

Grid[®] Report for Robotic Process Automation (RPA) | Spring 2024



Robotic Process Automation (RPA) Software

Contenders									Leaders
Niche									High Performers

Satisfaction

Market Presence

G2 Grid[®] Scoring

(Robotic Process Automation (RPA) Software continues on next page)

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Robotic Process Automation (RPA) Software (continued)

Robotic Process Automation (RPA) Software Definition

Robotic process automation (RPA) software utilizes bots to automate routine tasks within software applications normally performed by a company's employees. These products are used to save time and eliminate the need for human employees to conduct time-consuming, repetitive, and tedious tasks.

To develop these automations, RPA solutions provide development environments for building workflows that the agents then follow. These development environments are usually codeless, drag-and-drop systems, so they are accessible enough that non-developers can build necessary processes. As an alternative method of building workflows manually, many tools also provide the ability to record actions performed by a human within a software tool that can be translated into workflows within the RPA product. The virtual agents perform actions following these workflows both with and without human supervision or intervention.

It is common for RPA solutions to contain some form of cognitive or artificial intelligence, usually computer vision for training the bot agents in virtual environments or general machine learning to improve bot decision-making. Additionally, products within the RPA category often contain analytics features and a central platform for maintaining and controlling all the bots deployed across a company. RPA software can be implemented in any facet of an organization where manual processes are in place, but are most commonly used in finance and operations, sales, and supply chain departments.

To qualify as a Robotic Process Automation tool, a product must:

- ▶ Deploy bots into third-party applications
- ▶ Allow users to build workflows for said bots to follow, via development environments or recording capabilities
- ▶ Automate tasks for employees, both with and without human intervention

Robotic Process Automation (RPA) Grid® Scoring Description

Products shown on the Grid® for Robotic Process Automation (RPA) have received a minimum of 10 reviews/ratings in data gathered by March 05, 2024. Products are ranked by customer satisfaction (based on user reviews) and market presence (based on market share, seller size, and social impact) and placed into four categories on the Grid®:

- ▶ Products in the Leader quadrant are rated highly by G2 users and have substantial Market Presence scores. Leaders include: [UiPath: Robotics Process Automation \(RPA\)](#), [Automation Anywhere - RPA | Robotic Process Automation](#), [IBM Robotic Process Automation \(RPA\)](#), [Microsoft Power Automate](#), [akaBot](#), [SAP Build Process Automation](#), [NewgenONE Digital Transformation Platform](#), [SS&C Blue Prism Intelligent Automation Platform](#), [Robocorp](#), [Appian](#), [Automate Robotic Process Automation](#), and [Laserfiche](#)
- ▶ High Performing products have high customer Satisfaction scores and low Market Presence compared to the rest of the category. High Performers include: [BotCity](#), [Rocketbot](#), [ElectroNeek: RPA and AI Platform](#), [AutomationEdge](#), [PIX RPA Platform](#), [EZFlow by EPSOFT](#), [Apify](#), [Aiwozo](#), [Laiye RPA](#), [Parseur](#), [PairSoft](#), and [Supervity](#)
- ▶ Contender products have relatively low customer Satisfaction scores and high Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Contenders include: [Pega Platform](#), [Nintex Process Platform](#), and [Datamatics TruBot](#)
- ▶ Niche products have relatively low Satisfaction scores and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Niche products include: [Workfusion Intelligent Automation Cloud](#), [Kofax TotalAgility](#), [Fluency](#), [Robomotion RPA](#), [OMNI](#), [OpenBots](#), [Intellibot - Robotic Process Automation platform](#), [Kofax RPA](#), [Intradiem](#), [Simple Fractal](#), [mysmartautomation](#), and [Turbotic](#)



Grid® Scores for Robotic Process Automation (RPA) Software

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Grid®. To learn more about each of the products, please see the profile section.

Leaders

	# of Reviews	Satisfaction	Market Presence	G2 Score
UiPath: Robotics Process Automation (RPA)	4961	98	89	93
Automation Anywhere - RPA Robotic Process Automation	3924	87	85	86
IBM Robotic Process Automation (RPA)	269	66	99	83
Microsoft Power Automate	263	55	80	68
akaBot	191	66	64	65
SAP Build Process Automation	37	59	69	64
NewgenONE Digital Transformation Platform	26	56	70	63
SS&C Blue Prism Intelligent Automation Platform	282	59	63	61
Robocorp	188	63	54	59
Appian	72	54	62	58
Automate Robotic Process Automation	112	56	60	58
Laserfiche	68	59	50	54

(Grid® Scores for Robotic Process Automation (RPA) Software continues on next page)

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



Grid® Scores for Robotic Process Automation (RPA) Software (continued)

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Grid®. To learn more about each of the products, please see the profile section.

High Performers

	# of Reviews	Satisfaction	Market Presence	G2 Score
BotCity	120	73	44	59
Rocketbot	344	73	42	57
ElectroNeek: RPA and AI Platform	114	64	45	54
AutomationEdge	57	56	48	52
PIX RPA Platform	46	69	32	50
EZFlow by EPSoft	11	68	29	48
Apify	29	52	44	48
Aiwozo	315	58	36	47
Laiye RPA	91	56	37	46
Parseur	14	66	21	43
PairSoft	32	50	29	40
Supervity	17	66	9	37

(Grid® Scores for Robotic Process Automation (RPA) Software continues on next page)

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



Grid® Scores for Robotic Process Automation (RPA) Software (continued)

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Grid®. To learn more about each of the products, please see the profile section.

Contenders

	# of Reviews	Satisfaction	Market Presence	G2 Score
Pega Platform	115	46	63	55
Nintex Process Platform	189	44	50	47
Datamatics TruBot	16	22	55	39

Niche

Workfusion Intelligent Automation Cloud	22	46	46	46
Kofax	20	39	50	45
Fluency	27	45	37	41
Robomotion RPA	26	43	34	39
OMNI	13	32	38	35
OpenBots	11	33	35	34
Intellibot - Robotic Process Automation platform	24	38	23	30
Kofax RPA	10	17	43	30
Intradiem	14	25	33	29
Simple Fractal	11	26	24	25
mysmartautomation	17	37	4	20
Turbotic	10	0	10	5

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



Grid® Methodology

Grid® Rating Methodology

The Grid® represents the democratic voice of real software users, rather than the subjective opinion of one analyst. G2 rates products from the Robotic Process Automation (RPA) category algorithmically based on data sourced from product reviews shared by G2 users and data aggregated from online sources and social networks.

Technology buyers can use the Grid® to help them quickly select the best products for their businesses and to find peers with similar experiences. For sellers, media, investors, and analysts, the Grid® provides benchmarks for product comparison and market trend analysis.

Grid® Scoring Methodology

G2 rates products and sellers based on reviews gathered from our user community, as well as data aggregated from online sources and social networks. We apply a unique algorithm (v3.0) to this data to calculate the Satisfaction and Market Presence scores in real time. The Grid® Report for Robotic Process Automation (RPA) | Spring 2024 is based on scores calculated using the G2 algorithm v3.0 from reviews collected through March 05, 2024. To view the Robotic Process Automation (RPA) Grid® with the most recent data, please visit the [Robotic Process Automation \(RPA\)](#) page. For more details on Grid® Scoring, please view the [G2 Scoring Methodology here](#).

Grid® Categorization Methodology

Making G2 research relevant and easy for people to use as they evaluate and select business software products is one of our most important goals. In support of that goal, organizing products and software companies in a well-defined structure that makes capturing, evaluating, and displaying reviews and other research in an orderly manner is a critical part of the research process.

To manage the process of categorizing the software products and the related reviews in the G2 community, G2 follows a publicly available [categorization methodology](#). All products appearing on the Grid® have passed through G2's categorization methodology and meet G2's category standards.

Many terms that appear regularly across G2 and are used to aid in product categorization warrant a definition to facilitate buyer understanding. These terms may be included within reviews from the G2 community or in executive summaries for products included on the Grid®. A [list of standard definitions](#) is available to G2 users to eliminate confusion and ease the buying process.

Rating Changes and Dynamics

The ratings in this report are based on a snapshot of the user reviews and social data collected by G2 up through March 05, 2024. The ratings may change as the products are further developed, the sellers grow, and as additional opinions are shared by users. G2 updates the ratings on its website in real time as additional data is received, and this report will be updated as significant data is received. By improving their products and support and/or by having more satisfied customer voices heard, Contenders may become Leaders and Niche sellers may become High Performers.

(Grid® Methodology continues on next page)

** Net Promoter, Net Promoter System, Net Promoter Score, NPS and the NPS-related emoticons are registered trademarks of Bain & Company, Inc., Fred Reichheld and Satmetrix Systems, Inc.



Grid® Methodology (continued)

Trust

Keeping our ratings unbiased is our top priority. We require the use of a LinkedIn account or verified business email address to validate a G2 user's identity and employer. We also validate users by partnering with sellers and organizations to securely authenticate users through select platforms. We do not allow users to review their current or former employers' products, or those of their employers' competitors. Additionally, all reviews are manually checked by our team after our algorithm filters out reviews that don't meet our submission requirements. All reviews must pass our moderation process before they are published.

Our G2 staff does not add any subjective input to the ratings, which are determined algorithmically based on data aggregated from publicly available online sources and social networks. Sellers cannot influence their ratings by spending time or money with us. Only the opinion of real users and data from public sources factor into the ratings.

G2 may occasionally offer incentives for honest reviews to help us gather a full and accurate data set. These incentives are offered as thank-yous for approved reviews. Incentives are never conditioned upon the substance of the review, positive or negative. Each such incentivized review is disclosed with an "Incentivized Review" banner.

Grid® Inclusion Criteria

All products in a G2 category that have at least 10 reviews from real users of the product are included on the Grid®. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process.

If a product is not yet listed on G2 and it fits the market definition above, then users are encouraged to [suggest its addition](#) to our [Robotic Process Automation \(RPA\) category](#).

Product Profiles

Product profiles and detailed charts are included for products with 10 or more reviews.



UiPath: Robotics Process Automation (RPA)

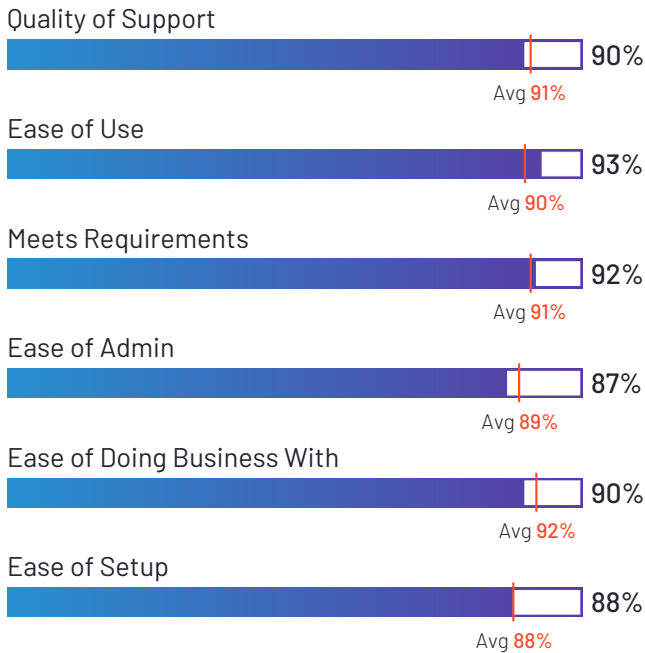


4.6 ★★★★★ (6,507)



UiPath: Robotics Process Automation (RPA) has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. UiPath: Robotics Process Automation (RPA) received the highest Satisfaction score among products in Robotic Process Automation (RPA), 99% of users rated it 4 or 5 stars, 96% of users believe it is headed in the right direction, and users said they would be likely to recommend UiPath: Robotics Process Automation (RPA) at a rate of 93%. UiPath: Robotics Process Automation (RPA) is also in the Process Mining, Low-Code Development Platforms, Automation Testing, iPaaS, SAP Store, and Intelligent Document Processing (IDP) categories.

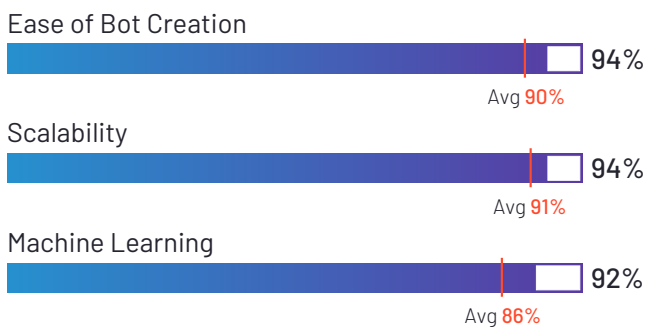
Satisfaction Ratings



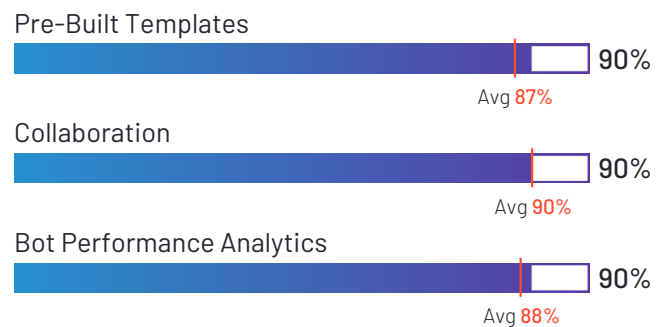
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
UiPath



HQ Location
New York



Year Founded
2005



Employees (Listed
On LinkedIn)
4,616



Company Website
www.uipath.com



Automation Anywhere - RPA | Robotic Process Automation

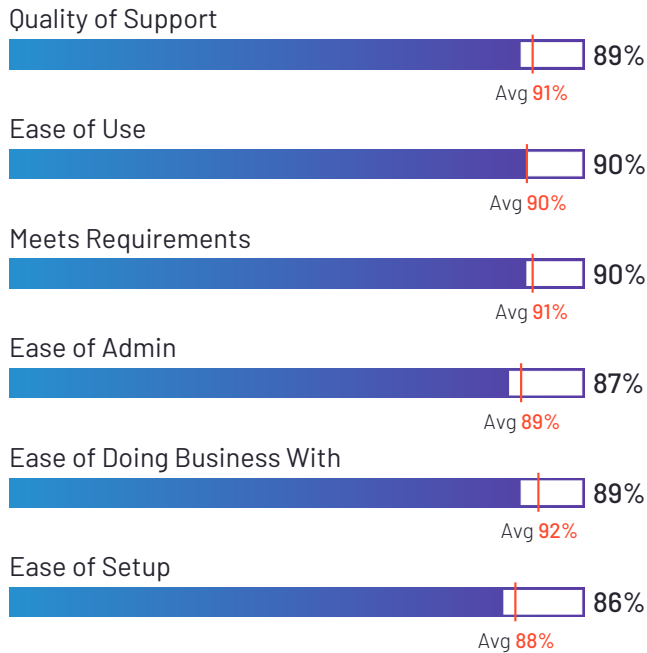


4.5 ★★★★★ (5,483)

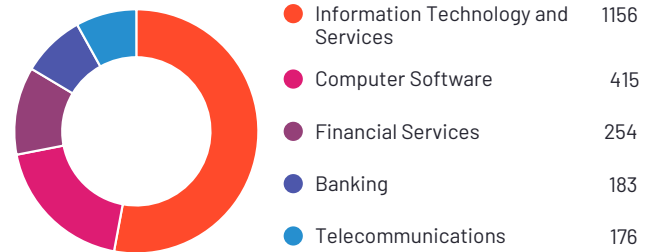


Automation Anywhere - RPA | Robotic Process Automation has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 97% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Automation Anywhere - RPA | Robotic Process Automation at a rate of 90%. Automation Anywhere - RPA | Robotic Process Automation is also in the SAP Store, Intelligent Document Processing (IDP), Call Center Infrastructure (CCI), and Process Mining categories.

