IBM OpenPages with Watson Version 8.2.0.2.2

Interim Fix ReadMe



NOTE Before using this information and the product it supports, read the information in the "Notices" section of this document.

Product Information

This document applies to IBM® OpenPages® with Watson™ 8.2.0.2 and may also apply to subsequent releases.

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Introduction

This Interim Fix updates the IBM® OpenPages® with Watson™ environment from version 8.2.0.2 or previous 8.2.0.2.x interim Fix to 8.2.0.2 IF2 on Red Hat Enterprise Linux® (RHEL) or Microsoft™ Windows™

Defect Fixes, Enhancements, and Known Issues

Defect Fixes

The following defect fixes are included in this release. The Authorized Problem Analysis Report (APAR) ID, if available, is shown in parentheses after a description. For example: (PM12345).

OpenPages 8.2.0.2 IF2

- Workflow Action Name is used instead of Workflow Action Label in 'Actions' menu (PH36415)
- In the Task Focused UI, FastMap is not available for non-admin users in Administration menu in OpenPages 8.2.0.2 (PH37125)

OpenPages 8.2.0.2 IF1

- In the Task Focused UI grid actions, copy recursive will not preserve a primary parent relationship specified in the action (PH35162)
- In the Task Focused UI, the user is unable to upload a new version of an attached files after updating any fields (PH35714)
- Installer validation fails when the database is manually upgraded to 8.2.0.2 (PH35817)
- In the Task Focused UI, Report Dashboard Panel for 'Profile Reports' are based on the 'My Work Tab Configuration->My Reports' instead of 'Home Page Tab Configuration' (PH36044)
- In the Task Focused UI, the required object type permissions to use the Move feature are overly strict (PH36063)
- In the Task Focused UI, Encryption Keystore fields disappear when you switch to edit mode and click on any fields

Before You Begin

Prerequisite Software

Prior to installing IBM® OpenPages® with Watson™ 8.2.0.2 IF2, OpenPages 8.2.0.2 or previous 8.2.0.2.x interim Fix must be installed. To install IBM® OpenPages® with Watson™ 8.2.0.2 IF2, use the OpenPages 8.2.0.2.1 Installer.

General Information

For information regarding the installation and setup of the OpenPages installer server and installer agents, please see "OpenPages installation server and app" topic in the IBM OpenPages with Watson 8.2.0 Installation and Deployment Guide at

https://www.ibm.com/docs/en/opw/8.2.0?topic=only-openpages-installation-server-app

Backup the current databases

Oracle database

For details, see the "Using IBM OpenPages with Watson utilities with Oracle databases" chapter in the IBM® OpenPages® with Watson™ Administrator's Guide.

Db2 database

For details, see the "Using IBM OpenPages with Watson utilities with Db2 databases" chapter in the IBM® OpenPages® with Watson™ Administrator's Guide.

Folder Substitutions

The following table contains the folder substitutions used in this document:

| Substitution | Platform | Default Folder or value |
|-----------------------------------------------|----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <installerhome></installerhome> | Linux | /opt/IBM/OP-Installer |
| | Windows | C:\IBM\OP-Installer |
| <installermaintenance></installermaintenance> | Linux | <pre><installerhome>/src/assets/maintenance</installerhome></pre> |
| | Windows | <pre><installerhome>\src\assets\maintenance</installerhome></pre> |
| <op_home></op_home> | Linux | /opt/IBM/OpenPages |
| | Windows | C:\IBM\OpenPages |
| <op_app_home></op_app_home> | Linux | /opt/IBM/OpenPages/wlp-usr/shared/apps/op- apps.ear |
| | Windows | <pre>C:\IBM\OpenPages\wlp-usr\shared\apps\op- apps.ear</pre> |
| <opbackup8202></opbackup8202> | Linux | <pre><op_home>/installer/maintenance/interim-fix- 8.2.0.2.2/backups_from_8.2.0.2[.X] where X is the most recently installed interim fix version, if any</op_home></pre> |
| | Windows | <pre><op_home>\installer\maintenance\interim-fix- 8.2.0.2.2\backups_from_8.2.0.2[.x] where X is the most recently installed interim fix version, if any</op_home></pre> |
| <cc_home></cc_home> | Linux | /opt/IBM/CommandCenter |
| | Windows | C:\IBM\CommandCenter |
| <ccbackup8202></ccbackup8202> | Linux | <pre><cc_home>/installer/maintenance/interim-fix- 8.2.0.2.2/backups_from_8.2.0.2[.X] where X is the most recently installed interim fix version, if any</cc_home></pre> |
| | Windows | <pre><cc home="">\installer\maintenance\interim-fix- 8.2.0.2.2\backups_from_8.2.0.2[.X] where X is the most recently installed interim fix version, if any</cc></pre> |
| <opsearch_home></opsearch_home> | Linux | /opt/IBM/OpenPages/Search |
| | Windows | C:\IBM\OpenPages\Search |
| <0PSearchBackup8202> | Linux | <pre><opsearch_home>/installer/maintenance/interim- fix-8.2.0.2.2/backups_from_8.2.0.2[.X] where X is the most recently installed interim fix version, if any</opsearch_home></pre> |
| | Windows | <pre><opsearch_home>\installeraintenance\interim- fix-8.2.0.2.2\backups_from_8.2.0.2[.X] where X is the most recently installed interim fix version, if any</opsearch_home></pre> |

Installation Tasks

To install IBM® OpenPages® with Watson™ 8.2.0.2 IF2, perform the following tasks.

Task 1: Stop OpenPages Installation server

Note: For details, see the "Stopping the installation server" topic in "OpenPages installation server and app" chapter in the IBM® OpenPages® with Watson™ Installation and Deployment Guide.

Task 2: Apply Installation Server Updates

Update the Installation server by replacing the current files with the updated files located in the interim fix kit, performing the following steps as the user that setup the Installation server.

- 2.1 Navigate to the directory <InstallerHome>/src/assets/maintenance and copy **openpages_installer_8-2-0-2-1.zip** from the kit
- 2.2 Navigate to the <InstallerHome> directory and run the command "npm run upgrade" from a command or shell window.

Task 3: Start OpenPages Installation server

Note: For details, see the "Starting the installation server" topic in the *IBM® OpenPages® with Watson™* Installation and Deployment Guide

Task 4: Patching Install Agents

Login to the installation server, select the deployment and click Validate from the deployment

Task 5: Ensure that all OpenPages servers and services are running except the Global Search server

Note: For details, see the "Starting and stopping servers" chapter in the IBM° $OpenPages^{\circ}$ with $Watson^{\intercal}$ Administrator's Guide

Task 6: Apply the OpenPages 8.2.0.2 IF2

Use the 8.2.0.2.1 OpenPages installer to apply the 8.2.0.2.2 Interim fix. Perform the following steps as the user that setup the Installation Server.

Using the installation app, do the following:

- 2.1 Ensure that the OpenPages 8.2.0.2.1 installation server is running and that the OpenPages 8.2.0.2.1 installer agents on the remote servers in the deployment (if applicable) are also running.
- 2.2 Copy the openpages_interimFix_8-2-0-2-2.zip file from the interim fix kit into the <InstallerMaintenance> directory on the installation server.
- 2.3 Open the existing 8.2.0.2 deployment and press the browser's Refresh button to refresh the installation app.
- 2.4 Click the Deployment Task drop-down and select Interim Fix and select 8.2.0.2.2 in the Version drop-down.

Perform the **Validate**, **Install**, and **Configure** actions to apply the interim fix updates to the OpenPages 8.2.0.2.x deployment.

Note: Each file in the OpenPages deployment that is replaced by the interim fix content is automatically backed up into the <OPBackup8202>, <CCBackup8202>, or <OPSearchBackup8202> folder, as applicable.

