



No Charge Cloud Agreement

This No Charge Cloud Agreement, the Service Description for IBM MaaS360 as set forth in Exhibit 1 (SD) and any applicable Transaction Documents (TDs) are the complete agreement (Agreement) governing the use of IBM MaaS360 (Cloud Services) to enable Client to use its features and functionality at no charge. The Cloud Services may include other services IBM provides to enable or configure the Cloud Services. In the event of conflict, this No Charge Cloud Agreement and SD prevail over any applicable TD. Client means the company and its authorized users of the Cloud Services. This No Charge Cloud Service is available only to Clients who do not currently have authorized access to IBM MaaS360.

1. Use of Cloud Services

Client is authorized to use the Cloud Services during the No Charge Period. Upon expiration of the No Charge Period for any continued use Client will need to submit an order for the generally available Cloud Services offering. IBM is under no obligation to offer migration capabilities or services.

2. Content and Data Protection

- a. Content consists of all data, software, and information that Client or its authorized users provides, authorizes access to, or inputs to the Cloud Service. Use of the Cloud Service will not affect Client's ownership or license rights in such Content. IBM, its affiliates, and contractors of either, may access and use the Content solely for the purpose of providing and managing the Cloud Service. IBM will treat all Content as confidential by not disclosing Content except to IBM employees and contractors and only to the extent necessary to deliver the Cloud Service.
- b. Client is responsible for obtaining all necessary rights and permissions to enable, and grants such rights and permissions to, IBM, its affiliates, and contractors of either, to use, provide, store and otherwise process Content in the Cloud Service. This includes Client making necessary disclosures and obtaining consent, if required, before providing individuals' information, including personal or other regulated data in such Content. If any Content could be subject to governmental regulation or may require security measures beyond those specified by IBM for a Cloud Service, Client will not input, provide, or allow such Content unless specifically permitted in the terms of this Agreement or a TD or unless IBM has otherwise first agreed in writing to implement additional security and other measures.
- c. IBM's Data Security and Privacy Principles for IBM Cloud Services (DSP), at <http://www.ibm.com/cloud/data-security>, apply for generally available Cloud Service offerings. Specific security features and functions of a Cloud Service may be provided in the Exhibit and TDs. Client is responsible to assess the suitability of each Cloud Service for Client's intended use and Content and to take necessary actions to order, enable, or use available data protection features appropriate for the Content being used with a Cloud Service. By using the Cloud Service, Client accepts responsibility for use of the Cloud Services, and acknowledges that it meets Client's requirements and processing instructions to enable compliance with applicable laws.
- d. IBM's Data Processing Addendum at <http://ibm.com/dpa> (DPA) and applicable DPA Exhibit(s) apply to personal data contained in Content, if and to the extent: i) the European General Data Protection Regulation (EU/2016/679); or ii) other data protection laws identified at <http://www.ibm.com/dpa/dpl> apply.
- e. IBM will return or remove Content from IBM computing resources upon the expiration or cancellation of the Cloud Service, or earlier upon Client's request. IBM may charge for certain activities performed at Client's request (such as delivering Content in a specific format). IBM does not archive Content, however some Content may remain in Cloud Service backup files until expiration of such files as governed by IBM's backup retention practices.
- f. Upon request by either party, IBM, Client or affiliates of either, will enter into additional agreements as required by law in the prescribed form for the protection of regulated personal data included in Content.



The parties agree (and will ensure that their respective affiliates agree) that such additional agreements will be subject to the terms of the Agreement.

If the Cloud Services require use of enabling software, descriptions and details of the software and permitted use granted by IBM or third parties will be identified in the Exhibit or a TD.

Cloud Services may not be used in any jurisdiction for any unlawful, obscene, offensive or fraudulent Content or activity, such as advocating or causing harm, interfering with or violating the integrity or security of a network or system, evading filters, sending unsolicited, abusive, or deceptive messages, viruses or harmful code, or violating third party rights. If there is a complaint or notice of violation, use may be suspended until resolved, and terminated if not resolved promptly.

