

BUREAU VERITAS
Certification



IBM GTS Infrastructure Services France

17 Avenue de l'Europe, 92275 Bois-Colombes, France

This is a multi-site certificate, additional site details are listed in the appendix to this certificate

Bureau Veritas Certification certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

Standard

ISO/IEC 20000-1:2011

Scope of certification

THE SERVICE MANAGEMENT SYSTEM SUPPORTING THE PROVISION OF IBM GTS SERVICES CONSISTING OF SERVER OPERATIONS, SERVER MANAGEMENT, NETWORK OPERATIONS, INFORMATION TECHNOLOGY, SECURITY, DESKTOP SUPPORT, ONSITE SUPPORT, CALL CENTER, HOSTING SERVICES AND RESILIENCY SERVICES.

Certification cycle start date: **20 October 2016**

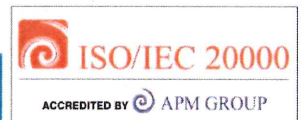
Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on: **19 October 2019**

Original certification date: **31 October 2007**

Certificate No : **IND16.0614**
File No : **6349634**

Version 1 - Revision date: **12 July 2016**

Jacques Matillon – Managing Director



Certification body address: 67/71 Boulevard de Château, 92200 Neuilly-sur-Seine, France
Local office: Bureau Veritas Certification France : 60 avenue du Général de Gaulle
92046 Paris la Défense

*Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.
To check this certificate validity please call: **+33 (0) 4 78 66 82 80***





Appendix

IBM GTS Infrastructure Services France

Standard

ISO/IEC 20000-1:2011

Scope of certification

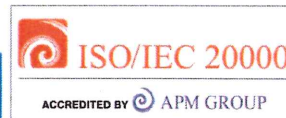
Site	Location	Scope
1	Paris - Jupiter (Noisy) 11 Boulevard du Mont d'Est, 93160 Noisy-Le-Grand, France	THE SERVICE MANAGEMENT SYSTEM SUPPORTING THE PROVISION OF IBM GTS SERVICES CONSISTING OF SERVER OPERATIONS, SERVER MANAGEMENT, NETWORK OPERATIONS, INFORMATION TECHNOLOGY .SECURITY, DESKTOP SUPPORT, ONSITE SUPPORT, CALL CENTER, HOSTING SERVICES AND RESILIENCY SERVICES.
2	Paris - MLV (Noisy)+ MLV Data Center 1, Place Jean-Baptiste Clément, 93160 Noisy-Le-Grand, France	
3	Collegien I (Data centers) – Near Paris 35, Allée du Clos des Charmes, 77090 Collegien, France	
4	Collegien II (Data centers) – Near Paris 1, Allée du Clos des Charmes, 77090 Collegien, France	
5	Clichy I & II (Data centers) – Near Paris 7-9 rue Petit, 92110 Clichy, France	
6	St Denis (Data Center) – Near Paris 114 rue Ambroise Croizat, 92300 St Denis, France	
7	Levallois 2 & 3 (Data Centers) – Near Paris 12-14 rue d'Alsace, 92300 Levallois-Perret 3 rue Jules Guede, 92300 Levallois-Perret, France	

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Standard

ISO/IEC 20000-1:2011

Scope of certification

Site	Location	Scope
8	Aubière - Near Clermont 9 Allée Alan Turing, Parc Technologique de La Pardieu, Aubière 63170, France	THE SERVICE MANAGEMENT SYSTEM SUPPORTING THE PROVISION OF IBM GTS SERVICES CONSISTING OF SERVER OPERATIONS, SERVER MANAGEMENT, NETWORK OPERATIONS, INFORMATION TECHNOLOGY SECURITY, DESKTOP SUPPORT, ONSITE SUPPORT, CALL CENTER, HOSTING SERVICES AND RESILIENCY SERVICES.
9	Clermont I & II (Data Centers) 63000 Clermont Ferrand, France	
10	Ecully - Near Lyon 21, Chemin de la sauvegarde, 69132 Ecully, France	
11	Montpellier (including Data centers Montpellier B2 & B4) P.I.T La Pompignane, rue de la vieille poste, 34006 Montpellier, France	
12	Grabels G1 & G2 (Data Centers) – Near Montpellier 83 Impasse Pierre Magnol 34790 Grabels, France	
13	Nice (former La Gaude) Zac Meridia – The Crown, 21 avenue Simone Veil, CS 43338 06206 Nice Cedex, France	
14	Seclin Data Center - Near Lille 14, Rue de Lorival, 59113 Seclin, France	

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