



IBM Content Collector
4.0.1.10 Interim Fix 14

Readme



IBM Content Collector 4.0.1.10 Interim Fix 14

Readme documentation for IBM® Content Collector 4.0.1.10 Interim Fix 14 including installation-related instructions, prerequisites and corequisites, and information about fixes, changes, and limitations for IBM Content Collector for Email, IBM Content Collector for File Systems and IBM Content Collector for Microsoft SharePoint.

Readme file for:

IBM Content Collector

Product / Component release:

Version 4.0.1.10

Update Name:

Interim Fix 014

Fix ID:

4.0.1.10-IBM-ICC-IF014

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Download location

The following deliverables are available for download from the IBM Fix Central:

Download Collector 4.0.1.10 Interim Fix 14 fix files

<https://www.ibm.com/support/fixcentral/swg/selectFixes?parent=Enterprise%2BContent%2BManagement&product=ibm/Information+Management/Content+Collector&release=4.0.1.10&platform=ALL&function=fixId&fixids=4.0.1.10-IBM-ICC-IF014&includeRequisites=1&includeSuperse>

It includes steps to upgrade the IBM Runtime Environment Java to 8.0.6.15 and Struts to 2.5.22 of Content Collector.

Product / Component name	Platform	File name
IBM Content Collector 4.0.1.10 IF014 Readme https://www.ibm.com/support/pages/node/6353383	Not Applicable	4.0.1.10-IBM-ICC-IF014.pdf

Product / Component name	Platform	File name
IBM Content Collector 4.0.1.10 IF014 Server https://www.ibm.com/support/fixcentral	Windows	4.0.1.10-IBM-ICC-WIN-IF014.zip
IBM Content Collector 4.0.1.10 IF014 CM8 Text Search Support	AIX	4.0.1.10-IBM-ICC-AIX-IF014.gz
	Linux	4.0.1.10-IBM-ICC-Linux32-IF014.tgz
	Linux for zSeries	4.0.1.10-IBM-ICC-Linuxz-IF014.tgz

Note: This interim fix is not applicable for Solaris platform because IBM Java 8 32-bit JRE is not available for Solaris.

Prerequisites and corequisites

The IBM Content Collector (ICC) 4.0.1.10 server package is required.

A. Deployable as additional fix

This interim fix can coexist with the following interim fixes and can be deployed on top of it:

ICC Release Version	Components	Release Content
4.0.1.10 Interim Fix 001 https://www.ibm.com/support/pages/node/885440	Outlook Extension	APAR fix HE12884: IBM Content Collector Outlook Extension (32-bit and 64-bit)
4.0.1.10 Interim Fix 003 https://www.ibm.com/support/pages/node/887881	Server (P8 Config, Expiration Manager Tool)	APAR fix HE12880: ICC Expiration manager tool command quits the processing returning SQL syntax error. When running the Expiration Manager Tool command to delete all the emails archived in FileNet, a SQL SyntaxError is returned. This fix resolves the error by modifying the SQL query to be compatible with FileNet Content Engine Server. Defect Internal defect 69240: The defect was reported on ICC 4.0.1 FP10 P8 CPE 5.5.3. The initial configuration fails when retrieving the objects to res. During initial configuration ICC is using VerityIndexAreaImpl and CBRSearchType. VERITY references which is deprecated in CPE 5.5.2. This fix removes the references of deprecated VERITY APIs and properties as CPE has stopped VERITY support for some time now. With this fix, VERITY will not be supported with ICC as VERITY users will have to use older versions of ICC.