3. Charges, Payments & Taxes

There are no charges for use of the Cloud Services during the No Charge Period, unless specified by IBM or a third party service provider. If any authority imposes a custom, duty, tax (including withholding tax), levy or fee for the import or export, transfer, access or use of the Cloud Services, then Client is responsible to pay any such amount imposed.

4. Changes

IBM may, in its reasonable discretion, change the terms applicable to the Cloud Services, modify the computing environment, or withdraw its features, in whole or in part by providing notice. Continued use of the Cloud Services is Client's acceptance of any such change. If Client does not accept a change, Client is responsible to discontinue use upon such notice.

5. Term, Termination, and Suspension

Client may use the Cloud Services for ninety (90) days from account registration ("the No Charge Period"). Client may cancel use of the Cloud Services at any time by notifying IBM. At any time, IBM may, in its sole discretion, extend the No Charge Period.

1. Liability and Indemnity

IBM's entire liability for all claims related to the Agreement will not exceed the amount of any actual direct damages incurred by Client up to the greater of, U.S. \$1,000.00 (or equivalent in local currency) or up to the amounts paid, for the service that is the subject of the claim, regardless of the basis of the claim. IBM will not be liable for special, incidental, exemplary, indirect or economic consequential damages, lost profits, business, value, revenue, goodwill, or anticipated savings. These limitations apply collectively to IBM, its affiliates, contractors, subprocessors, and suppliers.

IBM has no responsibility for claims based on non-IBM products and services, items not provided by IBM, or any violation of law or third party rights caused by Client's Content, materials, designs, or specifications.

2. Warranties and Disclaimers

Cloud Services are provided without warranties of any kind. IBM does not warrant uninterrupted or error-free operation of the Cloud Services. These warranties are the exclusive warranties from IBM and replace all other warranties, including the implied warranties or conditions of satisfactory quality, merchantability, non-infringement, and fitness for a particular purpose.



3. Governing Laws and Geographic Scope

Each party remains responsible for complying with: i) laws, rules and regulations applicable to its business and Content; and ii) import, export and economic sanction laws and regulations, including defense trade control regime of any jurisdiction, including the International Traffic in Arms Regulations and those of the United States that prohibit or restrict the export, re-export, or transfer of products, technology, services or data, directly or indirectly, to or for certain countries, end uses or end users. Client is responsible for its use of IBM and non-IBM products and services.

Both parties agree to the application of the laws of the State of New York, United States, without regard to conflict of law principles. The rights and obligations of each party are valid only in the country of Client's business address. If Client or any user exports or imports Content or use of any portion of the Cloud Service outside the country of Client's business address, IBM will not serve as the exporter or importer. If any provision of the Agreement is invalid or unenforceable, the remaining provisions remain in full force and effect. Nothing in the Agreement affects statutory rights of consumers that cannot be waived or limited by contract. The United Nations Convention on Contracts for the International Sale of Goods does not apply to transactions under the Agreement.

4. General

IBM and its affiliates, and their contractors and subprocessors, may, wherever they do business, store and otherwise process business contact information (BCI) of Client, its personnel and authorized users, for example, name, business telephone, address, email, and user ID for business dealings with them. Where notice to or consent by the individuals is required for such processing, Client will notify and obtain such consent.

Account Data is information, other than Content and BCI, that Client provides to IBM to enable Client's use of the Cloud Services or that IBM collects using tracking technologies, such as cookies and web beacons, regarding Client's use of a Cloud Service. IBM and its affiliates, its contractors and subprocessors may use Account Data for example to enable product features, administer use, personalize experience, and otherwise support or improve use of the Cloud Service. The IBM Online Privacy Statement at <https://www.ibm.com/privacy/details/us/en/> provides additional details.

Neither party may assign the Agreement, in whole or in part, without the prior written consent of the other. Assignment in conjunction with the sale of the portion of IBM's business that includes a service is not restricted.