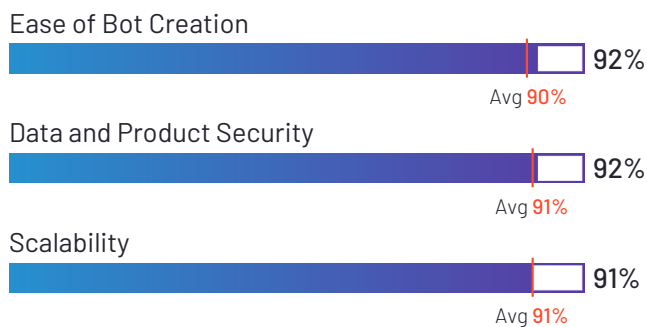
Satisfaction Ratings



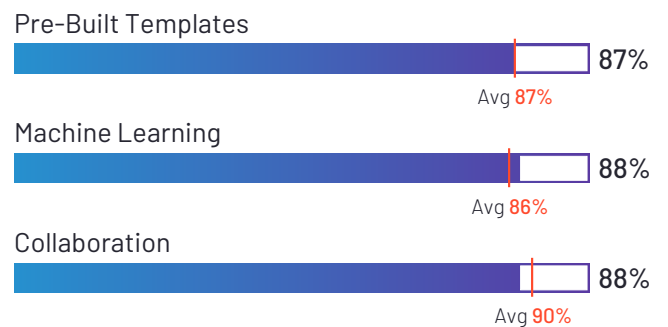
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Automation Anywhere



HQ Location
San Jose, CA



Year Founded
2003



Employees (Listed On LinkedIn)
2,765



Company Website
automationanywhere.com



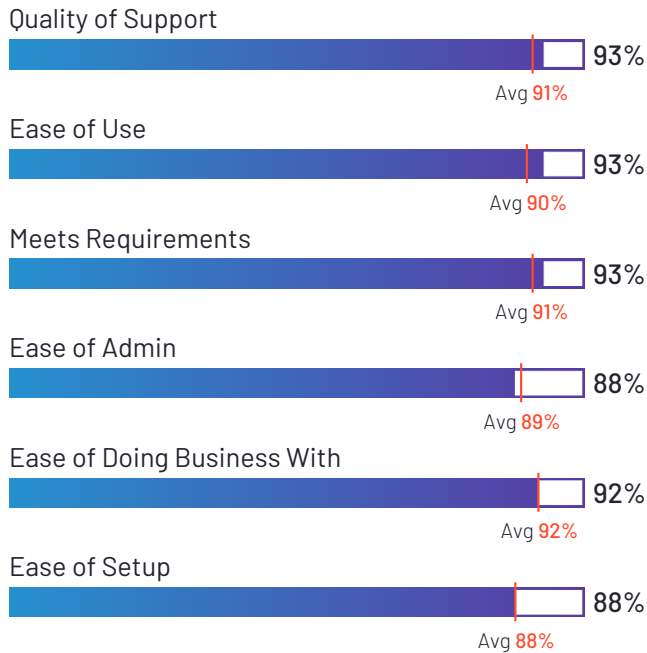
IBM Robotic Process Automation (RPA)

4.7 ★★★★★ (279)

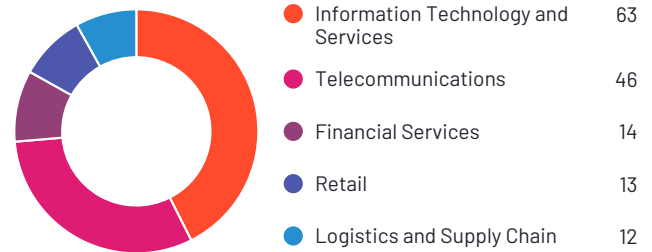


IBM Robotic Process Automation (RPA) has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. IBM Robotic Process Automation (RPA) has the largest Market Presence among products in Robotic Process Automation (RPA). 99% of users rated it 4 or 5 stars, 97% of users believe it is headed in the right direction, and users said they would be likely to recommend IBM Robotic Process Automation (RPA) at a rate of 94%.

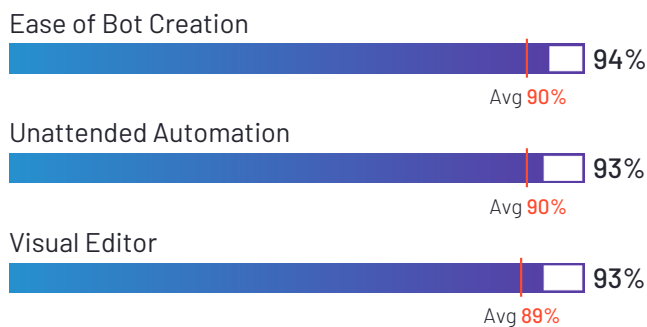
Satisfaction Ratings



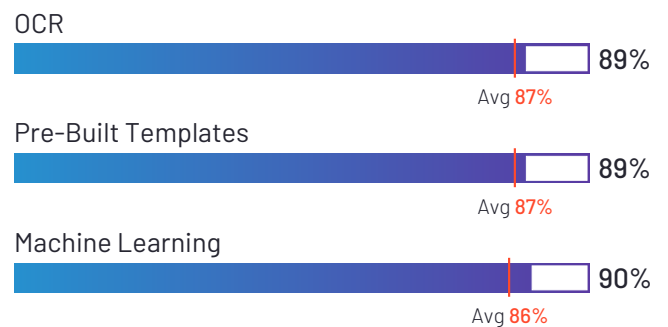
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
IBM



HQ Location
Armonk, NY



Year Founded
1911



Employees (Listed
On LinkedIn)
310,929



Company Website
www.ibm.com



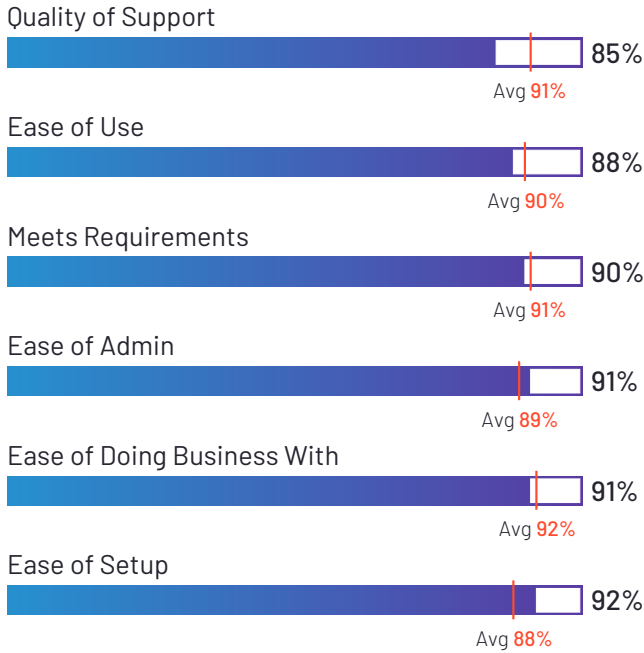
Microsoft Power Automate

4.5 ★★★★★ (418)

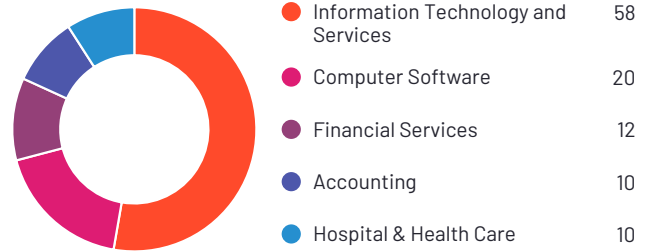


Microsoft Power Automate has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 95% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend Microsoft Power Automate at a rate of 89%. Microsoft Power Automate is also in the Business Process Management and Process Mining categories.

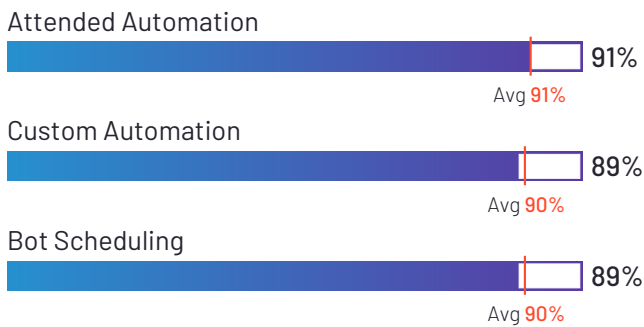
Satisfaction Ratings



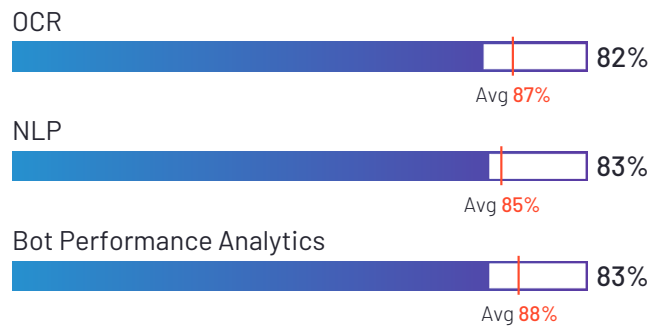
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Microsoft



HQ Location
Redmond, WA



Year Founded
1975



Employees (Listed
On LinkedIn)
225,462



Company Website
microsoft.com



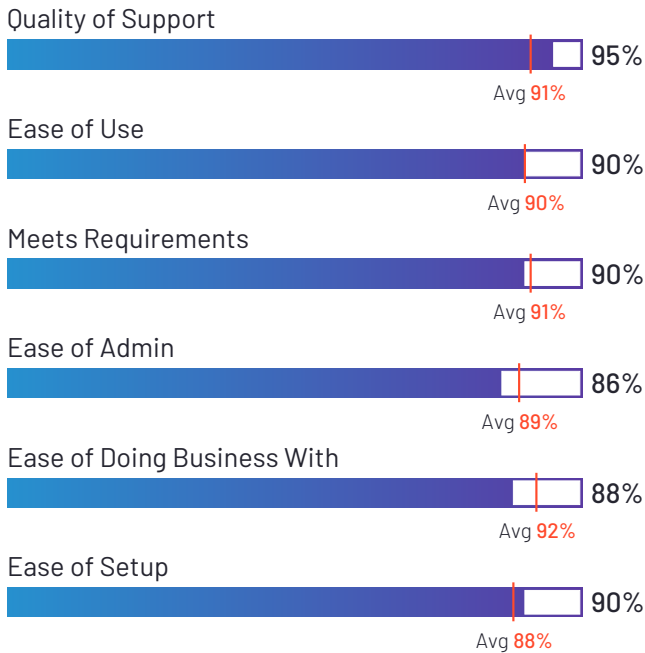
akaBot

4.6 ★★★★★ (199)



akaBot has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 99% of users believe it is headed in the right direction, and users said they would be likely to recommend akaBot at a rate of 92%.

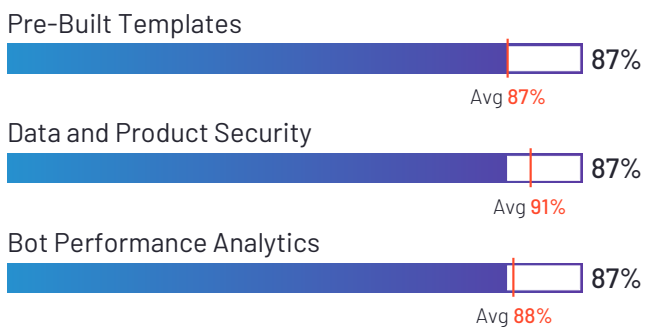
Satisfaction Ratings



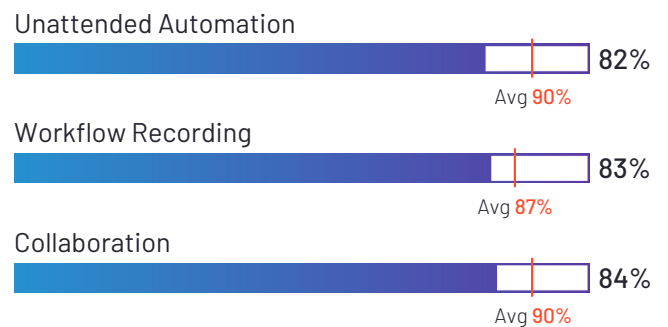
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
FPT Information System



HQ Location
Hanoi



Year Founded
1994



Employees (Listed On LinkedIn)
1,845



Company Website
www.fis.com.vn



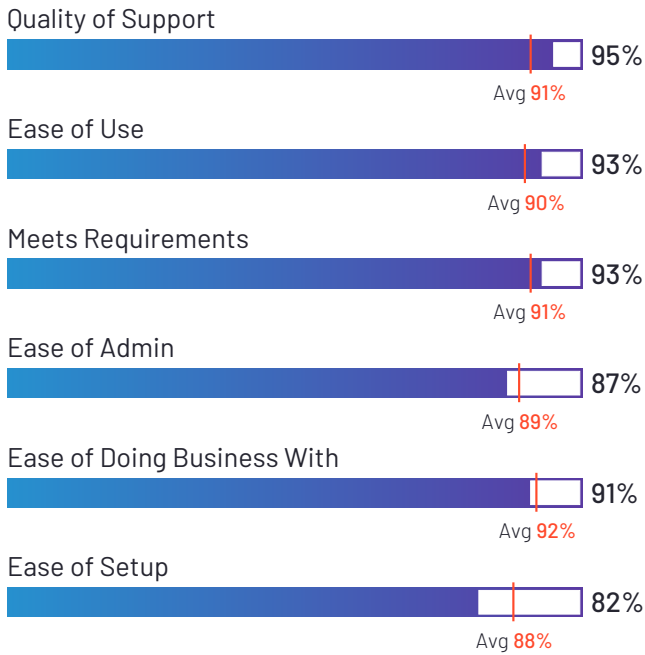
SAP Build Process Automation

4.6 ★★★★★ (40)

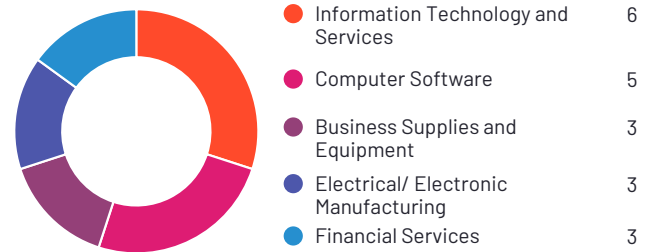


SAP Build Process Automation has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend SAP Build Process Automation at a rate of 91%.

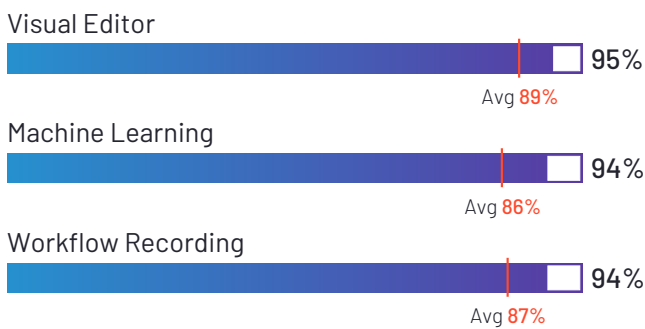
Satisfaction Ratings



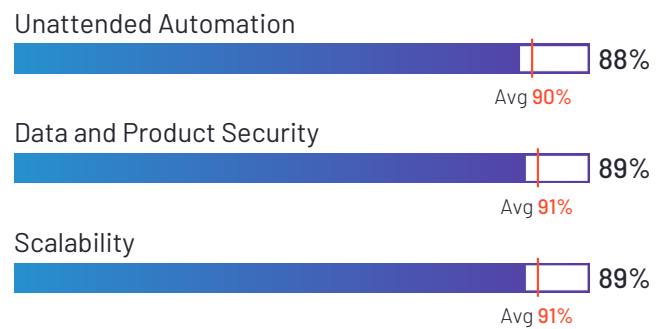
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
SAP



HQ Location
Walldorf



Year Founded
1972



Employees (Listed
On LinkedIn)
567



Company Website
www.sap.com



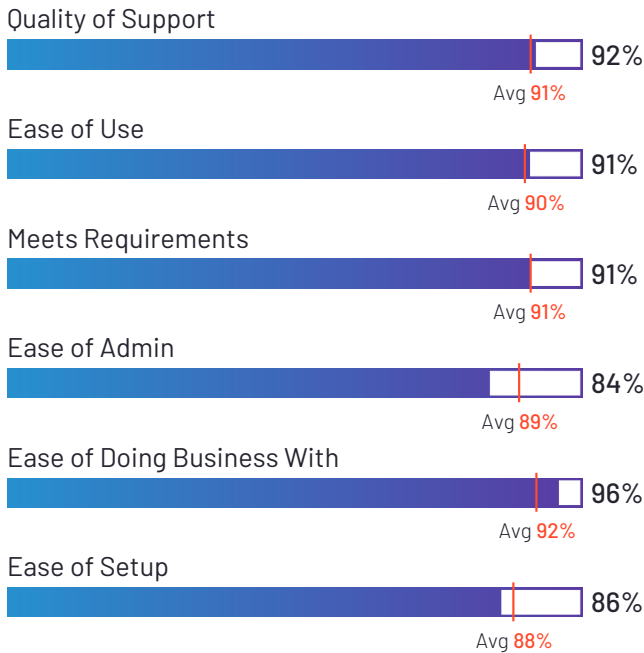
NewgenONE Digital Transformation Platform

4.5 ★★★★★ (89)

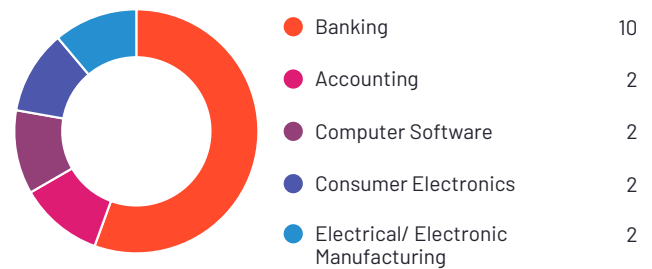


NewgenONE Digital Transformation Platform has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 96% of users believe it is headed in the right direction, and users said they would be likely to recommend NewgenONE Digital Transformation Platform at a rate of 94%. NewgenONE Digital Transformation Platform is also in the Business Process Simulation, Contract Lifecycle Management (CLM), Public Records Management, Customer Communications Management, Accounts Payable (AP) and Spend Analysis, Workflow Management, Document Scanning, Digital Process Automation (DPA), HR Case Management, Process Mining, Low-Code Development Platforms, Enterprise Content Management (ECM), and Vendor Management categories.