ICC Release Version	Components	Release Content
4.0.1.10 Interim Fix 004 https://www.ibm.com/support/pages/node/1073800	Server (Web Application Liberty, IBM Content Collector P8 Connector), SharePoint Extension, OWA Extension	<p>New features</p> <ul style="list-style-type: none"> • Support of Microsoft Exchange OWA 2019 • Support of Microsoft SharePoint Server 2019 • Support for Business Automation Content Services on Cloud (BACSOC) <p>APAR fix <u>HE12928</u>: Archival to FileNet P8 5.5.2 fails when ICC tries to query distinguished name property for current CPE server user.</p>
4.0.1.10 Interim Fix 005 https://www.ibm.com/support/pages/node/1100253	Server (Web Application Liberty)	<p>New features</p> <ul style="list-style-type: none"> • <u>Liberty Phase 2 (External Liberty Server and API Support)</u>: Support for ICC Web Application deployment on External Web Application Server • Support for ICC Web Application services application programming interfaces (APIs) • Admin Center Control for IBM WebSphere Liberty Application Server • <u>Support for Doc Viewer</u>: ICC plugin Doc Viewer can be used to view documents in IBM Content Navigator. <p>APAR fix <u>HE12935</u>: ICC CM and FileNet repository configuration tool fails to load.</p> <p>Defect <u>Internal defect 69271</u>: ICC plugin Doc Viewer can be used to view documents in IBM Content Navigator.</p>
4.0.1.10 Interim Fix 007 https://www.ibm.com/support/pages/node/1168090	Server (Web Application Liberty, Configuration Manager)	<p>New features</p> <ul style="list-style-type: none"> • Upgraded WebSphere Liberty Profile (WLP) to 19.0.0.5. • Migrated External WebSphere Application Server (eWAS) certificate stores to Liberty certificate stores. <p>APAR fix <u>Internal defect 68765</u>: Reconfiguration flow issue.</p> <p><u>Internal defect 69414</u>: Search does not display previously archived mails from a Migrated mailbox when the ExchangeOnlineMigratedUsers.csv file has double quotes (“”).</p> <p><u>Internal defect 69427</u>: Web application on Secondary node does not work as expected in a Cluster environment.</p>

ICC Release Version	Components	Release Content
4.0.1.10 Interim Fix 011 https://www.ibm.com/support/pages/node/6234926	Server (TaskRoute, Cluster Management, Configuration Store services, Configuration Manager, File Systems Connector, Email Connector, Web Application Liberty)	<p>APAR fixes</p> <p>HE12952: ICC for EFS - When a security policy only allows fully qualified server names, ICC becomes non-functional in scale out mode.</p> <p>HE12973: ICC 2.2 catalog copied to ICC 4.0.1.10 gives the following error: System.Xml.XmlException Root element missing.</p> <p>HE12976: When using the <i>Always</i> schedule with cluster setup, errors are seen during post-processing, because a file may have been collected twice for processing.</p> <p>HE12991: Unable to establish a successful Connection to Active Directory with UnSupportedException in MAPI logs.</p> <p>HE12993: ICC for Email - Unable to search on custom attribute for folder in CM8 repository.</p>
4.0.1.10 Interim Fix 013 https://www.ibm.com/support/pages/node/6258225	Server (Email Connector, Web Application Liberty)	<p>New feature ICC Support for OAuth (Exchange Online)</p> <p>Security fix Denial-of-service (DoS) vulnerability</p>

B. Deployable as replaceable fix

This interim fix replaces the following interim fixes:

ICC Release Version	Components	Release Content
4.0.1.10 Interim Fix 002 https://www.ibm.com/support/pages/node/886311	Server	<p>Java PSIRT fixes CVE-2018-1890, CVE-2018-12547, CVE-2018-12549, CVE-2019-2422, CVE-2019-2426, CVE-2019-2602, CVE-2019-2684, CVE-2019-2697, CVE-2019-2698, CVE-2019-10245 Solution: Upgrade Java to 8.0.5.35.</p>
4.0.1.10 Interim Fix 006 https://www.ibm.com/support/pages/node/1100259	Server	<p>Java PSIRT fixes CVE-2019-2762, CVE-2019-2766, CVE-2019-2769, CVE-2019-2786, CVE-2019-2816, CVE-2019-4473, CVE-2019-11771, CVE-2019-11772, CVE-2019-11775 Solution: Upgrade Java to 8.0.5.40.</p>
4.0.1.10 Interim Fix 008 https://www.ibm.com/support/pages/node/1284202	Server (Web Application Liberty)	<p>Liberty PSIRT fix CVE-2019-4441 Solution: Upgrade to WebSphere Liberty Profile (WLP) 19.0.0.11.</p>
4.0.1.10 Interim Fix 009 https://www.ibm.com/support/pages/node/5695269	Server	<p>Java PSIRT fixes CVE-2019-2962, CVE-2019-2964, CVE-2019-2989, CVE-2019-2992, CVE-2019-2999</p>