All notices under the Agreement must be in writing and sent to the business address specified for the Agreement, unless a party designates in writing a different address. The parties' consent to the use of electronic means and facsimile transmissions for communications as a signed writing. Any reproduction of the Agreement made by reliable means is considered an original. The Agreement supersedes any course of dealing, discussions or representations between the parties.

IBM may use personnel and resources in locations worldwide, including third party contractors and subprocessors to support the delivery of the Cloud Services. IBM may transfer Content across country borders. A list of countries where Content may be processed for a Cloud Service is available upon request.

No right or cause of action for any third party is created by the Agreement or any transaction under it. Neither party will bring a legal action arising out of or related to the Agreement more than two years after the cause of action arose.

Exhibit 1

Service Description - IBM MaaS360

This Service Description describes the Cloud Service.

1. Cloud Service

MaaS360 is an easy-to-use cloud platform with all of the essential functionality for end-to-end management of today's mobile devices utilizing the iOS, Android, and Windows operating systems. Following is a short description of the Cloud Service offerings:

1.1 Offerings

The Client may select from the following available offerings.

1.1.1 IBM MaaS360 Mobile Device Management (SaaS), IBM MaaS360 Mobile Device Management (SaaS) Step up for existing customers, and MaaS360 Mobile Device Management (SaaS)

The core mobility device management (MDM) features includes device enrollment, configuration, security policy management and device actions, such as send message, locate, lock, and wipe. The Advanced MDM features include automated compliance rules, bring your own device (BYOD) privacy settings, and Mobility Intelligence dashboards and reporting.

1.1.2 IBM MaaS360 Mobile Application Management (SaaS), IBM MaaS360 Mobile Application Management (SaaS) Step up for existing customers, and MaaS360 Mobile Application Management (SaaS)

MaaS360 Mobile Application Management provides the ability to add applications and distribute them to supported devices managed by MaaS360. This includes MaaS360 App Catalog, an on-device application for users to view, install, and be alerted to updated, managed applications.

1.1.3 IBM MaaS360 Mobile Application Security (SaaS), IBM MaaS360 Mobile Application Security (SaaS) Step up for existing customers, and MaaS360 Mobile Application Security (SaaS)

MaaS360 Mobile Application Security provides additional data protection for enterprise applications that use the WorkPlace SDK during development, or for iOS apps upload the application (.ipa), provisioning profile, and signing certificate to be automatically integrated. Mobile Application Security integrates the app with the Productivity Suite. This enables single sign on, Intranet access through the Mobile Enterprise Gateway, and enforcement of data security settings.

1.1.4 IBM MaaS360 Mobile Content Management (SaaS), IBM MaaS360 Mobile Content Management (SaaS) Step up for existing customers, and MaaS360 Mobile Content Management (SaaS)

MaaS360 Mobile Content Management allows the administrator to add and distribute documents to the supported devices that are managed by IBM MaaS360 Mobile Device Management. Includes IBM MaaS360 Doc Catalogue, an on-device, password-protected container that provides a protected and simple way for users to access, view, and share documents. It includes seamless access to distributed content and repositories such as SharePoint, Box, and Google Drive. Access to private SharePoint and Windows files shares are available with the MaaS360 Gateway for Documents. Documents managed through MaaS360 can be version controlled, audited, and protected through data loss prevention (DLP) policy options, such as require authentication, restrict copy-paste functionality, and block from being opened or shared in other applications.

