**Steps to Upload and Install the IFIX**

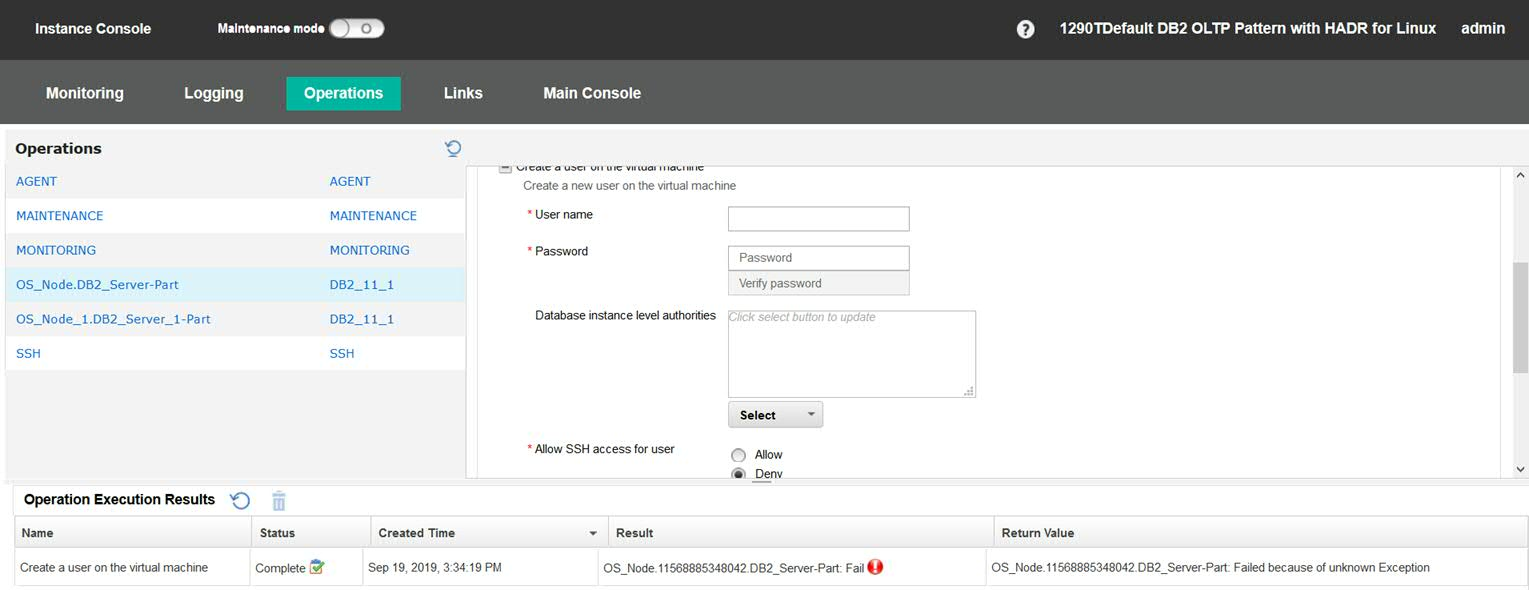
**Problem**

Creating a user on the virtual machine fails with an unknown exception after deployment of Db2 pattern.

**Abstract**

You might experience failures while creating the user from the Manage 🡪 Operations screen after deploying the IBM Db2 with BLU Acceleration Pattern V1.2.9.0.

It fails with the following error message:  
“OS\_Node.XXXXXXXX.DB2\_Server-Part: Failed because of unknown Exception”.



