# IBM QRadar Incident Forensics
7.4.3

*Administration Guide*

**Note**

Before you use this information and the product that it supports, read the information in “Notices” on page 23.

# Contents

# Introduction to administrating IBM QRadar Incident Forensics

Information about administrating IBM® QRadar® Incident Forensics.

## Intended audience

Administrators create, maintain, and operate an active forensics capability so that users, called investigators, can focus on investigating security incidents, or cases, and exploring data.

## Technical documentation

To find IBM QRadar product documentation on the web, including all translated documentation, access the IBM Knowledge Center (http://www.ibm.com/support/knowledgecenter/SS42VS/welcome).

For information about how to access more technical documentation in the QRadar products library, see Accessing IBM Security Documentation Technical Note (www.ibm.com/support/docview.wss?rs=0&uid=swg21614644).

## Contacting customer support

For information about contacting customer support, see the Support and Download Technical Note (http://www.ibm.com/support/docview.wss?uid=swg21616144).

## Statement of good security practices

IT system security involves protecting systems and information through prevention, detection and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, misappropriated or misused or can result in damage to or misuse of your systems, including for use in attacks on others. No IT system or product should be considered completely secure and no single product, service or security measure can be completely effective in preventing improper use or access. IBM systems, products and services are designed to be part of a lawful comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products or services to be most effective. IBM DOES NOT WARRANT THAT ANY SYSTEMS, PRODUCTS OR SERVICES ARE IMMUNE FROM, OR WILL MAKE YOUR ENTERPRISE IMMUNE FROM, THE MALICIOUS OR ILLEGAL CONDUCT OF ANY PARTY.

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## Note

IBM QRadar Incident Forensics is designed to help companies improve their security environment and data. More specifically, IBM QRadar Incident Forensics is designed to help companies investigate and better understand what happened in network security incidents. The tool allows companies to index and search captured network packet data (PCAPs) and includes a feature that can reconstruct such data back into its original form. This reconstruction feature can reconstruct data and files, including email messages, file and picture attachments, VoIP phone calls and websites. Additional information regarding the Program's features and functions and how they may be configured are contained within the manuals and other documentation accompanying the Program. Use of this Program may implicate various

laws or regulations. including those related to privacy, data protection, employment, and electronic communications and storage. IBM QRadar Incident Forensics may be used only for lawful purposes and in a lawful manner. Customer agrees to use this Program pursuant to, and assumes all responsibility for complying with, applicable laws, regulations and policies. Licensee represents that it will obtain or has obtained any consents, permissions, or licenses required to enable its lawful use of IBM QRadar Incident Forensics.

# Chapter 1. What's new in QRadar Incident Forensics

Stay up to date with the new features that are available in IBM QRadar Incident Forensics.

## What's new for administrators in QRadar Incident Forensics 7.4.3

QRadar Incident Forensics 7.4.3 introduces new inspectors for Kerberos and TFTP network traffic.

### New Kerberos inspector

QRadar Incident Forensics 7.4.3 includes a new Kerberos inspector that you can use to parse Kerberos traffic that is sent to trusted third-party authentication providers. The new inspector makes it easier to identify the user or device that requested the access, and the service for which access was requested.

When the flow application is Kerberos, you can use the following new flow fields to identify more information about the network traffic:

**Kerberos Realm**
Shows the Active Directory domain.

**Kerberos Client Principal Name**
Shows the user or device that requested the access.

**Kerberos Server Principal Name**
Shows the service for which access was requested.

**Kerberos Presented Ticket Hash**
Shows the hash of the ticket that was provided when access to the resource was requested.

**Kerberos Issued Ticket Hash**
Shows the hash of the ticket that was issued to allow access to the resource.

**Kerberos Cipher Suite**
Shows the set of ciphers that were used to encrypt the ticket.

The existing HTTP and SMB inspectors were also updated to parse the data when Kerberos is used for authentication.

In QRadar Incident Forensics, the protocol metadata also includes an additional field, **Kerberos Ticket SHA1 Hash**, that includes both the presented and the issued ticket hash together. You can use this field to find all of the Kerberos traffic that is involved in a single session.

