



## IBM Managed Maintenance Solution for Network and Security (MMS) reduces operational costs and improves networking productivity for Santander.

“The IBM team acts as an extension of bank staff. The collaboration and relationship between our organizations, Cisco and IBM assure they understand our support strategy. IBM helped us with our installed base to redesign the perimeters of our network within the datacenter to identify and develop a support plan which improved productivity and efficiency with the acquisition of new infrastructure to avoid technological obsolescence and optimization across the networking environment.”

Dandre Alan Lemos Pereira, Santander Global Tech



IBM Technology Lifecycle Services provided a refresh plan with Installation, Configuration, Migration and Tuning Services

The client was impressed with IBM support for Cisco in the networking environment. With IBM Managed Maintenance Solution for Network and Security (MMS), the main offering benefits for the bank are:

- Operational Improvement
- Operating Cost Savings
- Productivity and efficiency improvement
- Risk Reduction

### **Solution Components**

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