



BUREAU  
VERITAS

Bureau Veritas Certification

# IBM Corporation

1 North Castle Drive Armonk, NY 10504 USA

This is a multi-site certificate, additional site(s) are listed on the next page(s)

*Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below*

## ISO 9001:2015

Scope of certification

**Design, Develop, Service and Support of Hardware, including Hardware Operating Systems and Customized Software for Servers, Solutions, and Storage. Hardware and Software Service Delivery, Project Management. Management Consulting, Business Services Including Customization of Application Software, Information Technology Solutions. Supply Chain, Manufacturing of Hardware and Software.**

Original cycle start date:	11-April-2002
Expiry date of previous cycle:	30-May-2022
Certification / Recertification Audit date:	15-April-2022
Certification / Recertification cycle start date:	09-June-2022
Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on:	30-May-2025

Certificate No.: **US015666**

Version: **2**

Issue date: **07-November-2023**

*Brian Sanders*



0008

**Signed on behalf of BVCH SAS UK Branch**

*Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom*

*Local Office: 16800 Greenspoint Park Drive Suite 3005 Houston, TX 77060, USA*

Further clarifications regarding the scope and validity of this certificate can be found by selecting or scanning the QR Code shown on the left.





BUREAU  
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Bureau Veritas Certification

# IBM Corporation

## ISO 9001:2015

### Scope of certification

Site Name	Site Address	Site Scope
HQ - IBM CORPORATION	1 North Castle Drive Armonk, NY 10504 USA	Design, Develop, Service and Support of Hardware, including Hardware Operating Systems and Customized Software for Servers, Solutions, and Storage. Hardware and Software Service Delivery, Project Management. Management Consulting, Business Services Including Customization of Application Software, Information Technology Solutions. Supply Chain, Manufacturing of Hardware and Software.  Sales, design, development, consultancy, delivery, services and installation for IBM IT and business solutions
IBM Client Innovation Center Germany GmbH	Universitätspl. 12 Magdeburg, 39104 Germany	
IBM Croatia Ltd.	Miramarska Cest 23 Zagreb, 10000 Croatia	
IBM Australia and New Zealand	NSW - IBM Centre, 601 Pacific Highway St. Leonards, 2065 Australia	
IBM Australia and New Zealand	VIC - 60 City Road, Southbank Melbourne, 3000 Australia	
IBM Australia and New Zealand	VIC - CNR University Drive & Vincent Drive Ballarat, 3350 Australia	
IBM Australia and New Zealand	VIC - CNR Geelong Road & Gear Avenue Ballarat, 3350 Australia	
IBM Australia and New Zealand	ACT - 28 Sydney Avenue Canberra, 2603 Australia	

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### Scope of certification

Site Name	Site Address	Site Scope
IBM Australia and New Zealand	259 George Street Sydney, 2000 Australia	Sales, design, development, consultancy, delivery, services and installation for IBM IT and business solutions
IBM Australia and New Zealand	NT - Level 16, Charles Darwin Centre Darwin, 0800 Australia	
IBM Australia and New Zealand	QLD - 345 Queen Street Brisbane, 4000 Australia	
IBM Australia and New Zealand	WA - 300 Murray Street Perth, 6000 Australia	
IBM Belgium BV / SRL	Avenue du Bouget / Bourgetlaan 42 Brussels, B-1130 Belgium	
IBM Bulgaria EOOD	64 Christopher Columbus Blvd. Sofia Airport Center Sofia, 1592 Bulgaria	
IBM Client Innovation Center Danmark APS.	NJALSGADE 76, 3. Copenhagen, 2300 Denmark	
IBM Client Innovation Center France	99 Rue des Templiers Lille, 59000 France	
IBM Client Innovation Center Milano S.R.L.	Via Pietro Leonida Laforgia, 24 Bari (BA), 70125 Italy	
IBM Client Innovation Center Milano S.R.L.	Regus Building - Via San Bovio 3 CAP Frazione: Localita' San Felice, CAP 20054 Italy	
IBM Client Innovation Center Milano S.R.L.	Via Giovanni Porzio 4, Isola F/1 Napoli (NA), 80143 Italy	
IBM Cyprus	42-44, Griva Digenis Avenue Nicosia, 1080 Cyprus	