1.1.5 IBM MaaS360 Mobile Document Editor (SaaS), IBM MaaS360 Mobile Document Editor (SaaS) Step up for existing customers, and MaaS360 Secure Editor (SaaS)

MaaS360 Mobile Document Editor is a powerful office suite that allows users to work with business documents while on the go. MaaS360 Mobile Document Editor enables to:

- Create and edit .DOC, .PPT, and .XLS files
- Presentation mode for slides
- Easily work with email attachments and other files from MaaS360 for iOS

1.1.6 IBM MaaS360 Secure Mobile Browser (SaaS), IBM MaaS360 Secure Mobile Browser (SaaS) Step up for existing customers, and MaaS360 Secure Browser (SaaS)

MaaS360 Browser is a full-featured web browser which enables access to corporate intranet sites and enforce compliance of content policies by defining website filtering and security policies to ensure that users only access approved web content that is based on a number of content categories, such as social networking, explicit, or malware sites. Includes the ability to disable native and third-party web browsers either through application policy or blacklisting when combined with MobileFirst Protect Devices. It allows whitelist exceptions to websites, restrict cookies; copy, paste, and print features; and enable Kiosk mode.

1.1.7 IBM MaaS360 Productivity Suite (SaaS), IBM MaaS360 Productivity Suite (SaaS) Step up for existing customers, IBM MaaS360 Productivity Suite Education (SaaS), and MaaS360 Secure Productivity Suite (SaaS)

Suite/Bundle of products including MaaS360 Secure Mobile Mail, MaaS360 Mobile Application Management, MaaS360 Mobile Application Security, MaaS360 Content Service, and MaaS360 Secure Mobile Browser.

1.1.8 IBM MaaS360 Secure Mobile Mail (SaaS), IBM MaaS360 Secure Mobile Mail (SaaS) Step up for existing customers, and MaaS360 Secure Mail (SaaS)

MaaS360 Secure Mobile Mail provides a separate office productivity application for users to access and manage email, calendar, and contacts with the ability to control emails and attachments to prevent data leakage by restricting the ability to forward or move content to other applications, to enforce authentication, restrict cut-copy-paste, and lock down email attachments for view only.

1.1.9 IBM MaaS360 Content Suite (SaaS), IBM MaaS360 Content Suite (SaaS) Step up for existing customers, IBM MaaS360 Content Suite Education (SaaS), and MaaS360 Secure Document Sharing Suite (SaaS)

Suite/Bundle of products including MaaS360 Mobile Content Management, MaaS360 Mobile Document Editor, and MaaS360 Mobile Document Sync.

1.1.10 IBM MaaS360 Mobile Threat Management (SaaS) and MaaS360 Mobile Threat Management (SaaS)

MaaS360 Mobile Threat Management provides enhanced mobile security with mobile malware detection and advanced jailbreak/root detection. With MaaS360 Mobile Threat Management, Client will be able to set and manage compliance policies around detected malware and other security vulnerabilities.

1.1.11 IBM MaaS360 Content Service (SaaS) and MaaS360 Content Service (SaaS)

MaaS360 Content Service (SaaS) provides users with the ability to upload application packages and documents to MaaS360 Content Distribution system.

IBM MaaS360 provides each Client with 1GB of Storage. IBM MaaS360 also provides 6 GB of bandwidth utilization per device per year as a shared pool of bandwidth. The entire bandwidth pool is shared across all devices. This base storage and bandwidth allocation does not increase regardless of the number of product bundles or line items purchased. Clients are required to purchase additional storage and/or bandwidth for any amount used or required over the base amount provided.

1.1.12 IBM MaaS360 Content Service Storage (SaaS) and MaaS360 Content Service Storage (SaaS)

MaaS360 Content Service Storage (SaaS) provides users the ability to purchase a total amount of data storage available for use with the MaaS360 Content Service (SaaS).

1.1.13 IBM MaaS360 Content Service Bandwidth (SaaS) and MaaS360 Content Service Bandwidth (SaaS)

MaaS360 Content Service Bandwidth (SaaS) provides users the ability to purchase the total amount of bandwidth available for use with the MaaS360 Content Service (SaaS).

1.1.14 IBM MaaS360 Professional (SaaS)

Provides small and medium-sized businesses with a fast and simple way to remotely configure smartphones and tablets, enforce security policies, push apps and docs, and protect the data on corporate and personal devices. Client can gain access to the right mobility management capabilities for Client's business quickly, easily, and affordably.