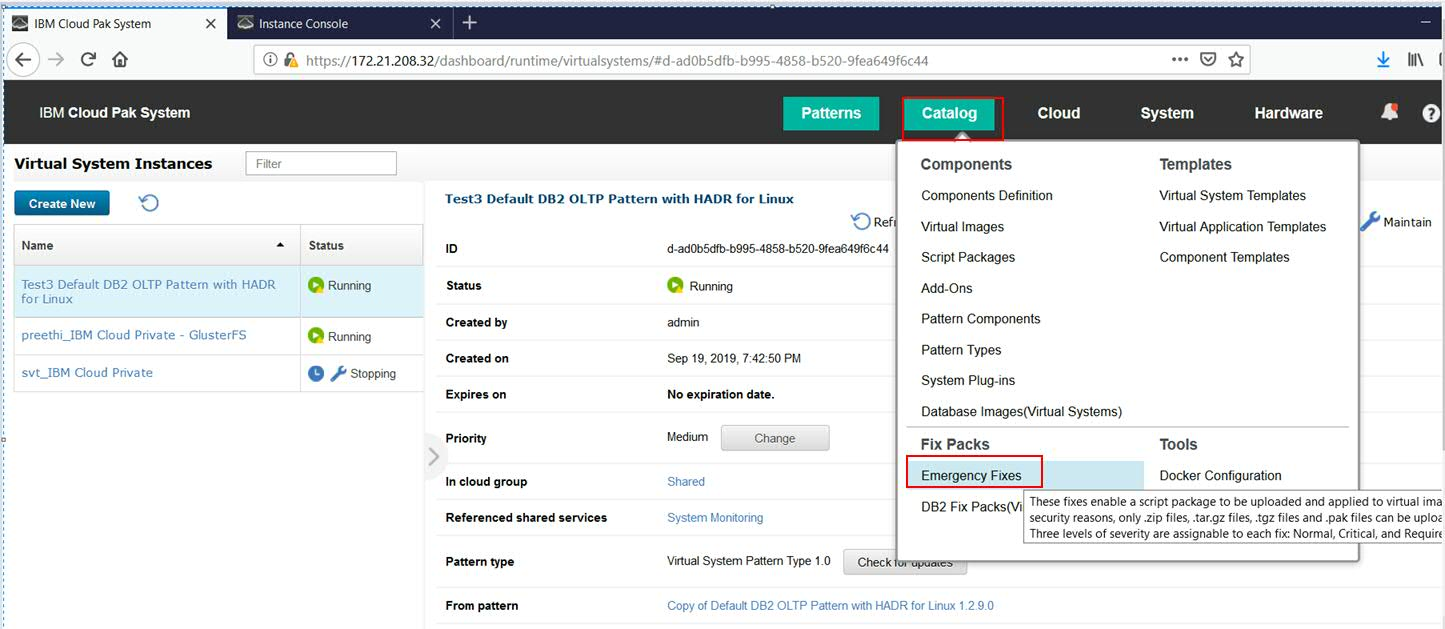
**Content**

**Resolution**

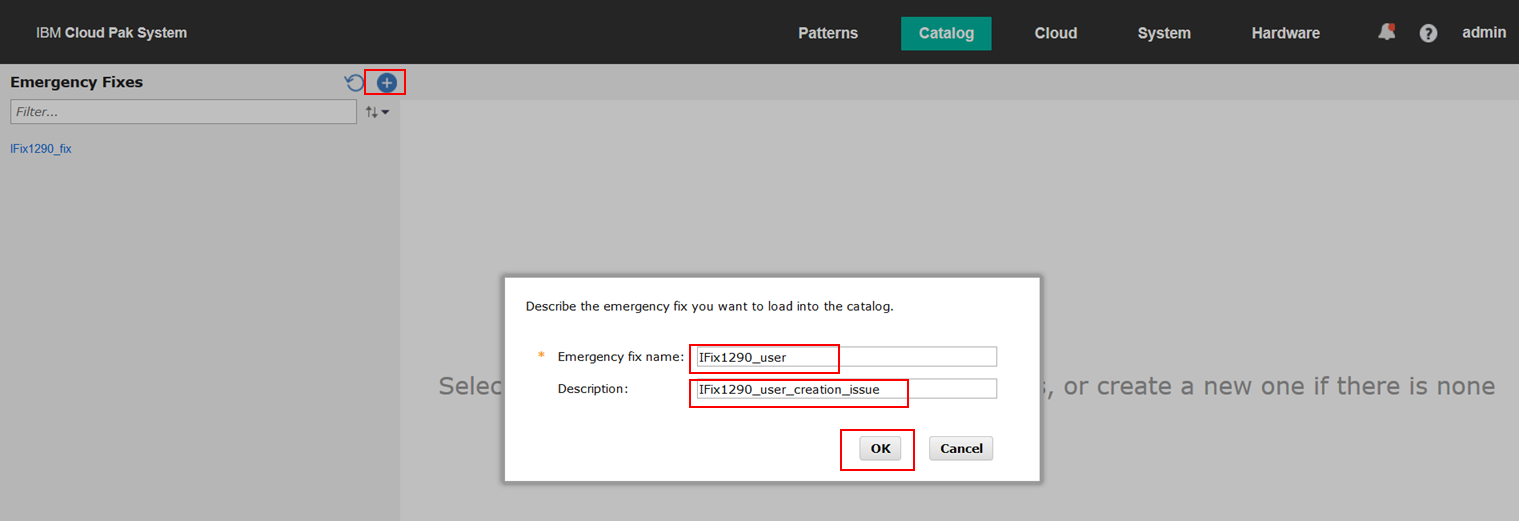
1. Upload the IFix from IBM Cloud Pak System Menu **Catalog🡪Emergency Fixes**.
2. From the Instance console Go to Manage🡪Operations and select and submit the IFix to install it.

