IBM Content Collector
Version 4.0.1.10 Interim Fix 001

Readme

Part 1. IBM Content Collector Version 4.0.1.10 Interim Fix 001

Readme documentation for IBM® Content Collector Version 4.0.1.10 Interim Fix 001 including installation-related instructions, prerequisites and co-requisites, and information about fixes, changes, and limitations for IBM Content Collector for Email, IBM Content Collector for File Systems and IBM Content Collector for Microsoft SharePoint.

Readme file for:
> IBM Content Collector

Product / Component release:
> Version 4.0.1.10

Update name:
> Interim Fix 001

Fix ID:
> 4.0.1.10-IBM-ICC-OE-IF001

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Download location

Download IBM Content Collector, Version 4.0.1.10 Interim Fix 001, from the following location:

http://www.ibm.com/support/docview.wss?uid=ibm10885440

The following deliverables are available for download.

Product / Component name	Platform	File name
IBM Content Collector V4.0.1.10 IF001 readme	N/A	4.0.1.10-IBM-ICC-OE-IF001.pdf
IBM Content Collector Outlook Extension (32-bit and 64-bit)	Windows	4.0.1.10-IBM-ICC-OE-IF001.zip

Prerequisites and co-requisites

For information about hardware and software compatibility, see the detailed system requirements document at

For 4.0.1 - http://www.ibm.com/support/docview.wss?uid=swg27042658

For 4.0 - http://www.ibm.com/support/docview.wss?uid=swg27039384

Known issues / limitations

The following error messages pop up while installing this interim fix on Windows Client operating systems higher than Windows 8:

- "Installer User Interface Mode Not Supported" (for 32-bit). and
- "This Application has Unexpectedly Quit" (for 64-bit)

To resolve the above installation error, run the installer with Windows 8 Compatibility mode.

Note: This is a known limitation from ICC 4.0.1.9.

Installation information

This release has updates in the IBM Content Collector Outlook Extension (32-bit and 64-bit). Choose the 32-bit or 64-bit installation based on the Microsoft Outlook architecture installed on your system.

Steps to install the interim fix

Set the installer property to run in 'Compatibility mode for Windows 8', from Compatibility tab of the Properties window. We need to do this setting on below platforms:

- Microsoft Windows Client operating systems higher than Windows 8.

A. **GUI Installation**

1. Extract 4.0.1.10-IBM-ICC-OE-IF001.zip.

2. In Windows Explorer, navigate to where you extracted the IBM Content Collector OE installation package.

3. Run the following command and follow the wizard.

   install.exe

4. Review the Preinstallation Summary and click **Install** to start the installation.

B. **Console Installation**

1. Extract 4.0.1.10-IBM-ICC-OE-IF001.zip.

2. Open the command prompt as an administrator and change to the directory with extracted IBM Content Collector OE installation package.

3. Run the following command and follow the instructions.

   install.exe -i console

4. Review the Preinstallation Summary and press **Enter** to start the installation.

C. **Silent Installation**

1. Extract 4.0.1.10-IBM-ICC-OE-IF001.zip.

2. Open the command prompt as an administrator and navigate to where you extracted the IBM Content Collector OE installation package.

3. Run the following command and follow the instructions.

   install.exe -i silent -f <input text file>

Where, content of input text file shall be as following. Sample input values are marked in ***Itallic-Bold.***

 # Accept the license panel.
LICENSE_ACCEPTED=***TRUE***
 # Set the install folder.
USER_INSTALL_DIR=***C:\\Program Files\\IBM\\ContentCollector_OutlookExtension***
 # Set the configuration web service host name.
USER_INPUT_WEB_SERVER_1=***vmWebServer.testdomain.ibm.com***
 # Set the configuration web service port number.
USER_INPUT_SERVER_PORT_1=***11443***
 # Set the features that you want to install. Separated by comma.
CHOSEN_INSTALL_FEATURE_LIST=***Restore, Search***
 # There are six features.
#CHOSEN_INSTALL_FEATURE_LIST=Archiving, Restore, Search, Stubbing, Offline,Metadata

Steps to remove the interim fix

Set the 'Windows 8 Compatibility mode' for below file, before uninstalling the fix from control panel.

   <OE Installation folder>\Uninstall\deinstall.exe

Fixes and changes made in version 4.0.1.10 Interim Fix 001

This interim fix contains the following APAR fix.

APAR fix: HE12884
ICC OE 4.0.1.9 installation fails with .NET framework. 4.8 installed.

This problem was observed with IBM Content Collector Outlook Extension 4.0.1.9.
Following error message is displayed when user tries to install OE with .Net Framework 4.8 installed on server.

  ".Net 4.5.1 framework cannot be found.
  The Outlook Extension for IBM Content Collector cannot be installed, as .NET Framework 4.5.1 is not installed."

With this interim fix, IBM Content Collector Outlook Extension can detect the .Net Framework version 4.8 and above.

Documentation

NA

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