ICC Release Version	Components	Release Content
		<u>Solution</u> : Upgrade to Java 8.0.6.0.
4.0.1.10 Interim Fix 010 https://www.ibm.com/support/pages/node/6201775	Server	<p>Java PSIRT fixes CVE-2019-4732, CVE-2020-2654, CVE-2020-2593 <u>Solution</u>: Java upgrade to 8.0.6.7.</p> <p>Note: ICC 4.0.1.10 IF010 replaces 4.0.1.10 IF002, IF006 and IF009.</p>
4.0.1.10 Interim Fix 012 https://www.ibm.com/support/pages/node/6255980	Server	<p>Java PSIRT fixes CVE-2020-2805, CVE-2020-2803, CVE-2020-2781, CVE-2020-2800, CVE-2020-2757, CVE-2020-2756, CVE-2019-2949 <u>Solution</u>: Upgrade Javato 8.0.6.10.</p> <p>Liberty PSIRT fixes CVE-2019-4720, CVE-2020-4329 <u>Solution</u>: Upgrade WebSphere Application Liberty to 20.0.0.6.</p> <p>Note: ICC 4.0.1.10 IF 12 replaces 4.0.1.10 IF 2, IF 6, IF 8, IF9 and IF 10.</p>

For information about hardware and software compatibility, see the detailed system requirements document at:

Prerequisites for IBM Content Collector 4.0.1 - <https://www.ibm.com/support/pages/node/614445>

Known issues

No known issues.

Installation information

You can either apply this fix directly on Content Collector 4.0.1 Fix Pack 10 or on any of the 4.0.1.10 interim fixes, as per the prerequisites section of this document.

Installing this fix

Note: When following the instructions, replace *<ICC Installation Directory>* with the name of your Content Collector installation directory. If the installation directory path contains space, you must use Windows short names while navigating.

You can find the short name for the directory by running the *dir /x* command in the command prompt.

For example: *c:\progra~2\IBM\ContentCollector*

A. Installing IBM Runtime Environment Java Technology Edition

1.1 Prerequisite

1. Download and extract the fix files for your operating system from the IBM Fix Central to a temporary directory:

<https://www.ibm.com/support/fixcentral/swg/selectFixes?parent=Enterprise%2BContent%2BManagement&product=ibm/Information+Management/Content+Collector&release=4.0.1.10&platform=ALL&function=fixId&fixids=4.0.1.10-IBM-ICC-IF014&includeRequisites=1&includeSuperse>

For example, for Windows operating system, you need to extract from following compressed folder:

4.0.1.10-IBM-ICC-WIN-IF014.zip

2. The Java fixes are available in the following folder: jre.

1.2 Installing

1. **Close** the ICC Configuration Manager and stop the following services:
 - a. All the services on IBM Content Collector Server
 - b. DB2EXT Service on CM8 Server
2. Take a backup of the respective Java directory present within the Content Collector product directory.

If you used the default location for installation, the paths are as follows:

Component	Platform	Default Location
Server	Windows	<ICC Installation Directory>/java
CM8 Text Search Support	Windows	C:/ProgramFiles (x86)/IBM/ICCIndexer/java
CM8 Text Search Support	Unix	/opt/IBM/ICCIndexer/java

3. Replace the contents of the Java directory in your installation folder (from step 2) with the fix file for your operating system.
4. If you are using a Domino source, perform the following step:

Copy **icu4j-58_2.jar** and **icu4j-charset-58_2.jar** from:

<ICC Installation

Directory>\AFUWeb\wlp\usr\servers\AFUWeb\apps\expanded\afu_web.ear\afu_web.war\WEB-INF\lib

to

<ICC Installation Directory>\java\jre\lib\ext

5. Start the services stopped in Step 1.

B. Upgrading Struts (applicable for Windows)

2.1 Prerequisite

1. Download and extract the fix files (4.0.1.10-IBM-ICC-WIN-IF014.zip) from the IBM Fix Central to a temporary directory:

<https://www.ibm.com/support/fixcentral/swg/selectFixes?parent=Enterprise%2BContent%2BManagement&product=ibm/Information+Management/Content+Collector&release=4.0.1.10&platform=ALL&function=fixId&fixids=4.0.1.10-IBM-ICC-IF014&includeRequisites=1&includeSuperse>

2. The Struts fixes are available in the following folder: AFUWeb.

2.2 Installing

1. Stop the following services on the IBM Content Collector Server.
 - a. IBM Content Collector Web Application
 - b. IBM Content Collector Documentation
2. Take a backup of the following directory and files :
 - a. AFUWeb*.bat files
 - b. AFUWeb*.xml files
 - c. AFUWeb\afu_web.ear
 - d. AFUWeb\afu_services.ear
 - e. AFUWeb\afu_api.ear
 - f. AFUWeb\afu-dashboard.ear
 - g. AFUWeb\Doc Viewer.ear
 - h. AFUWeb\Doc Viewer\win64\Doc Viewer.ear
 - i. AFUWeb\jvm.options
 - j. AFUWeb\afu
 - k. AFUWeb\Doc Viewer
 - l. AFUWeb\wlp
 - m. AFUWeb\external

Note: Ignore if any of the files are not present in the directory.

3. Run the following scripts from the administrator command prompt to uninstall the mentioned applications:
 - a. Web application: Run afu_ewas_uninstall.bat
 - b. Help application: Run afu_help_uninstall.bat
4. Delete the following directories:
 - <ICC Installation Directory>\AFUWeb\wlp
 - <ICC Installation Directory>\AFUWeb\afu
 - <ICC Installation Directory>\AFUWeb\Doc Viewer\lib
 - <ICC Installation Directory>\AFUWeb\Doc Viewer\config
5. Extract the contents of the wlp folder from the temporary folder extracted in prerequisite step 2.1, 1 and place it in the following directory:
<ICC Installation Directory>\AFUWeb directory
6. Copy the following extracted files from step 2.1.1 to <ICC Installation Directory>\AFUWeb directory:
 - a. AFUWeb*.bat files
 - b. AFUWeb*.xml files

- c. AFUWeb\afu_web.ear
 - d. AFUWeb\afu_services.ear
 - e. AFUWeb\afu_api.ear
 - f. AFUWeb\afu-dashboard.ear
 - g. AFUWeb\Doc Viewer.ear
 - h. AFUWeb\Doc Viewer\win64\Doc Viewer.ear
 - i. AFUWeb\jvm.options
 - j. AFUWeb*.properties files
 - k. AFUWeb\external
7. Run the following scripts from the administrator command prompt to install the mentioned applications:
 - a. Web application: Run afu_ewas_install.bat
 - b. Help application: Run afu_help_install.bat
 8. Reconfigure the web application service.

Uninstalling this fix

A. IBM Runtime Environment Java Technology Edition

1. Close the ICC Configuration Manager and stop the following services:
 - a. All the services on IBM Content Collector Server
 - b. DB2EXT Service on CM8 Server
2. Navigate to the Java directory and replace the files with the backup taken in A. Installing IBM Runtime Environment Java Technology Edition, installation step 1.2, 2.
3. Start the services stopped in step 1.

B. Struts Upgrade

Note: The following uninstallation steps removes only the latest upgraded version of Struts.

1. Stop the following services on the IBM Content Collector Server:
 - a. IBM Content Collector Web Application
 - b. IBM Content Collector Documentation
2. Run the following scripts from the administrator command prompt to uninstall the mentioned applications:
 - a. Web application: Run afu_ewas_uninstall.bat
 - b. Help application: Run afu_help_uninstall.bat
3. Delete the following directories:
 - a. <ICC Installation Directory>\AFUWeb\wlp
 - b. <ICC Installation Directory>\AFUWeb\external
4. Restore the <ICC Installation Directory>\AFUWeb directory and files backed up in B. Upgrading Struts (applicable for Windows), installation step 2.2, 2.
5. Run the following scripts from the administrator command prompt to reinstall the mentioned applications:
 - a. Web application: Run afu_ewas_install.bat

- b. Help application: Run afu_help_install.bat
6. Reconfigure the web application service.