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### Scope of certification

Site Name	Site Address	Site Scope
IBM Danmark APS.	Provensvej 1 Brondby, 2605 Denmark	Sales, design, development, consultancy, delivery, services and installation for IBM IT and business solutions
IBM Danmark APS.	Olof Palmes Alle 44 Aarhus, 8200 Denmark	
IBM Deutschland Business Transformation Services GmbH	IBM-Allee 1 Ehningen, 71139 Germany	
IBM Deutschland Customer Support Services GmbH	Parsevalstrabe 8, Erfurt, 99092 Germany	
IBM Deutschland GmbH	IBM-Allee 1 Ehningen, 71139 Germany	
IBM Eesti OÜ	Toompuiestee 33A Tallinn, 10149 Estonia	
IBM France	17 Avenue de l'Europe Bois-Colombes, 92275 France	
IBM Global Services Redes De Ordenadores Y Servicios S.A.	Calle Santa Hortensia, 26 Madrid, 28002 SPAIN	
IBM Hellas, S.A.	152 32, Leof.Kifisias 284, Chalandri Athens, 152 32 Greece	
IBM Hungary ISSC KFT	1083 Budapest, Szigony utca 26-32 Budapest, - Hungary	
IBM Hungary LLC	1083 Budapest, Szigony utca 26-32 Budapest, - -	

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# IBM Corporation

## ISO 9001:2015

### Scope of certification

Site Name	Site Address	Site Scope
IBM Interactive Centre Relations Clients France	11 Boulevard du Mont d'Est Noisy le Grand, 93160 France	Sales, design, development, consultancy, delivery, services and installation for IBM IT and business solutions
IBM Ireland Ltd.	Technology Campus, Damastown Industrial Estate, Mulhuddart Dublin, 15 Ireland	
IBM Ireland Ltd. GS	Building 2 IBM Technology Campus Damastown Industrial Park, Dublin, 15 Ireland	
IBM Israel Ltd. and IBM Global Services (Israel) Ltd.	94 Shlomo Shmeltzer Petah Tikva, 49527 Israel	
IBM Italia S.P.A	Via Giovanni Porzio, 4 CAP Isola F/1 Napoli (NA), 80143 Italy	
IBM Italia S.P.A	Via Luigi Stipa, 150 Roma (RM), 00148 Italy	
IBM Italia S.P.A.	Via Circonvallazione Idroscalo Segrate (MI), 20090 Italy	
IBM Italia S.p.A.	Via Dei Lucchesi 26 Roma (RM), 00187 Italy	
IBM Italia S.P.A.	Via M. Luther King, 38/2 Bologna (BO), 40132 Italy	
IBM Italia S.p.A.	Palazzo Leonardo, Strada Pianezza, 289 Torino (TO), 10151 Italy	
IBM Italia S.P.A.	Via Pietro Leonida Laforgia, 14 Bari (BA), 70125 Italy	

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Site Name	Site Address	Site Scope
IBM Italia S.P.A.	Piazza Aldo Moro, 10 Padova (PD), 35129 Italy	Sales, design, development, consultancy, delivery, services and installation for IBM IT and business solutions
IBM iX Berlin GmbH	Chausseestrasse 5 Berlin, 10115 Germany	
IBM Middle East FZ LCC	3rd Level, Building #5, Ibm Building, Dubai Internet City Dubai, - United Arab Emirates - Dubai	
IBM Osterreich Internationale Buromaschinen Gesellschaft G.m.b.H.	Obere Donaustrasse 95 Wien, A- 1020 Austria	
IBM Services Centre UK Limited	20-40 New Walk Leicester, LE1 6TF United Kingdom	
IBM Sistemi Informativi S.R.L.	Corso Orbassano, 367 Torino (TO), 10137 Italy	
IBM Sistemi Informativi S.R.L.	Largo Claudio Graziosi, 6 Rieti (RI), 02100 Italy	
IBM Svenska AB	Kistagängen 6, Stockholm, 164 40 Sweden	
IBM United Kingdom Limited	Pure Offices, Hatherley Lane Cheltenham, GL51 6SH United Kingdom	
IBM United Kingdom Limited	Jackson House, Sibson Road, Sale, Cheshire Manchester, M33 7RR United Kingdom	

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Site Name	Site Address	Site Scope
IBM United Kingdom Limited	20 York Road London, SE1 7ND United Kingdom	Sales, design, development, consultancy, delivery, services and installation for IBM IT and business solutions
IBM United Kingdom Limited	Northern Ireland Science Park Legacy Building, Queens Road, Queens Island Belfast, BT3 9DT United Kingdom	
IBM United Kingdom Limited	St Andrew's House, West Street, Woking Surrey, GU21 6EB United Kingdom	
IBM United Kingdom Limited	Globe House - Warwick Technology Park, Gallows Hill Warwick, CV34 6NZ United Kingdom	
IBM Česka Republika, SPOL. S R.O	V Parku 2294/4, 14800 Praha 4 Chodov, 148 000 Czech Republic	
INTERNATIONAL BUSINESS MACHINE SA	Santa Hortensia 26-28 Madrid, 28002 SPAIN	
OY IBM AB Finland	Toinen Linja 7 Helsinki, 00530 Finland	
Sistemi Informativi S.R.L	Via Fratelli Cairoli, 24 Perugia (PG), 06125 Italy	
Sistemi Informativi S.R.L.	Viale Enrico Forlanini 23 Milano (MI), 20134 Italy	
Sistemi Informativi S.R.L.	Via Luigi Stipa, 150 Roma (RM), 00148 Italy	

