

Program Directory for IBM Z OMEGAMON for JVM

V5.5.0

Program Number 5698-ABA

for use with z/OS

Document Date: March 2020

GI13-4174-01

Note Before using this information and the product it supports, be sure to read the general information under 7.0, "Notices" on page 41.

© Copyright International Business Machines Corporation 2020.

Note to U.S. Government Users — Documentation related to restricted rights — Use, duplication or disclosure is subject to restrictions set forth in GSA ADP Schedule Contract with IBM Corp.

Contents

1.1 IE	roduction	 2
2.1 B 2.2 P 2.3 P	ogram Materials sic Machine-Readable Material ogram Publications ogram Source Materials blications Useful During Installation	 3 4 4
3.1 P 3.2 P 3.3 S	ogram Support ogram Services eventive Service Planning atement of Support Procedures	 6 6 7
4.1 P	ogram and Service Level Information ogram Level Information rvice Level Information	 8
5.1 D 5.1 5.2 T 5.2 5.2 5.2 5.2 5.2 5.3 F	stallation Requirements and Considerations ving System Requirements Machine Requirements Programming Requirements Machine Requirements Machine Requirements Programming Requirements Programming Requirements Programming Requirements Programming Requisites 2.2.1 Installation Requisites 2.2.2 Operational Requisites 2.2.3 Toleration/Coexistence Requisites 2.2.4 Incompatibility (Negative) Requisites DASD Storage Requirements DASD Storage Requirements by FMID MIDs Deleted ecial Considerations	9 9 10 10 11 11 12 12 17 21 22
6.1 Ir 6.1 6.1 6.1 6.1	stallation Instructions stalling OMEGAMON for JVM SMP/E Considerations for Installing OMEGAMON for JVM SMP/E Options Subentry Values SMP/E CALLLIBS Processing Installation Job Generator Utility 1.4.1 Introduction to the Job Generator	 25 25 25 26 26

© Copyright IBM Corp. 2020

6 6 6 6	6.1.4.2 Product Selection 6.1.4.3 Installing into an existing CSI 6.1.4.4 Job Generator - Update Command 6.1.5 Sample Jobs 6.1.6 Allocate SMP/E Target and Distribution Libraries 6.1.7 Create DDDEF Entries 6.1.8 Perform SMP/E RECEIVE 6.1.9 Allocate, create and mount ZFS Files (Optional) 6.1.10 Allocate File System Paths 6.1.11 Perform SMP/E APPLY 6.1.12 Perform SMP/E ACCEPT Activating OMEGAMON for JVM	. 28 . 28 . 30 . 30 . 31 . 32 . 33
6	Notices	. 40
	Trademarks ntacting IBM Software Support	
1. 2.	Publications Useful During Installation	. 5
3. 4. 5. 6. 7.	Component IDs	. 7 . 10 . 11
8. 9. 10.	Total DASD Space Required by OMEGAMON for JVM Storage Requirements for SMP/E Work Data Sets Storage Requirements for SMP/E Data Sets	. 12 . 14 . 14
11. 12. 13. 14.	OMEGAMON for JVM File System Paths Storage Requirements for OMEGAMON for JVM Distribution Libraries Storage Requirements for HKJJ55U Libraries	. 16 . 16 . 17
15. 16. 17. 18.	Storage Requirements for HKOB750 Libraries	. 19 . 20 . 25
19.	אחוו מחוזפווביזיוו בוחוזביו ביידי	

1.0 Introduction

This program directory is intended for system programmers who are responsible for program installation and maintenance. It contains information about the material and procedures associated with the installation of IBM Z OMEGAMON for JVM. This publication refers to IBM Z OMEGAMON for JVM as OMEGAMON for JVM.

The Program Directory contains the following sections:

- 2.0, "Program Materials" on page 3 identifies the basic program materials and documentation for OMEGAMON for JVM.
- 3.0, "Program Support" on page 6 describes the IBM support available for OMEGAMON for JVM.
- 4.0, "Program and Service Level Information" on page 8 lists the APARs (program level) and PTFs (service level) that have been incorporated into OMEGAMON for JVM.
- 5.0, "Installation Requirements and Considerations" on page 9 identifies the resources and considerations that are required for installing and using OMEGAMON for JVM.
- 6.0, "Installation Instructions" on page 25 provides detailed installation instructions for OMEGAMON for JVM. It also describes the procedures for activating the functions of OMEGAMON for JVM, or refers to appropriate publications.

Before installing OMEGAMON for JVM, read the *CBPDO Memo To Users* and the *CBPDO Memo To Users Extension* that are supplied with this program in softcopy format and this program directory; after which, keep the documents for your reference. Section 3.2, "Preventive Service Planning" on page 6 tells you how to find any updates to the information and procedures in this program directory.

OMEGAMON for JVM is supplied in a Custom-Built Product Delivery Offering (CBPDO, 5751-CS3). The program directory that is provided in softcopy format on the CBPDO is identical to the hardcopy format if one was included with your order. All service and HOLDDATA for OMEGAMON for JVM are included on the CBPDO.

Do not use this program directory if you install OMEGAMON for JVM with a SystemPac or ServerPac. When you use one of those offerings, use the jobs and documentation supplied with the offering. The offering will point you to specific sections of this program directory as needed.

© Copyright IBM Corp. 2020

1.1 IBM Z OMEGAMON for JVM Description

IBM Z OMEGAMON for JVM V5.5.0 provides resource-level monitoring of all Java virtual machines (JVMs) on z/OS. By using OMEGAMON for JVM, you can efficiently monitor, identify, isolate, and correct problems when JVMs on z/OS are in distress or are failing.

1.2 OMEGAMON for JVM FMIDs

OMEGAMON for JVM consists of the following FMIDs:

HKJJ55U

HKJJ550

HKOB750

HIZD310

2.0 Program Materials

An IBM program is identified by a program number. The program number for OMEGAMON for JVM is 5698-ABA.

Basic Machine-Readable Materials are materials that are supplied under the base license and are required for the use of the product.

The program announcement material describes the features supported by OMEGAMON for JVM. Ask your IBM representative for this information if you have not already received a copy.

2.1 Basic Machine-Readable Material

The distribution medium for this program is physical media or downloadable files. This program is in SMP/E RELFILE format and is installed by using SMP/E. See 6.0, "Installation Instructions" on page 25 for more information about how to install the program.

You can find information about the physical media for the basic machine-readable materials for OMEGAMON for JVM in the CBPDO Memo To Users Extension.

© Copyright IBM Corp. 2020

2.2 Program Publications

The following sections identify the basic publications for OMEGAMON for JVM.

Figure 1 identifies the basic unlicensed publications for OMEGAMON for JVM.

The unlicensed documentation for OMEGAMON for JVM can be found on the IBM Knowledge Center at: http://www.ibm.com/support/knowledgecenter/SSMTJ5_5.5.0/ com.ibm.omegamon_jvm.doc/overview/jvm_intro.html

Figure 1. Basic Material: Unlicensed Publications				
Publication Title				
Getting started with IBM Z OMEGAMON for JVM				
Configuring IBM Z OMEGAMON for JVM				
Troubleshooting and support				
Reference				

Prior to installing OMEGAMON for JVM, IBM recommends you review the OMEGAMON shared documentation V6.3.0 Fix Pack 2 and above, What's new in PARMGEN, the Quick Start Guide, as well as the First time deployment guide (FTU installation and tasks), and the Planning and Configuring topics for general planning and configuration flow. This documentation focuses on the things you will need to know for a successful installation and configuration of this product.

The IBM OMEGAMON and Tivoli Management Services on z/OS shared documentation, and other IBM product documentation can be found at the IBM Knowledge Center URL listed below:

http://www.ibm.com/support/knowledgecenter/SSAUBV/

The First time deployment guide (FTU installation and configuration tasks) documentation can be found on the IBM Knowledge Center at:

http://www.ibm.com/support/knowledgecenter/SSAUBV/ com.ibm.omegamon_share.doc_6.3.0.2/ftu/ftu_cfg_intro.htm

Refer to the Program Directory for IBM Tivoli Management Services on z/OS (GI11-4105) for a complete documentation list and installation instructions for its product components.

2.3 Program Source Materials

No program source materials or viewable program listings are provided for OMEGAMON for JVM.

2.4 Publications Useful During Installation

You might want to use the publications listed in Figure 2 during the installation of OMEGAMON for JVM.

Figure 2. Publications Useful During Installation	
Publication Title	Form Number
IBM SMP/E for z/OS User's Guide	SA23-2277
IBM SMP/E for z/OS Commands	SA23-2275
IBM SMP/E for z/OS Reference	SA23-2276
IBM SMP/E for z/OS Messages, Codes, and Diagnosis	GA32-0883

These publications can be obtained from the IBM Publications Center website at http://www-05.ibm.com/e-business/linkweb/publications/servlet/pbi.wss

3.0 Program Support

This section describes the IBM support available for OMEGAMON for JVM.

3.1 Program Services

Contact your IBM representative for specific information about available program services.

3.2 Preventive Service Planning

Before you install OMEGAMON for JVM, make sure that you have reviewed the current Preventive Service Planning (PSP) information. Review the PSP Bucket for General Information, Installation Documentation, and the Cross Product Dependencies sections. For the Recommended Service section, instead of reviewing the PSP Bucket, it is recommended you use the IBM.PRODUCTINSTALL-REQUIREDSERVICE fix category in SMP/E to ensure you have all the recommended service installed. Use the **FIXCAT(IBM.PRODUCTINSTALL-REQUIREDSERVICE)** operand on the **APPLY CHECK** command. See 6.1.11, "Perform SMP/E APPLY" on page 33 for a sample APPLY command.

