reassembled PDU]
 49436 2010-03-18 08:45:31.550224318 10.12.5.6
                                                                                                                              192.168.185.2
10.12.5.6
192.168.185.2
 49437 2010-03-18 08:45:31.570392029 10.12.5.6
49438 2010-03-18 08:45:31.570411535 192.168.185.2
                                                                                                                                                                               TCP
                                                                                                                                                                              TCP
 49441 2010-03-18 08:45:31.578277212 10.12.5.6
 49442 2010-03-18 08:45:31.586164048 10.12.5.6
49443 2010-03-18 08:45:31.586182156 192.168.185.2
49446 2010-03-18 08:45:31.598945660 10.12.5.6
                                                                                                                              192.168.185.2
10.12.5.6
192.168.185.2
                                                                                                                                                                              TCP
TCP
 49447 2010-03-18 08:45:31.606841515 10.12.5.6
                                                                                                                               192.168.185.2
 49448 2010-03-18 08:45:31.606870621 192.168.185.2
49451 2010-03-18 08:45:31.614724916 10.12.5.6
                                                                                                                              10.12.5.6
192.168.185.2
                                                                                                                                                                              TCP
                                                                                                                                                                                                 http-all > prm-sm-np [ACK] Seq=1 Ack=14309
[TCP segment of a reassembled PDU]
http-all > prm-sm-np [ACK] Seq=1 Ack=17229
 49452 2010-03-18 08:45:31.622610640 10.12.5.6
                                                                                                                               192.168.185.2
 49453 2010-03-18 08:45:31.622634673 192.168.185.2
                                                                                                                               10.12.5.6
 49456 2010-03-18 08:45:31.630495283 10.12.5.6
49457 2010-03-18 08:45:31.638379074 10.12.5.6
                                                                                                                              192.168.185.2
192.168.185.2
                                                                                                                                                                                                  [TCP segment of a reassembled PDU]
[TCP segment of a reassembled PDU]
                                                                                                                                                                              TCP
TCP
499-57 2010-03-18 08:45:31.638379074 10.12.5.6

49461 2010-03-18 08:45:31.638398128 192.168.185.2

49461 2010-03-18 08:45:31.646264884 10.12.5.6

49462 2010-03-18 08:45:31.646264884 10.12.5.6

49463 2010-03-18 08:45:31.6545151550 10.12.5.6

49466 2010-03-18 08:45:31.652043075 192.168.185.2

49466 2010-03-18 08:45:31.669927552 10.12.5.6

49467 2010-03-18 08:45:31.669927552 10.12.5.6
                                                                                                                              10.12.5.6
192.168.185.2
                                                                                                                                                                                                  http-alt > prm-sm-np [ACK] Seq=1 Ack=20149
                                                                                                                                                                                                http-alt > prm-sm-np [ACK] Seq=1 Ack=20149 [TCP segment of a reassembled PDU] [TCP Segment of a reassembled PDU] [TCP segment of a reassembled PDU] http-alt > prm-sm-np [ACK] Seq=1 Ack=23069 [TCP segment of a reassembled PDU] http-alt > prm-sm-np [ACK] Seq=1 Ack=1829
                                                                                                                              192.168.185.2
10.12.5.6
                                                                                                                                                                               TCP
                                                                                                                              192.168.185.2
192.168.185.2
10.12.5.6
192.168.185.2
 49471 2010-03-18 08:45:31.677817642 10.12.5.6
 49472 2010-03-18 08:45:31.685701710 10.12.5.6
49473 2010-03-18 08:45:31.685720894 192.168.185.2
                                                                                                                              192.168.185.2
10.12.5.6
                                                                                                                                                                              TCP
TCP
 49476 2010-03-18 08:45:31.693590382 10.12.5.6
                                                                                                                               192.168.185.2
 49477 2010-03-18 08:45:31.701474171 10:12.5.6
49478 2010-03-18 08:45:31.701494724 192.168.185.2
49481 2010-03-18 08:45:31.701494724 192.168.185.2
                                                                                                                              192.168.185.2
10.12.5.6
192.168.185.2
                                                                                                                                                                                                  http-alt > prm-sm-np [ACK] Seq=1 Ack=31829
[TCP segment of a reassembled PDU]
[TCP segment of a reassembled PDU]
                                                                                                                                                                               TCP
 49482 2010-03-18 08:45:31.717248548 10.12.5.6
49483 2010-03-18 08:45:31.717726595 192.168.185.2
49486 2010-03-18 08:45:31.725133193 10.12.5.6
                                                                                                                              192.168.185.2
10.12.5.6
192.168.185.2
                                                                                                                                                                                                  http-alt > prm-sm-np [ACK] Seq=1 Ack=34749
[TCP segment of a reassembled PDU]
[TCP segment of a reassembled PDU]
                                                                                                                                                                              TCP
TCP
 49487 2010-03-18 08:45:31.733020832 10.12.5.6
                                                                                                                               192.168.185.2
                                                                                                                                                                                                  http-alt > prm-sm-np [ACK] Seq=1 Ack=37669