1.1.15 IBM MaaS360 Laptop Security and Compliance (SaaS)

MaaS360 Laptop Security and Compliance (SaaS) provides organizations the ability to maintain consistent security policies and profiles across both corporate and employee-owned devices within the same management console.

1.1.16 IBM MaaS360 Suites

IBM MaaS360 Suites enable Client to select the most appropriate capabilities to drive their use case.

- The IBM MaaS360 Management Suite (SaaS) is available for existing Clients also as a Step Up part.
- The Identity Management feature is provided by including the functions of the IBM Cloud Identity Essentials offering which provide Clients single sign-on (SSO) to the other public cloud applications they are using.
- MaaS360 Mobile Metrics feature offers cloud-sourced benchmarking data and best practices to enhance productivity and improve security. Benchmarking data is generated leveraging multiple data values from MaaS360 Client implementations to build aggregated metrics.

Sections below capture the primary features and functions included in each MaaS360 Suite:

- **IBM MaaS360 Management Suite Features**

Mobile Device Management (iOS, Android, Windows Mobile, Windows & macOS); Mobile Application Management (iOS, Android, Windows Mobile, Windows & macOS); Advisor; Container App; Mobile Expense Management; Mobile Metrics

- **IBM MaaS360 Essential Suite Features**

Mobile Device Management (iOS, Android, Windows Mobile, Windows & macOS); Mobile Application Management (iOS, Android, Windows Mobile, Windows & macOS); Advisor; Container App; Mobile Expense Management; Mobile Metrics; Identity Management

- **IBM MaaS360 Deluxe Suite Features**

Mobile Device Management (iOS, Android, Windows Mobile, Windows & macOS); Mobile Application Management (iOS, Android, Windows Mobile, Windows & macOS); Advisor; Container App; Mobile Expense Management; Mobile Metrics; Identity Management; Secure Mobile Mail

- **IBM MaaS360 Premier Suite Features**

Mobile Device Management (iOS, Android, Windows Mobile, Windows & macOS); Mobile Application Management (iOS, Android, Windows Mobile, Windows & macOS); Advisor; Container App; Mobile Expense Management; Mobile Metrics; Identity Management; Secure Mobile Mail; VPN; Secure Browser; Gateway for Browser; Content Management; Gateway for Documents; App Security; Gateway for Apps

- **IBM MaaS360 Enterprise Suite Features**

Mobile Device Management (iOS, Android, Windows Mobile, Windows & macOS); Mobile Application Management (iOS, Android, Windows Mobile, Windows & macOS); Advisor; Container App; Mobile Expense Management; Mobile Metrics; Identity Management; Secure Mobile Mail; VPN; Secure Browser; Gateway for Browser; Content Management; Gateway for Documents; App Security; Gateway for Apps; Mobile Document Editor; Mobile Document Sync; Mobile Threat Management

1.2 Optional Services

The Client may select from the following available optional services.

1.2.1 IBM MaaS360 Gateway for Apps (SaaS), IBM MaaS360 Gateway for Apps (SaaS) Step up for existing customers, and MaaS360 Enterprise Gateway for Apps (SaaS)

MaaS360 Gateway for Apps provides users outside the enterprise network a seamless access path to internal application resources without requiring a full-device, VPN connection.

1.2.2 IBM MaaS360 Mobile Document Sync (SaaS), IBM MaaS360 Mobile Document Sync (SaaS) Step up for existing customers, and MaaS360 Secure Document Sync (SaaS)

MaaS360 Mobile Document Sync provides users with the ability to synchronize user content across managed mobile devices. Administrators can ensure that policies, such as restricting cut-copy-paste, and blocking content from being opened or shared in other apps or are in place for user content across devices. Content is stored in a protected fashion both in the cloud and on the device, and accessed only through the MaaS360 Doc Catalogue.

