



IBM Content Collector  
Version 4.0.1.10 Interim Fix 007

# *Readme*



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# IBM Content Collector Version 4.0.1.10 Interim Fix 007

Readme documentation for IBM® Content Collector Version 4.0.1.10 Interim Fix 007 including installation-related instructions, prerequisites and co-requisites, and information about fixes, changes, and limitations for IBM Content Collector for Email, IBM Content Collector for File Systems and IBM Content Collector for Microsoft SharePoint.

**Readme file for:**

IBM Content Collector

**Product / Component release:**

Version 4.0.1.10

**Update Name:**

Interim Fix 007

**Fix ID:**

4.0.1.10-IBM-ICC-IF007

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## Download location

Download IBM Content Collector, Version 4.0.1.10 Interim Fix 007, from the following location:

<https://www.ibm.com/support/pages/node/1168090>

The following deliverables are available for download.

Product / Component name	Platform	File name
IBM Content Collector V4.0.1.10 IF007 Readme	Not Applicable	4.0.1.10-IBM-ICC-IF007.pdf
IBM Content Collector V4.0.1.10 IF007 Server	Windows	4.0.1.10-IBM-ICC-Server-IF007.zip

## Prerequisites and corequisites

The IBM Content Collector (ICC) V4.0.1.10 server package is required.

For information about hardware and software compatibility, see the detailed system requirements document at <https://www.ibm.com/support/pages/node/614445>

## Known issues

No known issues.

## Installation information

### Installing fix on IBM Content Collector server

1. Extract the file **4.0.1.10-IBM-ICC-Server-IF007.zip** to a temporary folder.
2. Close ICC Configuration Manager if open.
3. Stop the following services.
  - a. ICC Web Application
  - b. ICC Documentation
4. Take a backup of following files and directory:
  - a. AFUWeb\wlp directory (This includes the AFUWeb server directory along with the / its existing certificates)
  - b. AFUWeb\afu\_ewas\*.bat files
  - c. AFUWeb\\*.xml files
  - d. AFUWeb\afu\_web.ear
  - e. AFUWeb\afu\_services.ear
  - f. AFUWeb\afu\_api.ear
  - g. AFUWeb\afu-dashboard.ear
  - h. AFUWeb\DocViewer.ear
  - i. AFUWeb\DocViewer\win64\DocViewer.ear
  - j. ctms\Generic1.dll
5. Launch the administrator command prompt and uninstall the following applications using given commands.
  - a. Web application: Run **afu\_ewas\_uninstall.bat**
  - b. Help application: Run **afu\_help\_uninstall.bat**
6. Delete the <ICC Installation Directory>\AFUWeb\wlp directory.
7. Extract the **wlp** folder from the temporary folder of Step 1. and place it in <ICC Installation Directory>\AFUWeb directory.
8. Copy the following from the extracted folder of Step 1. to <ICC Installation Directory>\AFUWeb directory.
  - a. AFUWeb\afu\_ewas\*.bat files
  - b. AFUWeb\\*.xml files
  - c. AFUWeb\afu\_web.ear
  - d. AFUWeb\afu\_services.ear
  - e. AFUWeb\afu\_api.ear
  - f. AFUWeb\afu-dashboard.ear
  - g. AFUWeb\DocViewer.ear
  - h. AFUWeb\DocViewer\win64\DocViewer.ear
  - i. AFUWeb\afuWebServer.properties
  - j. AFUWeb\afuInfocenterServer.properties
  - k. AFUWeb\external

9. Copy the **ctms\Generic1.dll** from the extracted folder of Step 1. to <ICC Installation Directory>\ctms directory.
10. Launch the administrator command prompt and install the following applications using given commands.  
Web application: Run **afu\_ewas\_install.bat**  
Help application: Run **afu\_help\_install.bat**

**Note:** During the installation of Web Application, migration of eWAS certificate stores to Liberty certificate store is handled automatically. For more information, refer to [Migration of IBM eWAS to IBM WebSphere Liberty Application Server](#).

11. Reconfigure the web application service.

## Removing fix from IBM Content Collector server

1. Stop the following services.
  - a. ICC Web Application
  - b. ICC Documentation
2. Launch the administrator command prompt and uninstall the following applications using given commands.
  - a. Web application: Run **afu\_ewas\_uninstall.bat**
  - b. Help application: Run **afu\_help\_uninstall.bat**
3. Delete the following directories.
  - a. <ICC Installation Directory>\AFUWeb\wlp
  - b. <ICC Installation Directory>\AFUWeb\external
4. Restore the directory and files that you backed up in **Installation Step 3**.
5. Launch the administrator command prompt and install the following applications using given commands.
  - a. Web application: Run **afu\_ewas\_install.bat**
  - b. Help application: Run **afu\_help\_install.bat**
6. Reconfigure the web application service.

## Fixes and changes

### New feature

#### Migration of eWAS certificate stores to Liberty certificate store

The Web Application installation script automatically migrates eWAS certificate stores to Liberty certificate store.

### Fixed defects

1. **Internal Defect 69564:** While accessing IBM Content Navigator (ICN) via Case Manager in an environment with IBM HTTP Server (IHS) or Load Balancers, an additional login prompt appears.
2. **Internal defect 69427:** ICC 4.0.1.10 web application on secondary node now works as expected in a cluster environment.
3. **Internal defect 69414:** ICC Search now displays previously archived mails from a migrated mailbox when the ExchangeOnlineMigratedUsers.csv file has inverted commas (“ ”).

## Documentation

For migrating to Liberty, refer to [Migration of IBM eWAS to IBM WebSphere Application Server Liberty](#).

## Notices

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## Document change history

Date	Description of change
06 February 2020	Installing fix <ul style="list-style-type: none"><li>• Added files in Step 8</li></ul> Fixes and changes <ul style="list-style-type: none"><li>• Added internal defect</li></ul>
10 January 2020	Original version published