[TCP segment of a reassembled PDU]

[TCP segment of a reassembled PDU]
 49488 2010-03-18 08:45:31.733040916 192.168.185.2
49491 2010-03-18 08:45:31.740908861 10.12.5.6
                                                                                                                              10.12.5.6
192.168.185.2
 49492 2010-03-18 08:45:31.748895824 10.12.5.6
                                                                                                                               192.168.185.2
 49493 2010-03-18 08:45:31.748913314 192.168.185.2
49496 2010-03-18 08:45:31.748913314 192.168.185.2
49496 2010-03-18 08:45:31.756682980 10.12.5.6
49497 2010-03-18 08:45:31.764690121 10.12.5.6
                                                                                                                               10.12.5.6
                                                                                                                                                                                                  http-alt > prm-sm-np [ACK] Seq=1 Ack=40589
                                                                                                                                                                                                  [TCP segment of a reassembled PDU]
[TCP segment of a reassembled PDU]
[TCP segment of a reassembled PDU]
http-alt > prm-sm-np [ACK] Seq=1 Ack=43509
                                                                                                                              192.168.185.2
192.168.185.2
49494 2010-03-18 08:45:31.764686396 192.168.185.2
49498 2010-03-18 08:45:31.772556673 10.12.5.6
49501 2010-03-18 08:45:31.780443794 10.12.5.6
49502 2010-03-18 08:45:31.780462070 192.168.185.2
                                                                                                                              192.168.185.2
10.12.5.6
192.168.185.2
192.168.185.2
10.12.5.6
                                                                                                                                                                                                  [TCP segment of a reassembled PDU]
[TCP segment of a reassembled PDU]
http-alt > prm-sm-np [ACK] Seq=1 Ack=46429
                                                                                                                                                                               TCP
                                                                                                                                                                                                 TCP segment of a reassembled PDU]

[TCP segment of a reassembled PDU]

[TCP segment of a reassembled PDU]

