IBM BULGARIA EOOD

Business Park Sofia, Mladost 4, bld 5B, fl. 6 Sofia, 1766 Bulgaria

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS – UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO/IEC 20000-1:2018

Scope of certification

The IT Service Management System of IBM Bulgaria, supporting the provision of services in accordance with the Service Catalogue

Original cycle start date:	**16-November-2022**
Expiry date of previous cycle:	**03-August-2023**
Certification / Recertification Audit date:	**04-July-2023**
Certification / Recertification cycle start date:	**31-July-2023**
Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on:	**03-August-2026**

Certificate No.: **US018557**   Version: **1**   Issue date: **31-July-2023**

Signed on behalf of BVCH SAS UK Branch

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom

Local Office: 16800 Greenspoint Park Drive Suite 300S Houston, TX 77060, USA

Further clarifications regarding the scope and validity of this certificate can be found by selecting or scanning the QR Code shown on the left.

IBM BULGARIA EOOD

ISO/IEC 20000-1:2018

Scope of certification

Site Name	Site Address	Site Scope
Head Office	Business Park Sofia, Mladost 4, bld 5B, fl. 6 Sofia, 1766 Bulgaria	The IT Service Management System of IBM Bulgaria, supporting the provision of services in accordance with the Service Catalogue
Site 1	Sofia Airport Center, BLD A2, 64, Hristofor Kolumb Blvd Sofia, 1592 Bulgaria	

Certificate No.: **US018557**   Version: **1**   Issue date: **31-July-2023**

Brian Sanders

Signed on behalf of BVCH SAS UK Branch

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom

Local Office: 16800 Greenspoint Park Drive Suite 300S Houston, TX 77060, USA

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UKAS MANAGEMENT SYSTEMS 0008