



BUREAU
VERITAS

Bureau Veritas Certification

INTERNATIONAL BUSINESS MACHINES CORPORATION

1 North Castle Drive Armonk, NY 10504 USA

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS – UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 9001:2015

Scope of certification

Design, Develop, Service and Support of Hardware, including Hardware Operating Systems and Customized Software for Servers, Solutions, and Storage. Hardware and Software Service Delivery, Project Management. Management Consulting, Business Services Including Customization of Application Software, Information Technology Solutions. Supply Chain, Manufacturing of Hardware and Software.

Original cycle start date:	11-April-2002
Expiry date of previous cycle:	30-May-2022
Certification / Recertification Audit date:	15-April-2022
Certification/Recertification Cycle Start Date:	09-June-2022
Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on:	30-May-2025

Certificate No.: US015666

Version: 1

Issue Date: 09-June-2022

Brian Sanders



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Certification Body Address: 5th Floor, 66 Prescott Street, London, E1 8HG, United Kingdom

Local Office: 16800 Greenspoint Park Drive, Suite 300S, Houston, TX 77060, USA

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements, please call: +(800) 937-9311





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ISO 9001:2015

Scope of certification

Site Name/Location	Site Address	Site Scope
Headquarters	1 North Castle Drive Armonk, NY 10504 USA	Design, Develop, Service and Support of Hardware, including Hardware Operating Systems and Customized Software for Servers, Solutions, and Storage. Hardware and Software Service Delivery, Project Management. Management Consulting, Business Services Including Customization of Application Software, Information Technology Solutions. Supply Chain, Manufacturing of Hardware and Software.
IBM Global Services	Rua Tutoia, 1157, Vila Mariana Paraiso, Sao Paulo 04007-900 Brazil	Sales, solution design, management and delivery of maintenance services for information technology products. Solution development, innovation, integration and administration of software packages and applications based on a variety of platforms and technologies applying quality models recognized in the market. Delivery services for multi-vendor (MVS) products including: <ul style="list-style-type: none"> •Break and fix; •Installation and moving; •Hardware and software support services delivery; •Service desk; •On site support services

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Site Name/Location	Site Address	Site Scope
IBM Global Services	Ventura Corporate Towers Avenida República do Chile, 330 Rio De Janeiro/RJ, 20031-170 Brazil	<p>Sales, solution design, management and delivery of maintenance services for information technology products. Solution development, innovation, integration and administration of software packages and applications based on a variety of platforms and technologies applying quality models recognized in the market. Delivery services for multi-vendor (MVS) products including:</p> <ul style="list-style-type: none"> •Break and fix; •Installation and moving; •Hardware and software support services delivery; •Service desk; •On site support services
IBM Global Services	Rua Maria Luiza Santiago, 200, Edificio Century Tower Belo Horizonte/MG, 30360-740 Brazil	

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Site Name/Location	Site Address	Site Scope
IBM Global Services	Rodovia Jornalista Francisco Aguirre Proenca, KM 9 SP101 Chacaras Assay Hortolandia/SP, 13186-900 Brazil	<p>Sales, solution design, management and delivery of maintenance services for information technology products. Solution development, innovation, integration and administration of software packages and applications based on a variety of platforms and technologies applying quality models recognized in the market. Delivery services for multi-vendor (MVS) products including:</p> <ul style="list-style-type: none"> •Break and fix; •Installation and moving; •Hardware and software support services delivery; •Service desk; •On site support services
Proxii Tecnologia	Avenida Dr. Rudge Ramos, 155 Sao Bernardo do Campo/SP, 09637-000 Brazil	<p>Delivery services for Multi Vendor (MVS) products including:</p> <ul style="list-style-type: none"> •Break and fix; •Installation and moving; •Software support services; Delivery; •Service desk; •On site support services
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Proxxi Tecnologia	Rua do Muniz, 162, Bairro Sao Jose Recife/PE, 50020-190 Brazil	Delivery services for Multi Vendor (MVS) products including: <ul style="list-style-type: none"> •Break and fix; •Installation and moving; •Software support services; Delivery; •Service desk; •On site support services
Proxxi Tecnologia	Avenida Benedito Friggi, 3330 Sao Jose dos Campos/SP, 12224-480 Brazil	
Proxxi Tecnologia	Avenida da Saudade, 935 Ribeirao Preto/S, 14080-000 Brazil	
Proxxi Tecnologia	Rua Fulvio Aducci, 809, Estreito Florianopolis/SC, 88075-001 Brazil	

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Proxxi Tecnologia	Rua General Osório, 124 Vitória/ES, 29010-035 Brazil	Delivery services for Multi Vendor (MVS) products including: <ul style="list-style-type: none"> •Break and fix; •Installation and moving; •Software support services; Delivery; •Service desk; •On site support services
Proxxi Tecnologia	Avenida Dolores Alcaras Caldas, 90, Praia de Belas Porto Alegre/RS, 90110-180 Brazil	
Proxxi Tecnologia	Venntura Corporate Towers, Avenida Republica do Chile, 330 Rio de Janeiro/RJ, 20031-170 Brazil	
Proxxi Tecnologia	Rua Sao Bento, 233 Sao Jose dos Campos/SP, 18035-240 Brazil	

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Proxxi Tecnologia	Avenida XV de Novembro, 772 Cuiaba/MT, 78020-300 Brazil	Delivery services for Multi Vendor (MVS) products including: <ul style="list-style-type: none"> •Break and fix; •Installation and moving; •Software support services; Delivery; •Service desk; •On site support services
Proxxi Tecnologia	Rua Maria Luiza Santiago, 200, Edificio Century Tower Belo Horizonte/MG, 30360-740 Brazil	
Proxxi Tecnologia	Rua Gaspar Viana, 324 Belem/PA, 66053-090 Brazil	
Proxxi Tecnologia	Rua Ezequiel Ramos, 3-33, Centro Bauru/SP, 17010-021 Brazil	

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Proxxi Tecnologia	Avenida Dr. Moraes Sales, 668, Centro Campinas/SP, 13010-001 Brazil	Delivery services for Multi Vendor (MVS) products including: <ul style="list-style-type: none"> •Break and fix; •Installation and moving; •Software support services; Delivery; •Service desk; •On site support services
Proxxi Tecnologia	Rua Tutóia, 1157, Vila Mariana São Paulo/SP, CEP 04007-005 Brazil	
Proxxi Tecnologia	Rodovia Jornalista Francisco Aguirre Proenca, KM 9 SP 101, Chacara Assay Hortolandia/SP, 13186-900 Brazil	
Proxxi Tecnologia	Avenida Presidente Afonso Camargo, 177, Jardim Botanico Curitiba/PR, 80060-090 Brazil	

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Proxxi Tecnologia	Rua Aurora Soares Barbosa, 775, Vila Campesina Osasco/SP, 06023-010 Brazil	Delivery services for Multi Vendor (MVS) products including: <ul style="list-style-type: none"> •Break and fix; •Installation and moving; •Software support services; Delivery; •Service desk; •On site support services
Proxxi Tecnologia	Rua Silva Ramos, 368, Centro Manaus/AM, 69025-030 Brazil	

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