Fixes and changes

This interim fix addresses the following vulnerabilities in the IBM Runtime Environment Java Technology Edition 8 and Struts used by Content Collector.

Fixed defects

1. **Internal defect 69444:** Doc Viewer login page UI does not show correct labels.
With this release, the labels such as **User Name** and **Password** are now shown correctly on accessing the Doc Viewer login page.
2. **Internal defect 69445:** MIME Type exception after opening SMTP mails in HTML and PDF format in IBM Content Navigator CM8.6.
With this release, the exception no longer occurs when IBM Content Collector Viewer plugin in IBM Content Navigator is used to view SMTP mails in HTML or PDF format.
3. **Internal defect 69584:** Mail property labels like **To**, **From**, **Subject** are not displayed when an email is opened in IBM Content Navigator using ICC4.0.1.10.
With this release, the labels are now displayed when a mail is opened using the IBM Content Collector Viewer plugin in IBM Content Navigator.
4. **Internal defect 69654:** IBM Content Navigator not able to open or view SharePoint / File Systems documents when the viewing format is PDF.
With this release, the IBM Content Collector Viewer plugin in IBM Content Navigator is fixed to open any SharePoint / File Systems documents when the viewing format in the Doc Viewer is PDF.
5. **Internal defect 69655:** IBM Content Navigator not able to open or view SharePoint / File Systems documents when the viewing format is TIFF.
With this release, the IBM Content Collector Viewer plugin in IBM Content Navigator is fixed to open any SharePoint / File Systems documents when viewing format the in Doc Viewer is TIFF.

Security vulnerabilities

A. IBM Runtime Environment Java Technology Edition

1. Eclipse OpenJ9 could allow a remote attacker to obtain sensitive information, caused by the premature return of the current method with an undefined return value.
CVE-2019-17639 - <https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2019-17639>
2. An unspecified vulnerability in Java SE related to the Libraries component could allow an unauthenticated attacker to cause low confidentiality impact, low integrity impact, and no availability impact.
CVE-2020-14556 - <https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2020-14556>
3. An unspecified vulnerability in Java SE related to the JSSE component could allow an unauthenticated attacker to obtain sensitive information resulting in a low confidentiality impact using unknown attack vectors.
CVE-2020-14577 - <https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2020-14577>

4. An unspecified vulnerability in Java SE related to the Libraries component could allow an unauthenticated attacker to cause a denial of service (DoS) resulting in a low availability impact using unknown attack vectors.
CVE-2020-14578 - <https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2020-14578>
5. An unspecified vulnerability in Java SE related to the Libraries component could allow an unauthenticated attacker to cause a denial of service (DoS) resulting in a low availability impact using unknown attack vectors.
CVE-2020-14579 - <https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2020-14579>
6. An unspecified vulnerability in Java SE related to the JAXP component could allow an unauthenticated attacker to cause no confidentiality impact, low integrity impact, and no availability impact.
CVE-2020-14621 - <https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2020-14621>

B. Struts

1. Denial of service (DoS) vulnerability in Apache Struts
Cause: An override in access permission when uploading a file
Impact: By sending a specially crafted request, an attacker could exploit this vulnerability to cause subsequent upload actions to fail.
CVE-2019-0233 - <https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2019-0233>
2. Remote code execution (an arbitrary code) vulnerability in Apache Struts
Cause: A forced double Object Graph Navigational Language (OGNL) evaluation on raw user input in tag attributes
Impact: By sending a specially crafted data, an attacker could exploit this vulnerability to execute an arbitrary code on the system.
CVE-2019-0230 - <https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2019-0230>

Documentation

- Download Content Collector 4.0.1.10 Interim Fix 14 (Readme document)
<https://www.ibm.com/support/pages/node/6353383>
- IBM Software Product Compatibility Reports
<https://www.ibm.com/software/reports/compatibility/clarity/index.html>
- IBM Content Collector 4.0.1 Knowledge Center
https://www.ibm.com/support/knowledgecenter/SSAE9L_4.0.1

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