If you obtained OMEGAMON for JVM as part of a CBPDO, HOLDDATA is included.

If the CBPDO for OMEGAMON for JVM is older than two weeks by the time you install the product materials, you can obtain the latest PSP Bucket information by going to the following website:

http://www14.software.ibm.com/webapp/set2/psearch/search?domain=psp

You can also use S/390 SoftwareXcel or contact the IBM Support Center to obtain the latest PSP Bucket information.

For program support, access the Software Support Website at http://www.ibm.com/support/.

PSP Buckets are identified by UPGRADEs, which specify product levels; and SUBSETs, which specify the FMIDs for a product level. The UPGRADE and SUBSET values for OMEGAMON for JVM are included in Figure 3 on page 7.

This product has an installation requirement for IBM Tivoli Management Services on z/OS V6.3.0 Fix Pack 6 or higher (5698-A79), so you should review the PSP buckets for it as well. Refer to the *Program Directory for IBM Tivoli Management Services on z/OS* (GI11-4105) for those UPGRADE and SUBSET values.

Figure 3. PSP Upgrade and Subset ID						
UPGRADE SUBSET Description						
JVMON550	HKJJ55U	OMEGAMON for JVM MSU				
	HKJJ550	OMEGAMON for JVM Base				
	HKOB750	OMNIMON Base				
ZOSDLA	HIZD310	Tivoli Discovery Library Adapter for z/OS				

3.3 Statement of Support Procedures

Report any problems which you feel might be an error in the product materials to your IBM Support Center. You may be asked to gather and submit additional diagnostics to assist the IBM Support Center in their analysis.

Figure 4 identifies the component IDs (COMPID) for OMEGAMON for JVM.

Figure 4. Component IDs							
FMID	COMPID	Component Name	RETAIN Release				
HKJJ55U	5698ABA00	OMEGAMON for JVM MSU	550				
HKJJ550	5698ABA00	OMEGAMON for JVM Base	550				
HKOB750	5608A41OB	OMNIMON Base	750				
HIZD310	5698A4700	z/OS DLA	310				

4.0 Program and Service Level Information

This section identifies the program and relevant service levels of OMEGAMON for JVM. The program level refers to the APAR fixes that have been incorporated into the program. The service level refers to the PTFs that have been incorporated into the program.

4.1 Program Level Information

The following APAR fixes against the previous release of components included with OMEGAMON for JVM have been incorporated into this release. They are listed by FMID.

• FMID HKOB750

```
OA45606 OA45816 OA45821 OA45846 OA46014 OA46177 OA46354 OA46704 OA46857 OA46860 OA46861 OA46867 OA46911 OA47142 OA47263 OA47617 OA48029 OA48198 OA48295 OA48532 OA48662 OA48739 OA48917 OA49057 OA49106 OA49278 OA49686 OA49902 OA49927 OA49966 OA50243 OA50263 OA50563 OA50894 OA51033 OA51043 OA51357 OA51417 OA51556 OA51564 OA51646 OA51815 OA51908 OA52016 OA52082 OA52314 OA52323 OA52442
```

4.2 Service Level Information

No PTFs against this release of OMEGAMON for JVM have been incorporated into the product package.

5.0 Installation Requirements and Considerations

The following sections identify the system requirements for installing and activating OMEGAMON for JVM. The following terminology is used:

- Driving system: the system on which SMP/E is executed to install the program.
- Target system: the system on which the program is configured and run.

In many cases, you can use a system as both a driving system and a target system. However, you can make a separate IPL-able clone of the running system to use as a target system. The clone must include copies of all system libraries that SMP/E updates, copies of the SMP/E CSI data sets that describe the system libraries, and your PARMLIB and PROCLIB.

Use separate driving and target systems in the following situations:

- When you install a new level of a product that is already installed, the new level of the product will
 replace the old one. By installing the new level onto a separate target system, you can test the new
 level and keep the old one in production at the same time.
- When you install a product that shares libraries or load modules with other products, the installation can disrupt the other products. By installing the product onto a separate target system, you can assess these impacts without disrupting your production system.

5.1 Driving System Requirements

This section describes the environment of the driving system required to install OMEGAMON for JVM.

5.1.1 Machine Requirements

The driving system can run in any hardware environment that supports the required software.

© Copyright IBM Corp. 2020

5.1.2 Programming Requirements

Figure 5. Driving System Software Requirements								
Program Number	Product Name	Minimum VRM	Minimum Service Level will satisfy these APARs	Included in the shipped product?				
5650-ZOS	z/OS	V02.02.00 or higher	N/A	No				

Note: SMP/E is a requirement for Installation and is an element of z/OS but can also be ordered as a separate product, 5655-G44, minimally V03.06.00.

Note: Installation might require migration to new z/OS releases to be service supported. See https://www-01.ibm.com/software/support/lifecycle/index_z.html.

OMEGAMON for JVM is installed into a file system, either HFS or zFS.

Before installing OMEGAMON for JVM, you must ensure that the target system file system data sets are available for processing on the driving system. OMVS must be active on the driving system and the target system file data sets must be mounted on the driving system.

If you plan to install OMEGAMON for JVM in a zFS file system, this requires that zFS be active on the driving system. Information on activating and using zFS can be found in z/OS Distributed File Service zSeries File System Administration, SC24-5989.

5.2 Target System Requirements

This section describes the environment of the target system required to install and use OMEGAMON for JVM.

OMEGAMON for JVM installs in the z/OS (Z038) SREL.

5.2.1 Machine Requirements

The target system can run in any hardware environment that supports the required software.

5.2.2 Programming Requirements

5.2.2.1 Installation Requisites

Installation requisites identify products that are required and *must* be present on the system or products that are not required but *should* be present on the system for the successful installation of this product.

Mandatory installation requisites identify products that are required on the system for the successful installation of this product. These products are specified as PREs or REQs.

Figure 6. Target System Mandatory Installation Requisites									
Program Product Number Name		Minimum VRM	Minimum Service Level will satisfy these APARs	Included in the shipped product?					
5650-ZOS	z/OS	V02.02.00 or higher	N/A	No					
5698-A79	IBM Tivoli Management Services on z/OS	V06.03.00	N/A	No					

Note: Installation might require migration to new z/OS releases to be service supported. See http://www-03.ibm.com/systems/z/os/zos/support/zos_eos_dates.html.

Conditional installation requisites identify products that are *not* required for successful installation of this product but can resolve such things as certain warning messages at installation time. These products are specified as IF REQs.

OMEGAMON for JVM has no conditional installation requisites.

5.2.2.2 Operational Requisites

Operational requisites are products that are required and *must* be present on the system or products that are not required but *should* be present on the system for this product to operate all or part of its functions.

Mandatory operational requisites identify products that are required for this product to operate its basic functions.

Figure 7. Target System Mandatory Operational Requisites					
Program Number	Product Name and Minimum VRM/Service Level				
5650-ZOS	z/OS V02.02.00 or higher				
5698-A79	IBM Tivoli Management Services on z/OS V06.03.00 or higher				

Conditional operational requisites identify products that are not required for this product to operate its basic functions but are required at run time for this product to operate specific functions. These products are specified as IF REQs.

OMEGAMON for JVM has no conditional operational requisites.

5.2.2.3 Toleration/Coexistence Requisites

Toleration/coexistence requisites identify products that must be present on sharing systems. These systems can be other systems in a multisystem environment (not necessarily sysplex), a shared DASD environment (such as test and production), or systems that reuse the same DASD environment at different time intervals.

OMEGAMON for JVM has no toleration/coexistence requisites.

5.2.2.4 Incompatibility (Negative) Requisites

Negative requisites identify products that must not be installed on the same system as this product.

OMEGAMON for JVM has no negative requisites.

5.2.3 DASD Storage Requirements

OMEGAMON for JVM libraries can reside on all supported DASD types.

Figure 8 lists the total space that is required for each type of library.

Figure 8. To	Figure 8. Total DASD Space Required by OMEGAMON for JVM						
Library Type	Total Space Required in 3390 Trks						
Target	1019						
Distribution	1135						
File System(s)	396						

Notes:

- 1. If you are installing into an existing environment that has the data sets in Figure 11 on page 15 and Figure 13 on page 16 already allocated, ensure sufficient disk space and directory blocks are available to support the requirement listed. This might require you to reallocate some data sets to avoid x37 abends.
- Use system determined block sizes for efficient DASD utilization for all non-RECFM U data sets. For RECFM U data sets, a block size of 32760 is recommended, which is the most efficient from a performance and DASD utilization perspective.
- 3. Abbreviations used for data set types are shown as follows.
 - U Unique data set, allocated by this product and used by only this product. This table provides all the required information to determine the correct storage for this data set. You do not need to refer to other tables or program directories for the data set size.
 - Shared data set, allocated by this product and used by this product and other products. To determine the correct storage needed for this data set, add the storage size given in this table to those given in other tables (perhaps in other program directories). If the data set already exists, it must have enough free space to accommodate the storage size given in this table.
 - Existing shared data set, used by this product and other products. This data set is *not* allocated by this product. To determine the correct storage for this data set, add the storage size given in this table to those given in other tables (perhaps in other program directories). If the data set already exists, it must have enough free space to accommodate the storage size given in this table.

If you currently have a previous release of this product installed in these libraries, the installation of this release will delete the old release and reclaim the space that was used by the old release and any service that had been installed. You can determine whether these libraries have enough space by deleting the old release with a dummy function, compressing the libraries, and comparing the space requirements with the free space in the libraries.

