

# IBM Resilient SOAR Platform Release Notes V34.1

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# Contents

- Chapter 1. What's new in V34.1..... 1**
  - Features and enhancements.....1
  - Privacy updates.....1
  
- Chapter 2. Issues..... 3**
  - Corrected issues..... 3
  - Known issues..... 3



# Chapter 1. What's new in V34.1

IBM Resilient Security Orchestration, Automation, and Response (SOAR) Platform V34.1 enables organizations to orchestrate and automate the people, processes, and technology that are associated with incident response. Purpose-built for either cloud or on-premises environments based on your business needs, these solutions streamline incident response and privacy response management to provide an automatic, fast, and flexible way for organizations to react to events and incidents.

The V34.1 release of the Resilient SOAR Platform introduces the following new features and enhancements. All changes and bug fixes from the previous releases are included.

The product documents are available within the Resilient platform. Open the Help/Contact menu to access. You can also view the product guides and additional information in the [IBM Knowledge Center](#).

## Features and enhancements

Feature	Description
Custom fields	Changing the API name of a custom incident field no longer breaks the conditions in rules, layouts and notifications. This change does not apply to workflows.
Custom threat services	For on-premises configurations only. Allow artifacts with a Type of String to be scanned by a custom threat service. For details, see the <a href="#">Resilient Custom Threat Service Guide</a> .
Incidents page	The column headings of the incidents table on the Incidents page remain visible when scrolling through the table. This enhancement was in response to a customer's Request for Enhancement (RFE).
Security Updates	The security update for V34.1 addresses various security issues. For on-premises customers, consult your <i>Resilient Installation Guide</i> for the location of these updates. On-Cloud customers are updated automatically.

## Privacy updates

The following table lists the regulators and features that were updated in the Privacy Solution.

We always appreciate feedback on current legislation and guidance whether it appears in our product or not. Contact your Customer Relationship Manager if you have any questions about these updates or suggestions for future updates. You can also use the [IBM Resilient Community](#) to see how your peers are using IBM Resilient to simplify the complex world of information security.

Regulator/ Feature	Description
Cayman Islands	<b>Effective 9/30/19:</b> Created a new regulator, Cayman Islands, under the new Caribbean region. Accompanying this regulator are new tasks and a Resource Library.
Europe	As part of our continuous monitoring and review process, we updated the online forms, guidance links, and contact information of the following European Union Member States: <i>Italy</i> .
HIPAA/HITECH	Revised the Resource Library to include updated fines.

Regulator/ Feature	Description
Hong Kong (Monetary Authority)	Created a new regulator, Hong Kong (Monetary Authority), under the Asia/Pacific region. Accompanying this regulator are new tasks and a Resource Library.
New Zealand	Updated the Resource Library. Additionally, we revised the language for the following tasks: “Notify Affected Individuals (New Zealand)” and “Notify Office of the Privacy Commissioner (New Zealand).”
Serbia	Created new regulator, Serbia, under the Europe region. Accompanying this regulator are new tasks and a Resource Library.
South Korea	Updated the Resource Library. Additionally, we revised the language and timeframes for the following tasks: “Notify Regulators (South Korea),” “Notify Affected Individuals (South Korea),” and “Provide Public Notification of the Breach (South Korea).”
Thailand	<b>Effective 10/8/19:</b> Created new regulator, Thailand, under the Asia/Pacific region. Accompanying this regulator are new tasks and a Resource Library.
US: Connecticut (Insurance)	Updated the Resource Library. Additionally, we removed the personal data types, as the definition of personal data is any identifiable information. Furthermore, we revised instructions for the “Notify CT Insurance Commissioner” task.
US: Maine	<b>Effective 9/17/2019:</b> Incorporated new amendment changes. <ul style="list-style-type: none"> <li>• Updated the Resource Library.</li> <li>• Added new personal data type combinations.</li> <li>• Revised the following tasks: “Further Analysis for Notification,” “Notify ME Consumers Individually,” and “Notify ME DPFR or AG.”</li> </ul>
US: Maryland (Insurance)	Created a new regulator, Maryland (Insurance), under the U.S. Special Jurisdictions region. Accompanying this regulator are new tasks and a Resource Library.
US: Nevada	Updated the Resource Library to include the new amendment language, effective 10/1/19.
US: Rhode Island (Insurance)	Updated the Resource Library. Additionally, we updated the data format to ‘Electronic’ only, as the statute only applies to computerized data.
US: Texas (Health)	Updated the Resource Library so that it stacks with the HIPAA tasks when Texas (Health) is selected as a regulator.
US: Texas (Person-Entity- State Agency)	Updated the Resource Library. Additionally, created the following new tasks: “Notify (TX) Consumers Individually (Texas Person-Entity-State Agency),” “Notify the Department (Texas State Agency),” and “Subsequent Notification to the Department (Texas State Agency).”
US: Wisconsin (Insurance)	Added ‘Verbal’ to the data format.
New Data Type	Created a new data type – Health insurance identification number.  To account for new regulation language and personal data type descriptions, we have created a new personal data type: “ <i>Health insurance identification number.</i> ” This new data type will be placed under the personal data type category ‘Health-Related Information,’ and will be connected to the following U.S. State Regulators: <i>Arizona, Colorado, and Nevada.</i>

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## Chapter 2. Issues

The following tables list the issues corrected for this release, and known issues.

### Corrected issues

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Tracking Code	Issue
RES-9383	An incident with large amount of artifacts hangs when trying to display the full list of artifacts on the Artifacts tab.
RES-13095	When editing an incident, the user might not be able perform a Save operation if editing a row in a data table in the incident tab.
RES-15279	An upgrade can fail if the /var/logs directory does not have enough space.
RES-15615	During incident creation, the same field in different steps displays inconsistent values. For example, a field value entered in step 1 does not propagate to the same field in step 2.

### Known issues

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Tracking Code	Issue
RES-15827	Immediately after an upgrade, a user logging in may see an error, Unable to perform the search operation. This can happen since it takes a few minutes for all system services to restart. IBM Resilient recommends that you wait a few minutes to log in after an upgrade, or wait a few minutes to log in again after seeing this error.
RES-15595	With the Resilient for MSSPs add-on, an export operation fails if there was previously an import operation from a different configuration organization. To avoid this issue, consider the following: <ul style="list-style-type: none"><li>• When migrating settings from a configuration organization on one Resilient platform to another, make sure the destination organization has at least all the same child organizations as the source.</li><li>• Make sure the configuration user is a member of all the organizations in the hierarchy.</li></ul>