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Site Name	Site Address	Site Scope
IBM Luxembourg S.A R.L.	Atrium Business Park, 23, Zone d'Activités Bourmicht Bertrange, L-8070 Luxembourg	Sales, design, development, consultancy, delivery, services and installation for IBM IT and business solutions
IBM Pakistan	1-2 Floors Nice Trade Orbit Building, Plot No 44-A & B, Shahrah-E-Faisal Road, Block 6 Pechs, Karachi City, 75400 Pakistan	
IBM Slovensko, Spol. S R.O.	Street Prievozska 2, Work Location Code: L4Z, Building: L4Z Bratislava, BL, 82109 Slovakia	
Companhia IBM Portuguesa, S.A.	Office Oriente, Rue Do Mar Da China 3 Lisboa, 1990-138 Portugal	
IBM Bto Business Consulting Services SP Z.O.O.	Armii Krajowej 16 Kraków, 30-150 Poland	
IBM Client Innovation Center Benelux B.V.	12, Gedempte Zuiderdiep Groningen, 9711 The Netherlands	
IBM CLIENT INNOVATION CENTER SWEDEN AB	Vastra Varysgatan 19 Malmo, 211 19 Sweden	
IBM Client Innovation Centre Romania	Sergent Constantin Ghercu no 1B, The Bridge 3 Building Bucharest, CP 060201 Romania	
IBM Global Services España S. A.	Sta. Hortensia 26-28 Madrid, 28002 SPAIN	

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### Scope of certification

Site Name	Site Address	Site Scope
IBM in Australia and New Zealand	293 Durham Street Christchurch, 8013 New Zealand	Sales, design, development, consultancy, delivery, services and installation for IBM IT and business solutions
IBM in Australia and New Zealand	1 Willis Street Wellington, 1010 New Zealand	
IBM in Australia and New Zealand	30 Gaunt Street Auckland, 1010 New Zealand	
IBM ISC S.R.O.	Street Prievozská 2, Work Location Code: L4Z, Building: L4Z Bratislava, BL, 82109 Slovakia	
IBM Italia S.P.A.	Via Gramsci, 88/C Reggio Emilia, 42124 Italy	
IBM IX Switzerland AG	VULKANSTRASSE 106 ZURICH, 8048 Switzerland	
IBM Latvija SIA	Bauskas Str 58a-7 Riga, LV-1004 LATVIA	
IBM Maroc	Casablanca Nearshore Park, Shore 19j, BD Al Qods-Quarter Sidi Marouf Casablanca, 1100 Morocco	
IBM Netherland BV	Johan Huizingalaan 765 Amsterdam, 1066 The Netherlands	
IBM Polska Sp. z o. o	Krakowiaków 32 Warszawa, 02-255 Poland	
IBM Romania	The Bridge Soseaua Orhideelor No. 15d, Sector 6 Bucharest, 060071 Romania	

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ISO 9001:2015

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Site Name	Site Address	Site Scope
IBM Slovenija, D.O.O.	Ameriška Ulica 8 Ljubljana, 1000 Slovenia	Sales, design, development, consultancy, delivery, services and installation for IBM IT and business solutions
IBM South Africa Proprietary Limited	90 Grayston Drive, Sandton 2196, Private Bag X9907 Johannesburg, 2146 South Africa	
IBM Svenska AB	Västra Varysgatan 19 Malmö, 211 19 Sweden	
IBM Svenska AB	Lindholmsallén 10 Göteborg, 417 55 Sweden	
IBM Svenska AB	RONNOWSGATAN 10, Helsingborg, 252 25 Sweden	
IBM Switzerland AG	Vulkanstrasse 106 Zürich, 8048 Switzerland	
IBM Tunisie	Immeuble REGUS Lot B17, Centre Urbain Nord Tunis, 1082 Tunisia	
IBM Turk LTD	Büyükdere Caddesi Yapi Kredi Plaza B Blok Levent İstanbul, 34330 TÜRKİYE	
IBM-International Business Machines doo	Bulevar Mihajla Pupina 6 Beograd, 11070 Serbia	
Seri Bilgi Teknoloji Destek Hizmetleri LTD. STI.	Saray Mahallesi Ömer Faik Atakan Caddesi No: 3, Yılmaz Plaza, Kat :2 Ümraniye/İstanbul, 34768 TÜRKİYE	
UAB Lietuva	Seimyniskiu Str 3, 3rd FLOOR Vilnius, 09312 Lithuania	