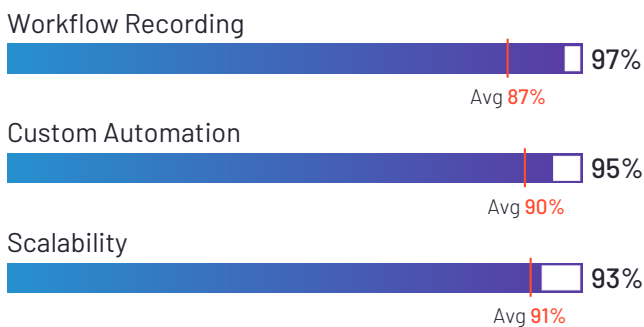
Satisfaction Ratings



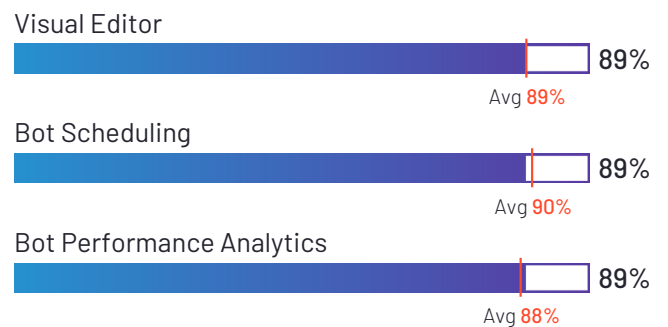
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Newgen



HQ Location
McLean, VA



Year Founded
1992



Employees (Listed
On LinkedIn)
4,832



Company Website
newgensoft.com



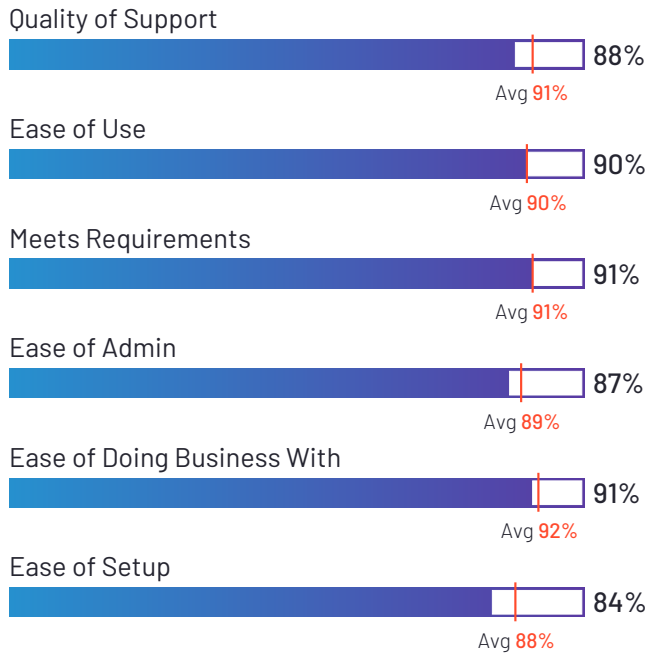
SS&C Blue Prism Intelligent Automation Platform

4.5 ★★★★★ (361)

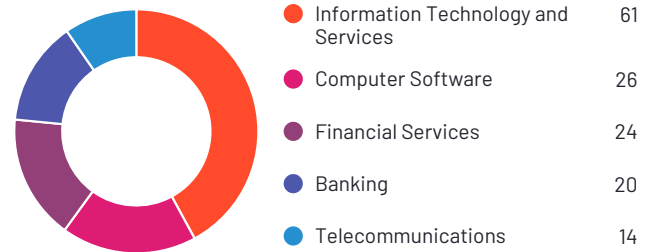


SS&C Blue Prism Intelligent Automation Platform has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 98% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend SS&C Blue Prism Intelligent Automation Platform at a rate of 91%. SS&C Blue Prism Intelligent Automation Platform is also in the Digital Process Automation (DPA), OCR, Process Automation, Process Mining, Low-Code Development Platforms, Business Process Management, and Intelligent Document Processing (IDP) categories.

Satisfaction Ratings



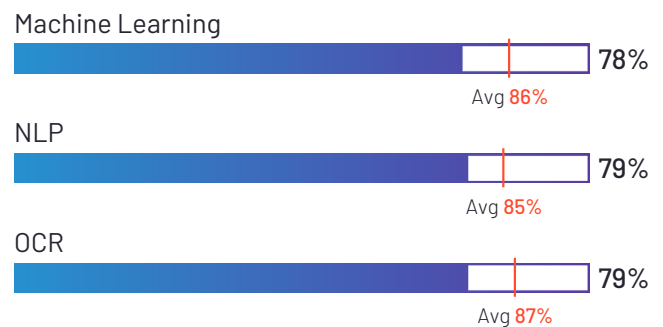
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
SS&C Blue Prism



HQ Location
Windsor, CT



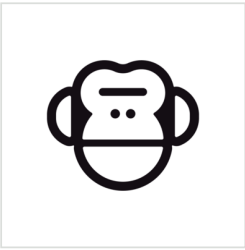
Year Founded
2001



Employees (Listed On LinkedIn)
1,048



Company Website
blueprism.com



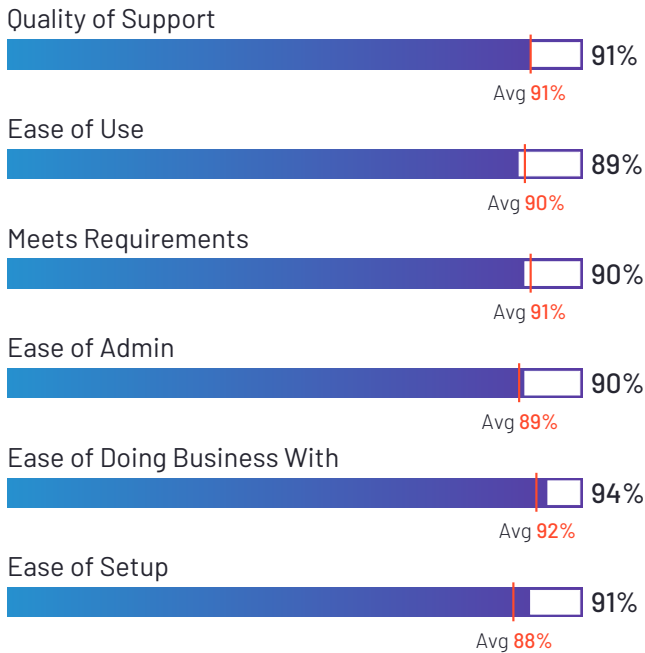
Robocorp

4.6 ★★★★★ (195)



Robocorp has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 98% of users believe it is headed in the right direction, and users said they would be likely to recommend Robocorp at a rate of 92%. Robocorp is also in the iPaaS category.

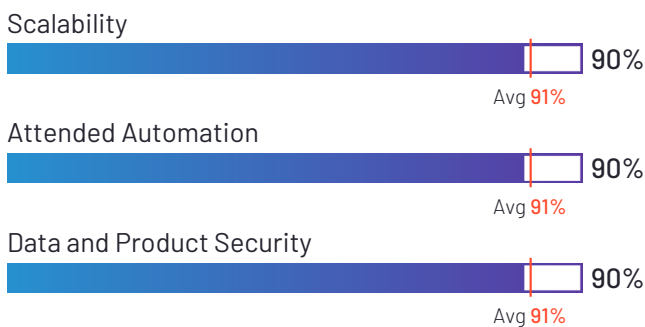
Satisfaction Ratings



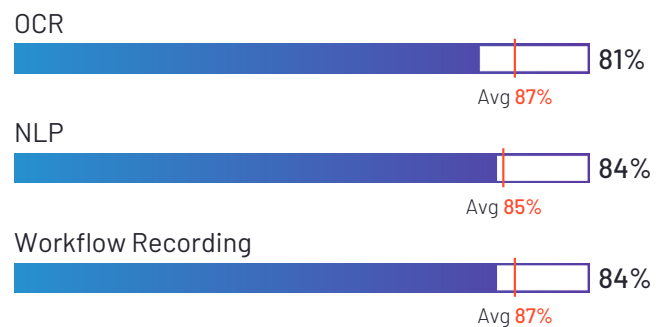
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Robocorp



HQ Location
San Francisco, CA



Year Founded
2019



Employees (Listed
On LinkedIn)
53



Company Website
robocorp.com



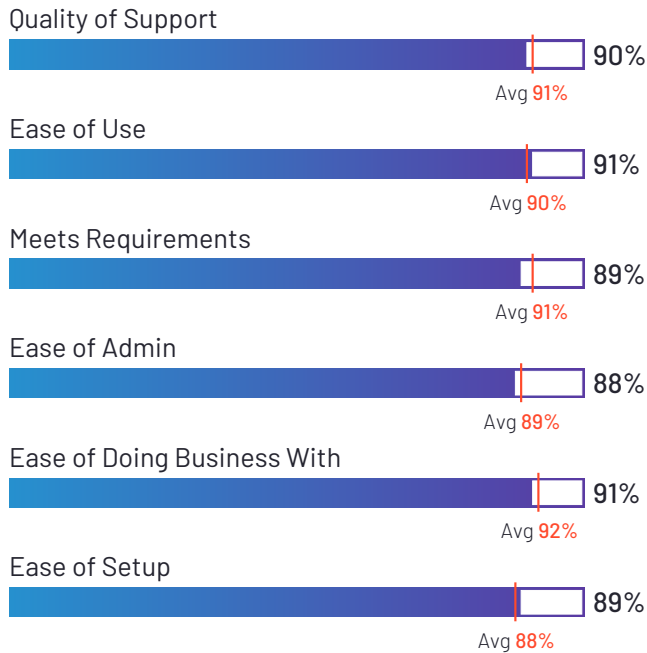
Appian

4.5 ★★★★★ (350)

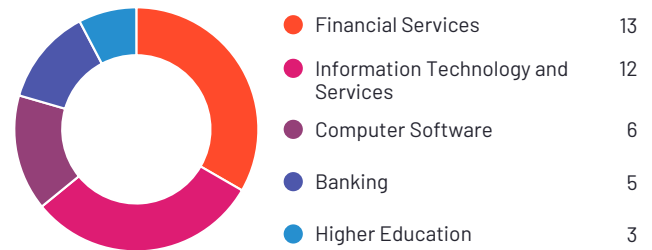


Appian has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Appian at a rate of 92%. Appian is also in the Genesys AppFoundry Marketplace, Digital Process Automation (DPA), Process Mining, Low-Code Development Platforms, Business Process Management, AWS Marketplace, and Process Orchestration categories.

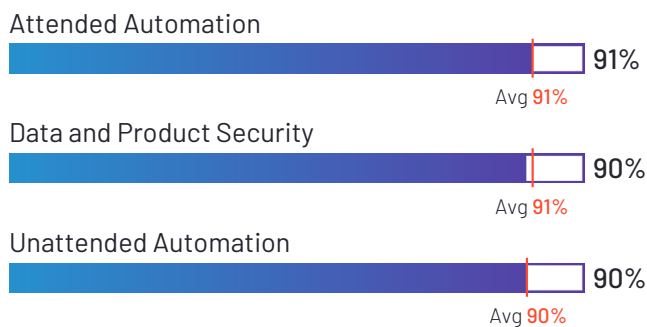
Satisfaction Ratings



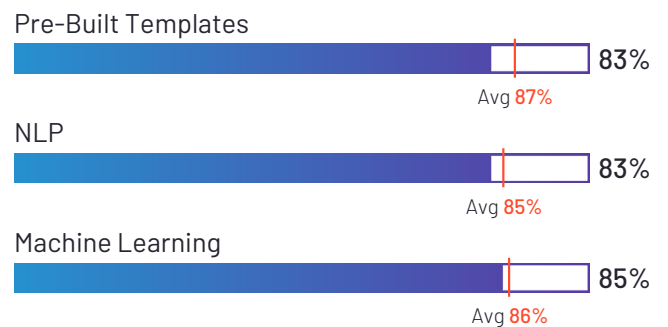
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Appian



HQ Location
McLean, Virginia



Year Founded
1999



Employees (Listed On LinkedIn)
2,369



Company Website
www.appian.com



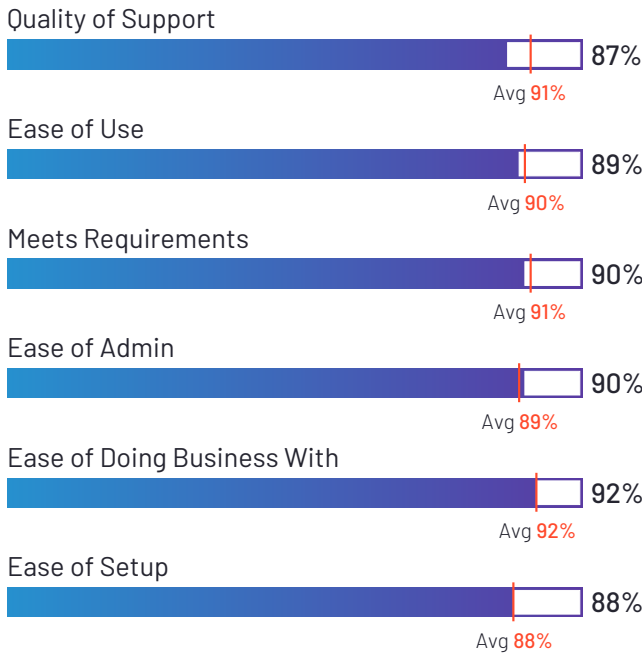
Automate Robotic Process Automation

4.6 ★★★★★ (116)

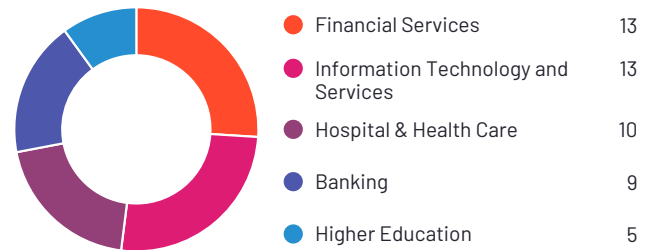


Automate Robotic Process Automation has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 98% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend Automate Robotic Process Automation at a rate of 91%.

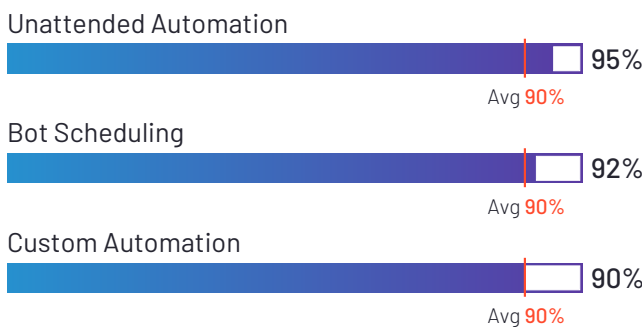
Satisfaction Ratings



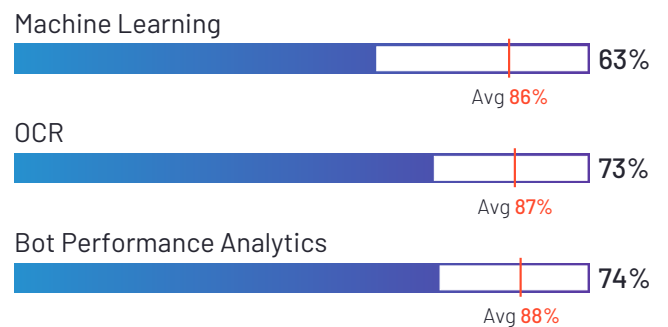
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Fortra



HQ Location
Eden Prairie,
Minnesota



Year Founded
1982



Employees (Listed
On LinkedIn)
1,658



Company Website
www.fortra.com



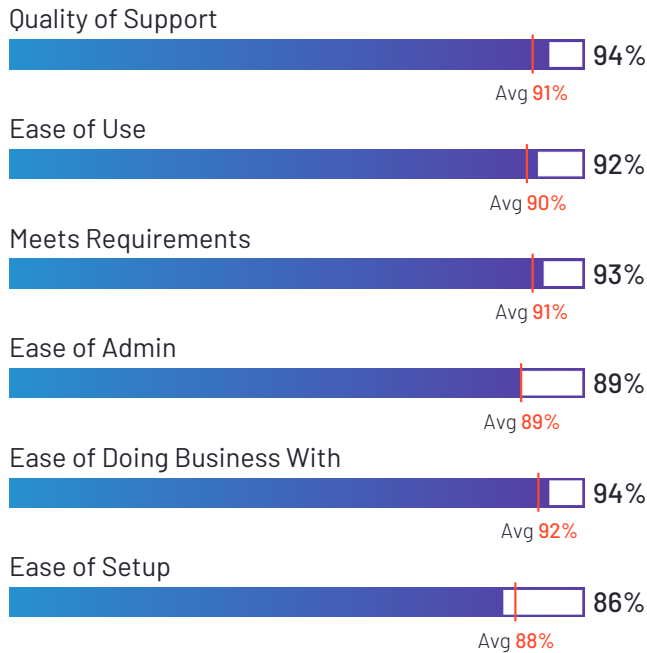
Laserfiche

4.7 ★★★★★ (702)

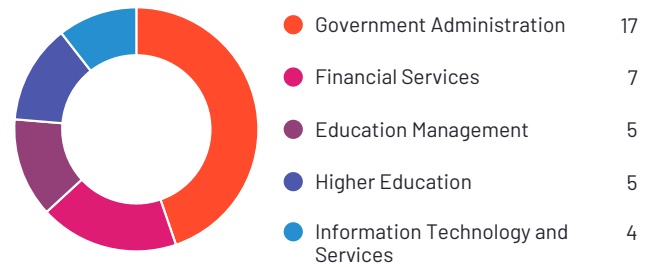


Laserfiche has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 99% of users rated it 4 or 5 stars, 98% of users believe it is headed in the right direction, and users said they would be likely to recommend Laserfiche at a rate of 95%. Laserfiche is also in the Document Scanning, Digital Process Automation (DPA), AP Automation, OCR, Online Form Builder, Enterprise Content Management (ECM), Business Process Management, Cloud Content Collaboration, and Document Management categories.

