IBM i Service Vouchers

Learn more about the capabilities and features of your servers

IBM i Service Vouchers for Power

With IBM i and selected Power® servers, valuable service vouchers are included at no additional charge. IBM i service vouchers are designed to help you more fully understand and use the advanced features and capabilities of IBM i. Service vouchers are only available with selected new Power servers, and vouchers are not available with system upgrades. Power servers acquired internally by IBM, are not eligible for service vouchers.

Service vouchers are valid for 5 years** beyond the ship date. See below for the list of eligible systems.

→Registration

IBM i Service vouchers with Power

Power S1014	**9105-41B** 4 core, Power10 IBM i Primary OS: #2145 Solution edition #4928 Express edition: #EU2C* CBU edition: #0444* Service voucher = 1	**9105-41B** 8 core, Power10 IBM i Primary OS: #2145 Solution edition: #4927 Express edition: #EU2D* CBU edition: #0444* Service voucher = 1
Power S1022	**9105-22A** 12-40 core, Power10 IBM i OS Partition: #0267 IBM i with VIOS only: #2148 CBU edition: #0444* Service voucher = 1	**9105-22B** 8-16 core, Power10 IBM i OS Partition: #0267 IBM i VIOS only: #2148 CBU edition: #0444* Service voucher = 1
Power S1024	**9105-42A** 12-24 core, Power10 IBM i Primary OS: #2145 CBU edition: #0444* Service voucher = 1	**9105-42A** 32-48 core, Power10 IBM I Primary OS: #2145 CBU edition: #4891* Service voucher = 1
Power E1080	**9080-HEX** Power10 IBM i Primary OS: #2145 CBU Edition: #4891* Service voucher = 3	

*See Special Services under Redeem your service vouchers below for restrictions.

Redeem your IBM i Service vouchers

Services on the following technologies are available for the IBM i and selected Power servers. The offerings are designed to help you "get started" in a leading-edge application. With help from an expert on IBM's technical team at your side, you will quickly take advantage of your new system's capabilities. Once you register your voucher, IBM will work with you to define the service.

Service vouchers are valued at approximately one day of on-site service, unless otherwise noted, and can be used toward services on the following technologies:

IBM i performance
– IBM i performance
– SQL performance

IBM i database
– Db2® for IBM i best practices
– Database revitalization

Security
– Security assessment
– PowerSC
– Single sign on

Availability
– IBM i availability assessment
– IBM i BRMS
– PowerHA® on IBM i

System solutions
– Migration assistance
– PowerVM® Virtual I/O Server and IBM i
– External Storage for IBM

Middleware
– PHP and Open Source on IBM i

Applications
– SAP on IBM i
– Application modernization

*Special services
Services for the 4-core non-CBU 9105-41B model is limited to ½ day IBM delivered remote services from the technology list above.

Services only available for Power10 machine type/models ordered with CBU - specify feature (0444, 4891, 4896 or 4898):

Getting Started with CBU and Power HA
This 3 day service is designed to help you get started with IBM PowerHA SystemMirror for i. This service could provide planning and high-level design services to review the considerations for effectively utilizing PowerHA for i to enhance backup, high availability, and disaster recovery. The primary focus will be to work toward the installation and deployment of a "remote" secondary system (CBU edition) to be used in conjunction with your primary system to improve your overall business resiliency. The scope of the service will depend on your environment and desired solution with PowerHA.

**IBM reserves the right to change and/or withdraw this program at any time without prior notice.