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## ISO 9001:2015

### Scope of certification

Site Name	Site Address	Site Scope
IBM (CHINA) Co., Ltd	A1, No.1, Lane 55, Zhangjiang, Chuanhe Road, Pudong New Area Shanghai, 201203 China	The provision of information technology service which include product support service for computer hardware & software system, integrated technology services (IT strategy and architecture services, middleware services, server services, storage & data services, end user services, integrated communications services, business continuity & resiliency services, site & facilities services, security services, security & privacy services) and IT hosting/strategic outsourcing services.
IBM - PROXXI TECNOLOGIA -FORTALEZA	Avenida Desembargador Moreira, 2800 Loja 01 - Dionísio Torres Fortaleza/CEARÁ, CEP 60170-172 Brazil	DELIVERY SERVICES FOR MULTI VENDOR (MVS) PRODUCTS INCLUDING: <ul style="list-style-type: none"> <li>•BREAK AND FIX;</li> <li>•INSTALLATION AND MOVING;</li> <li>•SOFTWARE SUPPORT SERVICES; DELIVERY;</li> <li>• SERVICE DESK;</li> <li>ON SITE SUPPORT SERVICES</li> </ul>

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### Scope of certification

Site Name	Site Address	Site Scope
IBM Client Innovation Centre Belgium	Posthofbrug 6/8 bus 5/166 Antwerpen, 2600 Belgium	Business solution design, application development, maintenance and testing, system integration, end-user support, consulting services, security services; Infrastructure and software technology lifecycle services, services and support of hardware, including hardware operating systems and configured software for servers, solutions, and storage.
IBM Consulting	Ventura Corporate Towers Avenida República do Chile, 330 Rio De Janeiro/RJ, 20031-170 Brazil	Solution development, innovation, integration and administration of software packages and applications based on a variety of platforms and technologies applying quality models recognized in the market including: <ul style="list-style-type: none"> <li>• design, development, coding, testing and system integration;</li> <li>• corrective maintenance, enhancement, software and application migration.</li> </ul>
IBM Consulting	Rodovia Jornalista Francisco Aguirre Proenca, KM 9 SP101 Chacaras Assay Hortolandia/SP, 13186-900 Brazil	
IBM Consulting	Rua Tutoia, 1157, Paraiso, Sao Paulo, 04007-900 Brazil	
IBM Dalian Global Delivery Company Limited	No. 269, Wuyi Road, Sha He Kou District Dalian, 116023 China	Business process outsourcing services covering Finance & Administration Services, Human Resource Services
IBM Dalian Global Delivery Company Limited	SO2 Building No.27 Hong Chuan East Road, Hi-Tech Zone District Dalian, 116044 China	Business process outsourcing services covering Finance & Administration Services, Human Resource Services, IBM Procurement Services

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### Scope of certification

Site Name	Site Address	Site Scope
IBM de Colombia & CIA S.C.A	Carrera 53 # 100-25 Bogota, N/A Colombia	All the activities resulting in Engage Support and Delivery processes for infrastructure services and technology support services. Delivery of Global Business Services, including Solution Development, Innovation, System Integration and implementation of software packages.
IBM GPS LTD.	5th Floor, Magnus Towers, New Link Road, Malad-West Mumbai, Maharashtra 400062 India	Trade finance back office operations for BNP PARIBAS Bank covering import, export, document checking excluding document scrutiny scope.
IBM GPS LTD. - BNP Paribas India Solutions Pvt. Ltd.	10th Floor, BNP PARIBAS GSO Pvt Ltd, Centre PointNT II, NO 8, Ekkaduthangal Road Chennai, Guindy 600 032 India	
IBM INDIA PRIVATE LIMITED TECHNOLOGY LIFECYCLE SERVICES	No. 283/3 & 283/4, Prince Infocity II, 11th Floor, B WING, Kandachavadi Chennai, Tamilnadu 600 096 India	Installation, Maintenance and Servicing of Hardware and Software Systems by Maintenance and Technical Support
IBM India Private Limited, IBM Consulting, Global Delivery Center	Tech Park One Tower B, No 191A/2A/1/2, Off Airport Road, Yerawada Pune, Maharashtra 411 006 India	
IBM INDIA PRIVATE LIMITED TECHNOLOGY LIFECYCLE SERVICES	PLOT NO-61,BLOCK A, SECTOR 62 Noida, Uttar Pradesh 201303 India	Installation, maintenance and servicing of hardware and software systems by maintenance and technical support.