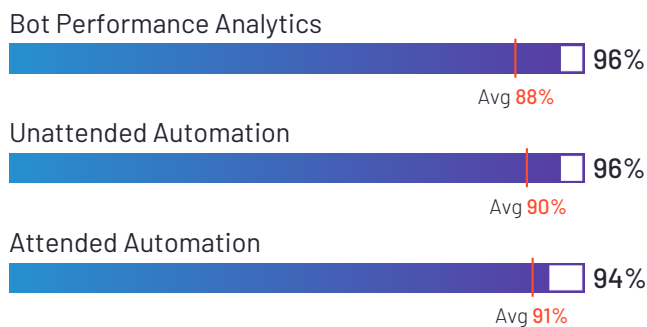
Satisfaction Ratings



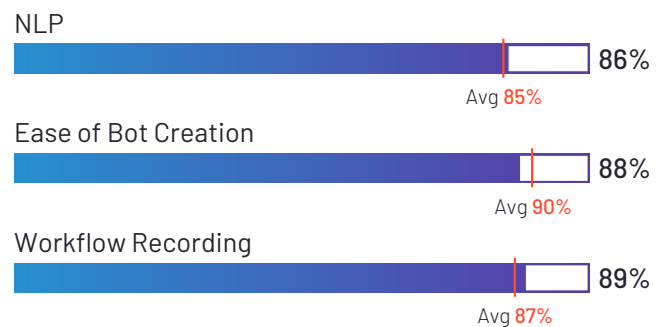
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Laserfiche



HQ Location
Long Beach,
California



Year Founded
1987



**Employees (Listed
On LinkedIn)**
415



Company Website
laserfiche.com



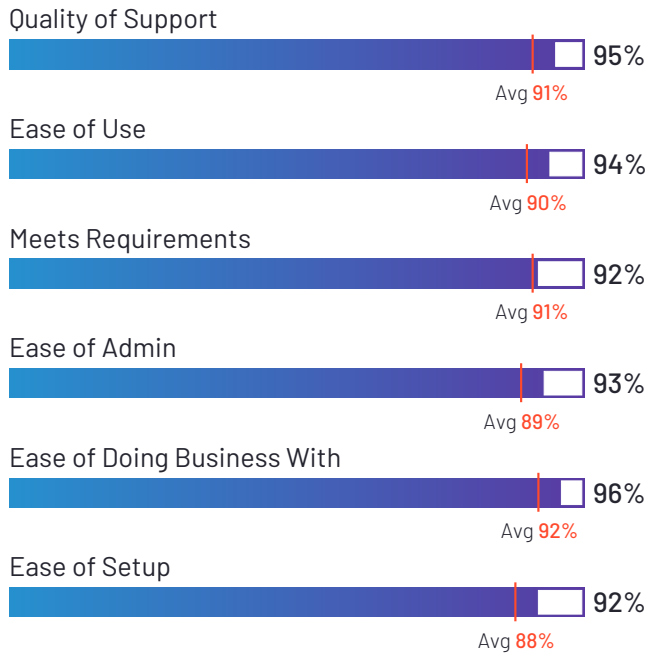
BotCity

4.8 ★★★★★ (131)

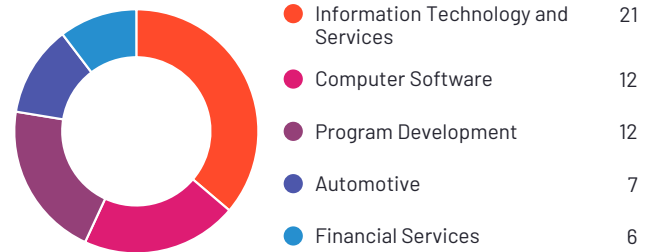


BotCity has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 99% of users believe it is headed in the right direction, and users said they would be likely to recommend BotCity at a rate of 96%.

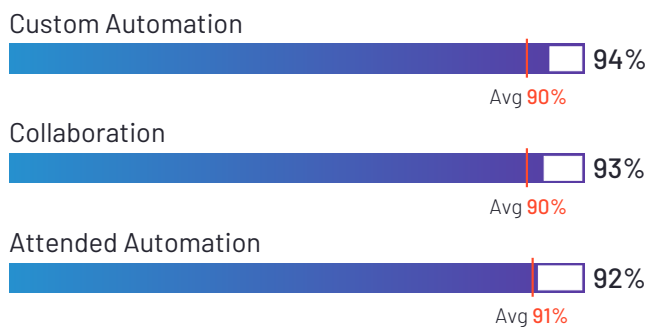
Satisfaction Ratings



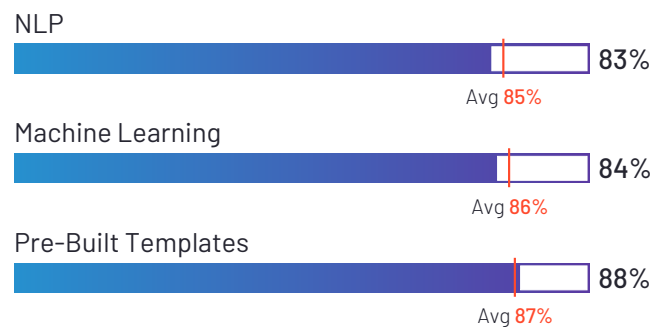
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
BotCity



HQ Location
Miami, FL



Year Founded
2018



Employees (Listed
On LinkedIn)
22



Company Website
documentation.botcity.dev



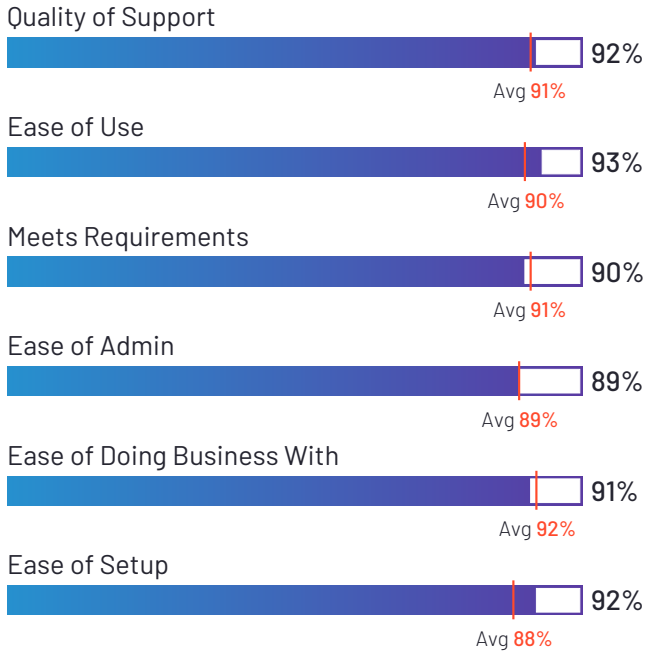
Rocketbot

4.6 ★★★★★ (388)

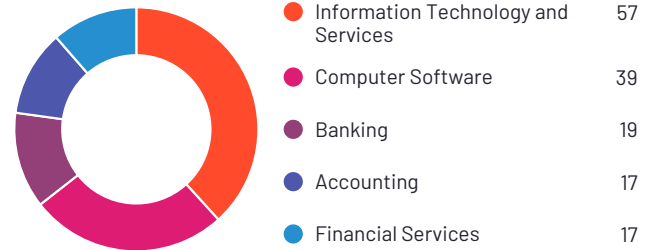


Rocketbot has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 97% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend Rocketbot at a rate of 92%.

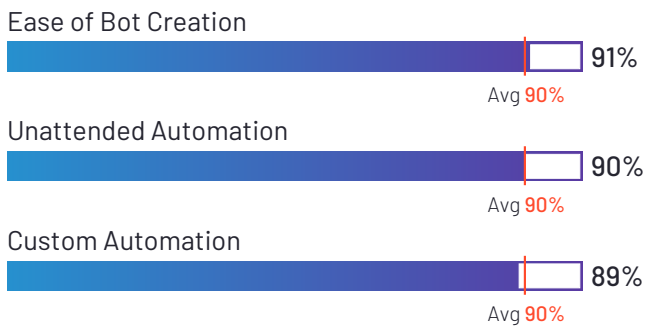
Satisfaction Ratings



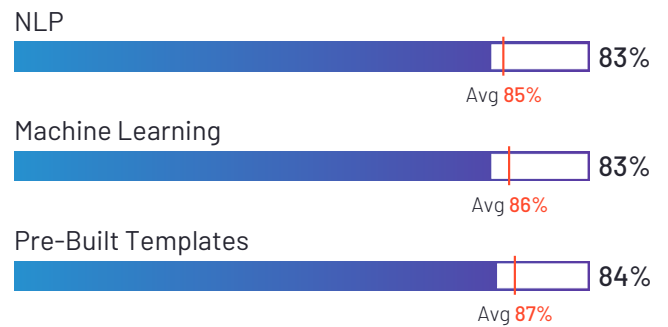
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Rocketbot



HQ Location
Santiago, Region Metropolitana de Santiago



Year Founded
2018



Employees (Listed On LinkedIn)
45



Company Website
rocketbot.co



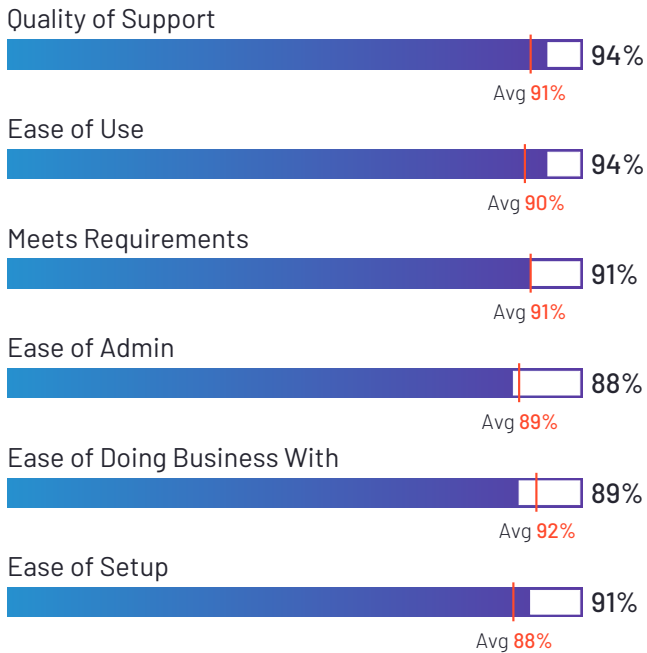
ElectroNeek: RPA and AI Platform

4.7 ★★★★★ (127)

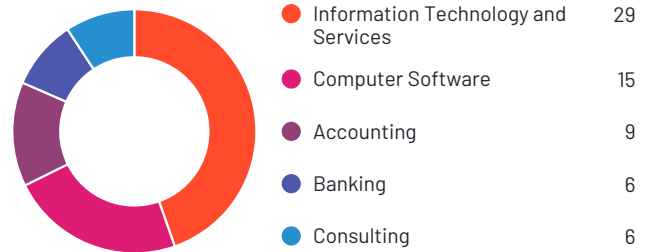


ElectroNeek: RPA and AI Platform has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 96% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend ElectroNeek: RPA and AI Platform at a rate of 93%. ElectroNeek: RPA and AI Platform is also in the Intelligent Document Processing (IDP), OCR, iPaaS, and Low-Code Development Platforms categories.

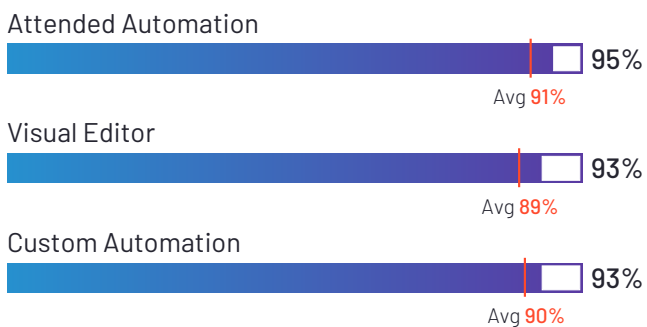
Satisfaction Ratings



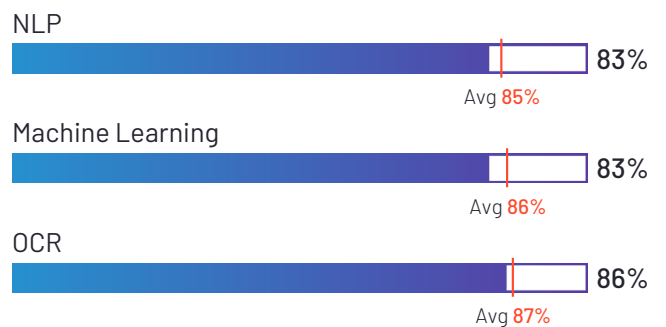
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
ElectroNeek Robotics



HQ Location
Austin, TX



Year Founded
2019



Employees (Listed On LinkedIn)
122



Company Website
electroneek.com



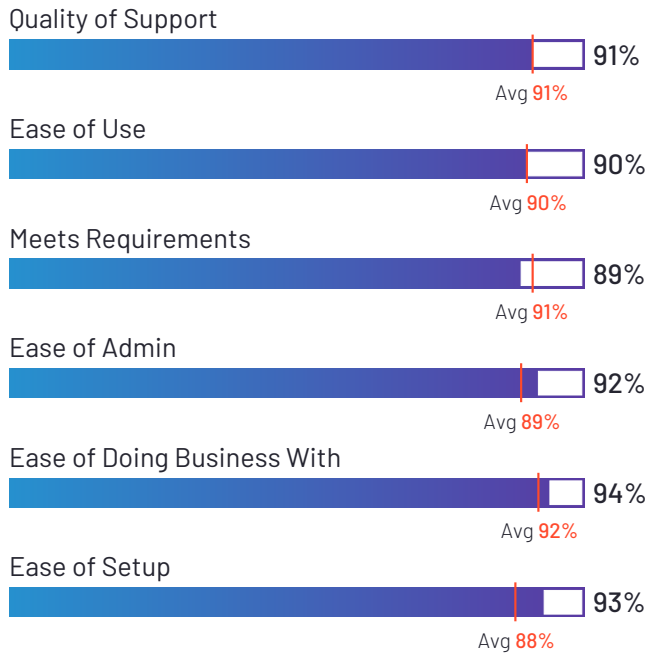
AutomationEdge

4.6 ★★★★★ (73)

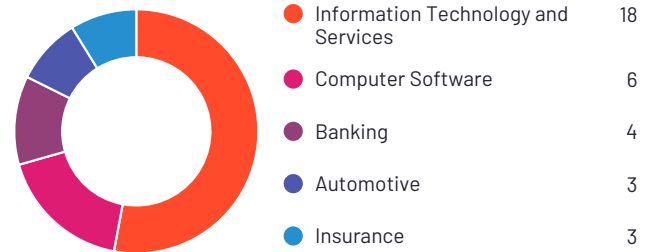


AutomationEdge has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend AutomationEdge at a rate of 92%. AutomationEdge is also in the Intelligent Virtual Assistants, IT Service Management (ITSM) Tools, ServiceNow Store Apps, and Low-Code Development Platforms categories.

