



Business Transformation Consultant

As a Business Transformation Consultant, you will work on projects that help clients integrate strategy, process, technology, and information to increase effectiveness, reduce costs and improve profit and shareholder value. You will have an opportunity to build a powerful portfolio of interesting and rewarding experiences. You can take advantage of opportunities to master new skills, work across different disciplines, move into new challenges and develop a robust understanding of different industries.

Role: Business Analyst

A BA works closely with the Business Lead to facilitate workshops, document requirements, and ensure requirements are met through the design, development, and testing cycles of a project.

Daily Responsibilities

- Facilitating/participating in workshops to gather requirements
- Documenting requirements from the product owner/business lead
- Developing process maps to understand As-Is and To-Be scenarios
- Clarify the meaning and intent of requirements to development and testing teams

Role Benefits

- Ability to identify and determine detailed requirements
- Apply critical thinking skills to synthesize complex scenarios
- Exposure to the client and expand your network and knowledge of the industry
- Acquire IBM Systems proficiency

Role: Project Management Assistant

A PMA works closely with the project manager to ensure that the team is working within budget, delivering projects on time, and keeping within client contract.

Daily Responsibilities

- Creating and presenting team status updates
- Managing onboarding/off-boarding of resources and creating access requests
- Assisting with monthly forecasting and invoicing, and other ad-hoc tasks
- Other tasks may include: team communication enabler, DS&P regulations, w2, GPE development, project code management, and expense management

Role Benefits

- Actual exposure to the client and ability to manage larger project in the future
- Understanding and application of different project management methodologies
- Acquisition of IBM systems proficiency and gain knowledge of security
- Understanding of IBM's staffing dynamics
- Improve financial analysis and presentation skills

Role: Tester / Test Lead

As a tester, you are responsible for ensuring the quality delivery of the product. It is important for a tester to document, track and close any defects and communicate errors between the technical team to meet the client's end users' expectations.

Daily Responsibilities

- Writing and executing test scripts under the direction of a senior tester and test lead
- Identifying errors and validating successes for any software solution developed
- Verifying fixes after they are applied to a test system and verifying the results of test cases

Role Benefits

- Working with dynamic teams of designers, business analysts and dev
- Deep understanding of requirements/artifacts/data quality
- Exposure to all other team roles and expand professional network



Experience.
Grow.
Transform.

Role: Organizational Change Analyst

An Organizational Change analyst works both internally and externally to drive results for our clients. An Organizational Change analyst is adept at understanding client pain points, being able to step back and see the big picture and driving change.

Daily Responsibilities

- Facilitating workshops, meetings and stakeholder interviews
- Developing communications tailored to specific audiences
- Analyzing data to support conclusions and strategies, and design organizations.
- Other tasks may include: developing surveys, or other methods for gathering data, developing stakeholder maps and supporting administrative aspects of transformation initiatives

Role Benefits

- Exposure and ability to drive change to the all levels of organizations
- Understanding of how to overcome hurdles in complex situations
- Transferable soft and hard skills

Role: Business Case Analyst

A Business Case Analyst works internally with GBS stakeholders to analyze our market, growth, competition, and policies. They possess extreme confidence and the ability to articulate a message to senior leadership.

Daily Responsibilities

- Conducting stakeholder interviews and market research
- Facilitating workshops
- Gathering data and performing analysis
- Other tasks may include: financial analysis, business case development, presentation development and administrative support

Role Benefits

- Exposure to senior leaders and experience developing tailored presentations
- An in-depth understanding of specific business and competitive marketplaces
- The initial development of a strong network that spans all levels of an organization

Role: Scrum Master

A Scrum Master is the main facilitator for any Agile team, in charge of enforcing the methodology that allows a team to self-organize and make changes quickly. The Scrum Master manages the process for how the information is exchanged.

Daily Responsibilities

- Facilitate meetings and Scrum ceremonies
- Coach and consult the team members and the clients on the Agile methodology
- Mediate through conflicts and helps the team get rid of impediments
- Help the team report to management
- Help the team to reflect on their process and progress

Role Benefits

- Deeper exposure and knowledge of the Agile Methodology and Scrum Framework
- Actual exposure to the client
- Understanding and application of different project management methodologies (e.g. Agile vs. Waterfall)
- Understand how large Agile projects are managed
- Expose to all roles inside the scrum team, with the ability to perform different tasks

While every project is different, some of the most common roles a Business Transformation Consultant at IBM will perform on projects include that of Business Intelligence Analyst, Data Scientist, or Quality Assurance team member.