1.2.3 IBM MaaS360 Gateway for Documents (SaaS), IBM MaaS360 Gateway for Documents (SaaS) Step up for existing customers, and MaaS360 Enterprise Gateway for Documents (SaaS)

With MaaS360 Gateway for Documents, organizations can use MaaS360 Mobile Content Management to additionally offer devices outside the enterprise network a seamless access to internal Connections sites, SharePoint sites, Windows File Shares and other file stores without requiring a full device VPN connection. Use of MaaS360 Gateway for Documents requires also purchasing MaaS360 Mobile Content Management. Supports iOS 5.0 and Android 4.0 or above.

1.2.4 IBM MaaS360 Email Management (SaaS), IBM MaaS360 Email Management (SaaS) Step up for existing customers, and MaaS360 Email Management (SaaS)

MaaS360 Email Management includes key features in support of Microsoft Exchange ActiveSync and Lotus Traveler.

- Exchange ActiveSync: Provides support for mobile devices connecting to Microsoft Exchange over the ActiveSync protocol. Features include core mobile device management functions, such as the ability to configure devices, create; enforce ActiveSync policies (passcode, block, or allow access to email); and take device actions, such as lock and wipe, and detailed report on device attributes.
- Lotus Traveler: Provides support for mobile devices that connect to IBM Lotus Notes® over the Lotus Traveler protocol. Features include the ability to configure devices, block or allow devices, enforce passcode policies, wipe devices, and develop detailed report on device attributes.

1.2.5 IBM MaaS360 Gateway for Browser (SaaS), IBM MaaS360 Gateway for Browser (SaaS) Step up for existing customers, and MaaS360 Enterprise Gateway for Secure Browser (SaaS)

MaaS360 Gateway for Browser allows supported devices to access approved internal web sites without requiring a full-device level, VPN connection.

1.2.6 IBM MaaS360 Mobile Expense Management (SaaS), IBM MaaS360 Mobile Expense Management (SaaS) Step up for existing customers, and MaaS360 Mobile Expense Management (SaaS)

MaaS360 Mobile Expense Management allows the administrator to create data usage policies and assign them to supported devices that are managed by MaaS360, and assign these policies at a device, group, or global level and configure alert thresholds and messaging for both in network and roaming data usage.

1.2.7 IBM MaaS360 Gateway Suite (SaaS), IBM MaaS360 Gateway Suite (SaaS) Step up for existing customers, IBM MaaS360 Gateway Suite Education (SaaS), and MaaS360 Mobile Enterprise Gateway Suite (SaaS)

MaaS360 Gateway Suite allows supported apps on iOS and Android to seamless communicate back to resources on the company's internal network.

1.2.8 IBM MaaS360 VPN (SaaS)

IBM MaaS360 VPN is a virtual private network (VPN) solution that enables users to connect seamlessly to their corporate network from mobile devices. The solution consists of the VPN server and the client for mobile devices, and supports features such as Device VPN, On-demand VPN, Always on VPN, Per-app VPN and Split tunneling.

1.2.9 IBM MaaS360 Laptop Location (SaaS), MaaS360 Laptop Location Service (SaaS), and IBM MaaS360 Laptop Location Education (SaaS)

MaaS360 Laptop Location (SaaS) enabled the ability to locate supported laptops and tablets. MaaS360 reports the location of the Wi-Fi or IP address coordinates and translates this data into an easily



recognizable address. When a device is online, its current location can be retrieved. MaaS360 stores reported locations over time, so location history is available for review. Requires one of the MaaS360 Suites. Supports Windows Vista, Windows 7, Windows 8+.

2. Data Processing and Protection Data Sheets

IBM's Data Processing Addendum at <http://ibm.com/dpa> (DPA) and the Data Processing and Protection Data Sheet(s) (referred to as data sheet(s) or DPA Exhibit(s)) in the links below provide additional data protection information for the Cloud Services and its options regarding the types of Content that may be processed, the processing activities involved, the data protection features, and specifics on retention and return of Content. The DPA applies to personal data contained in Content, if and to the extent i) the European General Data Protection Regulation (EU/2016/679) (GDPR); or ii) other data protection laws identified at <http://ibm.com/dpa/dpl> apply.