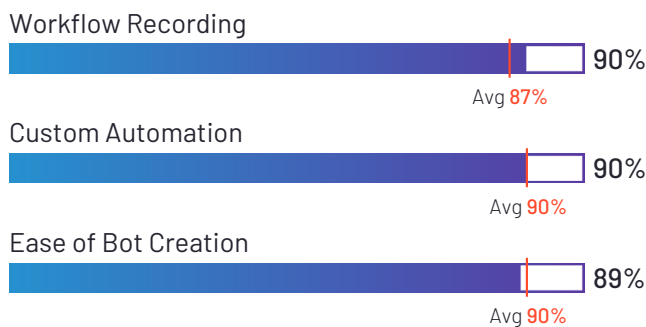
Satisfaction Ratings



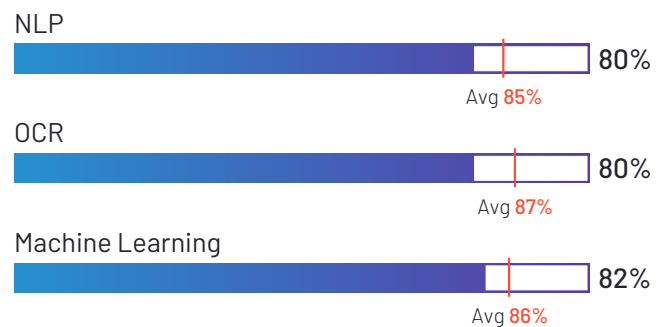
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
AutomationEdge



HQ Location
Houston, Texas



Year Founded
2015



Employees (Listed On LinkedIn)
490



Company Website
[automationedge.com](https://www.automationedge.com)



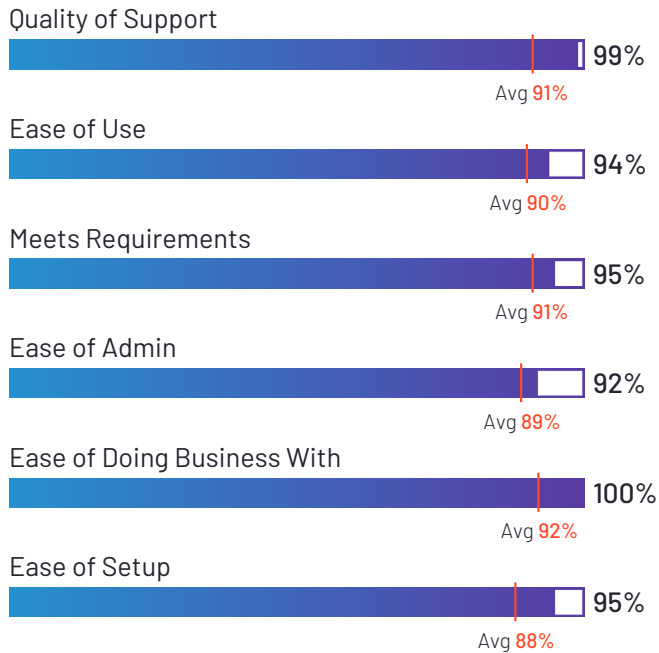
PIX RPA Platform

4.8 ★★★★★ (47)

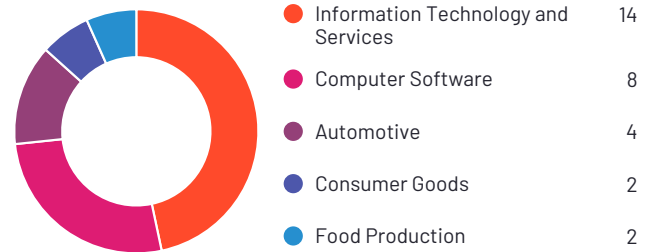


PIX RPA Platform has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend PIX RPA Platform at a rate of 97%. PIX RPA Platform is also in the Business Process Management, Intelligent Document Processing (IDP), Low-Code Development Platforms, Process Mining, and OCR categories.

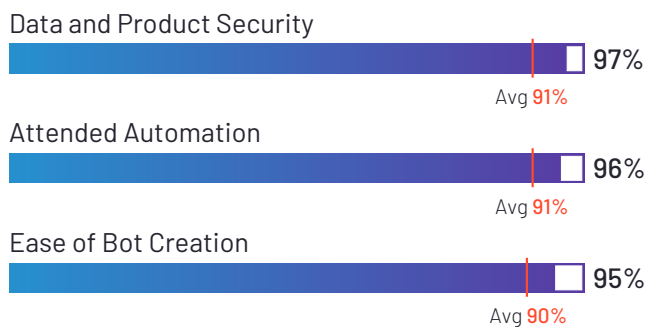
Satisfaction Ratings



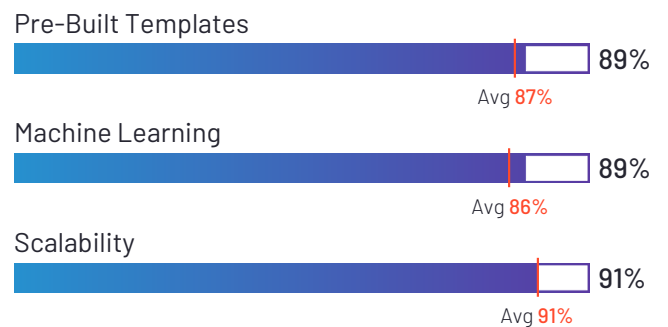
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
PIX Robotics



HQ Location
Dubai, UAE



Year Founded
2018



Employees (Listed On LinkedIn)
51



Company Website
pixrobotics.com



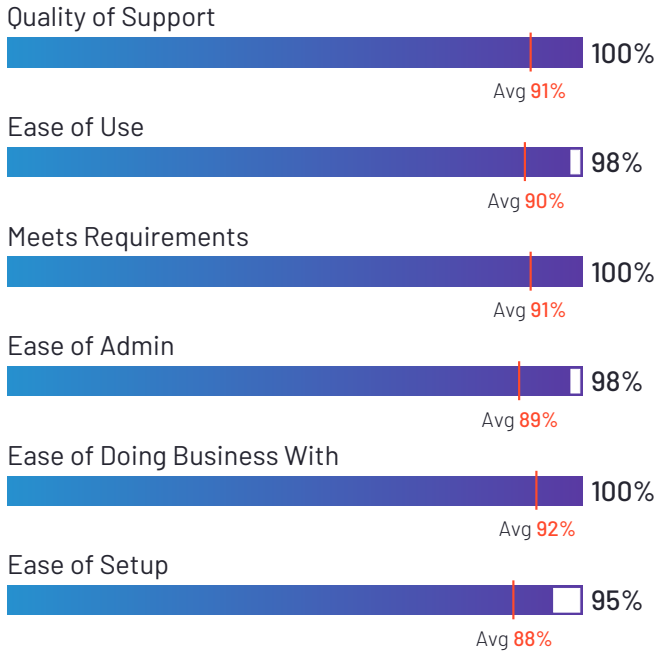
EZFlow by EPSoft

5.0 ★★★★★ (14)

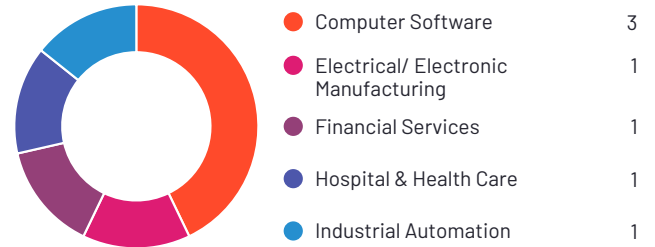


EZFlow by EPSoft has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend EZFlow by EPSoft at a rate of 99%. EZFlow by EPSoft is also in the Process Mining and Low-Code Development Platforms categories.

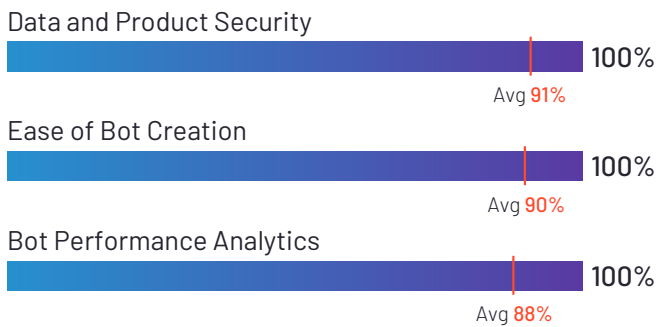
Satisfaction Ratings



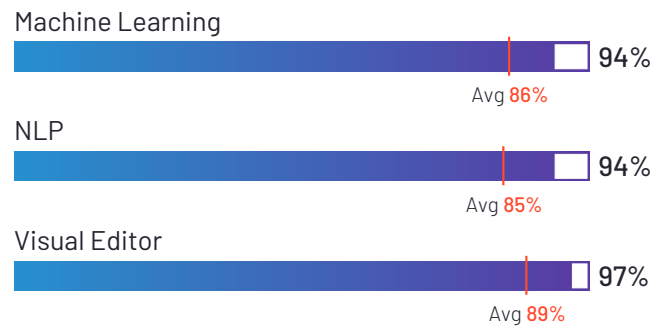
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
EPSoft



HQ Location
United States



Year Founded
2015



Employees (Listed
On LinkedIn)
220



Company Website
epssoftinc.com



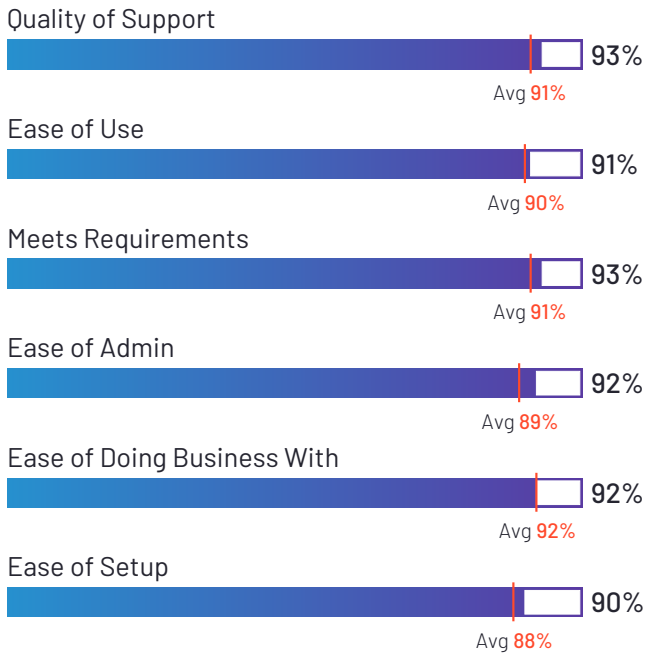
Apify

4.8 ★★★★★ (110)

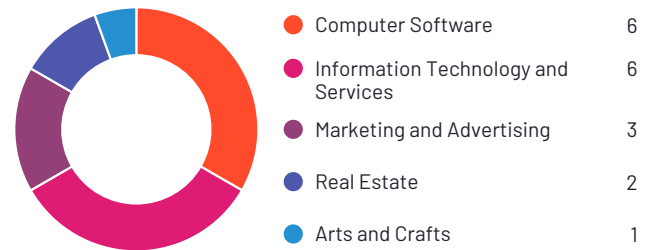


Apify has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend Apify at a rate of 96%. Apify is also in the Proxy Network, Data Extraction, and Lead Mining categories.

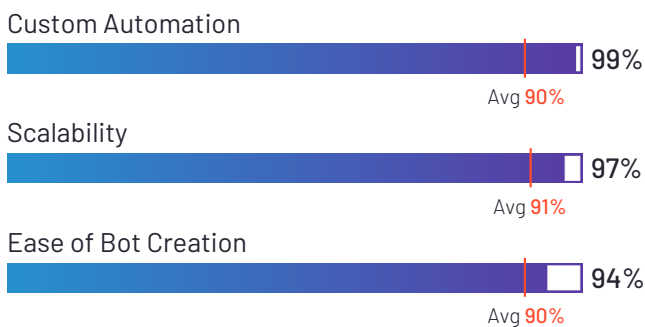
Satisfaction Ratings



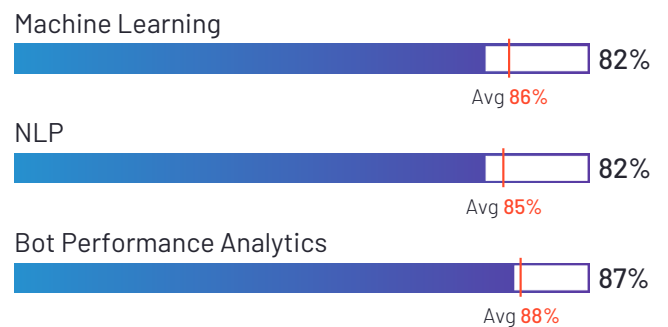
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Apify



HQ Location
Praha, Hlavní mesto
Praha



Year Founded
2015



Employees (Listed
On LinkedIn)
88



Company Website
apify.com



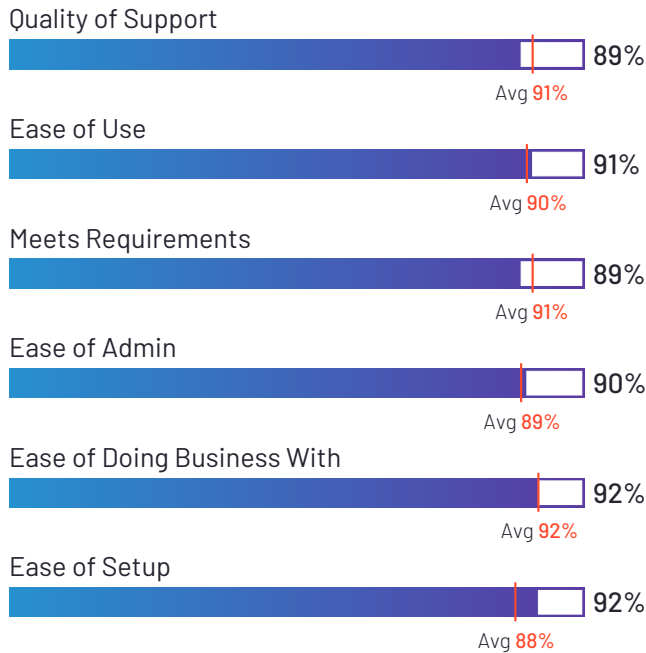
Aiwozo

4.5 ★★★★★ (338)

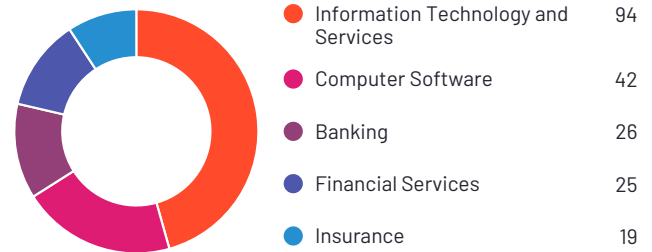


Aiwozo has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 97% of users rated it 4 or 5 stars, 94% of users believe it is headed in the right direction, and users said they would be likely to recommend Aiwozo at a rate of 89%.

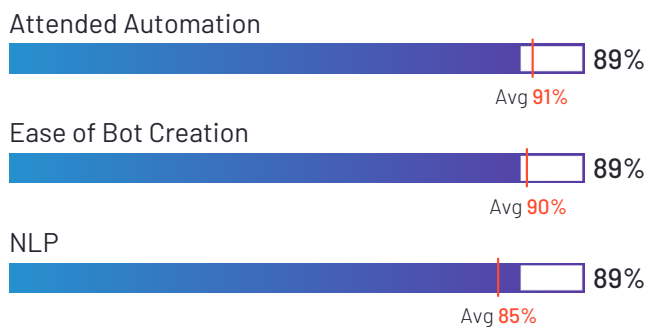
Satisfaction Ratings



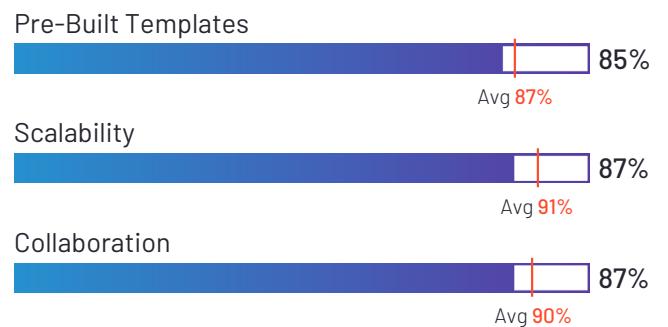
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Quale Infotech



HQ Location
Gurgaon, Haryana



Year Founded
2017



Employees (Listed
On LinkedIn)
64



Company Website
qualeinfotech.com



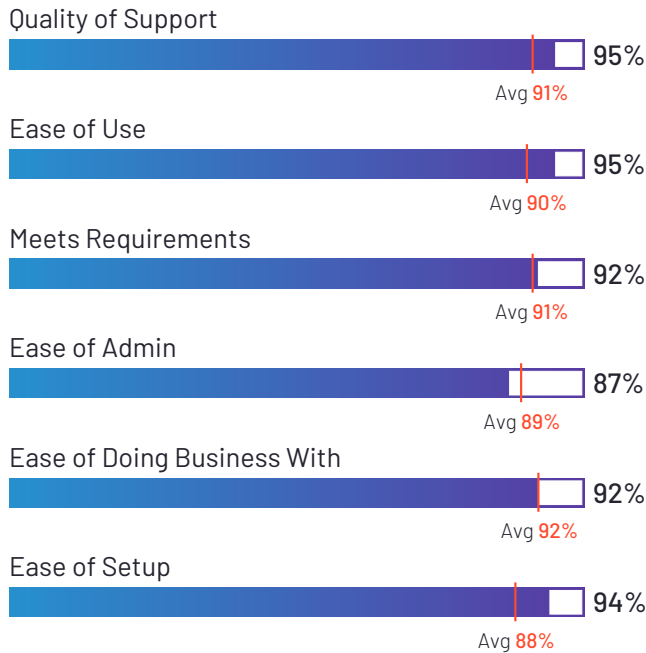
Laiye RPA

4.8 ★★★★★ (105)

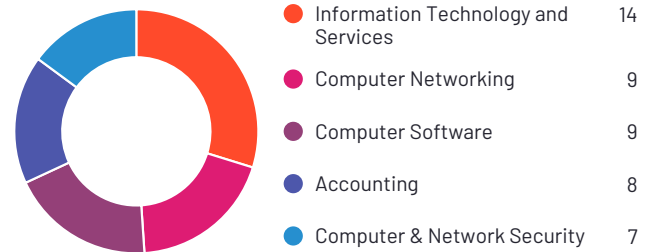


Laiye RPA has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 90% of users believe it is headed in the right direction, and users said they would be likely to recommend Laiye RPA at a rate of 95%.