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### Scope of certification

Site Name	Site Address	Site Scope
IBM India Private Limited, Technology Lifecycle Services	BCS BUILDING, PLOT NO:X1-7, BLOCK-EP/GP,SALT LAKE, SECTOR - 5 Kolkata, WEST BENGAL 700091 India	Installation, maintenance and servicing of hardware and software systems by maintenance and technical support.
IBM India Private Limited, Technology Lifecycle Services	IL&FS Financial Center, 4th Floor, Bandra Kurla Complex, Bandra East Mumbai, Maharashtra 400 061 India	
IBM India Private Limited, Technology Lifecycle Services	Tech Park One Tower B, NO 191A/2A/ /2, Off Airport Road, Pune, 411 006 India	
IBM INDIA PRIVATE LIMITED, IBM CONSULTING, GLOBAL DELIVERY CENTER	Plot No 3, EPIP Whitefield Industrial Area, First Tech Place, Hoodi Village, Krishnarajapuram Hobli Bangalore, 560 066 India	Global delivery services covering design, development and maintenance of systems and application software.
IBM India Private Limited, IBM Consulting, Global Delivery Center	Subramanya Arcade, No 12, Bannerghatta Road Bangalore, 560 029 India	
IBM INDIA PRIVATE LIMITED, IBM CONSULTING, GLOBAL DELIVERY CENTER	DLF IT Park, No. 1/124, Shivaji Garden, Moonlight Stop, Nandambakkam Post, Ramapuram, Mt Ponamalee Road Chennai, 600 089 India	
IBM INDIA PRIVATE LIMITED, IBM CONSULTING, GLOBAL DELIVERY CENTER	Tech Park One (Panchshill), Off Airport Road, Next to Don Bosco School, Yerwada Pune, 411 006 India	

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IBM INDIA PRIVATE LIMITED, IBM CONSULTING, GLOBAL DELIVERY CENTER	Ozone -3, SP Infocity, Saswad Road, Fursungi Village, Hadapsar Pune, 412 308 India	Global delivery services covering design, development and maintenance of systems and application software.
IBM INDIA PRIVATE LIMITED, IBM CONSULTING, GLOBAL DELIVERY CENTER	BCS, Saltlake Electronic Complex, Plot No.X1-7, Block EP/GP, Sector Kolkata, 700091 India	
IBM INDIA PRIVATE LIMITED, IBM CONSULTING, GLOBAL DELIVERY CENTER	DLF IT Park, Plot No 8 - MAR, 59.0 M, Arterial Road of New Town, Rajarhat Kolkata, 70015 India	
IBM India Private Limited, IBM Consulting, Global Delivery Center	Divyashree Orion Building, Raidurgam, Hitech City Hyderabad, 500081 India	
IBM INDIA PRIVATE LIMITED, IBM CONSULTING, GLOBAL DELIVERY CENTER	DLF Silokhera, Village Silokhera, National Highway - 8 Haryana, Gurgaon, HR 122022 India	
IBM India Private Limited, IBM Consulting, Global Delivery Center	DLF Infinity Tower, Phase II, DLF Cyber City Haryana, Gurgaon, HR 122022 India	
IBM INDIA PRIVATE LIMITED, IBM CONSULTING, GLOBAL DELIVERY CENTER	Embassy Golf Links Business Park Off Koramangala Intermediate Ring Bangalore, Karnataka 560 071 India	
IBM India Private Limited, IBM Consulting, Global Delivery Center	DLF IT Park - 1, Tower C, 3rd Floor, New Town, Plot No 59.0, M Arterial Road, Rajarhat Kolkata, West Bengal 700 156 India	

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IBM India Private Limited, IBM Consulting, Global Delivery Center	Rajiv Gandhi Infotech Park PH 2, Plot No PL-3 MIDC, Hinjewadi, Village Limit of Marunji Pune, 411057 India	Global delivery services covering design, development and maintenance of systems and application software.
IBM India Private Limited, IBM Consulting, Global Delivery Center	DLF IT Park - II, (SEZ), 8th, 9th, 10th & 11th Floor, Plot No. IIF/1, Action Area - II, Block - 1C, Rajarhat Kolkata, 700156 India	
IBM INDIA PRIVATE LIMITED, IBM CONSULTING, GLOBAL DELIVERY CENTER	Mindspace, Hi-Tech City Hyderabad, 500081 India	
IBM India Private Limited, IBM Consulting, Global Delivery Center	Bhartiya Center of Information Technology, Thanisandra Main Road Bangalore, 560 064 India	
IBM India Private Limited, Technology Lifecycle Services	Subramanya Arcade - 4, No. 12, Bannerghatta Main Road, Karnataka Bangalore, Maharashtra 560 029 India	Installation maintenance and servicing of hardware and software systems by maintenance and technical support.