Link(s) to the applicable Data Sheet(s):

IBM MaaS360 Content Service	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=1414162320135
IBM MaaS360 Content Suite	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=1414165374180
IBM MaaS360 Deluxe Suite	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=14B01D403A1111E6B85EC53D03B14E5E
IBM MaaS360 Email Management	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=1414159789018
IBM MaaS360 Enterprise Suite	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=B6A636203A1111E6B85EC53D03B14E5E
IBM MaaS360 Essentials Suite	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=6CDA4B502F0B11E6BB9940A4D7191A34
IBM MaaS360 Gateway Suite	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=1414165030737
IBM MaaS360 Laptop Location	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=8B581EA0BE3D11E7A5A50513C295686A
IBM MaaS360 Management Suite	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=1414164246129
IBM MaaS360 Laptop Management	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=B63CBFD0130C11E89B8851107E6E513B
IBM MaaS360 Mobile Application Management	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=1414149988540
IBM MaaS360 Mobile Application Security	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=1414158349082
IBM MaaS360 Mobile Content Management	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=1414158775510
IBM MaaS360 Mobile Device Management	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=1397222024658



IBM MaaS360 Mobile Expense Management	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=1414161002202
IBM MaaS360 Mobile Threat Management	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=1414163717229
IBM MaaS360 Premier Suite	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=678DF3703A1111E6B85EC53D03B14E5E
IBM MaaS360 Productivity Suite	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=1414164675609
IBM MaaS360 Professional	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=CCEF00A0BE3C11E7A5A50513C295686A
IBM MaaS360 Secure Mobile Browser	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=1414159336343
IBM MaaS360 Secure Mobile Mail	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=1414161965113
IBM MaaS360 VPN	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=00FA7050FE8F11E6982D0C38141F4056
IBM MaaS360 Laptop Security and Compliance	https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=15F14060285A11E880086ABC559AD03E

3. Enabling Software

Enabling Software is provided to Client under the following terms:

Enabling Software	Applicable License Terms (if any)
IBM MaaS360 Cloud Extender	http://www-03.ibm.com/software/sla/slabd.nsf/displaylis/5ED6181AD37D14C58525808A004CDD9D?OpenDocument
IBM MaaS360 Mobile Enterprise Gateway	http://www-03.ibm.com/software/sla/slabd.nsf/displaylis/5ED6181AD37D14C58525808A004CDD9D?OpenDocument
IBM MaaS360 mobile applications including, but not limited to, MaaS360 app, MaaS360 Secure Mail, MaaS360 Docs, MaaS360 Browser, MaaS360 Secure Editor, MaaS360 Secure Viewer and MaaS360 VPN.	http://www-03.ibm.com/software/sla/slabd.nsf/displaylis/F54B28BDA1F99273852583210043CF33?OpenDocument
IBM Security Access Manager	http://www-03.ibm.com/software/sla/slabd.nsf/displaylis/3168DFE680EE717285257FA3004F8AC5?OpenDocument Use Restriction: Client may use IBM Security Access Manager (ISAM) to proxy connections from mobile devices, managed by this Cloud Service, to enterprise email servers and to leverage the ISAM Federation Module which provides connection to an On-Prem User Directory. No other capabilities of ISAM are authorized.

Client must remove enabling software from all devices and systems upon expiration or termination of the Cloud Service.

4. Overriding Terms

4.1 Data Use

The following prevails over anything to the contrary in the Content and Data Protection section of the base Cloud Service terms between the parties: IBM will not use or disclose the results arising from Client's use of the Cloud Service that are unique to your Content (Insights) or that otherwise identify Client. IBM may however use Content and other information (except for Insights) that results from Content in the course of providing the Cloud Service subject to removing personal identifiers; so that any personal data can no longer be attributed to a specific individual without the use of additional information. IBM will use such data only for research, testing, and offering development (e.g. Mobile Metrics).