**Steps to upload the IFix:-**

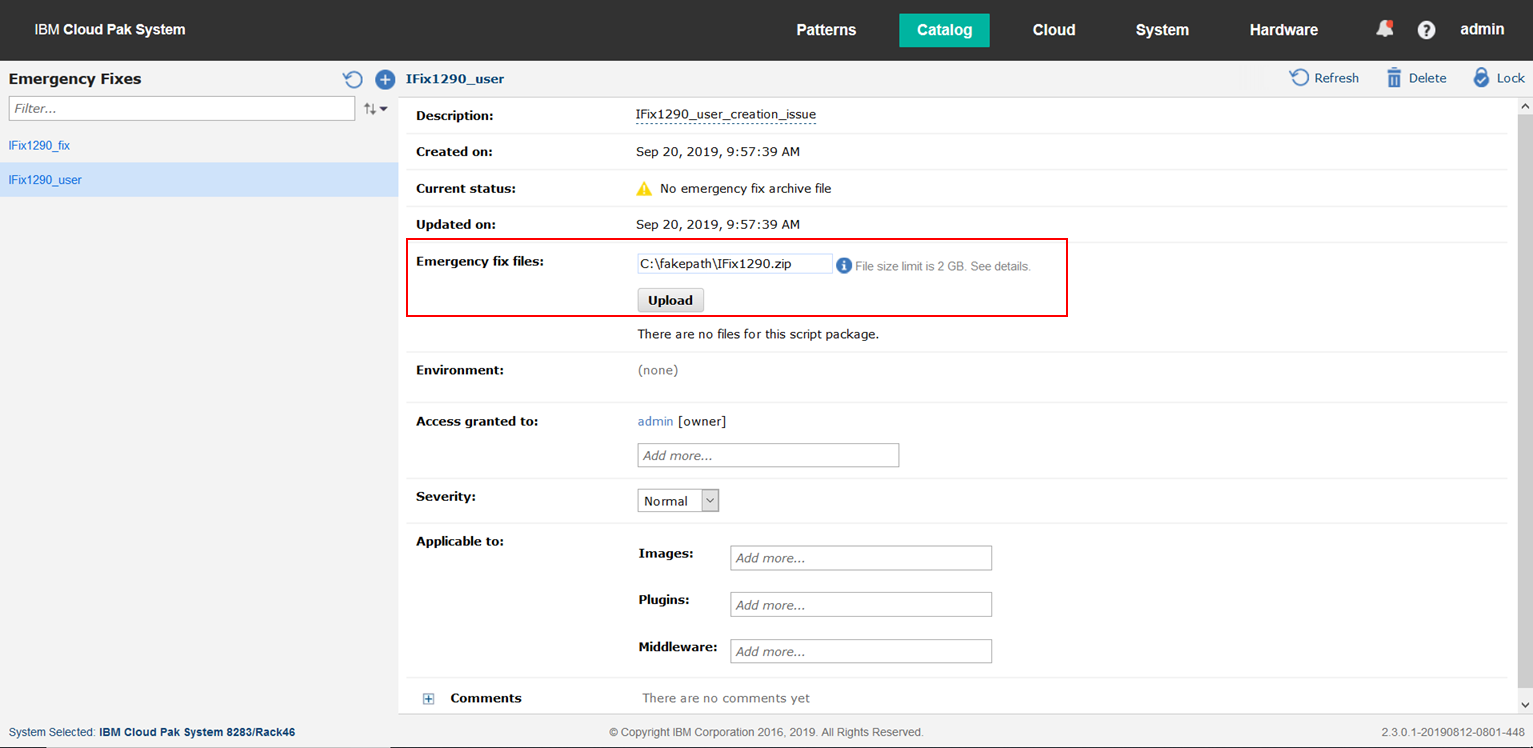
1. From the IBM Cloud Pak System console, go to **Catalog🡪Emergency Fixes**.