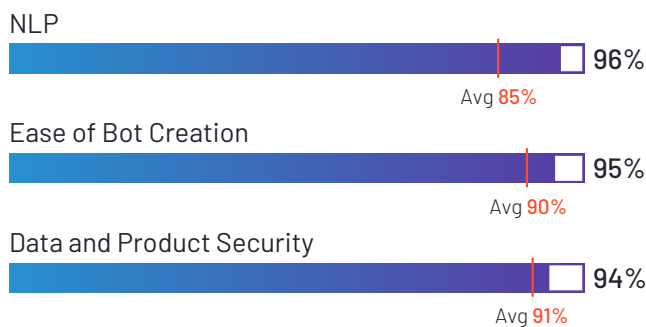
Satisfaction Ratings



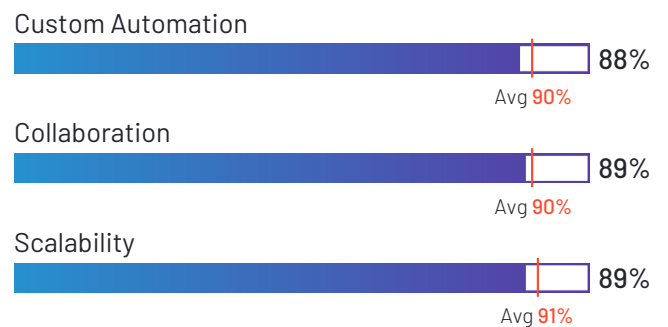
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
laiye



HQ Location
Beijing, Beijing



Year Founded
2015



Employees (Listed
On LinkedIn)
493



Company Website
www.laiye.com



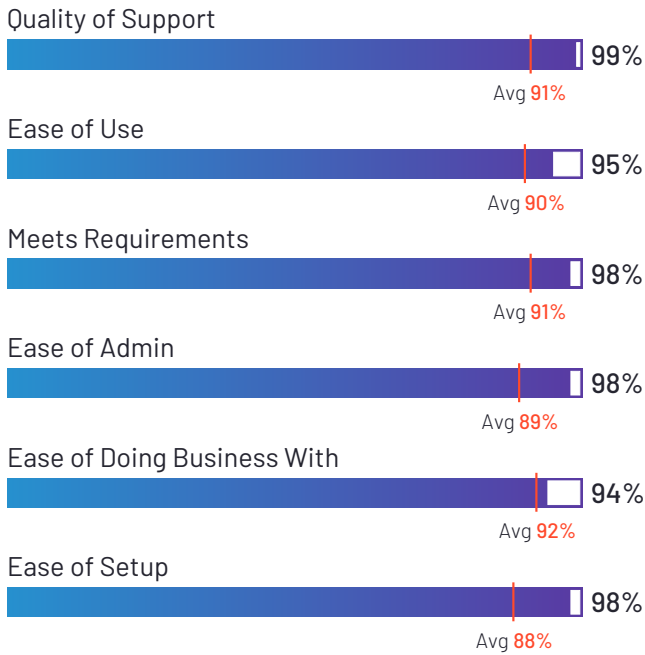
Parseur

4.9 ★★★★★ (15)

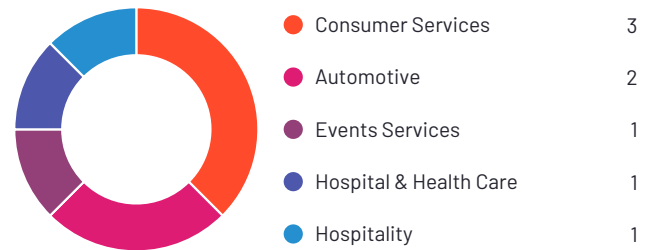


Parseur has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Parseur at a rate of 99%. Parseur is also in the OCR and Intelligent Document Processing (IDP) categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Parseur Pte. Ltd



HQ Location
Singapore



Year Founded
2016



Employees (Listed On LinkedIn)
2



Company Website
parseur.com



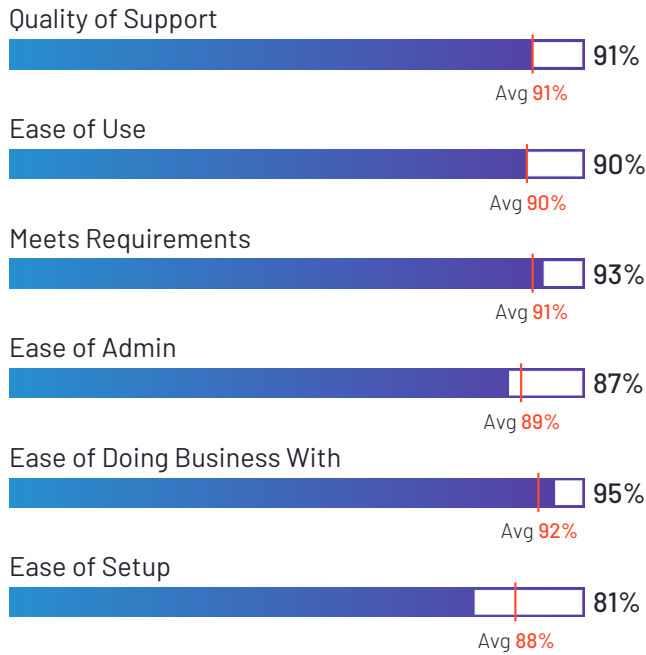
PairSoft

4.4 ★★★★★ (107)



PairSoft has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 97% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend PairSoft at a rate of 90%. PairSoft is also in the Procure to Pay, Document Scanning, AP Automation, Invoice Management, Purchasing, and Document Management categories.

Satisfaction Ratings



Top Industries Represented



Ownership
PairSoft



HQ Location
Miami, FL



Year Founded
1997



Employees (Listed On LinkedIn)
29



Company Website
pairsoft.com



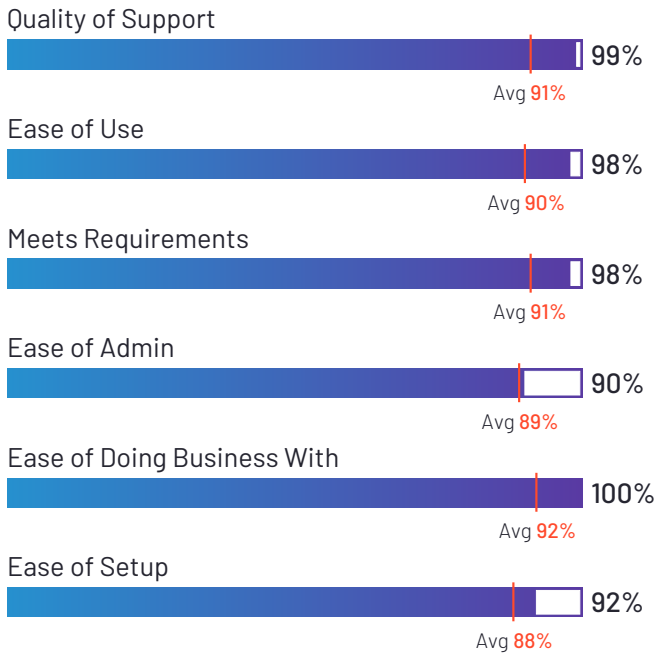
Supervity

4.9 ★★★★★ (20)

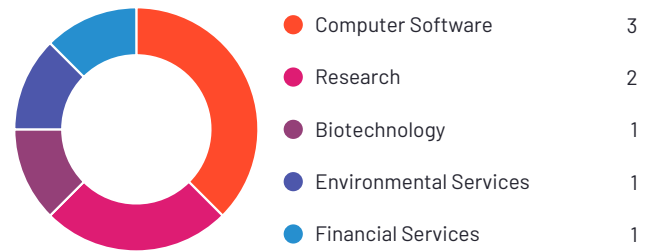


Supervity has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Supervity at a rate of 98%. Supervity is also in the Intelligent Virtual Assistants and Digital Adoption Platform categories.

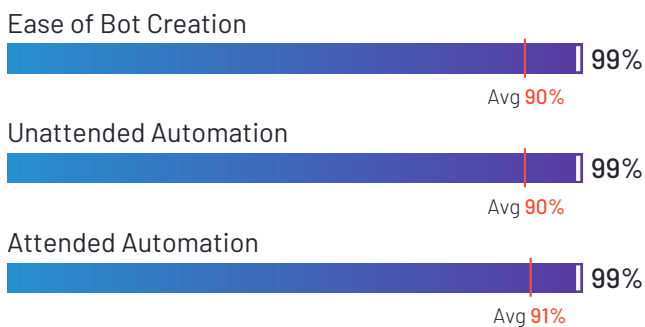
Satisfaction Ratings



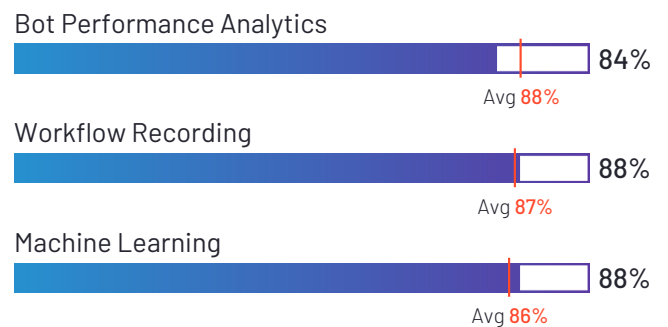
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Supervity



HQ Location
Reston, VA



Year Founded
2017



Employees (Listed
On LinkedIn)
47



Company Website
supervity.ai

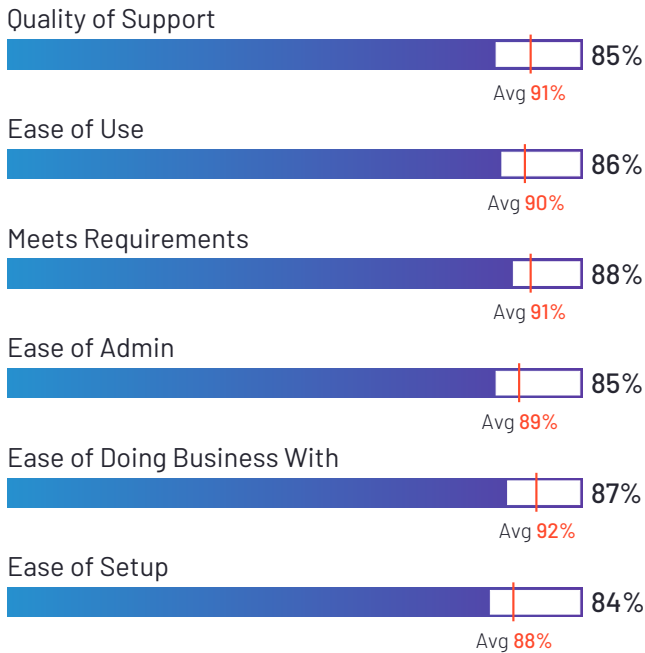


Pega Platform

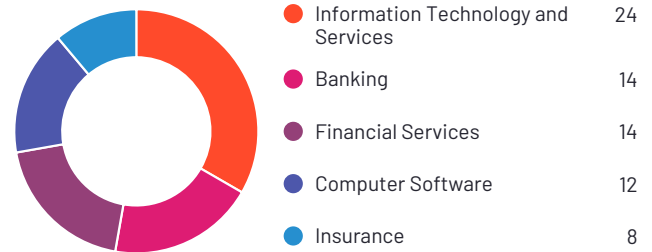
4.2 ★★★★★ (270)

Pega Platform has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 88% of users rated it 4 or 5 stars, 87% of users believe it is headed in the right direction, and users said they would be likely to recommend Pega Platform at a rate of 84%. Pega Platform is also in the Application Development Platforms, Warranty Management, Workplace Innovation Platforms, Customer Journey Analytics, Low-Code Development Platforms, Business Process Management, Field Service Management, Process Mining, Digital Process Automation (DPA), Workflow Management, Bot Platforms, and Process Orchestration categories.

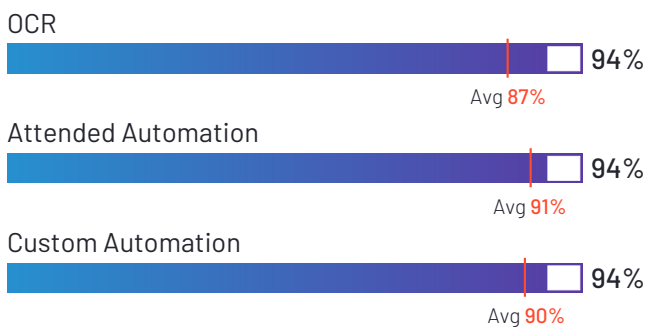
Satisfaction Ratings



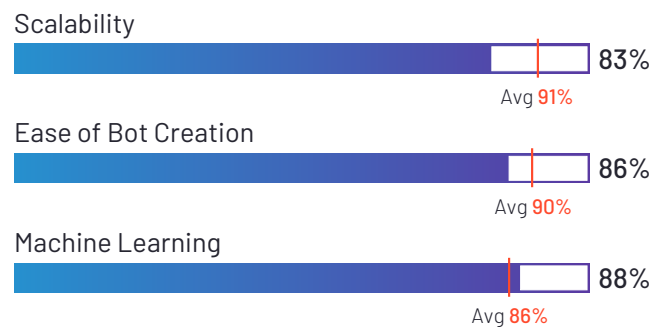
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Pegasystems



HQ Location
Cambridge, MA



Year Founded
1983



Employees (Listed on LinkedIn)
5,554



Company Website
www.pegacom

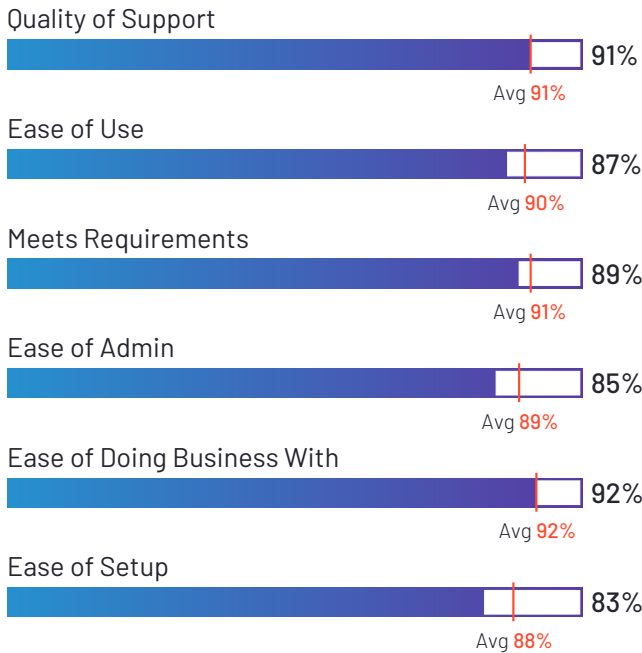


Nintex Process Platform

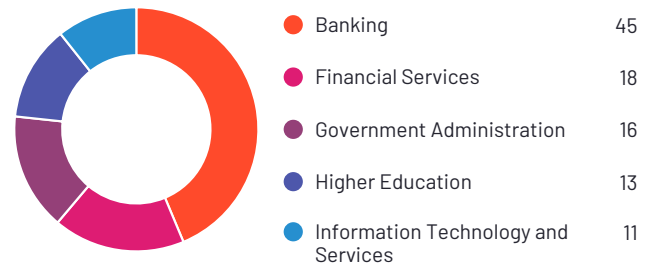
4.3 ★★★★★ (1,021)

Nintex Process Platform has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 95% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend Nintex Process Platform at a rate of 88%. Nintex Process Platform is also in the Digital Process Automation (DPA), No-Code Development Platforms, Business Process Management, and E-Signature categories.