Learn more about supported protocols and document types...

To learn more about the supported protocols and document types, see the *IBM QRadar Incident Forensics Administration Guide*.

### New TFTP inspector

QRadar Incident Forensics 7.4.3 introduces a new inspector for Trivial File Transfer Protocol (TFTP) network traffic. The TFTP inspector introduces the following new flow fields to show information about the file transfer:

**TFTP Status**
Shows whether the TFTP client issued a read or write command.

**TFTP Mode**
Shows if the file was transferred in ASCII or binary mode.

**TFTP Requested Options**
Shows the options that were negotiated prior to the file transfer, including the block size, time out interval, and the file transfer size.

In QRadar Incident Forensics, the protocol metadata also includes additional information about the client and server ports, and error code information.

Learn more about supported protocols and document types...

To learn more about the supported protocols and document types, see the *IBM QRadar Incident Forensics Administration Guide*.

# What's new for administrators in QRadar Incident Forensics 7.4.0

QRadar Incident Forensics 7.4.0 introduces a new BitTorrent inspector and changes to the search query syntax.

## New BitTorrent inspector

Earlier versions of QRadar relied on the application signatures file (`signatures.xml`) to detect the BitTorrent protocol.

In QRadar Incident Forensics, the new BitTorrent inspector provides summary information about the connection, including the number of messages and the session duration. The protocol metadata includes information about the peers and the actual torrent file. You can use peer identifiers to track a BitTorrent client instance over time, or to identify when an IP address changes.

The protocol metadata also includes a new `InfoDictionaryHash` field that serves as a unique identifier for the torrent that is being transferred. Use this identifier in a forensics investigation to trace back and show the files that were being transferred.

Learn more about supported protocols and document types...

## Change to search query syntax

The QRadar Incident Forensics search engine no longer supports spaces in field-specific searches. For example, the following queries are invalid:

- `Content: text`
- `TcpPort: 80 AND IPAddress: "192.168.2.36"`

These queries are valid:

- `Content:text`
- `TcpPort:80 AND IPAddress:"192.168.2.36"`

# Chapter 2. Administration workflow and user access to forensics capabilities

After IBM QRadar Incident Forensics is installed and configured, an administrator can troubleshoot, maintain, and monitor the system and its operations and manage user access to cases.

You must have administrative privileges to see the administration tools for QRadar Incident Forensics.

## Example: Administration workflow

The following diagram shows a sample workflow for QRadar Incident Forensics administration.

1. Use Server Management to filter web categories and traffic that you, do not want monitor.
2. Use Forensics User Permissions to assign cases to investigators.
3. Use Case Management to create and delete cases and import external content into the system.
4. Use Scheduled Actions to schedule maintenance, such as deleting old documents, tuning the database, and resetting the QRadar Incident Forensics server.

## User roles

To add user accounts, you must first create security profiles to meet the specific access requirements of your users. For more information about configuring security profiles, see the *IBM QRadar Administration Guide*.

In the User Roles tool on the **Admin** tab of QRadar, you can assign the following user roles:

**Admin**
Users can view and access all cases that are assigned to users and all incidents and are automatically given full access QRadar Incident Forensics.

**Forensics**
Users can see and access to the **Forensics** tab, but cannot create cases.

**Create cases in Incident Forensics**
Users can automatically create forensics cases.

# Chapter 3. Server management

Administrators can troubleshoot, maintain, and monitor the IBM QRadar Incident Forensics system and its operations.

To monitor or change server settings or to view the users that are logged in to the system, open the Server Management tool:

1. Log on to QRadar as an administrator.
2. On the navigation menu ( ), click **Admin**.
3. From the **Forensics** section in the main pane, click **Server Management**.

## Server configuration settings

Use server settings in the IBM QRadar Incident Forensics Server Management tool to configure system settings that affect all the managed hosts. After you change a setting, you must deploy your changes by using **Deploy Changes** menu on the **Admin** tab.

**Clear Search History on Logout**
Search history is cleared when users log out. The cleared search applies to the query history list in the Query Helper and the last user in the **Search Criteria Input** field on the **Search and Results** page.