For more information about the names and sizes of the required data sets, see 6.1.6, "Allocate SMP/E Target and Distribution Libraries" on page 30.

- 4. Abbreviations used for the file system path type are as follows.
 - **N** New path, created by this product.
 - X Path created by this product, but might already exist from a previous release.
 - **P** Previously existing path, created by another product.
- 5. All target and distribution libraries listed have the following attributes:
 - The default name of the data set can not be changed.
 - The default block size of the data set can be changed.
 - The data set can not be merged with another data set that has equivalent characteristics.
 - The data set can be either a PDS or a PDSE, with some exceptions. If the value in the "ORG" column specifies "PDS", the data set must be a PDS. If the value in "DIR Blks" column specifies "N/A", the data set must be a PDSE.
- 6. All target libraries listed have the following attributes:

- These data sets can be SMS-managed, but they are not required to be SMS-managed.
- These data sets are not required to reside on the IPL volume.
- The values in the "Member Type" column are not necessarily the actual SMP/E element types that are identified in the SMPMCS.
- 7. All target libraries that are listed and contain load modules have the following attributes:
 - These data sets can not be in the LPA, with some exceptions. If the value in the "Member Type" column specifies "LPA", it is advised to place the data set in the LPA.
 - These data sets can be in the LNKLST except for TKANMODR and TKANMODS.

If you are installing into an existing environment, ensure the values used for the SMP/E work datasets reflect the minimum values shown in Figure 9. Check the corresponding DDDEF entries in all zones because use of values lower than these can result in failures in the installation process. Refer to the SMP/E manuals for instructions on updating DDDEF entries.

Figure 9. Storage Requirements fo	or SMP/E Wor	k Data Se	ets				
Library DDNAME	T Y P E	O R G	R E C F	L R E C L	Prim No. of 3390 Trks	Sec No. of 3390 Trks	No. of DIR BIks
SMPWRK1	Е	PDS	FB	80	150	150	220
SMPWRK2	E	PDS	FB	80	150	150	220
SMPWRK3	Е	PDS	FB	80	300	600	1320
SMPWRK4	Е	PDS	FB	80	150	150	220
SMPWRK6	Е	PDS	FB	80	300	1500	660
SYSUT1	Е	SEQ			75	75	0
SYSUT2	Е	SEQ			75	75	0
SYSUT3	Е	SEQ			75	75	0
SYSUT4	Е	SEQ			75	75	0

If you are installing into an existing environment, ensure the current SMP/E support dataset allocations reflect the minimum values shown in Figure 10. Check the space and directory block allocation and reallocate the data sets, if necessary.

Figure 10 (Page 1 of 2). Storage Requirements for SMP/E Data Sets									
			R	L	Prim	Sec			
	Т		E	R	No.	No.	No.		
	Υ	0	С	E	of	of	of		
Library	Р	R	F	С	3390	3390	DIR		
DDNAME	E	G	M	L	Trks	Trks	Blks		
SMPLTS	E	PDSE	U	0	15	150	N/A		

Figure 10 (Page 2 of 2). Storage Requir	remen	ts for SMP/	E Data Sets				
			R	L	Prim	Sec	
	Т		E	R	No.	No.	No.
	Υ	0	С	E	of	of	of
Library	Р	R	F	С	3390	3390	DIR
DDNAME	E	G	M	L	Trks	Trks	Blks
SMPMTS	Е	PDS	FB	80	15	150	220
SMPPTS	Е	PDSE	FB	80	300	1500	N/A
SMPSCDS	Е	PDS	FB	80	15	150	220
SMPSTS	Е	PDS	FB	80	15	150	220

Figure 11 and Figure 13 on page 16 describe the target and distribution libraries and file system paths that will be allocated by this product's install jobs or that will be required for installation. The space requirements reflect what is specified in the allocation job or the space that this product will require in existing libraries. Additional tables are provided to show the specific space required for libraries that are used by each FMID. See 5.2.4, "DASD Storage Requirements by FMID" on page 17 for more information.

The storage requirements of OMEGAMON for JVM must be added to the storage required by other programs having data in the same library or path.

Figure 11 (Pag	Figure 11 (Page 1 of 2). Storage Requirements for OMEGAMON for JVM Target Libraries											
Library DDNAME	Member Type	Target Volume	T Y P E	O R G	R E C F	L R E C L	No. of 3390 Trks	No. of DIR BIks				
SIZDEXEC	CLIST	Any	U	PDS	FB	80	6	44				
SIZDINST	JCL	Any	U	PDS	FB	80	2	44				
SIZDLOAD	Samples	Any	U	PDS	U	0	89	44				
SIZDMAPS	CLIST	Any	U	PDS	VB	1024	11	44				
SIZDMESG	CLIST	Any	U	PDS	FB	80	2	44				
SIZDSAMP	Samples	Any	U	PDS	FB	80	29	44				
TKANCUS	CLIST	Any	Е	PDS	FB	80	16	17				
TKANDATV	Data	Any	Е	PDS	VB	6160	36	6				
TKANEXEC	EXEC	Any	S	PDS	VB	255	26	44				
TKANHENU	Help	Any	Е	PDS	FB	80	21	24				
TKANISP	CLIST	Any	S	PDS	FB	80	2	44				
TKANMAC	Macro	Any	Е	PDS	FB	80	8	3				

Figure 11 (Pag	e 2 of 2). Storage R	equirements for OME	GAMO	N for JVM	Target L	ibraries		
Library DDNAME	Member Type	Target Volume	T Y P E	O R G	R E C F	L R E C L	No. of 3390 Trks	No. of DIR BIks
TKANMOD	LMOD	Any	Е	PDS	U	0	122	21
TKANMODL	LMOD	Any	Е	PDS	U	0	38	4
TKANMODP	LMOD	Any	S	PDSE	U	0	395	N/A
TKANMODS	LMOD	Any	Е	PDS	U	0	74	56
TKANOSRC	Data	Any	S	PDS	VB	255	5	44
TKANPAR	Parm	Any	Е	PDS	FB	80	2	4
TKANPKGI	Data	Any	Е	PDS	FB	80	22	7
TKANSAM	Sample	Any	Е	PDS	FB	80	3	3
TKANWENU	Panel	Any	S	PDS	FB	80	95	132
TKOBDATF	Data	Any	S	PDS	FB	80	2	44
TKOBHELP	Help	Any	S	PDS	FB	80	19	132

Figure 12. OM	EGAMOI	N for JVM File System Paths
	Т	
	Υ	
	Р	
DDNAME	E	Path Name
TKANJAR	N	/usr/lpp/kan/bin/IBM

Figure 13 (Page 1 of 2). Storage Requirements for 0	OMEGAI	MON for JV	M Distributi	on Libraries		
			R	L		
	T	•	E	R	No.	No.
Library	Y P	O R	C F	E C	of 3390	of DIR
DDNAME	E	G	M	Ĺ	Trks	Blks
AIZDEXEC	U	PDS	FB	80	6	44
AIZDINST	U	PDS	FB	80	2	44
AIZDLOAD	U	PDS	U	0	89	44
AIZDMAPS	U	PDS	VB	1024	11	44
AIZDMESG	U	PDS	FB	80	2	44
AIZDSAMP	U	PDS	FB	80	29	44
DKANCUS	Е	PDS	FB	80	16	17

Figure 13 (Page 2 of 2). Storage Requirement	ts for OMEGA	AMON for J\				
Library DDNAME	T Y P E	O R G	R E C F M	L R E C L	No. of 3390 Trks	No. of DIR BIks
DKANDATV	Е	PDS	VB	6160	36	6
DKANEXEC	S	PDS	VB	255	26	44
DKANHENU	Е	PDS	FB	80	21	24
DKANISP	S	PDS	FB	80	2	44
DKANJAR	S	PDS	VB	255	397	44
DKANMAC	Е	PDS	FB	80	8	3
DKANMOD	Е	PDS	U	0	126	92
DKANMODL	Е	PDS	U	0	41	4
DKANMODP	S	PDSE	U	0	116	N/A
DKANMODS	Е	PDS	U	0	61	3
DKANOSRC	S	PDS	VB	255	5	44
DKANPAR	E	PDS	FB	80	2	4
DKANPKGI	Е	PDS	FB	80	22	7
DKANSAM	Е	PDS	FB	80	3	3
DKANWENU	S	PDS	FB	80	95	132
DKOBDATF	S	PDS	FB	80	2	44
DKOBHELP	S	PDS	FB	80	19	132

5.2.4 DASD Storage Requirements by FMID

The tables in this section can help determine the specific space required for components not already installed in an existing environment. There is a table for each FMID included with the product.