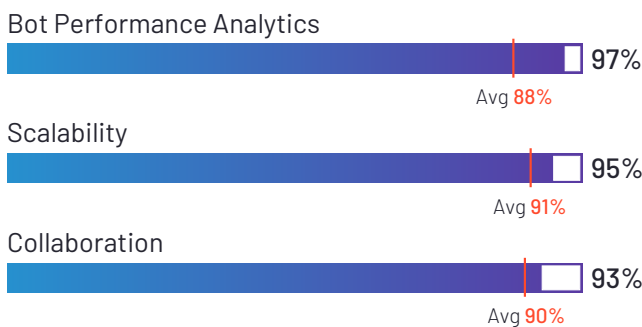
Satisfaction Ratings



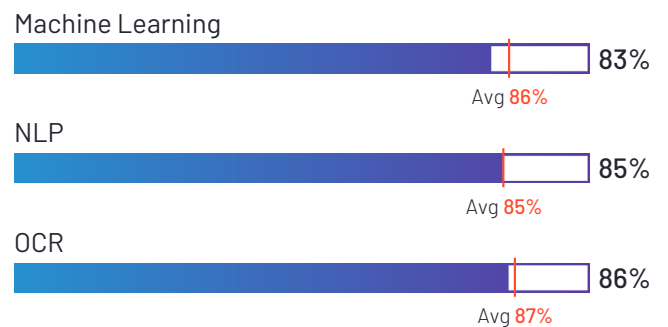
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Nintex



HQ Location
Bellevue, WA



Year Founded
2006



Employees (Listed
On LinkedIn)
1,042



Company Website
www.nintex.com

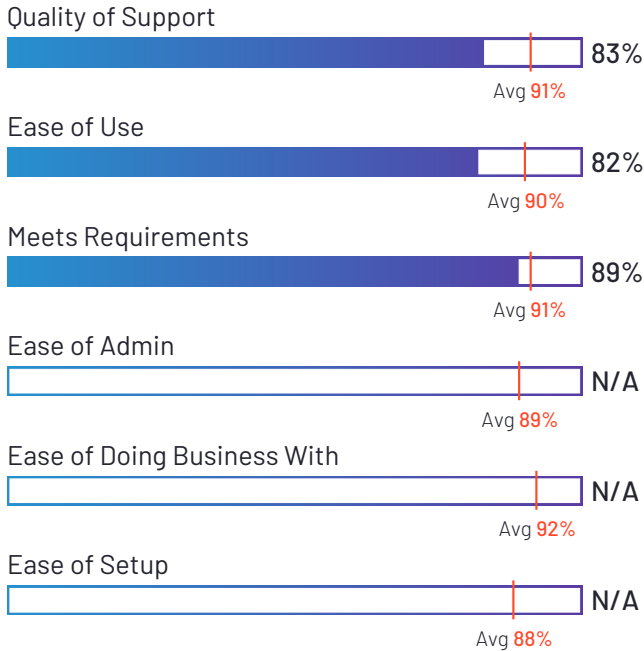


Datamatics TruBot

4.7 ★★★★★ (16)

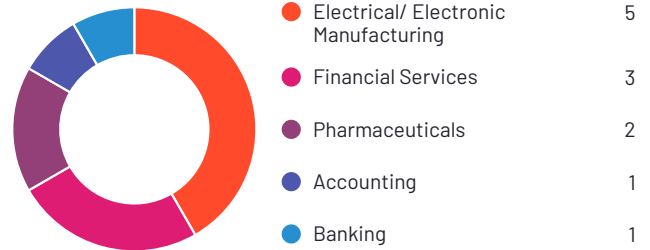
Datamatics TruBot has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 87% of users believe it is headed in the right direction, and users said they would be likely to recommend Datamatics TruBot at a rate of 94%.

Satisfaction Ratings

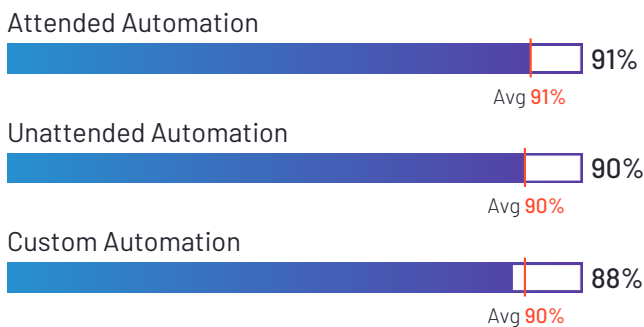


*N/A is displayed when fewer than five responses were received for the question.

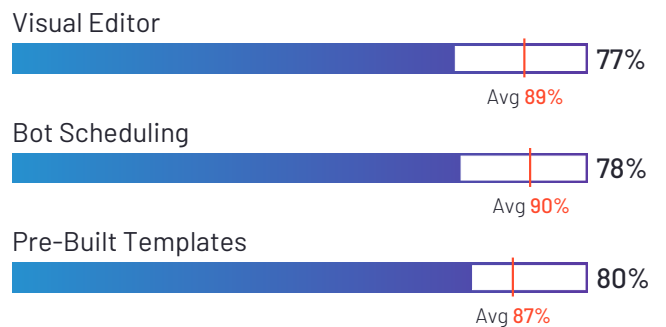
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Datamatics



HQ Location
Edison, New Jersey



Year Founded
1975



Employees (Listed On LinkedIn)
7,355



Company Website
datamatics.com

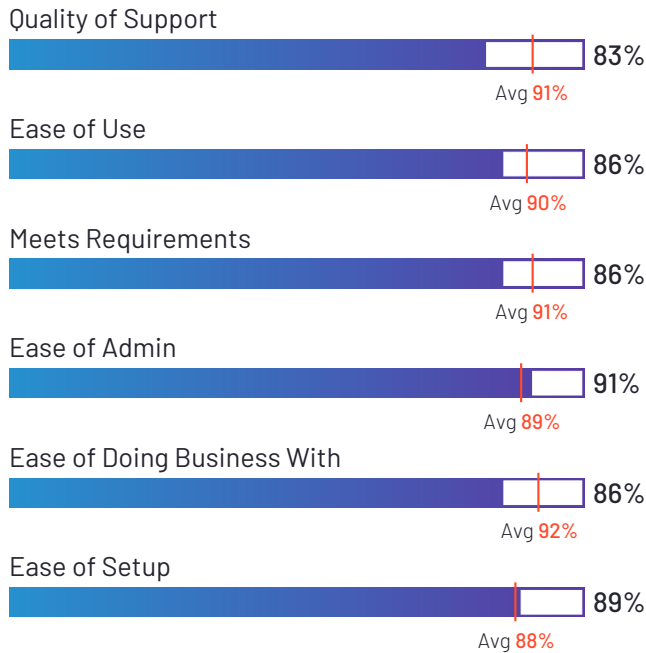


Workfusion Intelligent Automation Cloud

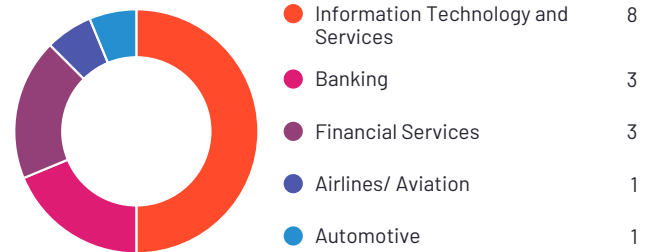
4.4 ★★★★★ (29)

Workfusion Intelligent Automation Cloud has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 95% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend Workfusion Intelligent Automation Cloud at a rate of 88%. Workfusion Intelligent Automation Cloud is also in the Anti Money Laundering, OCR, and Intelligent Document Processing (IDP) categories.

Satisfaction Ratings



Top Industries Represented



Ownership
WorkFusion



HQ Location
New York, NY



Year Founded
2010



Employees (Listed On LinkedIn)
326



Company Website
workfusion.com

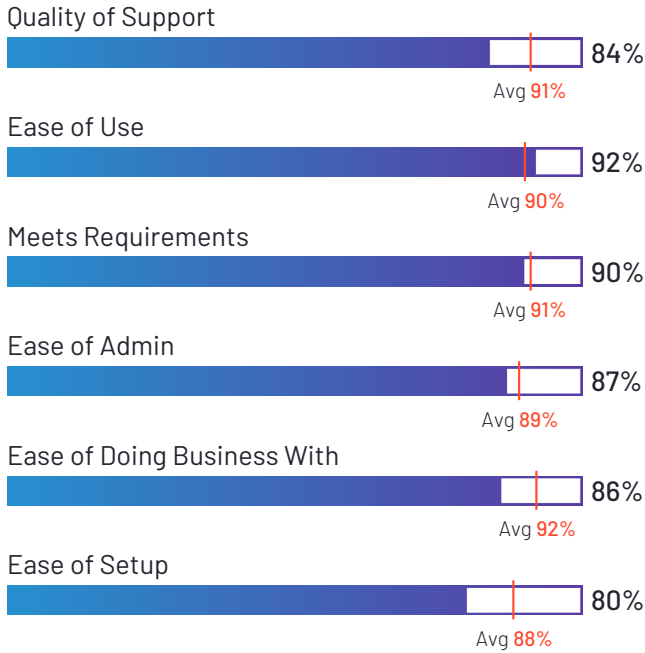


Kofax TotalAgility

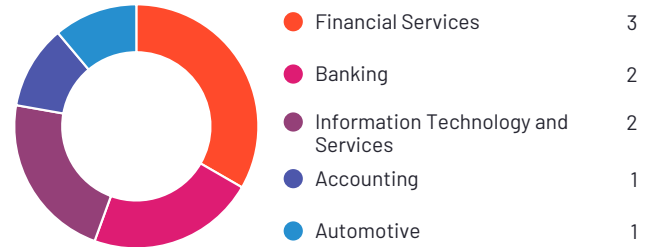
4.3 ★★★★★ (55)

Kofax TotalAgility has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 95% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend Kofax at a rate of 88%. Kofax is also in the Business Process Management, Low-Code Development Platforms, Workplace Innovation Platforms, Digital Process Automation (DPA), Process Mining, Natural Language Understanding (NLU), and Intelligent Document Processing (IDP) categories.

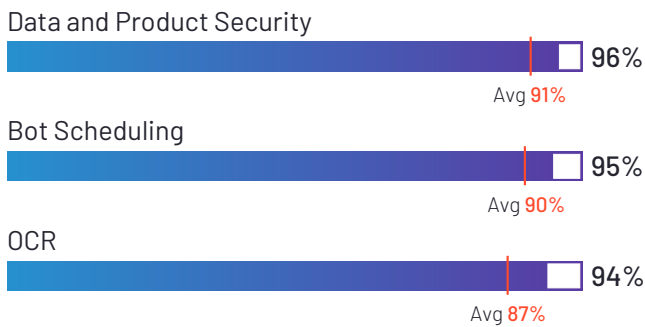
Satisfaction Ratings



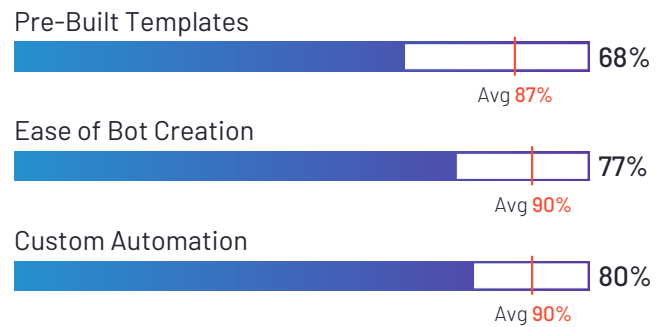
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



 Ownership Tungsten Automation	 HQ Location Irvine, California	 Year Founded 1985	 Employees (Listed On LinkedIn) 732	 Company Website tungstenautomation.com
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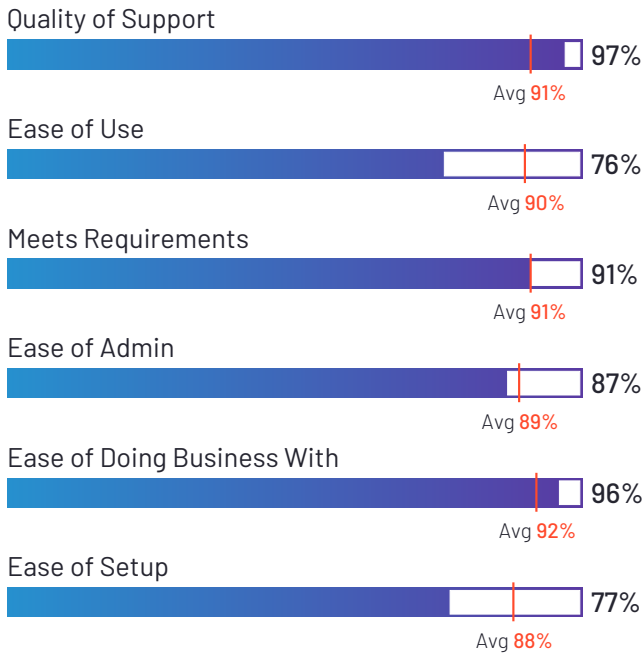


Fluency

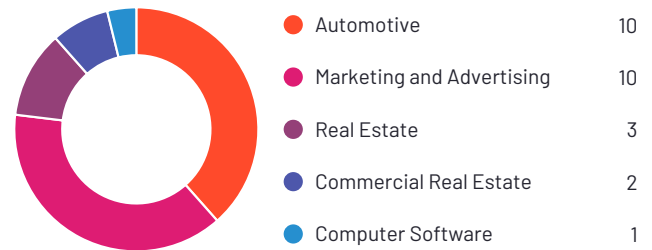
4.6 ★★★★★ (57)

Fluency has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 96% of users believe it is headed in the right direction, and users said they would be likely to recommend Fluency at a rate of 94%. Fluency is also in the Search Advertising, Mobile Advertising, and Social Media Advertising categories.

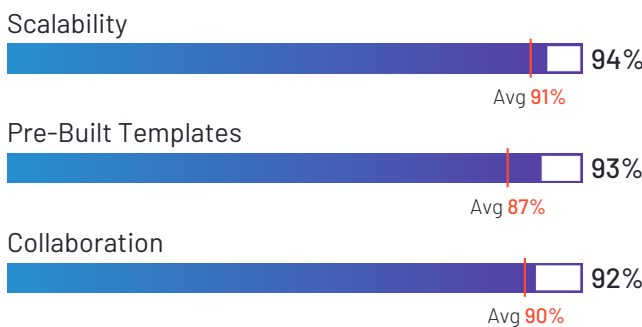
Satisfaction Ratings



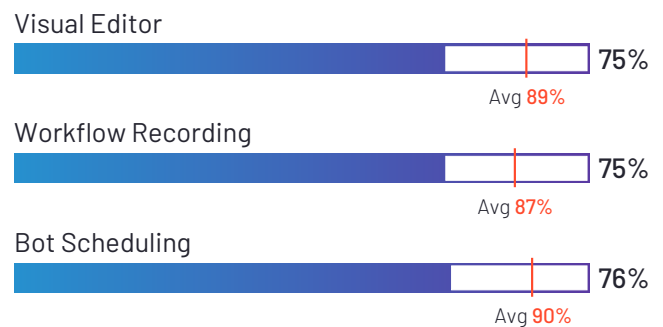
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Fluency



HQ Location
Burlington, Vermont



Year Founded
2017



Employees (Listed On LinkedIn)
73



Company Website
fluency.inc

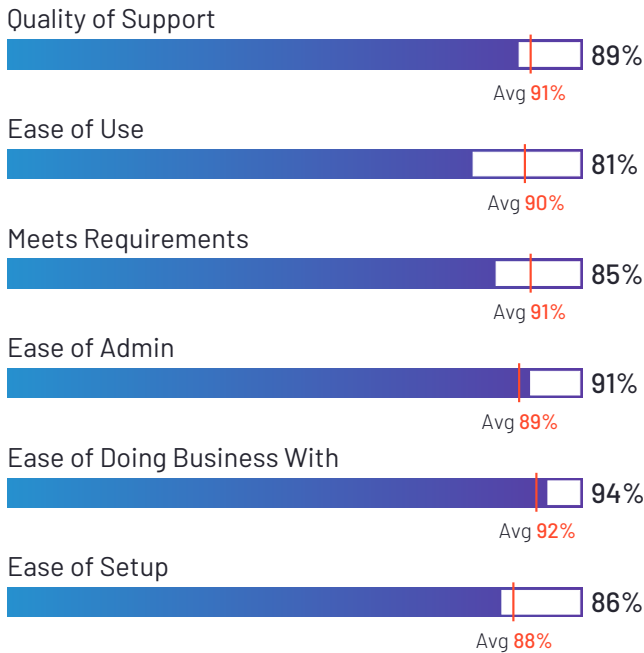


Robomotion RPA

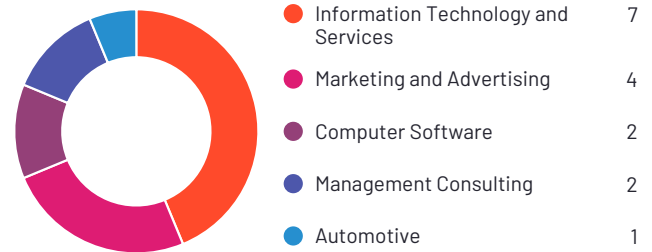
4.4 ★★★★★ (27)

Robomotion RPA has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 88% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend Robomotion RPA at a rate of 88%.