**Default Number of Nodes to Visualize**
The maximum number of nodes that the Visualize tool shows. You can configure the number of nodes to render after the nodes are rendered for the first time. Adjusting the rendered node count affects only that instance of the Visualize tool.

## Protocol and domain inspector filters

You can exclude certain types of traffic from investigations by deactivating protocol or domain inspectors in the Server Management tool. Use the **Inspector Filter** option.

Protocol and domain inspectors process ingested network traffic data and attempt to identify and index the data in a meaningful way. Identifying and indexing that data provides investigators with more control to find the information.

As network traffic data is ingested and protocols are identified, the data is further inspected by the appropriate protocol inspector. Network traffic data that is identified by the HTTP protocol inspector is inspected and indexed further by domain inspectors.

**Protocol Inspectors**
Protocol inspectors can identify protocol such as HTTP, POP3, FTP, and telnet. You can exclude protocol inspectors. When the inspectors are excluded, any network traffic data that is associated with the inspector is still ingested, but the traffic is identified and indexed only on a generic level.

**Domain Inspectors**
Domain inspectors inspect specific websites. You can exclude domain inspectors. When you exclude domain inspectors, any HTTP network traffic data is associated with the inspector is still ingested, but the traffic is identified and indexed only at the HTTP level. For domain inspectors to be active, the HTTP protocol inspector must also be active.

By default, all filters are turned on and you can see traffic from all protocols. The only exception is SIP (Session Initiation Protocol) traffic. This call setup protocol, which operates at the application layer, is turned off by default.

**Remember:** When you change the configuration of inspector filters, the new configuration is applied to every new case that is created. The inspectors that are turned on influence the documents that are created for a case and investigators lose the capability of searching for certain inspectors. Users don't know what inspectors are applied to a case.

Any protocol that is not processed by an inspector is categorized as unknown.

## Web category filter

You can choose the types of web pages and web servers that are recognized by using web category filters.

For example, you can exclude specific types of HTTP network traffic from investigations. When HTTP network traffic data is ingested, the data is categorized and the resulting documents are grouped.

Administrators can filter HTTP network traffic data to prevent the data from being ingested.

To exclude, or filter traffic, for a category or group, turn off the category or group in the Server Management tool.

Web categorizing, grouping, and filtering affect HTTP network traffic data while it is being ingested and has no effect on data that is already in the system.

When a group filter is set to exclude data, HTTP network traffic data that is associated with categories in that group is filtered out during consumption, regardless of the associated category filters settings.

**Example: What happens when you use a web category filter to exclude traffic?**

You decide to exclude traffic that contains data from news or magazine sites.

1. On the navigation menu (☰), click **Admin**.
2. You click **Server Management**.
3. You click **Web Category Filter** and click **Off** beside the **News / Magazines** filter.
4. You click the **Webmail / Unified Messaging** filter and click **On**.

Now, when a user investigates ingested traffic on the **Forensics** tab, they see that traffic that contains both **News / Magazines** data and **Webmail / Unified Messaging** is not ingested even though the **Webmail / Unified Messaging** filter is on.

## Supported protocols and document types

IBM QRadar Incident Forensics captures the content in network flow packets and indexes and processes the payload and the metadata.

The following list describes the supported protocols that QRadar Incident Forensics can process:

- AIM
- Berkeley remote commands (**rexec**, **rlogin**, **rsh**)
- BitTorrent New in 7.4.0
- DHCP
- DNS (Protocol is identified, but documents are not generated by default.)
- Exchange
- FTP
- HTTP
- iCAP
- IMAP
- IRC
- Jabber
- Kerberos New in 7.4.3
- Myspace
- MySQL
- MSN

- NFS
- NetBIOS Datagram (UDP)
- NetBIOS Session Service (TCP)
- NetBIOS Name Service (TCP) (Protocol is identified, but documents are not generated by default.)
- Oracle
- POP3
- Remote Desktop (RDP)
- SIP
- SMB (V1, V2, V3)
- SMTP
- SPDY
- SSH
- Telnet
- Trivial File Transfer Protocol (TFTP) New in 7.4.3
- TLS (SSL)
- Yahoo Messenger