[TCP segment of a reassembled PDU]
 49506 2010-03-18 08:45:31.788330000 10.12.5.6
                                                                                                                               192.168.185.2
 49507 2010-03-18 08:45:31.796216455 10.12.5.6
49508 2010-03-18 08:45:31.796233859 192.168.185.2
                                                                                                                              192.168.185.2
10.12.5.6
                                                                                                                                                                              TCP
                                                                                                                               192.168.185.2
 49511 2010-03-18 08:45:31.804110513 10.12.5.6
 49512 2010-03-18 08:45:31.804112111 10.12.5.6
                                                                                                                                                                                                    orm-sm-np > http-alt [RST, ACK] Seg=50809
```



DECRYPTIONHow to decrypt SSL packets

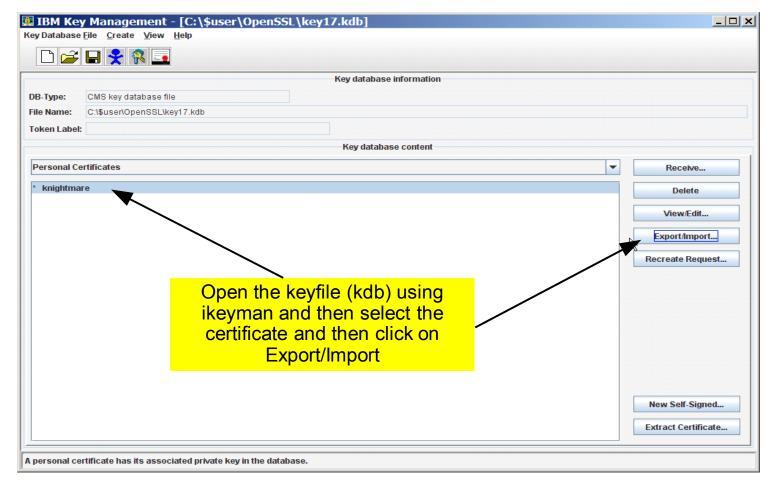




- WireShark requires the private RSA key in PEM format in order to decrypt SSL packets
 - The Key Management Utility (ikeyman) provided with the IBM HTTP Server can be used along with OpenSSL to obtain the private RSA key
 - Ikeyman can be used to export the certificate into a PKCS12 formatted file from the IBM HTTP Server's keyfile (e.g key.kdb)
 - OpenSSL can then be used to extract the private RSA key
 - In wireshark, the private RSA key can then be added and applied under preferences to decrypt the SSL packets











Export/In	nport Key
Choose Act	tion Type
	Choose Export Key as the action type and PKCS12 as the Key file type
Key file type File Name:	knightmare.p12 Browse
Location:	C:\\$user\OpenSSL\PrivKey
	OK Cancel
	Password Prompt X
	Password to protect the target PKCS12 file:
	Confirm Password: *****
	Password Strength:
Then supply a new password and click OK	
	OK Clear Cancel





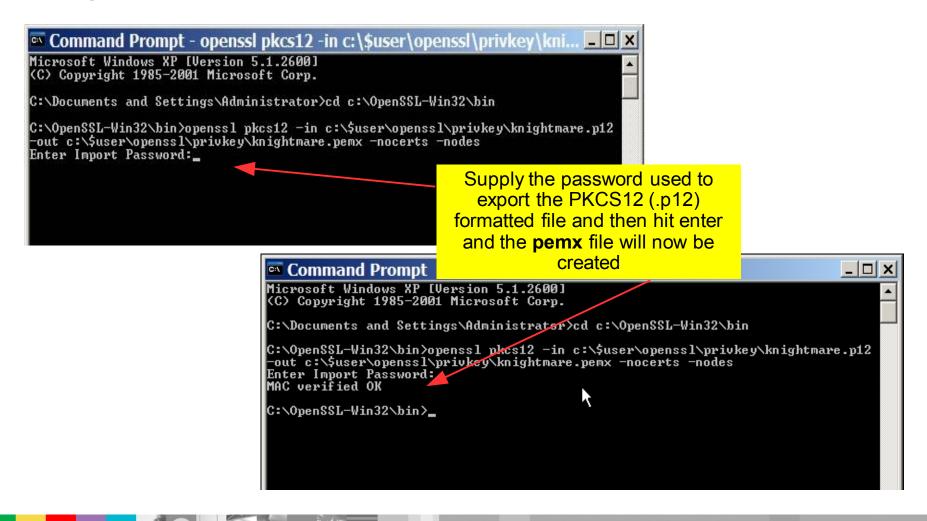
Obtain OpenSSL from www.openssl.org

Use the following openssl command to create a pemx file

```
Command Prompt
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.
C:\Documents and Settings\Administrator>cd c:\OpenSSL-Win32\bin
C:\OpenSSL-Win32\bin>openss1 pkcs12 -in c:\$user\openss1\privkey\knightmare.p12
-out c:\$user\openssl\privkey\knightmare.pemx -nocerts -nodes_
```







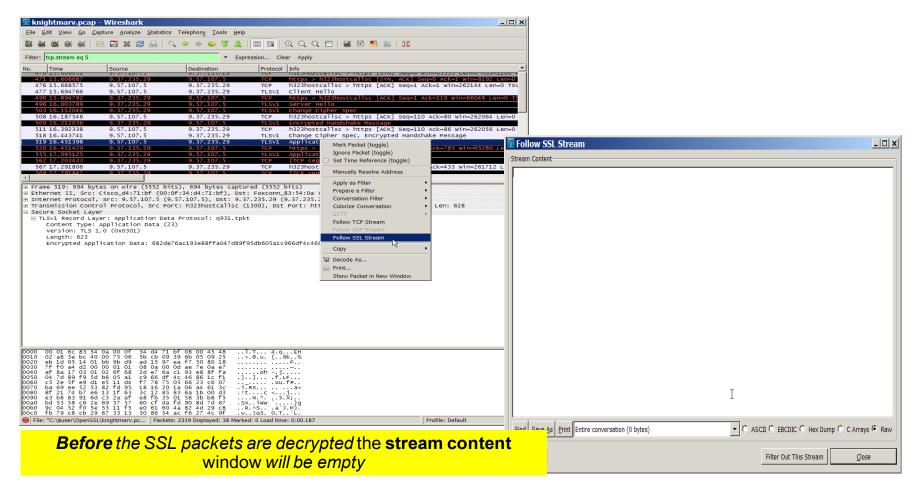


Use the following OpenSSL command to create the RSA file from pemx file