Figure 14 (Pag	Figure 14 (Page 1 of 2). Storage Requirements for HKJJ55U Libraries									
Library DDNAME	Member Type	Target Volume	T Y P E	O R G	R E C F M	L R E C L	No. of 3390 Trks	No. of DIR BIks		
TKANMODL	LMOD	Any	Е	PDS	U	0	1	2		
TKANMODP	LMOD	Any	Е	PDSE	U	0	2	N/A		
TKANPKGI	Data	Any	E	PDS	FB	80	5	3		

Figure 14 (Page 2 of 2). Storage Requirements for HKJJ55U Libraries										
Library DDNAME	Member Type	Target Volume	T Y P E	O R G	R E C F	L R E C L	No. of 3390 Trks	No. of DIR BIks		
DKANJAR			Е	PDS	VB	1	2	4		
DKANMODL			Е	PDS	U	0	4	2		
DKANMODP			Е	PDSE	U	0	1	N/A		
DKANPKGI			Е	PDS	FB	80	5	3		

Figure 15 (Page	e 1 of 2). Storage F	Requirements for HK	JJ550	Libraries				
Library DDNAME	Member Type	Target Volume	T Y P E	O R G	R E C F	L R E C L	No. of 3390 Trks	No. of DIR BIks
TKANCUS	CLIST	Any	E	PDS	FB	80	3	2
TKANDATV	Data	Any	Е	PDS	VB	6160	35	4
TKANEXEC	EXEC	Any	S	PDS	VB	255	2	3
TKANHENU	Help	Any	Е	PDS	FB	80	9	11
TKANMOD	LMOD	Any	Е	PDS	U	0	1	2
TKANMODL	LMOD	Any	Е	PDS	U	0	25	2
TKANMODP	LMOD	Any	Е	PDSE	U	0	12	N/A
TKANPAR	Parm	Any	Е	PDS	FB	80	1	2
TKANPKGI	Data	Any	Е	PDS	FB	80	2	2
TKANWENU	Panel	Any	S	PDS	FB	80	8	12
DKANCUS			Е	PDS	FB	80	3	2
DKANDATV			Е	PDS	VB	6160	35	4
DKANEXEC			E	PDS	VB	255	2	3
DKANHENU			E	PDS	FB	80	9	11
DKANJAR			E	PDS	VB	255	342	5
DKANMOD			E	PDS	U	0	1	2
DKANMODL			E	PDS	U	0	25	2
DKANMODP			E	PDSE	U	0	19	N/A
DKANPAR			E	PDS	FB	80	1	2
DKANPKGI			Е	PDS	FB	80	2	2

Figure 15 (Pag	Figure 15 (Page 2 of 2). Storage Requirements for HKJJ550 Libraries									
			т		R E	L R	No.	No.		
			Ϋ́	0	C	E	of	of		
Library	Member	Target	Р	R	F	С	3390	DIR		
DDNAME	Туре	Volume	E	G	M	L	Trks	Blks		
DKANWENU			E	PDS	FB	80	8	12		

Figure 16 (Pag	e 1 of 2). Storage I	Requirements for HK	OB750	Libraries				
Library DDNAME	Member Type	Target Volume	T Y P E	O R G	R E C F	L R E C L	No. of 3390 Trks	No. of DIR BIks
TKANCUS	CLIST	Any	E	PDS	FB	80	13	15
TKANDATV	Data	Any	Е	PDS	VB	6160	1	2
TKANEXEC	EXEC	Any	S	PDS	VB	255	21	15
TKANHENU	Help	Any	Е	PDS	FB	80	12	13
TKANISP	CLIST	Any	S	PDS	FB	80	1	2
TKANMAC	Macro	Any	Е	PDS	FB	80	8	3
TKANMOD	LMOD	Any	E	PDS	U	0	121	19
TKANMODL	LMOD	Any	Е	PDS	U	0	12	2
TKANMODP	LMOD	Any	S	PDSE	U	0	330	N/A
TKANMODS	LMOD	Any	Е	PDS	U	0	74	56
TKANOSRC	Data	Any	S	PDS	VB	255	5	5
TKANPAR	Parm	Any	Е	PDS	FB	80	1	2
TKANPKGI	Data	Any	Е	PDS	FB	80	15	2
TKANSAM	Sample	Any	Е	PDS	FB	80	3	3
TKANWENU	Panel	Any	S	PDS	FB	80	74	67
TKOBDATF	Data	Any	S	PDS	FB	80	2	2
TKOBHELP	Help	Any	S	PDS	FB	80	17	66
DKANCUS			Е	PDS	FB	80	13	15
DKANDATV			Е	PDS	VB	6160	1	2
DKANEXEC			S	PDS	VB	255	21	15
DKANHENU			Е	PDS	FB	80	12	13
DKANISP			S	PDS	FB	80	1	2
DKANMAC			Е	PDS	FB	80	8	3

Figure 16 (Pag	ge 2 of 2). Storage F	Requirements for HK	OB750	Libraries				
Library DDNAME	Member Type	Target Volume	T Y P E	O R G	R E C F	L R E C L	No. of 3390 Trks	No. of DIR BIks
DKANMOD			Е	PDS	U	0	125	90
DKANMODL			Е	PDS	U	0	12	2
DKANMODP			S	PDSE	U	0	81	N/A
DKANMODS			Е	PDS	U	0	61	3
DKANOSRC			S	PDS	VB	255	5	5
DKANPAR			Е	PDS	FB	80	1	2
DKANPKGI			Е	PDS	FB	80	15	2
DKANSAM			Е	PDS	FB	80	3	3
DKANWENU			S	PDS	FB	80	74	67
DKOBDATF			S	PDS	FB	80	2	2
DKOBHELP			S	PDS	FB	80	17	66

Figure 17. Storage Requirements for HIZD310 Libraries								
Library DDNAME	Member Type	Target Volume	T Y P E	O R G	R E C F	L R E C L	No. of 3390 Trks	No. of DIR BIks
SIZDINST	JCL	Any	U	PDS	FB	80	3	3
SIZDSAMP	Samples	Any	U	PDS	FB	80	25	3
SIZDEXEC	CLIST	Any	U	PDS	FB	80	20	3
SIZDLOAD	Samples	Any	U	PDS	U	0	65	12
SIZDMAPS	CLIST	Any	U	PDS	VB	1024	8	3
SIZDMESG	CLIST	Any	U	PDS	FB	80	3	3
AIZDINST			U	PDS	FB	80	3	3
AIZDSAMP			U	PDS	FB	80	25	3
AIZDEXEC			U	PDS	FB	80	20	3
AIZDLOAD			U	PDS	U	0	65	12
AIZDMAPS			U	PDS	VB	1024	8	3
AIZDMESG			U	PDS	FB	80	3	5

5.3 FMIDs Deleted

Installing OMEGAMON for JVM might result in the deletion of other FMIDs. To see which FMIDs will be deleted, examine the ++VER statement in the SMPMCS of the product.

If you do not want to delete these FMIDs at this time, install OMEGAMON for JVM into separate SMP/E target and distribution zones.

Note: These FMIDs are not automatically deleted from the Global Zone. If you want to delete these FMIDs from the Global Zone, use the SMP/E REJECT NOFMID DELETEFMID command. See the SMP/E Commands documentation for details.

5.4 Special Considerations

To effectively manage a suite of products with common components, you can install products into shared zones of a consolidated software inventory (CSI). Space requirements are reduced by installing products into shared CSI zones avoiding the duplication when different target zones, distribution zones, and data sets are used. Sharing a common set of zones also allows SMP/E to automatically manage IFREQ situations that exist across product components.

If you intend to share a Tivoli Enterprise Monitoring Server on z/OS with other products, use shared CSI zones so product configuration sets up the runtime environment correctly.

The installation of OMEGAMON for JVM requires the Tivoli Enterprise Monitoring Server on z/OS be installed in the CSI. Refer to the Program Directory for IBM Tivoli Management Services on z/OS (GI11-4105) for installation instructions of its product components.

Prior to installing OMEGAMON for JVM, IBM recommends you review the OMEGAMON shared documentation V6.3.0 Fix Pack 2 and above, What's new in PARMGEN, the Quick Start Guide, as well as the First time deployment guide (FTU installation and tasks), and the Planning and Configuring topics for general planning and configuration flow. This documentation focuses on the things you will need to know for a successful installation and configuration of this product package.

The OMEGAMON and Tivoli Management Services on z/OS shared documentation, and other Tivoli product documentation can be found at the IBM Knowledge Center URL listed below:

http://www.ibm.com/support/knowledgecenter/SSAUBV/

The First time deployment guide (FTU installation and configuration tasks) documentation can be found on the IBM Knowledge Center at:

http://www.ibm.com/support/knowledgecenter/SSAUBV/ com.ibm.omegamon share.doc 6.3.0.2/ftu/ftu cfg intro.htm

If you are installing into an existing CSI zone that contains the listed FMIDs, ensure the maintenance has been installed previously or it must be installed with this product package.

HKCI310 - UJ01311 HKDS630 - UA79950 UA79951 HKLV630 - UA79952 UA79953 PTF UA78769 (HIZD310 FMID), applying this ptf requires the use of the SMP/E SMPTLOAD DDDEF statement, ensure that SMPTLOAD is defined in the CSI.

The following sample job can be used to define the SMPTLOAD DDDEF, change all occurrences of the following lowercase variables to values suitable for your installation before submitting.

```
#globalcsi - The dsname of your global CSI.
#tzone - The name of the SMP/E target zone.
#dzone - The name of the SMP/E distribution zone.
//SMPTLOAD JOB 'ACCOUNT INFORMATION', 'SMPTLOAD',
       CLASS=A, MSGCLASS=X, MSGLEVEL=(1,1), NOTIFY=&SYSUID
//****************
//*
             Define DDDEF Entries *
//****************
//SMPTLOAD EXEC PGM=GIMSMP, REGION=4096K
//SMPCSI DD DISP=OLD, DSN=#globalcsi
//SMPCNTL DD *
      SET BDY(GLOBAL) .
      UCLIN .
       ADD DDDEF(SMPTLOAD) CYL SPACE(2,1) DIR(10)
              UNIT(SYSALLDA) .
      ENDUCL .
      SET BDY(#tzone).
      UCLIN .
       ADD DDDEF(SMPTLOAD) CYL SPACE(2,1) DIR(10)
              UNIT(SYSALLDA) .
      ENDUCL .
      SET BDY(#dzone).
      UCLIN .
       ADD DDDEF(SMPTLOAD) CYL SPACE(2,1) DIR(10)
              UNIT(SYSALLDA) .
      ENDUCL .
/*
```

Reference the following URLs for Pre-installation requirements and instructions, and the current listing of recommended service for the OMEGAMON product Suite.