The following list describes the support domains (websites) and the supported languages for the domain that QRadar Incident Forensics can process:

- AOL (Accessible, Basic, Standard) (EN)
- Charter (EN)
- Comcast (Zimbra) (EN)
- Facebook (Mobile, Desktop) (AR,CN,DE,EN,ES,FR,RU)
- Gmail (Classic, Standard) (AR,CN,DE,EN,ES,FR,RU)
- Hotmail (AR,CN,DE,EN,ES,FR,RU)
- LinkedIn (DE,EN,ES,FR,RU)
- MailCom (CN,EN,ES,FR,RU)
- MailRu (RU)
- Maktoob (AR,EN)
- Myspace (EN)
- QQMail (EN,CN)
- Twitter (EN)
- YAHOO Mail (Standard, Classic) (EN)
- YAHOO Note (EN)
- YouTube (AR,CN,DE,EN,ES,FR,RU)

The following list describes the supported document formats that QRadar Incident Forensics can process:

- HyperText Markup Language
- XML and derived formats
- Microsoft Office document formats
- OpenDocument Format
- Portable Document Format
- Electronic Publication Format
- Rich Text Format
- Compression and packaging formats

- Text formats
- Audio formats
- Image formats
- Video formats
- Java™ class files and archives
- mbox format

## Enabling or disabling document generation for specific protocols

In IBM QRadar Incident Forensics, the DNS and NetBIOS Name Service protocols do not generate documents by default. You can change this behavior by changing the document configuration settings for the protocol.

### Procedure

1. Using SSH, log in to the QRadar Console.
2. Edit the `/opt/qradar/conf/forensics.xml` file.
3. In the **excludeInspectors** section, add or remove the **nodoc** elements for any inspector that you want to disable document generation for.
   For example, to enable document generation for the DNS protocol, remove the **<nodoc>dns</nodoc>** line.

   To disable document generation for a specific protocol, add a line that matches the `<nodoc>protocol_name</nodoc>` format.
4. Save the changes to the `forensics.xml` file.
5. To push the configuration changes to all managed hosts, type this command:

   ```
   /opt/qradar/support/all_servers.sh -p /opt/qradar/conf/forensics.xml -r /opt/qradar/conf
   ```
6. Using a web browser, log in to the QRadar Console.
7. On the **Admin** tab, click **Advanced** > **Deploy Full Configuration**.
   When the deployment is complete, the configuration changes apply to all future QRadar Incident Forensics recoveries and packet capture file uploads to cases.

# Auditing user and system usage in QRadar Incident Forensics

Audit logs are chronological records that identify user accounts that are associated with data access. These logs can detect unusual or unauthorized access can and can identify problems such as failed jobs.

The following activities generate audit log events:

- Create case
- Assign Case
- Delete case
- Delete collection
- All user queries
- Document view
- Export document

**Restriction:** Logging create collection events is not supported.

### Procedure

1. Use SSH to log on to the QRadar Console or QRadar Incident Forensics Standalone as an administrator.
2. Go to the `/var/log/audit` directory.

3. Open the `audit.log` file in an editor, such as vi, to review the contents or use the **grep** command to look for a specific entry.

# Chapter 4. Case management

As an administrator, you can manage cases and collections by using Case Management. You can create cases for collections of documents or packet capture (pcap) files and can also import external files in to the IBM QRadar Incident Forensics system.

### Tuning case management

To help you tune case management, you can use the **Flush** option. For *streaming pcap* data, which is a series of pcap files that are logically related to form one large pcap file, you can force buffered data to be written to disk. The **Flush** option forces the QRadar Incident Forensics hosts to write unterminated flows to disk, which in turn helps searching in these flows at an earlier stage.

### Distribution graphs

If you plan to delete a case, you can visually use the graphs to quickly review the content of the case. You can review the type of files, the protocols, and the domains that are in the case.

### Uploading pcap files to managed hosts

You can manually upload pcap data from external sources. You can specify which QRadar Incident Forensics managed host to upload the data to for processing. For example, if you have three managed hosts and three pcap files, you can upload each one to a different managed host. For larger pcap files, use FTP.