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### Scope of certification

Site Name	Site Address	Site Scope
IBM Italia S.P.A.(DATACENTER)	Via Monzoro, 103-105 ZONA INDUSTRIALE CORNAREDO (MI), 20010 Italy	The design, development and support of Infrastructure Management System (IMS) and IaaS Cloud offerings, using local and global capabilities. Customer managed options delivered from within IMS include:  IBM Cloud Load Balancer IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall Gateway Appliance IPSec VPN Fortigate Security Appliance IBM Cloud Block Storage IBM Cloud File Storage IBM Cloud Backup IBM Cloud Object Storage (IaaS) IBM Cloud Bare Metal SAP-Certified Cloud Infrastructure IBM Cloud Virtual Servers IBM Cloud Hardware Security Module (HSM).
IBM Italia Servizi Finanziari S.R.L. - Financial Services Milan	Circonvallazione Idroscalo Segrate (MI), 20090 Italy	Financial services; leases, financial leases, loans, factoring and asset recovery management

Certificate No.: US015666

Version: 2

Issue date: 07-November-2023

*Brian Sanders*



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**Signed on behalf of BVCH SAS UK Branch**

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom

Local Office: 16800 Greenspoint Park Drive Suite 3005 Houston, TX 77060, USA

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Bureau Veritas Certification

# IBM Corporation

## ISO 9001:2015

### Scope of certification

Site Name	Site Address	Site Scope
IBM Italia Servizi Finanziari S.R.L. - Financial Services Rome	Via Luigi Stipa, 150 Roma, 00148 Italy	Financial services; leases, financial leases, loans, factoring and asset recovery management
IBM SOFTWARE DELIVERY SERVICES	Building 6 1, Damastown Industrial Estate Dublin, 15 Ireland	IBM SOFTWARE PRODUCT INTRODUCTION & SOFTWARE MANUFACTURING, DELIVERY SERVICES
IBM Studios Milano	Piazza Gae Aulenti, 10 MILANO, 344 20124 Italy	Spaces built for cross-functional teams to collaborate and co-create with project stakeholders, users, partners, and clients to deliver exceptional user experiences and breakthrough business outcome
IBM Systems	2800 37th Street NW Rochester, MN 55901 USA	Design, development, test, service and support of hardware, including hardware operating systems and customized software for Power Systems, •Storage Systems products, and Solutions. • Power Systems Software and Hardware Design, Development and Test • Power Systems Level 1 and Level 2 Service and Support
IBM Systems	10777 Westheimer Road Houston, TX 77042 USA	Design, development, test, service and support of storage products.
IBM Systems	1701 North Street Endicott, 13760 United States	IBM Z software design, development

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## ISO 9001:2015

### Scope of certification

Site Name	Site Address	Site Scope
IBM Systems	11400 Burnet Road Austin, TX 78758 USA	Power Hardware Design, Development and Test, Power Software Design and Development, and Level 3 Software Service and Support
IBM Systems	2455 South Road Poughkeepsie, NY 12601 USA	<ul style="list-style-type: none"> <li>• IBM Z hardware and software design, development and test.</li> <li>• Power software development and test, and service and support. <ul style="list-style-type: none"> <li>• Power hardware design, development and test.</li> </ul> </li> <li>• IBM Z &amp; Power manufacture and remanufacture.</li> <li>• Customized Solutions Center.</li> </ul>
IBM Systems	9000 South Rita Road Tucson, AZ 85744 USA	<ul style="list-style-type: none"> <li>• Storage Products Software and Hardware Development and Test, Level 1 and Level 2 Service and Support</li> <li>• IBM Z DFSMS Software Development and Test, Level 1 and Level 2 Service and Support.</li> </ul>
IBM Systems - IBM Canada, Ltd.	23 Boulevard de l'Aéroport Bromont, Quebec J2L 1A3 Canada	Production / Manufacture, Test, Packaging and Delivery of Microelectronics Products
IBM Systems - IBM Canada, Ltd.	45 Boulevard de l'Aéroport Bromont, Quebec J2L 1A3 Canada	
IBM Systems - IBM CRC - Global Asset Recovery Service - China Re- Manufacturing Center	No.926, Changhong Street, Wukang Town, Deqing Country Zhejiang Province,, 313200 China	<ul style="list-style-type: none"> <li>• Remanufacture of electronic computer hardware systems and related options.</li> </ul>