```
_ 🗆 x
Command Prompt
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.
C:\Documents and Settings\Administrator>cd c:\OpenSSL-Win32\bin
C:\OpenSSL-Win32\bin>openss1 pkcs12 -in c:\$user\openss1\privkey\knightmare.p12
-out c:\$user\openssl\privkev\knightmare.pemx -nocerts -nodes
Enter Import Password:
MAC verified OK
C:\OpenSSL-Win32\bin>openssl rsa -in c:\$user\openssl\privkey\knightmare.pemx -o
ut c:\$user\openssl\privkey\knightmare.rsa
writing RSA key
C:\OpenSSL-Win32\bin>
```

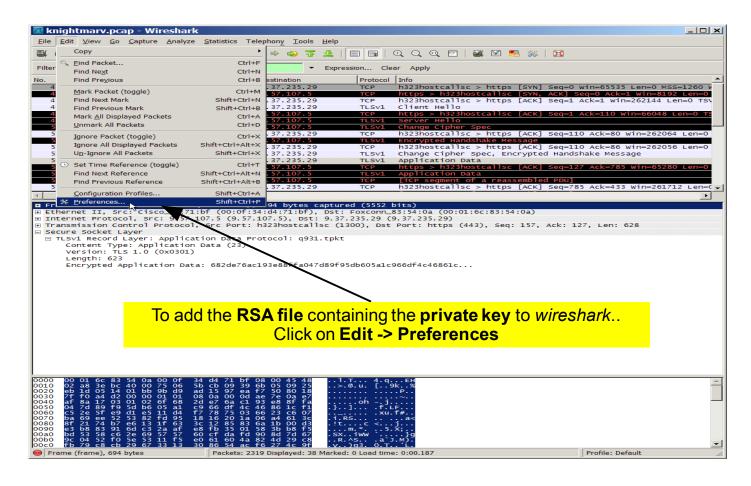






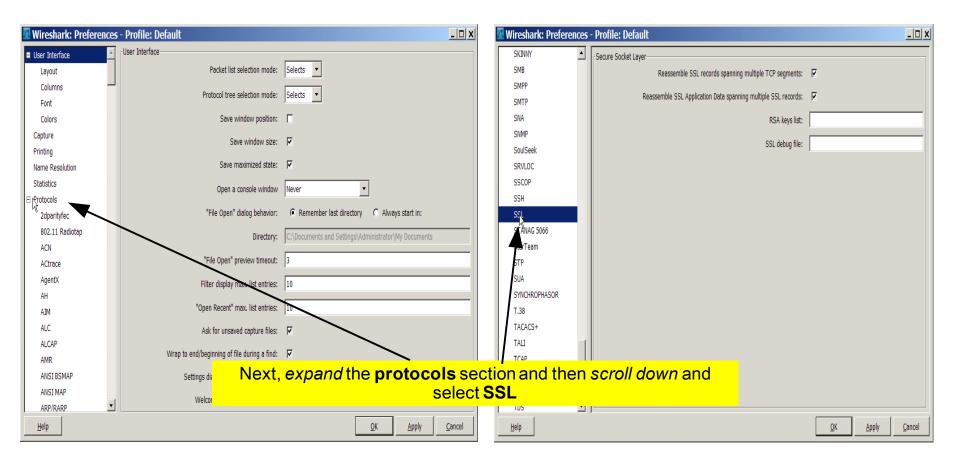






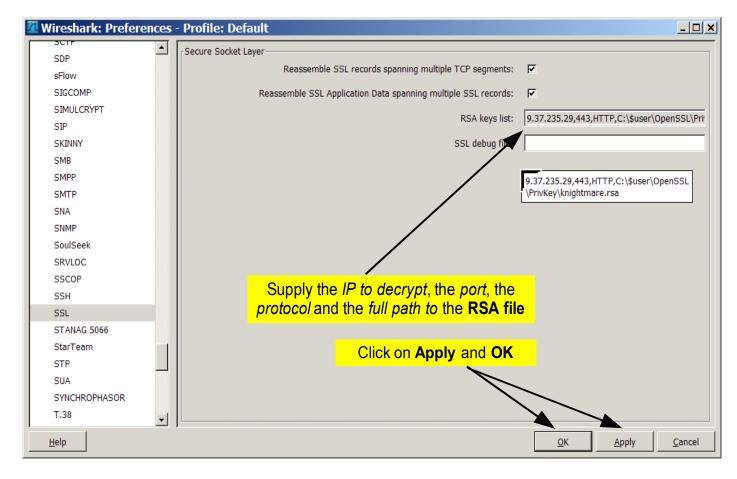






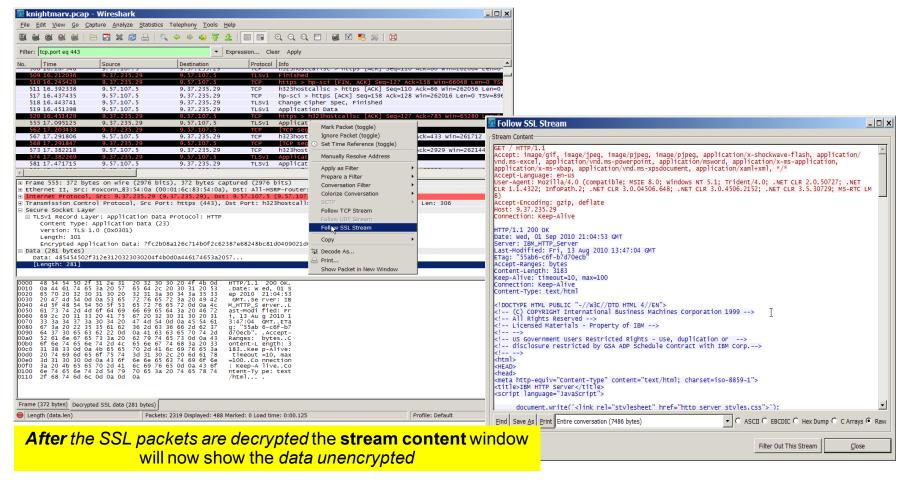
















Summary

- Provided several tips on how to search and find information in a TCP packet capture using wireshark
- Demonstrated how to save a TCP packet capture into smaller more manageable files
- Stepped through the debugging process of how to successfully correlate a TCP packet trace with other WebSphere related trace logs
- Showed how to export a certificate from the IBM HTTP Server's keyfile using the Key Management Utility
- Walked through using OpenSSL to extract the private
 RSA Key
- Finally, demonstrated how to utilize the RSA Key in wireshark to decrypt SSL packets





Additional WebSphere Product Resources

- Learn about upcoming WebSphere Support Technical Exchange webcasts, and access previously recorded presentations at: http://www.ibm.com/software/websphere/support/supp_tech.html
- Discover the latest trends in WebSphere Technology and implementation, participate in technically-focused briefings, webcasts and podcasts at: http://www.ibm.com/developerworks/websphere/community/
- Join the Global WebSphere Community: http://www.websphereusergroup.org
- Access key product show-me demos and tutorials by visiting IBM Education Assistant: http://www.ibm.com/software/info/education/assistant
- View a webcast replay with step-by-step instructions for using the Service Request (SR) tool for submitting problems electronically: http://www.ibm.com/software/websphere/support/d2w.html
- Sign up to receive weekly technical My Notifications emails: http://www.ibm.com/software/support/einfo.html



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Questions and Answers