## Creating cases

Cases are logical containers for your collection of imported document and pcap files. You can use a single case for all pcap files or create multiple cases. Cases can be restricted to specific users. QRadar Incident Forensics. To avoid out of memory errors, limit the number of cases that are allowed on each instance of QRadar Incident Forensics to 150. Review existing cases and remove the cases that don't have any associated PCAP files.

### Procedure

1. On the navigation menu ( ☰ ), click **Admin**.
2. Select **Case Management**.
3. Click **Add New Case**.
4. In the **Case Name** field, type a unique name.

   **Restriction:**

   Case names cannot contain spaces.
5. Click **Save**.

### Results

A new directory that is based on the case name is created: `/case_input/<case_name>`. This directory is used to import your pcap files.

# Uploading files to cases

As an administrator, you can upload external packet capture (pcap) files and documents, such as spreadsheets, text files, and image files, to IBM QRadar Incident Forensics Case Management.

The following file types are supported:

- HyperText Markup Language
- XML and derived formats
- Microsoft Office document formats
- OpenDocument Format
- Portable Document Format
- Electronic Publication Format
- Rich Text Format
- Compression and packaging formats
- Text formats
- Audio formats
- Image formats
- Video formats
- Java class files and archives
- The mbox format

Case Management restricts both the number of files that you can add to a case and the maximum file size.

### Procedure

1. On the navigation menu ( ), click **Admin**.
2. In the **Forensics** section, click **Case Management**.
3. Select a case.
   - To add external files to an existing case, select the case from the **Cases** list.
   - To add files to a new case, click **Add New Case**.

     **Restriction:** Case names cannot contain spaces.
4. From the **Upload to Host** list, select the managed host that you want to process the files.
5. To add pcap files or other document types, choose one of the following methods:
   - Click **Add files**, select the files, and click **Start upload**.
   - Drag the files to the upload box.

   After the upload is complete, the files are listed in the **Collections** list.

# Assigning cases to users

As an administrator, you grant access to forensics data to users, assign cases to users, and configure user permissions such as FTP access. Users cannot see data until they are assigned a case and they can see only the data from the cases to which they are assigned.

Be careful when you assign cases to non-admin users who have restricted access to networks. They can see documents that are from the IP addresses that they don't normally have access to. For example, if you assign a non-admin user a case that contains financial or human resources information, they can see the data when they investigate the case.

### About this task

Administrators can do the following tasks:

- Assign multiple users to a case.
- Remove a case from a user.
- View and access all cases that are assigned to a user.

Users can see only the cases that are explicitly assigned to them.

### Procedure

1. On the navigation menu ( ), click **Admin**.
2. Click **Forensics User Permissions**.
3. From the **Users** list, select a user.
4. From the list of cases in the **Available** list, select one or more cases and click the arrow (>) to move the cases to the **Assigned** list.

   **Tip:** By default, a user with administrative privileges is assigned to all cases. The left arrow (<) and right (>) arrow are not displayed.

## Manually importing files to a forensics case

Unlike the Case Management tool, there are no restrictions on the file size or the number of files when you manually import files. You can manually create a case and copy files to it or manually copy files to an existing case.

For example, you can use the **scp** command to securely copy files from another host to the `/opt/ibm/forensics/case_input/<case_name>/` directory on the IBM QRadar Incident Forensics host.

### Before you begin

Make a back-up copy of the imported files. After the file is imported and processed, the original file is deleted.

### Procedure

1. Use SSH to log in to QRadar Incident Forensics as a root user.
2. To create a new case, go to the `/opt/ibm/forensics/case_input` and type the following command:

   `mkdir /opt/ibm/forensics/case_input/<case_name>`
3. To copy files to a case, use a file the **scp** command or another file transfer program to copy the files to the directory that corresponds to the file type.

   The following table lists the directory structure for the imported files.