Pre-Installation Checklist: https://www.ibm.com/support/docview.wss?uid=swg21318692&aid=1

Recommended Maintenance Service Levels:

http://www.ibm.com/support/docview.wss?uid=swg21290883

Consider the following items when using shared CSI zones.

- You must specify the same high-level qualifier for the target and distribution libraries as the other products in the same zones for the configuration tool to work correctly.
- If you install a product into an existing CSI that contains a previous version of the same product, SMP/E deletes the previous version during the installation process. To maintain multiple product versions concurrently, they must be installed into separate CSI zones.
- · If you install into an existing environment, you might need to remove data set references from the installation jobs to avoid errors because the data sets already exist.
- If you are installing into an existing environment that has the data sets already allocated, ensure sufficient space and directory blocks are available to support the requirement listed in the DASD tables. This might require you to reallocate some data sets to avoid x37 abends.

6.0 Installation Instructions

This chapter describes the installation method and the step-by-step procedures to install and to activate the functions of OMEGAMON for JVM.

Please note the following points:

If you want to install OMEGAMON for JVM into its own SMP/E environment, consult the SMP/E
manuals for instructions on creating and initializing the SMPCSI and the SMP/E control data sets.
Additionally, to assist you in doing this, IBM has provided samples to help you create an SMP/E
environment at the following URL:

http://www.ibm.com/support/docview.wss?rs=660&context=SSZJDU&uid=swg21066230

 You can use the sample jobs that are provided to perform part or all of the installation tasks. The SMP/E jobs assume that all DDDEF entries that are required for SMP/E execution have been defined in appropriate zones.

6.1 Installing OMEGAMON for JVM

6.1.1 SMP/E Considerations for Installing OMEGAMON for JVM

Use the SMP/E RECEIVE, APPLY, and ACCEPT commands to install this release of OMEGAMON for JVM.

6.1.2 SMP/E Options Subentry Values

The recommended values for certain SMP/E CSI subentries are shown in Figure 18. Using values lower than the recommended values can result in failures in the installation. DSSPACE is a subentry in the GLOBAL options entry. PEMAX is a subentry of the GENERAL entry in the GLOBAL options entry. See the SMP/E manuals for instructions on updating the global zone.

Figure 18. SMP/E Options Subentry Values				
Subentry	Value	Comment		
DSSPACE	300,1200,1200	Use 1200 directory blocks		
PEMAX	SMP/E Default	IBM recommends using the SMP/E default for PEMAX.		

© Copyright IBM Corp. 2020 25

6.1.3 SMP/E CALLLIBS Processing

OMEGAMON for JVM uses the CALLLIBS function provided in SMP/E to resolve external references during installation. When OMEGAMON for JVM is installed, ensure that DDDEFs exist for the following libraries:

- CSSLIB
- SCEEBND2
- SCEECPP
- SCEELIB
- SCEELKED
- SCEELKEX
- SCLBSID
- SEZACMTX

Note: CALLLIBS uses the previous DDDEFs only to resolve the link-edit for OMEGAMON for JVM. These data sets are not updated during the installation of OMEGAMON for JVM.

6.1.4 Installation Job Generator Utility

A utility is available to generate the necessary installation jobs for this product and others that might be included in the product package deliverable. Be aware that not all products are supported at this time and maintenance might be required to get the latest updates for the Job Generator product selection table. It is recommended you use this job generation utility to create a set of jobs to install the product package when installing into an existing environment rather than using the sample jobs provided for each product.

The job generation utility is delivered in the z/OS Installation and Configuration Tool component of the Tivoli Management Services on z/OS product, which is a requisite of this product. This utility is enhanced through the maintenance stream so there could be an issue if it is invoked from an environment without the latest maintenance. Ensure the latest maintenance is installed for the components of this product to get the latest updates for the Job Generator product selection table.

If you are installing for the first time into a new environment and don't have an existing environment available to invoke this utility, you must use the sample jobs for the Tivoli Management Services on z/OS product and install it first. This will install the FMID containing the job generation utility and the latest maintenance. Then you can invoke the utility from the target library TKANCUS to install other products in the package.

The job generation utility can be invoked from the SMP/E target library with the low-level qualifier of TKANCUS, launch the utility by using ISPF option 6 and entering the following command.

```
ex '&gbl target hilev.TKANCUS'
```

Select "SMP/E-install z/OS products with Install Job Generator (JOBGEN)" from the z/OS Installation and Configuration Tool main menu.

You can use the online help available as a tutorial to become familiar with the utility and its processes.

6.1.4.1 Introduction to the Job Generator

The job generation utility creates a set of jobs to define a SMP/E environment (CSI and supporting data sets), allocate product libraries (target and distribution zone data sets and DDDEFS), and install the products (RECEIVE APPLY ACCEPT). You can use these jobs to create a totally new environment or to install the products into an existing CSI.

Processing Steps

- The jobs are generated from a series of ISPF interactive panels and ISPF file tailoring.
- The initial step is selection of the product mix. The set of products will determine any additions to the basic set of values needed to create the JCL.

Install Job Generator (JOBGEN) output library: You can specify the Install Job Generator (JOBGEN) output library during the PARMGEN "KCIJPCFG Set up/Refresh PARMGEN work environment" configuration processing to reuse parameter values such as the jobcard and CSI values related to CALLLIBS and USS install directory override data.

Process Log

- One of the members of the generated job library is KCIJGLOG, which is the process log.
- This member shows the generating parameters and internal lists that were used to create the batch jobs.
- It also indicates which jobs were actually produced and need to be run. Note that the RECEIVE, APPLY, and ACCEPT jobs are always generated even if the selected products are already in the target CSI. In that case, the jobs install additional maintenance when available.

6.1.4.2 Product Selection

You can select one or more products from a table that will determine the set of FMIDs to install. You must select at least one product and you should always select the appropriate version of the IBM Tivoli Management Services on z/OS product (5698-A79) that is an installation requisite for this product offering. This will install the necessary FMIDs and maintenance for a new environment but also ensure any requisite maintenance will be processed when installing into an existing environment.

The selection table contains information about all of the supported products and might contain entries for products that you do not have or do not wish to install. Select only those products that are available in the package delivered and that you want to install.

6.1.4.3 Installing into an existing CSI

When the high-level qualifiers point to an existing environment, the job generation utility eliminates the jobs that allocate and initialize the CSI.

The job generation utility suppresses the creation of libraries that already exist in the target environment. Instead, the generator creates a job to determine whether sufficient space is available for any additional data to be installed into the libraries.

The member KCIJGANL is generated to report on the available space for each of the existing libraries that will have new data. However, KCIJGANL cannot check for the maintenance stream requirements.

The space analyzer function is very helpful in identifying data set space issues that might cause X37 abends during APPLY and ACCEPT processing.

6.1.4.4 Job Generator - Update Command

The job generation utility was enhanced to allow dynamic additions to the product table. The UPDATE routine is used to obtain additional data for products that are available but not yet included in the installation job generator table, KCIDJG00.

You must have the product RELFILEs available on DASD in order to run this routine and all components of the product must be available. After a successful run, the output of this routine will replace the KCIDJG00 member of the work data set. If you make multiple changes to the data member be sure to save the original member as a backup.

Note: Not all products qualify for inclusion in the job generator process. Refer to the online help for more information about this facility.

6.1.5 Sample Jobs

If you choose not to use the installation job generator utility documented in the previous section, you can use the sample jobs that were created for OMEGAMON for JVM. This will require you to research and tailor each of the jobs accordingly.

The sample jobs provided expect a CSI to exist already. The sample installation jobs in Figure 19 are provided as part of the product to help you install OMEGAMON for JVM.

Figure 19 (Page 1 of 2). Sample Installation Jobs				
Job Name	Job Type	Description	SMPTLIB Data Set	
KJJJ3ALO	ALLOCATE	Sample job to allocate target and distribution libraries	IBM.HKJJ55U.F5	
KJJJ4DDF	DDDEF	Sample job to define SMP/E DDDEFs	IBM.HKJJ55U.F5	
KJJJ5REC	RECEIVE	Sample RECEIVE job	IBM.HKJJ55U.F5	

Figure 19 (Page 2 of 2). Sample Installation Jobs				
Job Name	Job Type	Description	SMPTLIB Data Set	
KJJJ6BDI	MKDIR	Sample job to invoke the supplied KJJMKDIR EXEC to allocate file system paths	IBM.HKJJ55U.F5	
KJJJ7APP	APPLY	Sample APPLY job	IBM.HKJJ55U.F5	
KJJJ8ACC	ACCEPT	Sample ACCEPT job	IBM.HKJJ55U.F5	

The installation of OMEGAMON for JVM requires the Tivoli Enterprise Monitoring Server on z/OS be installed in the CSI. Refer to the *Program Directory for IBM Tivoli Management Services on z/OS* (GI11-4105) for installation instructions of its product components.

You can access the sample installation jobs by performing an SMP/E RECEIVE (refer to 6.1.8, "Perform SMP/E RECEIVE" on page 30) then copy the jobs from the SMPTLIB data sets to a work data for editing and submission. See Figure 19 on page 28 to find the appropriate data set.

