

IBM Content Collector
4.0.1.14 Interim Fix 2

Readme

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IBM Content Collector 4.0.1.14 Interim Fix 2

Readme documentation for IBM® Content Collector 4.0.1.14 interim fix 2 including installation-related instructions, prerequisites and co-requisites, and information about fixes, changes, and limitations for IBM Content Collector for Email, IBM Content Collector for File Systems and IBM Content Collector for Microsoft SharePoint.

Readme file for:

IBM Content Collector

Product / Component release:

Version 4.0.1.14

Update Name:

Interim Fix 002

Fix ID:

4.0.1.14-IBM-ICC-IF002

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Contents

- [Download location](#) on page 3
- [Prerequisites and corequisites](#) on page 4
- [Known issues](#) on page 4
- [Installation information](#) on page 4
- [Fixes and changes](#) on page 6
- [Documentation](#) on page 6
- [Notices](#) on page 6
- [Document change history](#) on page 8

Download location

The following deliverables are available for download from the IBM Fix Central:

Download Collector 4.0.1.14 interim fix 2 fix files

<https://www.ibm.com/support/fixcentral/swg/selectFixes?parent=Enterprise%2BContent%2BManagement&product=ibm/Information+Management/Content+Collector&release=4.0.1.14&platform=ALL&function=fixId&fixids=4.0.1.14-IBM-ICC-IF002&includeRequisites=1&includeSuperse>

It includes files to upgrade the following web components of Content Collector:

1. afuinfoCenter.ear
2. afu_web.ear
3. docViewer.ear

Product / Component name	Platform	File name
IBM Content Collector 4.0.1.14 interim fix 2 readme https://www.ibm.com/support/pages/node/6561617	Not applicable	4.0.1.14-IBM-ICC-IF002.pdf
Content Collector 4.0.1.14 interim fix 2 Server	Windows	4.0.1.14-IBM-ICC-WIN-IF002.zip

Prerequisites and corequisites

1. The server package of Content Collector 4.0.1 fix pack 14 (4.0.1.14) is required.
2. For upgrading **afuinfocenter.ear**: Any fix pack of Content Collector 4.0.1 from 10 (4.0.1.10) to 14 (4.0.1.14).
3. For upgrading **afu_web.ear** and **docViewer.ear**: Server package of Content Collector 4.0.1 fix pack 14 (4.0.1.14).

For information about hardware and software compatibility, see the detailed system requirements document at:

- **Latest updates:** IBM Software Product Compatibility Reports
<https://www.ibm.com/software/reports/compatibility/clarity/index.html>
- **Additional information:**
 - Prerequisites for IBM Content Collector 4.0 - <https://www.ibm.com/support/pages/node/612697>
 - Prerequisites for IBM Content Collector 4.0.1 - <https://www.ibm.com/support/pages/node/614445>

Known issues

No known issues.

Installation information

Notes:

- When following the instructions, replace `<ICC_installation_directory>` with the name of your Content Collector installation directory.
- If the installation directory path contains space, you must use Windows short names while navigating. For example:

Directory path with spaces: `C:\Program Files (x86)\IBM\ContentCollector` should be written as

Desired path: `c:\progra~2\IBM\ContentCollector`.

You can find the short name for a directory by running this command: `dir /x`.

Installing this fix

1. Stop the following services:
 - a. IBM Content Collector Web Application Liberty
 - b. IBM Content Collector Documentation Liberty
2. Extract the contents of the 4.0.1.14-IBM-ICC-Server-IF002.zip file that you downloaded from the Fix Central to a temporary folder. The contents of the compressed file are:
 - a. afuinfoCenter.ear
 - b. afu_web.ear
 - c. docViewer.ear
3. Go to the following location and delete the folder named **workarea**:
 - a. <ICC_installation_directory>\AFUWeb\wlp\usr\servers\AFUInfoCenter
 - b. <ICC_installation_directory>\AFUWeb\wlp\usr\servers\AFUWeb
4. Take a backup and then delete the **ant-apache-log4j.jar** and **ant-apache-log4j.pom** files as per the following:
 - a. Backup from: <ICC_installation_directory>\AFUWeb\ant\lib
 - b. Delete the files from the original location.
5. Take a backup of the **afuinfoCenter.ear**, **afu_web.ear** and **docViewer.ear** files from the following location:
<ICC_installation_directory>\AFUWeb
6. Copy the **afuinfoCenter.ear**, **afu_web.ear** and **docViewer.ear** files from Step 2.
 - a. Paste them in the following folder: <ICC_installation_directory>\AFUWeb
 - b. Run the following batch files:
 - i. afu_ewas_undeploy.bat
 - ii. afu_ewas_deploy.bat
7. In Configuration Manager, click **Reconfigure** under **Configuration Web Service** in the **General Settings** menu.
Check that the IBM Content Collector Web Application Liberty service is started after the reconfiguration process is complete.
8. Start the IBM Content Collector Documentation Liberty service.

Uninstalling this fix

1. Stop the following services:
 - a. IBM Content Collector Web Application Liberty
 - b. IBM Content Collector Documentation Liberty
2. Go to the following location and delete the **afuinfoCenter.ear**, **afu_web.ear** and **docViewer.ear** files:
<ICC_installation_directory>\AFUWeb
3. Copy the **ant-apache-log4j.jar** and **ant-apache-log4j.pom** files that you backed up in Step 4 of 'Installing this fix'.
 - a. Paste it in the following folder: <ICC_installation_directory>\AFUWeb\ant\lib

4. Copy the **afuinfoCenter.ear**, **afu_web.ear** and **docViewer.ear** files that you backed up in Step 6 of 'Installing this fix'.
 - a. Paste it in the following folder: <ICC_installation_directory>\AFUWeb
 - b. Run the following batch files:
 - i. afu_ewas_undeploy.bat
 - ii. afu_ewas_deploy.bat
5. In Configuration Manager, click **Reconfigure** under **Configuration Web Service** in the **General Settings** menu. Check that the IBM Content Collector Web Application Liberty service is started after the reconfiguration process is complete.
6. Start the IBM Content Collector Documentation Liberty service.

Fixes and changes

This interim fix upgrades all the Log4j related JAR files that are used by Content Collector to the latest versions.

Documentation

- Download IBM Content Collector 4.0.1.14 interim fix 2 (Readme file)
<https://www.ibm.com/support/pages/node/6561617>
Note: For the latest version of the Readme file, use this link.
- IBM Content Collector downloads
<https://www.ibm.com/support/pages/node/613127>
- IBM Software Product Compatibility Reports
<https://www.ibm.com/software/reports/compatibility/clarity/index.html>
- IBM Content Collector 4.0.1 documentation
<https://www.ibm.com/docs/en/content-collector/4.0.1>

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Document change history

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14 March 2022	Original version published