*Table 1. Directory structure of case files*

| Directory | Description |
|---|---|
| `/opt/ibm/forensics/case_input/<case_name>` | The directory that is used to import a series or connected stream of pcap files. |
| `/opt/ibm/forensics/case_input/<case_name>/singles` | The directory that is used to import individual pcap files. |

| Table 1. Directory structure of case files (continued) | |
|---|---|
| **Directory** | **Description** |
| `/opt/ibm/forensics/case_input/<case_name>/import` | The directory that is used to import a single file of a type other than pcap, for example, Microsoft Word documents, Adobe Acrobat PDFs, text files, and images. |

**Important:** If a hyphen is used in a file name, it is changed to an underscore when the file is imported.

### Results

After a successful import, your file name automatically appears in the **Collections** window of the case that you created.

## Enabling users to FTP pcap files and documents from external systems to forensics cases

To upload external data to include in specific cases, administrators can grant secure FTP permissions to users and manage the case to which the data is associated. Users can choose which IBM QRadar Incident Forensics host processes the FTP request.

To change a password after FTP access is enabled, you must disable FTP access and save the user, and then re-enable FTP access, and enter the new password.

### Before you begin

Ensure that you create or assign roles for forensics investigators in the User Roles tool on the **Admin** tab.

By default, the `/etc/vsftpd/vsftpd.conf` file is configured so that five ports are open: 55100-55104. You can change the port range by editing the `/etc/vsftpd/vsftpd.conf` file and changing the values of the `pasv_min_port` and `pasv_max_port` settings to the range of ports that you want. You must deploy your configuration changes by clicking **Deploy Changes** on the **Admin** tab.

**Note:** FTP clients must support TLS v1.2 (`vsftpd.conf` file). The following list describes the minimum FTP client versions that are supported:

- WinSCP 5.7
- FileZilla 3.9.0.6

### About this task

IBM QRadar Incident Forensics can import data from any accessible directory that is on the network. The data can be in a number of formats, including but not limited to the following formats:

- Standard PCAP format files from external sources
- Documents such as text files, PDF files, spreadsheets, and presentations
- Image files
- Streaming data from applications
- Streaming data from external PCAP sources

Users can upload multiple files to a case and an administrator can grant multiple users access to the case.

**Restriction:** The case name must be unique. A single user is associated with a case. Therefore, two users cannot create a case that has the same name.

## Procedure

1. On the **Admin**, click **Forensics User Permissions**.
2. From the **Users** list, select a user.
3. In the **Edit User** pane, select the **Enable FTP access** check box.
4. Enter and confirm the FTP password for the user.
5. To save changes to the permissions, click **Save User**.
6. To restart the FTP server, type the following command:

   ```
   systemctl restart ftpmonitor
   ```

7. To restart the server that moves the files from the upload area to the QRadar Incident Forensics directory, type the following command:

   ```
   systemctl restart vsftpd
   ```

8. In the FTP client, do the following steps:
   a) Ensure that Transport Layer Security (TLS) is selected as the protocol.
   b) Add the IP address of the QRadar Incident Forensics host.
   c) Create a logon that uses the QRadar Incident Forensics user name and password that was created.
9. Connect to the QRadar Incident Forensics server and create a new directory. The new directory that you create is used as the case name.
10. To FTP and store pcap files, create a directory that is named `<case_name_from_step_9>/singles` and drag the pcap files to that directory.
11. To FTP and store file types that are not pcap files, create a directory that is named `<case_name_from_step_9>/import` and drag the files to that directory.

## Results

An administrator sees the data that is uploaded in Case Management. A user can see their case in one of the tools on the **Forensics** tab.

# Chapter 5. Decrypting SSL and TLS traffic in QRadar Incident Forensics

To find hidden threats, it might be necessary to decrypt SSL and TLS traffic that is processed by IBM QRadar.

For IBM QRadar Incident Forensics deployments that include IBM QRadar Network Packet Capture, it is recommended that you use a dedicated man-in-the-middle solution where the clear text output is fed into QRadar.

For deployments that do not include QRadar Network Packet Capture, or if you do not want to deploy a man-in-the-middle solution, limited decryption capabilities are available within QRadar if the required keys are available. You will experience performance degradation if you enable the decryption capability.