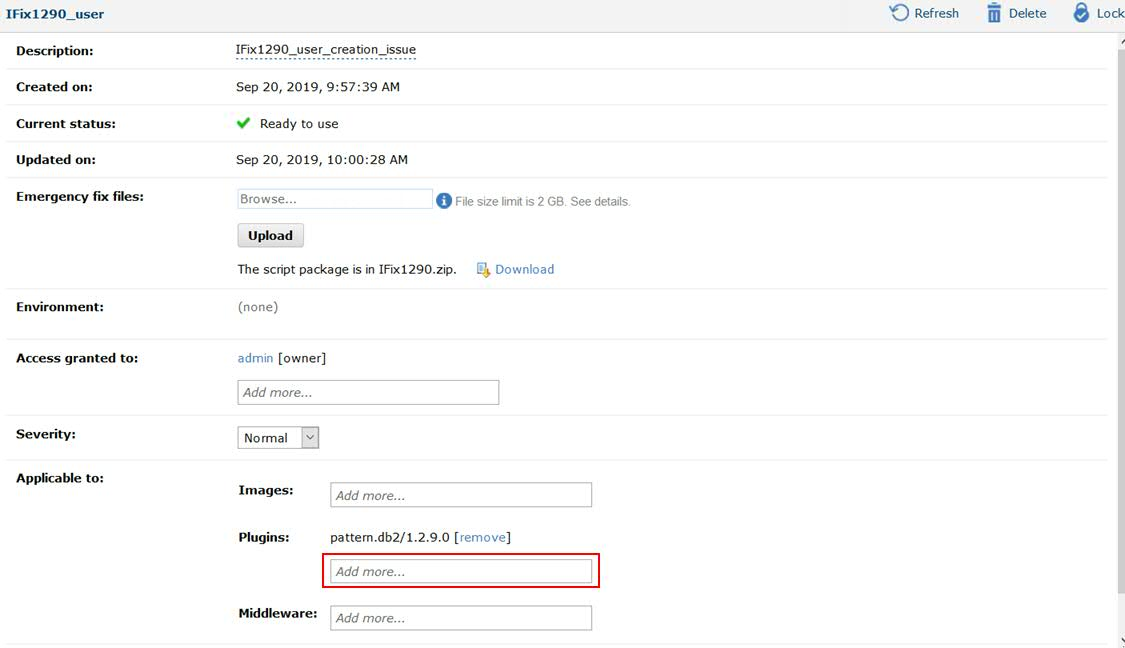
2) Click on “+” Image, provide the Emergency fix name and description in the opened popup. Then, click **OK**.



3) Browse the Emergency fix and click **Upload**.



4) Select pattern.db2/1.2.9.0 from the plugins select box.

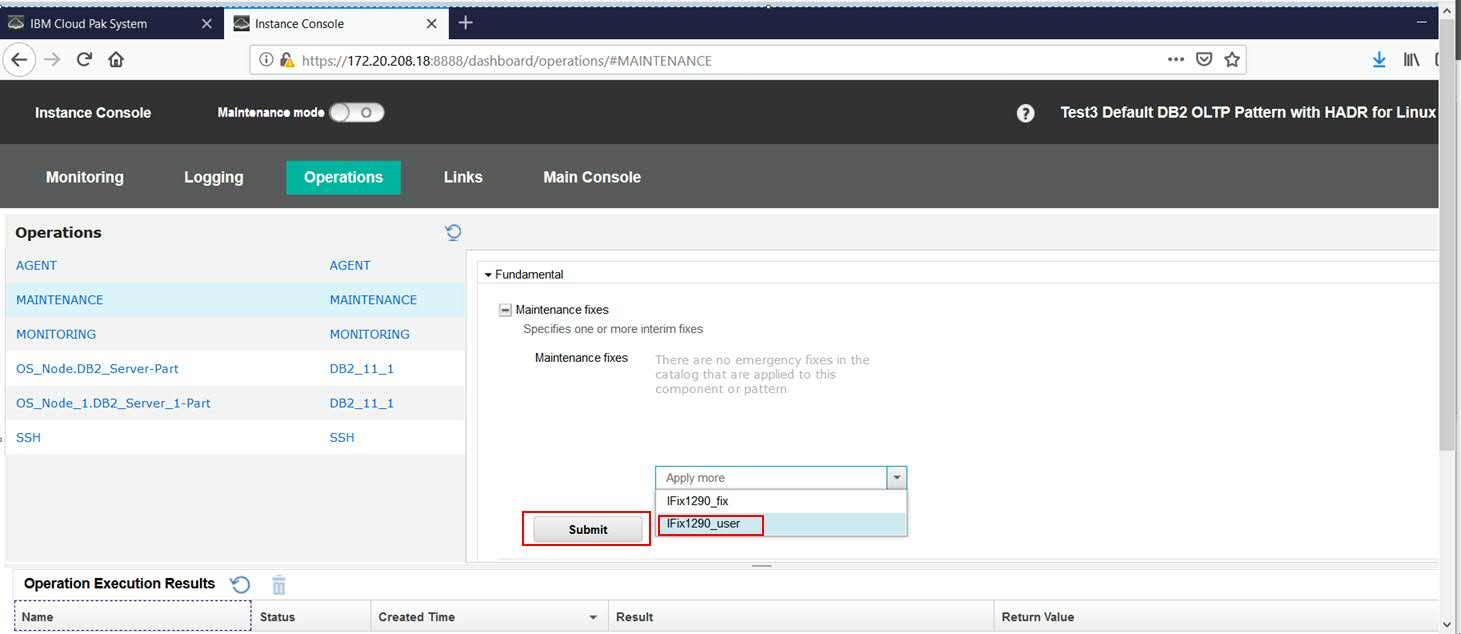


**Steps to Install the IFix:-**

1) Go to Instance console of the deployed instance. Click **Operations🡪 Maintenance**.



2) Under Maintenance fixes, select the uploaded IFix and click **Submit**.



3) Once after IFix is installed, you can see the following successful message.