Task 7: Ensure that all OpenPages servers and services are running including the Global Search server

Note: For details, see the "Starting and stopping servers" chapter in the $IBM^{@}$ $OpenPages^{@}$ with $Watson^{TM}$ Administrator's Guide.

Uninstalling this Patch

Uninstalling 8.2.0.2 IF2 will revert the system to the previous patch level.

To uninstall IBM® OpenPages® with Watson™ 8.2.0.2 IF2, perform the following tasks as the user that setup the Installation server.

Task 1: Stop all OpenPages servers and services

Note: For details, see the "Starting and stopping servers" chapter in the $IBM^{@}$ OpenPages $^{@}$ with Watson m Administrator's Guide.

Task 2: Manually restore the previous patch version from the backups

Manually restore the previous OpenPages patch level from the <OPBackup8202>, <CCBackup8202>, or <OPSearchBackup8202> directories created during the 8.2.0.2.2 interim fix installation, as applicable.

Note: Make sure to use the backup directory that reflects the previously installed OpenPages patch level. Restoring to a patch level that is not the previously installed patch level is not supported.

Application Servers

On each Application Server, do the following

- 2.1 Navigate to the <OP Home>/applications directory.
- 2.2 Copy the following file from the <OPBackup8202>/applications directory:
 - op-apps.ear
- 2.3 Navigate to the <OP_APP_Home> directory.
- 2.4 Copy the following files from the <OPBackup8202>/wlp-usr/shared/apps/op-apps.ear
 directory:
 - aurora.jar
 - com.ibm.openpages.app.jar
 - com.ibm.openpages.api.jar
 - opappsosaupdate.jar
 - opappbase.jar
- ${\tt 2.5~Navigate~to~the~<OP_APP_Home>/sosa.war/~directory~and~delete~the~react~subdirectory.}$
- 2.6 Copy the directory and its contents from the <OPBackup8202>/wlp-usr/shared/apps/op-apps.ear/sosa.war/react directory.
- 2.7 Navigate to the <OP_APP_Home>/taskui.war/ directory and delete the react subdirectory.
- 2.8 Copy the directory and its contents from the <OPBackup8202>/wlp-usr/shared/apps/op-apps.ear/taskui.war/react directory.
- 2.9 Navigate to the <OP Home>/aurora/conf directory
- 2.10 Copy the following file from the <OPBackup8202>/aurora/conf directory:
 - versioninfo.txt
- 2.11 Navigate to the <OP_Home> directory.

- 2.12 Copy the following file from the <OPBackup8202> directory:
 - openpagesregistry.xml

Reporting Servers

On each Reporting Server, do the following

- 2.1 Navigate to the <CC Home> directory.
- 2.2 Copy the following file from the <CCBackup8202> directory:
 - openpagesregistry.xml

Global Search Server

On the Global Search Server, do the following

- 2.1 Navigate to the <OPSearch Home> directory.
- 2.2 Copy the following file from the <OPSearchBackup8202> directory:
 - openpagesregistry.xml

Task 3: Restore Databases

Oracle database

For details, see the "Using IBM OpenPages with Watson utilities with Oracle databases" chapter in the IBM® OpenPages® with Watson™ Administrator's Guide.

Db2 database

For details, see the "Using IBM OpenPages with Watson utilities with Db2 databases" chapter in the IBM® OpenPages® with Watson™ Administrator's Guide

Task 4: Start all OpenPages servers and services

Note: For details, see the "Starting and stopping servers" chapter in the IBM® OpenPages® with Watson™ Administrator's Guide.

Documentation Updates

You can download the latest revision to the IBM® OpenPages® with Watson™ 8.2 documentation set from the IBM information server at:

https://www.ibm.com/support/pages/openpages-watson-documentation-version-82

Or you can use the IBM® OpenPages® with Watson™ 8.2 Documentation at

https://www.ibm.com/docs/en/opw/8.2.0

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