Decryption is supported for the following protocols:

- SSL v3
- TLS v1.0
- TLS v1.1
- TLS v1.2

**Restriction:**

The following restrictions apply:

- Traffic cannot be decrypted if SSL or TLS compression is in use.
- The `Diffie Hellman` key exchange mechanism is not supported when encrypted traffic is decrypted through a private key. When you use a private key, other key exchange methods, such as RSA, are supported. This restriction does not apply when traffic is decrypted with information that is found in a key log.

## Decrypting SSL and TLS traffic by using a server's private key

By providing a server's IP address and its private key, you can decrypt traffic that is going to that host.

### Procedure

1. Use SSH to log in to the QRadar Incident Forensics host as the root user.
2. Review the location of the keys in the `/opt/qradar/conf/forensics_config.xml` file.

   ```
   <keybag
   keydir="/opt/ibm/forensics/decapper/keys"
   keylogs="/opt/ibm/forensics/decapper/keylogs"/>
   ```

   You will use the `keydir` and `keylogs` locations in the next steps.
3. Copy one or more private keys into the `keydir` directory.
4. In the `keydir` directory, modify the `key_config.xml` file to specify your key file and the IP addresses that it applies to.

   The key file can apply to a single IP address, a range of IP addresses, or both. For example, the `key_config.xml` file might look like this:

   **Example:**

   ```
   <keys>
   <key file=" /opt/ibm/forensics/decapper/keys/key_name">
   <address>10.2.3.4</address>
   <range>10.2.3.0-10.2.3.255</range>
   ```

```
</key>
</keys>
```

5. Restart the decapper service by typing the following command:
   `systemctl restart decapper`

### Results

From this point on, all analysis of new recoveries or flows use the new keys to decrypt traffic.

## Decrypting SSL and TLS traffic by using client key log files

If you have the key log files from a client's browser, you can import them into IBM QRadar Incident Forensics to decrypt traffic from that client.

Key log files are generated by Google Chrome, Firefox, and Opera browsers that have the `SSLKEYLOGFILE` environment variable set. Only the RSA and DH key formats are supported for the `SSLKEYLOGFILE` session key.

### Procedure

1. Use SSH to log in to the QRadar Console, and then into the QRadar Incident Forensics host as the root user.
2. Review the location of the key logs in the `/opt/qradar/conf/forensics_config.xml` file.

   ```
   <keybag
   keydir="/opt/ibm/forensics/decapper/keys"
   keylogs="/opt/ibm/forensics/decapper/keylogs"/>
   ```

   You will use the `keylogs` location in the next steps.
3. Copy the key log files into the `keylogs` default directory.
   For example, `/opt/ibm/forensics/decapper/keylogs/default`.
4. Restart the decapper service by typing the following command:
   `systemctl restart decapper`

### Results

From this point on, all analysis of new recoveries or flows use the new keys to decrypt traffic.

# Chapter 6. Scheduled actions in QRadar Incident Forensics

You can schedule maintenance, such as deleting old documents, tuning the database, and resetting the IBM QRadar Incident Forensics server.

If there are many documents, scheduled actions, such as deleting old documents, might take a long time to complete. If you want to delete an entire case, use the Case Management tool.

### Deleting documents

Administrators can delete outdated documents that are based on the document network time stamps.

You can delete documents, which include pcap and other file types, from a case or the server. Deleting outdated documents helps maintain speed when you search documents.

### Flush case

To help you tune case management, you can use the **Flush Case** option. For *streaming pcap* data, which is a series of pcap files that are logically related to form one large pcap file, you can force buffered data to be written to disk. The **Flush Case** option forces the QRadar Incident Forensics hosts to write unterminated flows to disk, which in turn helps searching in these flows at an earlier stage.

### Optimizing the database

Administrators can optimize the database to reorganize the search engine index into segments and remove deleted documents.

The **Optimize Database** scheduled action is similar to a **`defrag`** command.

When you optimize the database, a new index builds. After the index is built, the new index replaces the old index. Because two indexes exist until the old index is replaced, the optimize index command requires double the amount of hard disk space.

Before you optimize your database, you must ensure that the size of your index does not exceed 50 percent of the available space on your hard disk.

## Scheduling actions for QRadar Incident Forensics hosts

You can schedule maintenance tasks on the IBM QRadar Incident Forensics hosts.