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# IBM Corporation

## ISO 9001:2015

### Scope of certification

Site Name	Site Address	Site Scope
IBM Systems - IBM CSL	Building No.28, ZhongGuanCun Software Park, No.8 Dong Bei Wang Road Beijing, Haidian District 100193 China	IBM Storage Software Design, Development, Test, and Level 3 Service and Support; IBM Z (zOS) Software Design, Development, Test, and Level 3 Service and Support
IBM Systems - IBM Data Storage Systems Information Technology Kft.	Deakvari Fasor 16-18 Vac, H-2600 Hungary	Manufacture of system storage.
IBM Systems - IBM de Mexico Guadalajara	Carretera al Castillo 2200 El Quince (Guadalajara) El Salto, Jalisco 45680 Mexico	<ul style="list-style-type: none"> <li>• Manufacturing of Power Systems, Appliances and Storage products and accessories (tape &amp; disk)</li> <li>• Integration of technology solutions for customers, and global and local services</li> <li>• Customized Solutions Center (CSC)</li> </ul>
IBM Systems - IBM Deutschland Research and Development GmbH	Schoenaicher Str. 220 Boeblingen, D-71032 Germany	* Design, Development, Test and Support for z Hardware, z/OS Software, z FW and Linux on z Software.
IBM Systems - IBM United Kingdom, Ltd.	Hursley Park Winchester, Hants SO21 2JN United Kingdom	Design and development of storage virtualization and attachment products.
IBM Systems - Manchester Lab, IBM UK Limited	Maybrook House, 40 Blackfriars Street Manchester, M3 2EG United Kingdom	

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# IBM Corporation

## ISO 9001:2015

### Scope of certification

Site Name	Site Address	Site Scope
IBM Systems - India Systems Development Lab (ISDL)	Embassy Golf Links, Block D, Off Indiranagar-Kormagala Intermediate Ring Road Bangalore, 560071 India	Physical Design and Verification of Hardware Architecture, Design, Development, Test, Performance Optimization & Support of - * Firmware, Operating Systems, Systems Software, * Open Source Software and Customized Software * Cloud and Solutions for Server and System Storage Products Family * Ecosystem Enablement.
IBM Systems - India Systems Development Lab (ISDL)	Manyata Tech Park Bangalore, 560045 India	
IBM Systems - India Systems Development Lab (ISDL)	Rajeev Gandhi Infotech Park, Phase-2 Plot No.-3, Hinjewadi, Village Limit Of Marunji Pune, 411057 India	
IBM Systems - India Systems Development Lab (ISDL)	Mindspace, Survey No. 64, APIIC Software Layout, Hitech City Madhapur Hyderabad, 500081 India	
IBM Taiwan Corporation	TPE Site: 4F, No. 7, Song-Ren Road Taipei, n/a Taiwan	Provision of availability services including design and maintenance of computing hardware and software.
IBM Taiwan Corporation	HSC Site: 7F, No. 168, Pei-da Road Hsinchu, n/a Taiwan	
IBM Taiwan Corporation	TCH Site: 14F, No. 53, Sec 2, Gongyi Road Taichung, n/a Taiwan	
IBM Taiwan Corporation	KOA Site: B Zone, 20F, No. 6, Szwei 3rd Road Kaohsiung, n/a Taiwan	
IBM Thailand Co., Ltd	388 Phaholyothin Road, Phayathai Bangkok, 10400 THAILAND	Computer hardware service.

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# IBM Corporation

## ISO 9001:2015

### Scope of certification

Site Name	Site Address	Site Scope
IBM World Trade Corporation - Egypt Branch	Smart Village, Building B144, Alexandria Desert Road KM 28 C Cairo, Guiza 12577 Egypt	Business solution design, application development, maintenance and testing, system integration, end-user support, consulting services, security services; Infrastructure and software technology lifecycle services, services and support of hardware, including hardware operating systems and configured software for servers, solutions, and storage.
International Business Machines AS	Sundtkvartalet, Lakkegata 53, Postbox 9267 Oslo, 0134 Norway	
PROXXI TECNOLOGIA - BRASILIA	SCN Quadra 4 Bloco B Brasilia/DF, 70714-900 Brazil	MOBILE OFFICE ONLY--NO IN SCOPE ACTIVITIES INCLUDED
Proxxi Tecnologia - Rio De Janeiro	Ventura Corporate Towers, Avenida Republica do Chile, 330 Rio de Janeiro/RJ, 20031-170 Brazil	
TLS IBM BRAZIL - BRASILIA	SCN Quadra 4 Bloco B, Brasilia/DF, 70714-900 Brazil	
TLS IBM BRAZIL - FORTALEZA	Avenida Desembargador Moreira, 2800 Loja 01 - Dionísio Torres Fortaleza/CEARÁ, CEP 60170-172 Brazil	
TLS IBM BRAZIL - RIO DE JANEIRO	VENTURA CORPORATE TOWERS, AVENIDA REPUBLICA DO CHILE, 330 Rio De Janeiro/RJ, - 20031-170 Brazil	