You can also copy the sample installation jobs from the product files by submitting the following job. Before you submit the job, add a job card and change the lowercase parameters to uppercase values to meet the requirements of your site.

```
//STEP1
           EXEC PGM=IEBCOPY, REGION=4M
//SYSPRINT DD SYSOUT=*
//FILEIN DD DSN=IBM.HKJJ55U.F5,UNIT=SYSALLDA,DISP=SHR,
//
           VOL=SER=filevol
//OUT
           DD DSNAME=jcl-library-name,
           DISP=(NEW, CATLG, DELETE),
//
           VOL=SER=dasdvol,UNIT=SYSALLDA,
//
//
           SPACE=(TRK, (10,2,5))
//SYSUT3
           DD UNIT=SYSALLDA, SPACE=(CYL, (1,1))
//SYSIN
           DD *
    COPY INDD=FILEIN,OUTDD=OUT
    SELECT MEMBER=(KJJJ3ALO,KJJJ4DDF,KJJJ5REC,KJJJ6BDI,KJJJ7APP)
    SELECT MEMBER=(KJJJ8ACC)
/*
```

See the following information to update the statements in the previous sample:

FILEIN:

filevol is the volume serial of the DASD device where the downloaded files reside. OUT:

jcl-library-name is the name of the output data set where the sample jobs are stored. **dasdvol** is the volume serial of the DASD device where the output data set resides.

6.1.6 Allocate SMP/E Target and Distribution Libraries

Edit and submit the generated job KCIJGALO to allocate the SMP/E target and distribution libraries for OMEGAMON for JVM.

If you are not using the generated allocation job, select the sample job KJJJ3ALO. Edit and submit it after making appropriate changes for your environment. Consult the instructions in the sample job for more information. Consider the following issues before submitting the job.

- If you are installing into an existing environment, you might have to remove lines for data sets that already exist.
- If you are installing into an existing environment that has the data sets already allocated, ensure sufficient space and directory blocks are available to support the requirement listed in the DASD tables. This might require you to reallocate some data sets to avoid x37 abends.

Expected Return Codes and Messages: 0

6.1.7 Create DDDEF Entries

Edit and submit the generated job KCIJGDDF to create DDDEF entries for the SMP/E target and distribution libraries for OMEGAMON for JVM.

If you are not using the generated job, select the sample job KJJJ4DDF. Edit and submit it after making appropriate changes for your environment. Consult the instructions in the sample job for more information. If you are installing into an existing environment, you might have to remove lines for data sets that already exist.

Expected Return Codes and Messages: 0

6.1.8 Perform SMP/E RECEIVE

If you have obtained OMEGAMON for JVM as part of a CBPDO, use the RCVPDO job in the CBPDO RIMLIB data set to receive the OMEGAMON for JVM FMIDs, service, and HOLDDATA that are included on the CBPDO package. For more information, see the documentation that is included in the CBPDO.

You can also choose to edit and submit the generated job KCIJGREC or the sample job KJJJ5REC to perform the SMP/E RECEIVE for OMEGAMON for JVM. Consult the instructions in the sample job for more information.

Expected Return Codes and Messages: 0

6.1.9 Allocate, create and mount ZFS Files (Optional)

This job allocates, creates a mountpoint, and mounts zFS data sets.

You can choose to create a new file system for this product installation by copying, editing, and submitting the JCL below. Add a job card and change all occurrences of the following lowercase variables to values suitable for your installation before submitting.

```
#zfsdsn - The dsname of your zFS directory.
#volser - The volume serial number for the DASD that will contain
         the new file system.
 #zfsdir - The zFS directory where this product will be installed.
      The recommended mountpoint is /-PathPrefix-/usr/lpp/kan.
         The zFS directory tree is case sensitive. Ensure #zfsdir
         is an absolute path name and begins with a slash (/).
//*******************
//* ALLOCZ This step allocates your zFS data set.
//********************
//ALLOCZ EXEC PGM=IDCAMS
//SYSPRINT DD SYSOUT=*
//SYSIN
         DD *
  DEFINE CLUSTER(NAME(#zfsdsn) -
  LINEAR CYLINDERS(15 5) SHAREOPTIONS(3) VOLUMES(#volser))
//*******************
//* FORMAT This step formats your newly created zFS data set. *
    When executing the IOEAGFMT program you must have
//*
     superuser authority (UID 0) or READ authority to the
     SUPERUSER.FILESYS.PFSCTL profile in the UNIXPRIV class.
//*********************
//FORMAT EXEC PGM=IOEAGFMT, REGION=OM,
//
       PARM=('-aggregate #zfsdsn -compat')
//STEPLIB DD DSN=IOE.SIOELMOD,DISP=SHR
//SYSPRINT DD SYSOUT=*
//*********************
//* MAKEDIR This step creates the directory path for your
//* Mount Point
//*********************
//MAKEDIR EXEC PGM=IKJEFT01
//SYSTSPRT DD SYSOUT=*
//SYSTSIN DD *
 PROFILE WTPMSG MSGID
 MKDIR '#zfsdir' MODE(7,5,5)
 PROFILE
//*********************
//* MOUNT This step MOUNTS your newly created zFS File System *
//* using the AGGRGROW parameter.
```

```
//***********************
//MOUNT
         EXEC PGM=IKJEFT01
//SYSTSPRT DD SYSOUT=*
//SYSPRINT DD SYSOUT=*
//SYSTSIN DD *
 MOUNT FILESYSTEM('#zfsdsn') +
    TYPE(ZFS) MODE(RDWR) PARM('AGGRGROW') +
    MOUNTPOINT('#zfsdir')
/*
```

Expected Return Codes and Messages: 0

6.1.10 Allocate File System Paths

Edit and submit the generated job KCIJGBDI to define the file system paths.

If you are not using the generated job, select the sample job KJJJ6BDI. Edit and submit it after making appropriate changes for your environment. Consult the instructions in the sample job for more information. Consider the following items before submitting the job.

Important Notes:

- 1. The Relfile containing the KJJMKDIR exec must be available prior to running this job. The Relfile needed is HKJJ55U.F5 and should be available after running the Receive job.
- 2. This job must be run before the Apply job.
- 3. This job must be run by a user ID that has superuser authority (UID=0) or read access to resource BPX.SUPERUSER under the FACILITY profile and superuser authority must be activated.
- 4. The user ID must have read access to the BPX.FILEATTR.APF and BPX.FILEATTR.PROGCTL resource profiles in the RACF FACILITY class.
- 5. If you plan to create a new file system for this product, ensure it is created before submitting this job to define file system paths.
- 6. The file system must be in read/write mode before this job is run.
- 7. If you create a new file system for OMEGAMON for JVM, consider updating the BPXPRMxx PARMLIB member to mount the new file system at IPL time. This action can be helpful if an IPL occurs before the installation is completed.

Expected Return Codes and Messages: 0

6.1.11 Perform SMP/E APPLY

Ensure that you have the latest HOLDDATA, then edit and submit the generated job KCIJGAPP to perform an SMP/E APPLY CHECK for OMEGAMON for JVM.

If you are not using the generated job, select the sample job KJJJ7APP to perform an SMP/E APPLY CHECK. Edit and submit it after making appropriate changes for your environment. Consult the instructions in the sample job for more information.

Important Notes:

- 1. The APPLY job must be run by a user ID that has superuser authority (UID=0) or read access to resource BPX.SUPERUSER under the FACILITY profile and superuser authority must be activated.
- 2. The user ID must also have read access to the BPX.FILEATTR.APF and BPX.FILEATTR.PROGCTL resource profiles in the RACF FACILITY class. This is required for the script to execute successfully and maintain the APF-authorized attributes for all executables and DLLs during unpax.
- 3. The file system must be in read/write mode before this job is run.

The latest HOLDDATA is available through several different portals, including http://service.software.ibm.com/holdata/390holddata.html. The latest HOLDDATA may identify HIPER and FIXCAT APARs for the FMIDs you will be installing. An APPLY CHECK will help you determine if any HIPER or FIXCAT APARs are applicable to the FMIDs you are installing. If there are any applicable HIPER or FIXCAT APARs, the APPLY CHECK will also identify fixing PTFs that will resolve the APARs, if a fixing PTF is available.

You should install the FMIDs regardless of the status of unresolved HIPER or FIXCAT APARs. However, do not deploy the software until the unresolved HIPER and FIXCAT APARs have been analyzed to determine their applicability. That is, before deploying the software either ensure fixing PTFs are applied to resolve all HIPER or FIXCAT APARs, or ensure the problems reported by all HIPER or FIXCAT APARs are not applicable to your environment.

To receive the full benefit of the SMP/E Causer SYSMOD Summary Report, do *not* bypass the PRE, ID, REQ, and IFREQ on the APPLY CHECK. The SMP/E root cause analysis identifies the cause only of *errors* and not of *warnings* (SMP/E treats bypassed PRE, ID, REQ, and IFREQ conditions as warnings, instead of errors).

Here are sample APPLY commands:

1. To ensure that all recommended and critical service is installed with the FMIDs, receive the latest HOLDDATA and use the APPLY CHECK command as follows

```
APPLY S(fmid,fmid,...) CHECK
FORFMID(fmid,fmid,...)
SOURCEID(RSU*)
FIXCAT(IBM.ProductInstall-RequiredService)
GROUPEXTEND .
```

Some HIPER APARs might not have fixing PTFs available yet. You should analyze the symptom flags for the unresolved HIPER APARs to determine if the reported problem is applicable to your environment and if you should bypass the specific ERROR HOLDs in order to continue the installation of the FMIDs.

This method requires more initial research, but can provide resolution for all HIPERs that have fixing PTFs available and are not in a PE chain. Unresolved PEs or HIPERs might still exist and require the use of BYPASS.