You can schedule these tasks:

- Build a new index for the currently available cases.
- Remove (*age out*) documents that you don't want to retain after a specified time period.
- Force data to be written to disk.

### Procedure

1. On the navigation menu ( ☰ ), click **Admin**.
2. In the **Forensics** section, click **Schedule Actions**.
3. Click **Add New Action**.
4. From the **Select Action** list, select an action and specify the settings.
   - To build a new index for current cases, select **Optimize Index**.

The new index requires about twice as much space as the existing index. Ensure that you have adequate space.

- To delete documents that have a network time stamp older than a specified age, select **Age Out Documents**.

  Indexes are also removed when you delete the documents.

- To write unterminated flows to disk, select **Flush Case**.

5. Click **Save**.
6. To run, edit, or delete the action, select the action for the **Actions** list and click **run**, **edit**, or **delete**.

# Chapter 7. Managing suspicious content

As an administrator, you can flag suspicious content by using the **Suspect Content Management** feature.

## Yara rules

To flag suspicious content in the files that are found in QRadar Incident Forensics network traffic, you can import and use existing Yara rules to specify the custom rules that are run on the files.

Each Yara rule starts with the keyword rule followed by a rule identifier. Yara rules are composed of two sections:

**String definition**
In the strings definition section, specify the strings to form part of the rule. Each string uses an identifier that consists of a dollar sign ($) followed by a sequence of alphanumeric characters that are separated by underscores.

**Condition**
In the condition section, define the logic of the rule. The condition section must contain a Boolean expression that defines the conditions in which a file satisfies the rule.

The following example shows a simple Yara rule that looks for str1 at an offset of 25 bytes into the file:

```
rule simple_forensics : qradar
{
    meta:
        description = "Simple Yara rule."

    strings:
        $str1 = "pattern of interest"

    condition:
        $str1 at 25
}
```

The following example shows a more complex Yara rule that flags content that contains the hex sequence, and str1 at least three times:

```
rule ibm_forensics : qradar
{
    meta:
        description = "Complex Yara rule."


    strings:
        $hex1 = {4D 2B 68 00 ?? 14 99 F9 B? 00 30 C1 8D}
        $str1 = "IBM Security!"


    condition:
        $hex1 and (#str1 > 3)
}
```

When the Yara rule is uploaded, the decapper uses rules that are specified when it finds a file in a recovery or a PCAP upload. If there is matching content that is found, a **SuspectContent** field is added under the **Attributes** tab for a document. The **Suspect Content Description** property is populated with the Yara rule name and any tags that are identified by the rule.

**Restriction:** Implementation of Yara modules is not currently available.

# Importing Yara rules

You can import your existing Yara rules into IBM QRadar Incident Forensics and IBM QRadar Network Insights, and use those rules for matching and flagging malicious content. More than one Yara rule can exist in an imported file. Uploading a new Yara rules file replaces all existing Yara rules within the system. Upload existing rules in the new file to retain them.

## Procedure

1. Click **Main Menu** > **Admin** and select **Suspect Content Management**.
2. Click **Select File**.
3. In the **File Upload** window, browse to the file you want to import and click **Open**.

   **Important:** Yara rule names must be unique.

## Results

You see a message when the Yara rule is imported successfully.

## What to do next

Newly imported Yara rules are not applied retroactively. After you import the Yara rules, you must perform a full deployment for the changes to take effect.

# Deleting Yara rules

You can delete all existing Yara rules from IBM QRadar Incident Forensics. You upload a file that contains a single empty rule to turn off Yara rules.

## Before you begin

## Procedure

1. To create a new file that contains a single empty rule, use the following steps:
   a) Copy the following rule into a text editor of your choice:

```
rule empty
{
    condition:
           false
}
```

   b) Save as a text file.
2. On the navigation menu ( ☰ ), click **Admin**.
3. Select **Suspect Content Management**.
4. Click **Select File**.
5. In the **File Upload** window, browse to the file you created in Step 1 and click **Open**.
6. Click **Save**.

## Results

The single rule always returns a **`false`** result, which allows it to pass the validator. The single rule deletes all existing rules, and is inserted into the database. The single rule never flags content as suspicious.

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