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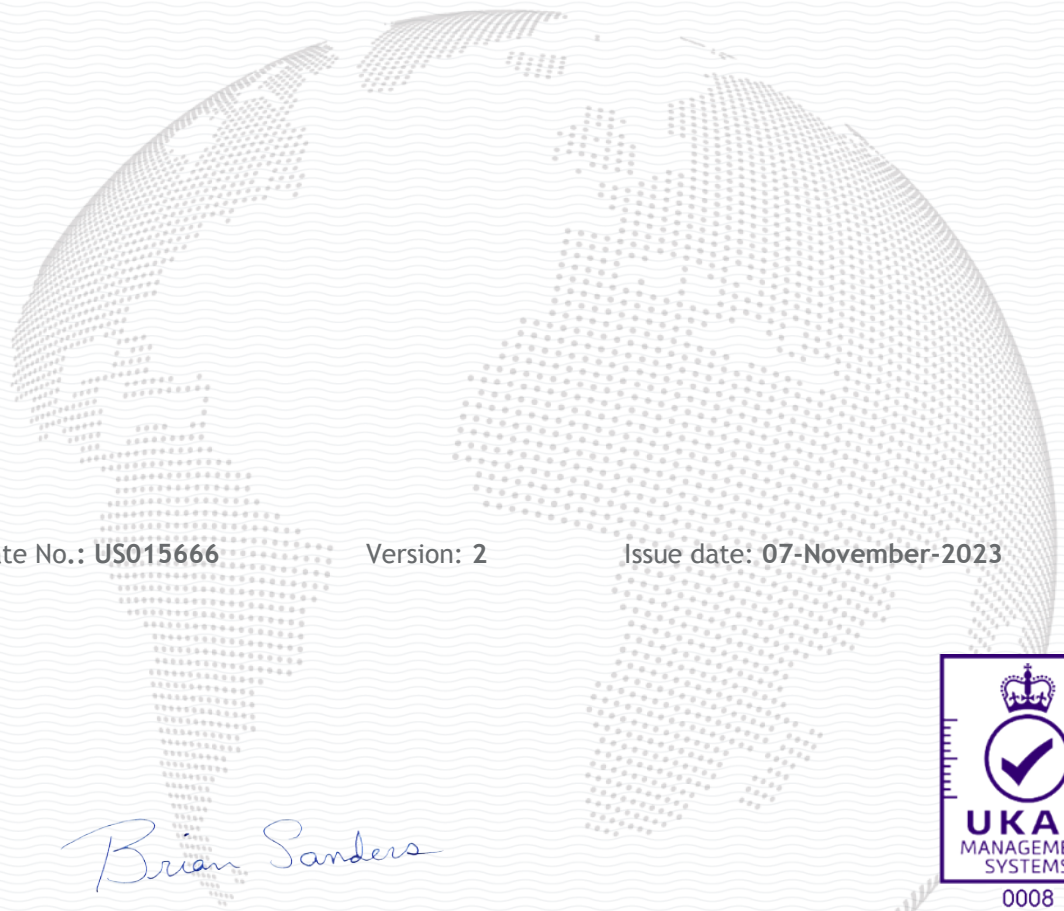
Bureau Veritas Certification

# IBM Corporation

## ISO 9001:2015

### Scope of certification

Site Name	Site Address	Site Scope
Proxxi Tecnologia - Hortolandia	Rodovia Jornalista Francisco Aguirre Proenca, KM 9 SP 101, Chacara Assay Hortolandia/SP, 13186-900 Brazil	Delivery services for Multi Vendor (MVS) products including: •Break and fix; •Installation and moving; •Software support services delivery; •Service desk; •On site support services.
Proxxi Tecnologia - Sao Paulo	Rua Tutóia, 1157, São Paulo/SP, CEP 04007-005 Brazil	
TLS IBM BRAZIL - SÃO PAULO - 12th FLOOR	Rua Tutoia, 1157, Sao Paulo/SP, 04007-900 Brazil	MOBILE OFFICE ONLY - NO IN SCOPE ACTIVITIES INCLUDED



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