2. To install the FMIDs without regard for unresolved HIPER APARs, you can add the BYPASS(HOLDCLASS(HIPER)) operand to the APPLY CHECK command. This will allow you to install FMIDs even though one or more unresolved HIPER APARs exist. After the FMIDs are installed, use the SMP/E REPORT ERRSYSMODS command to identify unresolved HIPER APARs and any fixing PTFs.

```
APPLY S(fmid,fmid,...) CHECK
FORFMID (fmid, fmid, ...)
SOURCEID(RSU*)
FIXCAT(IBM.ProductInstall-RequiredService)
GROUPEXTEND
BYPASS(HOLDCLASS(HIPER)) .
 ..any other parameters documented in the program directory
```

This method is quicker, but requires subsequent review of the Exception SYSMOD report produced by the REPORT ERRSYSMODS command to investigate any unresolved HIPERs. If you have received the latest HOLDDATA, you can also choose to use the REPORT MISSINGFIX command and specify Fix Category IBM.PRODUCTINSTALL-REQUIREDSERVICE to investigate missing recommended service.

If you bypass HOLDs during the installation of the FMIDs because fixing PTFs are not yet available, you can be notified when the fixing PTFs are available by using the APAR Status Tracking (AST) function of ServiceLink or the APAR Tracking function of ResourceLink.

Expected Return Codes and Messages from APPLY CHECK: 0

After you take actions that are indicated by the APPLY CHECK, remove the CHECK operand and run the job again to perform the APPLY.

Note: The GROUPEXTEND operand indicates that SMP/E applies all requisite SYSMODs. The requisite SYSMODS might be applicable to other functions.

If the BYPASS operand is not included in the control statement when processing a PTF with a ++HOLD statement, the job will get a return code of 12 and the following message.

```
GIM30206E command PROCESSING FAILED FOR SYSMOD sysmod.
          HOLD REASON IDS WERE NOT RESOLVED.
```

Expected Return Codes and Messages from APPLY: 4

You can receive many of the following messages depending on your environment. These messages can be ignored, because they will not affect product execution.

GIM23913W LINK-EDIT PROCESSING FOR SYSMOD aaaaaaa WAS SUCCESSFUL FOR MODULE bbbbbbbb IN LMOD ccccccc IN THE dddddddd LIBRARY. THE RETURN CODE WAS ee. DATE yy.ddd -- TIME hh:mm:ss -- SEQUENCE NUMBER nnnnnn -- SYSPRINT FILE ffffffff.

IEW2454W SYMBOL symbol UNRESOLVED. NO AUTOCALL (NCAL) SPECIFIED.

Figure 20 contains a list of elements that might be marked as not selected during the APPLY and ACCEPT processes. This might occur because a VERSION parameter was supplied in an FMID indicating that it contained a higher level version of the same element provided by another FMID being processed at the same time. The higher version element is selected for processing and the lower version is not selected for processing. It might also occur because maintenance is being installed at the same time as the FMIDs.

Figure 20 (Page 1 of 3). SMP/E Elements Not Selected					
IZDCDEF	IZDCICSA	IZDCICSC	IZDCICSD	IZDCICSF	IZDCICSM
IZDCICSO	IZDCICSP	IZDCICSS	IZDCICST	IZDIRSC	IZDIRSCJ
IZDIRSCX	IZDISDBD	IZDISDPD	IZDISPRD	IZDISSD	IZDISTRD
IZDRDLA	IZDSNETS	IZDSSUBI	IZDUSTRN	KCADEVT0	KCAOSYS0
KCAUCBS0	KCNCFDRP	KCNCPYRM	KEBDUMMY	KEBEPLG0	KEBFINT0
KEBFNDD0	KEBFPAR0	KEBFSCR0	KEBGTID0	KEBICPW0	KEBINIT
KEBLNKA0	KEBLNKC0	KEBMSGF0	KEBMXA14	KEBNVCR0	KEBNVDL0
KEBNVEA0	KEBNVIQ0	KEBNVOP0	KEBNVSU0	KEBNVUD0	KEBPRFE0
KEBROPN0	KEBSMFI4	KEBSPFD0	KEBSTAE4	KEBSTAK0	KEBTIOT0
KEBTSO0	KEBVSMC0	KEBWKGT0	KEBWKPT0	KEBZSB10	KEB132F0
KEB2ISPF	KIABGMN	KIACARE	KIACKPG5	KIACMLK5	KIACPUW5
KIADPGN5	KIADWCL5	KIAENQW5	KIAHSKP5	KIAIAFM	KIAIAJ25
KIAIAMD	KIAIANL5	KIAIANZ	KIAMDCL5	KIAMDIN5	KIAMNTP0
KIAMSEL0	KIAPGSW5	KIAQIOW5	KIARCOL5	KIARECD5	KIARECV5
KIARSMS5	KIASORT0	KIASRMD5	KOB\$VERT	KOBABOUT	KOBAG2
KOBBASEM	KOBBCM1M	KOBBLOGM	KOBBMSGM	KOBBR##M	KOBCALLM
KOBCBLK\$	KOBCBLK@	KOBCBLKQ	KOBCENV\$	KOBCENV@	KOBCENVG
KOBCENVV	KOBCIDSM	KOBCIFCM	KOBCIFEM	KOBCIGCM	KOBCIGEM
KOBCIGLM	KOBCIIAR	KOBCIIDR	KOBCIIPM	KOBCIIRR	KOBCIITM
KOBCIIUM	KOBCIOBE	KOBCIOST	KOBCIPRR	KOBCIROM	KOBCISDR
KOBCISRM	KOBCITRM	KOBCLOCK	KOBCMAP\$	KOBCMAP@	KOBCMAPI

KOBCMDDM	KOBCMDVM	KOBCRACF	KOBCSART	KOBCSOC\$	KOBCSOC@
KOBCSOCK	KOBCSTIO	KOBCTHR\$	KOBCTHR@	KOBCTHRD	KOBCTIME
KOBCTRAC	KOBCTREE	KOBCUA	KOBCUNIS	KOBCUST	KOBCUXIO
KOBCVSTG	KOBCWTOL	KOBCZDIO	KOBDATA1	KOBDELFM	KOBDEV#T
KOBDFMTM	KOBDIR#T	KOBDSPCT	KOBDSQZM	KOBENUS	KOBENV#T
KOBESAIS	KOBEXCDM	KOBFILTD	KOBFILTS	KOBGATW0	KOBGDFNM
KOBGROUP	KOBGWCND	KOBGWCV\$	KOBGWCV#	KOBGWCV@	KOBGWCVA
KOBGWLPA	KOBGWOBV	KOBGWRE\$	KOBGWRE@	KOBGWREG	KOBHASH1
КОВНВТРО	KOBHELP	KOBHISTC	KOBHLCMD	KOBHLDIR	KOBHLPFK
KOBHLRTT	KOBHTTP\$	KOBHTTP#	KOBHTTP@	KOBHTTPL	KOBHTTPS
KOBHTTPW	KOBHUBCK	KOBHUBM1	KOBHUBPR	KOBHUBS	KOBH0011
KOBH0012	KOBICMDM	KOBICM1M	KOBICM2M	KOBICM3M	KOBILCSM
KOBILC1M	KOBINITM	KOBINPWM	KOBINP20	KOBINT#M	KOBINTXT
KOBINT1M	KOBINT2T	KOBIPRFM	KOBIPROM	KOBISSSM	KOBITMLG
KOBIVCMM	KOBJAP0	KOBJCA0	KOBJCC0	KOBJCD0	KOBJCG0
KOBJCI0	KOBJCM0	KOBJCR0	KOBJCT0	KOBJCW0	KOBJCX0
KOBJLF	KOBJLF00	KOBJLF01	KOBJLG0	KOBJMC0	KOBJMP0
KOBJMS0	KOBJMT0	KOBJ640	KOBLEXCM	KOBLGINI	KOBLGSND
KOBLGSRV	KOBLISTN	KOBLOFLT	KOBLOGCM	KOBLOGON	KOBLOG10
KOBMEMSA	KOBMULTI	KOBM5IN1	KOBOBVA\$	KOBOBVA@	KOBOBVAP
KOBODCOL	KOBODIL\$	KOBODIL@	KOBODILD	KOBODISC	KOBODTAB
KOBODUTL	KOBOMIOM	KOBO4SRV	KOBPDEVT	KOBPDHST	KOBPDSI0
KOBPEEKT	KOBPPRFM	KOBPRFTB	KOBPRFWN	KOBPR2TB	KOBPR3TB
KOBRMFAR	KOBRMFBR	KOBRMFCR	KOBRMF5X	KOBRMF6S	KOBRMF7S
KOBRMF8R	KOBRMF9R	KOBROUTM	KOBRRUI\$	KOBRRUI@	KOBRRUIA
KOBRRWK\$	KOBRRWK@	KOBRRWKR	KOBRSMG1	KOBRXGM	KOBRXGM0
KOBRXPDR	KOBRXQRY	KOBRZFM0	KOBRZFNL	KOBRZGDM	KOBRZGDR
KOBRZGFC	KOBRZGM0	KOBRZGNV	KOBRZHSH	KOBRZHST	KOBRZLDR
KOBRZPDR	KOBRZSHW	KOBRZSNV	KOBRZVSR	KOBSAFX0	KOBSEDAA
KOBSEDAB	KOBSEDAC	KOBSEDAD	KOBSEDAE	KOBSEDAF	KOBSEDAG
KOBSEDAP	KOBSEDAQ	KOBSEDAS	KOBSEDCB	KOBSEDCC	KOBSEDCN
KOBSEDCV	KOBSEDD2	KOBSEDD3	KOBSEDEA	KOBSEDEB	KOBSEDEC
KOBSEDED	KOBSEDEE	KOBSEDEF	KOBSEDEG	KOBSEDFE	KOBSEDGV

Figure 20 (Page 3 of 3). SMP/E Elements Not Selected							
	Figure 20 (Page 3 of 3). SMP/E Elements Not Selected						
KOBSEDPA KOBSEDPD KOBSEDPJ KOBSEDPK KOBSEDPL	KOBSEDPM						
KOBSEDPX KOBSEDP2 KOBSEDP1 KOBSEDP2	KOBSEDP3						
KOBSEDP5 KOBSEDP6 KOBSEDP7 KOBSEDP8 KOBSEDP9	KOBSEDSA						
KOBSEDTA KOBSEDTE KOBSEDTF KOBSEDTH	KOBSEDTN						
KOBSEDTQ KOBSEDTR KOBSEDTU KOBSEDTZ KOBSEDT2	KOBSED1						
KOBSED5A KOBSED5B KOBSED6A KOBSED6B KOBSED7A	KOBSED7B						
KOBSED9A KOBSED9B KOBSELLM KOBSEPAM KOBSEUPM	KOBSHART						
KOBSHOWD KOBSITD3 KOBSITD4 KOBSITLM KOBSITMN	KOBSITS						
KOBSIT02 KOBSPATM KOBSPAUM KOBSPF#M KOBSPSWM	KOBSPVTM						
KOBSRBDM KOBSSNEW KOBSS03A KOBSTATB KOBSTBLD	KOBSTUBM						
KOBSUB#M KOBSUBET KOBSUBXM KOBSUB1M KOBSUB2T	KOBSUB3M						
KOBSUB4T KOBTCBFA KOBTCCL\$ KOBTCCLA KOBTERMM	KOBTHRMT						
KOBTHRSH KOBTKJLF KOBTSO#M KOBUICM0 KOBUICS0	KOBUIEP0						
KOBUIFD0 KOBUIGD0 KOBUIGO0 KOBUIGP0	KOBUIGS0						
KOBUIHLO KOBUIHSO KOBUILGO KOBUILOO KOBUIMAO	KOBUIMC0						
KOBUIMG0 KOBUIML0 KOBUIM10 KOBUIM20 KOBUIM30	KOBUIM40						
KOBUIM50 KOBUIM60 KOBUIM70 KOBUIM80 KOBUIM90	KOBUINI0						
KOBUINTM KOBUINV0 KOBUIPA0 KOBUIPS0 KOBUIPT0	KOBUISC0						
KOBUISDO KOBUITKO KOBUIVIO KOBUIVSO	KOBUIWG0						
KOBUPFCM KOBUPFDM KOBUPFSM KOBVDRVM	KOBVEXIM						
KOBVGETM KOBVINIM KOBVLOGM KOBVPUTM KOBVTERM	KOBVTM1M						
KOBVTSRM KOBVUTLM KOBVZAPM KOBXACBM KOBXASBT	KOBXGSWM						
KOBXMEMS KOBXMSDM KOBXMZPM							

After installing new function, you should perform two operations:

- 1. Create a backup of the updated data sets, including any SMP/E data sets affected, in case something happens to the data sets during the next phase.
- 2. Do some testing before putting the new function into production.

After you are satisfied that an applied SYSMOD has performed reliably in your target system, you can install it in your distribution libraries using the ACCEPT process.

Another good practice is to accept most SYSMODs, particularly FMIDs, before performing another APPLY process. This provides you the ability to use the RESTORE process of SMP/E and to support the scenario where SMP/E needs to create a new load module from the distribution libraries during the APPLY process.

6.1.12 Perform SMP/E ACCEPT

Edit and submit the generated job KCIJGACC to perform an SMP/E ACCEPT CHECK for OMEGAMON for JVM.

If you are not using the generated job, select the sample job KJJJ8ACC to perform an SMP/E ACCEPT CHECK. Edit and submit it after making appropriate changes for your environment. Consult the instructions in the sample job for more information.

To receive the full benefit of the SMP/E Causer SYSMOD Summary Report, do not bypass the PRE, ID, REQ, and IFREQ on the ACCEPT CHECK. The SMP/E root cause analysis identifies the cause of errors but not warnings (SMP/E treats bypassed PRE, ID, REQ, and IFREQ conditions as warnings rather than errors).

Before you use SMP/E to load new distribution libraries, it is recommended that you set the ACCJCLIN indicator in the distribution zone. In this way, you can save the entries that are produced from JCLIN in the distribution zone whenever a SYSMOD that contains inline JCLIN is accepted. For more information about the ACCJCLIN indicator, see the description of inline JCLIN in the SMP/E Commands documentation for details.

Expected Return Codes and Messages from ACCEPT CHECK: 0

After you take actions that are indicated by the ACCEPT CHECK, remove the CHECK operand and run the job again to perform the ACCEPT.

Note: The GROUPEXTEND operand indicates that SMP/E accepts all requisite SYSMODs. The requisite SYSMODS might be applicable to other functions.

If the BYPASS operand is not included in the control statement when processing a PTF with a ++HOLD statement, the job will get a return code of 12 and the following message.

GIM30206E command PROCESSING FAILED FOR SYSMOD sysmod. HOLD REASON IDS WERE NOT RESOLVED.

If PTFs that contain replacement modules are accepted, SMP/E ACCEPT processing will link-edit or bind the modules into the distribution libraries. During this processing, the Linkage Editor or Binder might issue messages that indicate unresolved external references, which will result in a return code of 4 during the ACCEPT phase. You can ignore these messages, because the distribution libraries are not executable and the unresolved external references do not affect the executable system libraries.

Expected Return Codes and Messages from ACCEPT: 4

Figure 20 on page 35 contains a list of elements that might be marked as not selected during the APPLY and ACCEPT processes. This might occur because a VERSION parameter was supplied in an FMID indicating that it contained a higher level version of the same element provided by another FMID being processed at the same time. The higher version element is selected for processing and the lower version is not selected for processing. It might also occur because maintenance is being installed at the same time as the FMIDs.

6.2 Activating OMEGAMON for JVM

Prior to activating OMEGAMON for JVM, IBM recommends you review the Quick Start Guide, First time deployment guide (FTU installation and configuration tasks), as well as the Planning and Configuring topics if you have not already done so. This documentation focuses on the things you will need to know for a successful installation and configuration of this product.

Install Job Generator (JOBGEN) output library: You can specify the Install Job Generator (JOBGEN) output library during the PARMGEN "KCIJPCFG Set up/Refresh PARMGEN work environment" configuration processing to reuse parameter values such as the jobcard and CSI values related to CALLLIBS and USS install directory override data.

The Overview and Configuring documentation contains the step-by-step procedures to activate the functions of OMEGAMON for JVM.

This documentation can be found online at:

http://www.ibm.com/support/knowledgecenter/SSMTJ5 5.5.0/ com.ibm.omegamon_jvm.doc/overview/jvm_intro.html

6.2.1 File System Execution

If you mount the file system in which you have installed OMEGAMON for JVM in read-only mode during execution, then you do not have to take further actions.

7.0 Notices

This information was developed for products and services offered in the U.S.A. IBM may not offer the products, services, or features discussed in this document in other countries. Consult your local IBM representative for information on the products and services currently available in your area. Any reference to an IBM product, program, or service is not intended to state or imply that only that IBM product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any IBM intellectual property right may be used instead. However, it is the user's responsibility to evaluate and verify the operation of any non-IBM product, program, or service.

APAR numbers are provided in this document to assist in locating PTFs that may be required. Ongoing problem reporting may result in additional APARs being created. Therefore, the APAR lists in this document may not be complete. To obtain current service recommendations and to identify current product service requirements, always contact the IBM Customer Support Center or use S/390 SoftwareXcel to obtain the current "PSP Bucket".

IBM may have patents or pending patent applications covering subject matter in this document. The furnishing of this document does not give you any license to these patents. You can send license inquiries, in writing, to the

IBM Director of Licensing IBM Corporation North Castle Drive Armonk, New York 10504-1785 USA

For license inquiries regarding double-byte (DBCS) information, contact the IBM Intellectual Property Department in your country or send inquiries, in writing, to:

Intellectual Property Licensing Legal and Intellectual Property Law IBM Japan, Ltd. 19-21, Nihonbashi-Hakozakicho, Chuo-ku Tokyo 103-8510, Japan

7.1 Trademarks

IBM, the IBM logo, and ibm.com are trademarks or registered trademarks of International Business Machines Corp., registered in many jurisdictions worldwide. Other product and service names might be trademarks of IBM or other companies. A current list of IBM trademarks is available on the Web at "Copyright and trademark information" at www.ibm.com/legal/copytrade.shtml.

© Copyright IBM Corp. 2020 41

Contacting IBM Software Support

For support for this or any IBM product, you can contact IBM Software Support in one of the following ways:

Submit a problem management record (PMR) electronically at IBMSERV/IBMLINK.

Submit a problem management record (PMR) electronically from the support Web site at:

http://www.ibm.com/software/sysmgmt/products/support/

You can also review the IBM Software Support Handbook, which is available on the Web site listed above. An End of Support Matrix is provided that tells you when products you are using are nearing the end of support date for a particular version or release.

When you contact IBM Software Support, be prepared to provide identification information for your company so that support personnel can readily assist you. Company identification information might also be needed to access various online services available on the Web site.

The support Web site offers extensive information, including a guide to support services (the IBM Software Support Handbook); frequently asked questions (FAQs); and documentation for all products, including Release Notes, Redbooks, and Whitepapers. The documentation for some product releases is available in both PDF and HTML formats. Translated documents are also available for some product releases.

IBM

Printed in USA