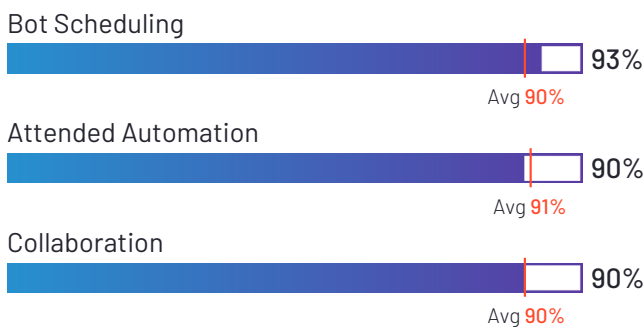
Satisfaction Ratings



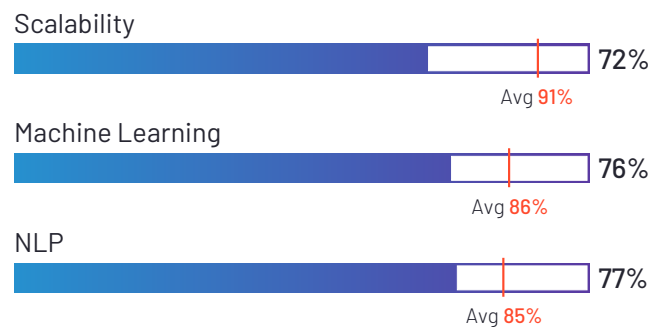
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Robomotion



HQ Location
Istanbul, Istanbul



Year Founded
2020



Employees (Listed On LinkedIn)
26



Company Website
robomotion.io

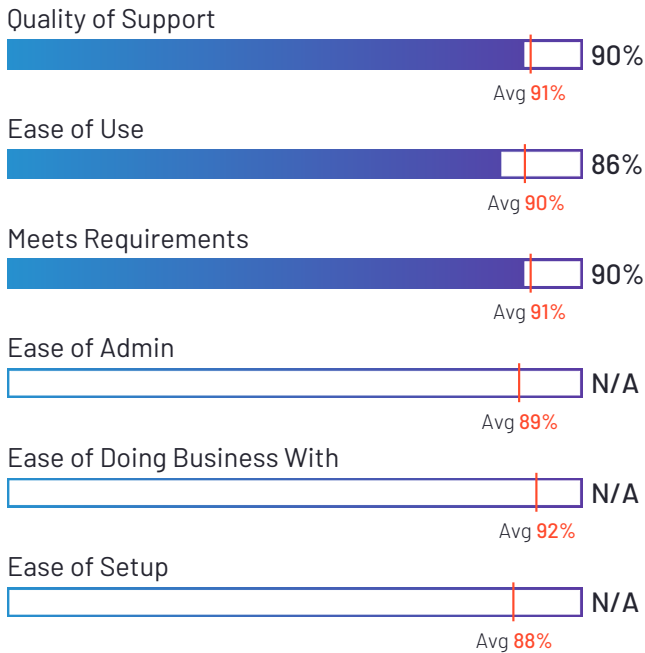


OMNI

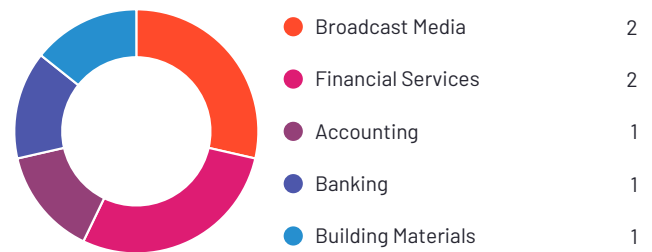
4.5 ★★★★★ (13)

OMNI has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 90% of users believe it is headed in the right direction, and users said they would be likely to recommend OMNI at a rate of 90%.

Satisfaction Ratings

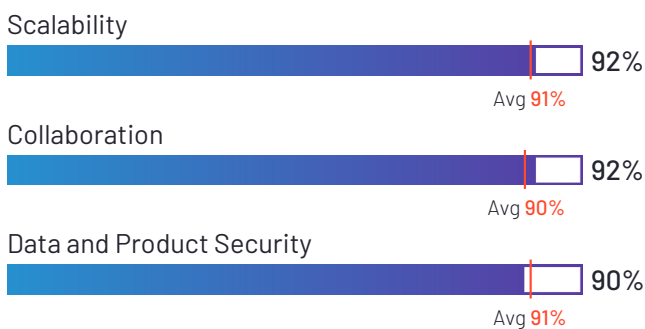


Top Industries Represented

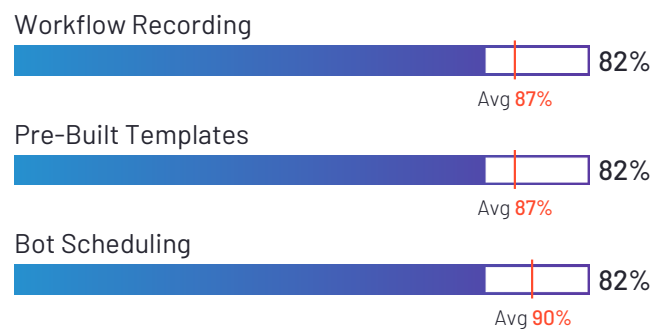


*N/A is displayed when fewer than five responses were received for the question.

Highest-Rated Features



Lowest-Rated Features



Ownership
AiRo Digital Labs



HQ Location
Chicago, Illinois



Year Founded
2018



Employees (Listed On LinkedIn)
150



Company Website
omnicoe.com

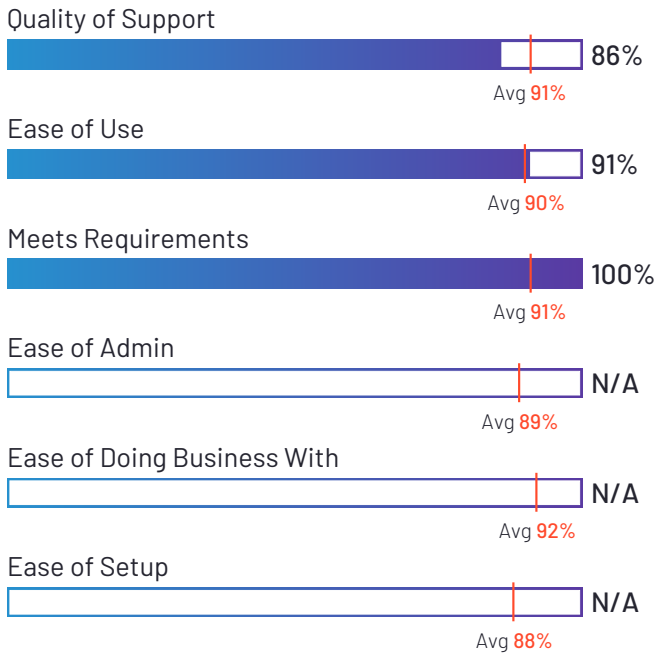


OpenBots

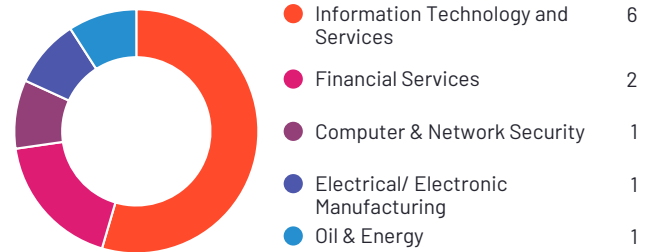
4.7 ★★★★★ (11)

OpenBots has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend OpenBots at a rate of 94%.

Satisfaction Ratings

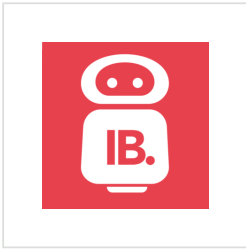


Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.

<p>Ownership OpenBots</p>	<p>HQ Location Edison, New Jersey</p>	<p>Year Founded 2020</p>	<p>Employees (Listed On LinkedIn) 58</p>	<p>Company Website openbots.ai</p>
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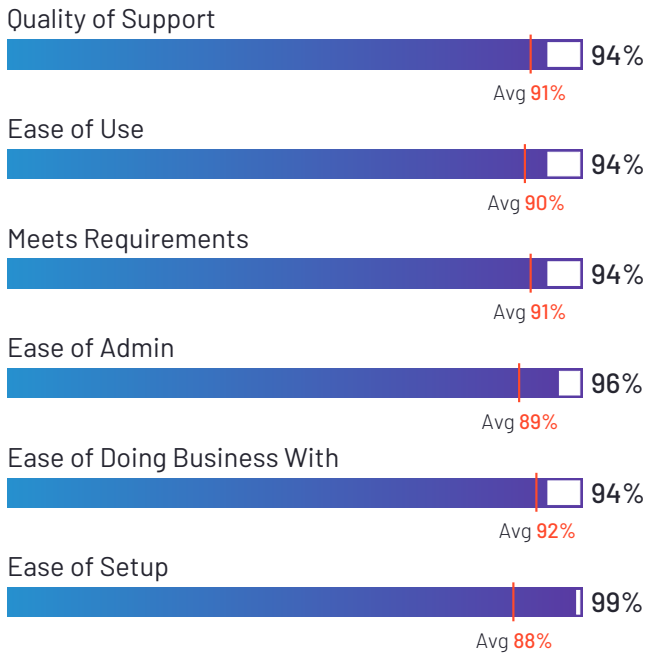


Intellibot - Robotic Process Automation platform

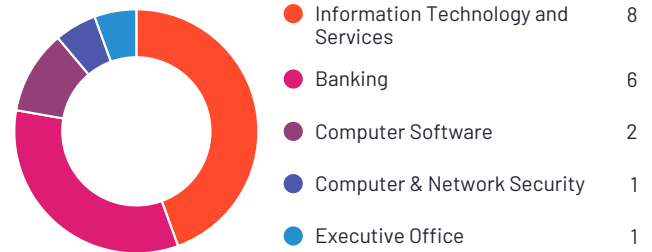
4.8 ★★★★★ (31)

Intellibot - Robotic Process Automation platform has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 94% of users believe it is headed in the right direction, and users said they would be likely to recommend Intellibot - Robotic Process Automation platform at a rate of 96%.

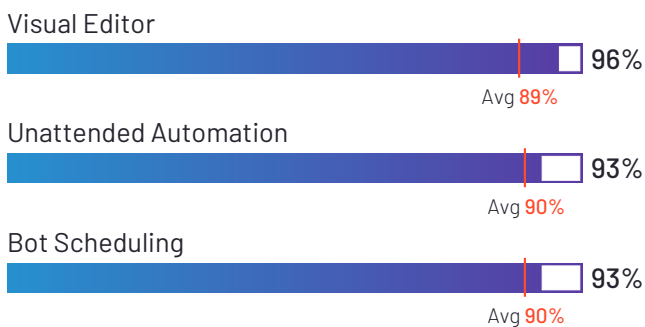
Satisfaction Ratings



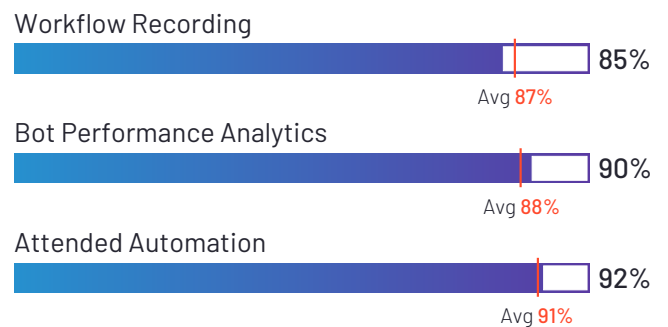
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Intellibot



HQ Location
Hyderabad, Telangana



Year Founded
2015



Employees (Listed On LinkedIn)
15



Company Website
intellibot.io

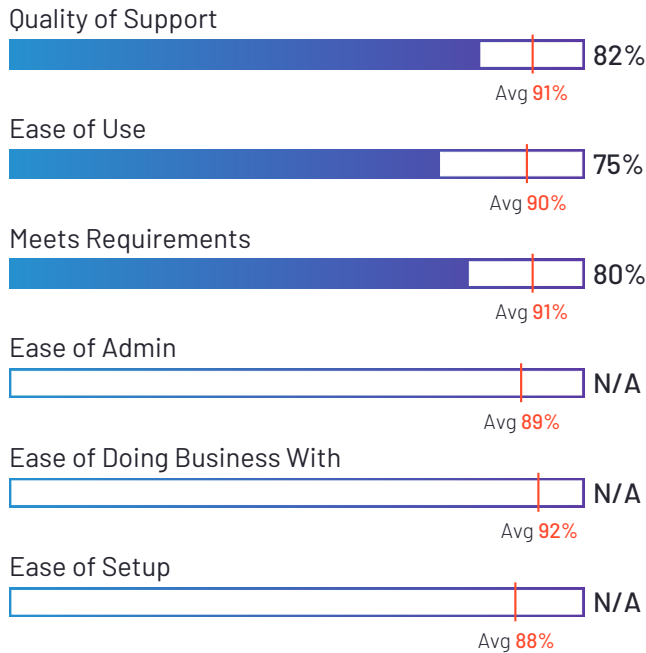


Kofax RPA

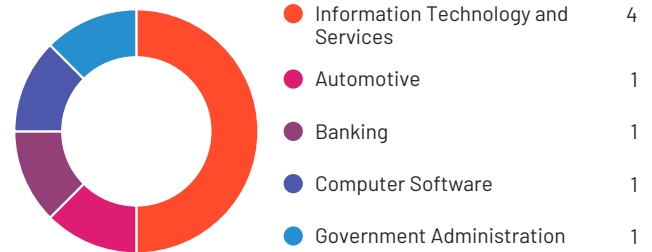
4.2 ★★★★★ (12)

Kofax RPA has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 90% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend Kofax RPA at a rate of 83%.

Satisfaction Ratings

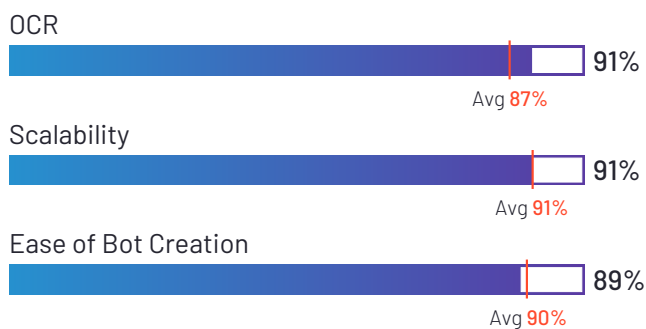


Top Industries Represented

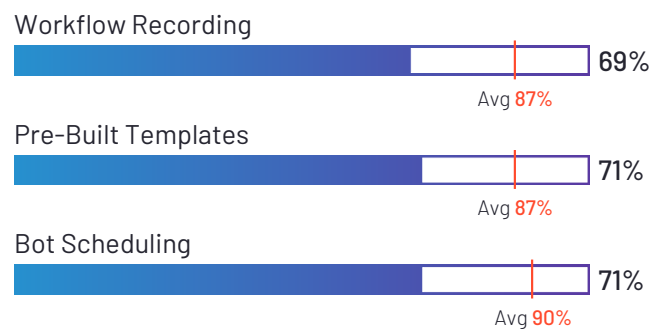


*N/A is displayed when fewer than five responses were received for the question.

Highest-Rated Features



Lowest-Rated Features



Ownership
Tungsten Automation



HQ Location
Irvine, California



Year Founded
1985



Employees (Listed On LinkedIn)
732



Company Website
tungstenautomation.com

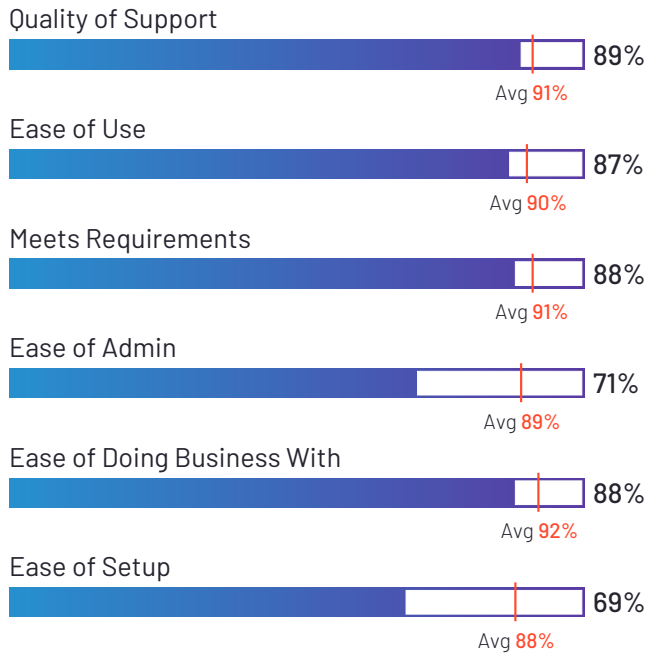


Intradiem

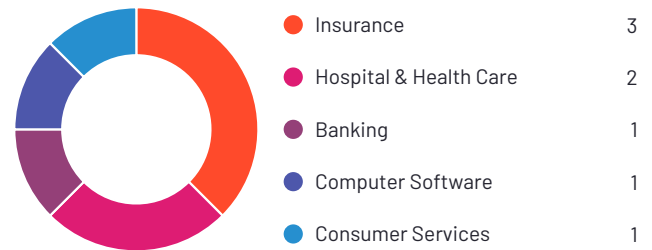
4.4 ★★★★★ (62)

Intradiem has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 86% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Intradiem at a rate of 88%. Intradiem is also in the Workforce Management and Contact Center Workforce categories.

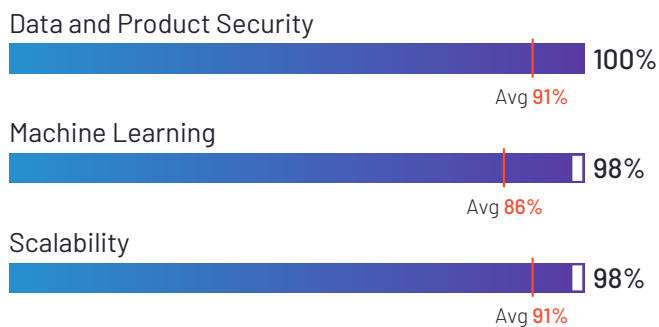
Satisfaction Ratings



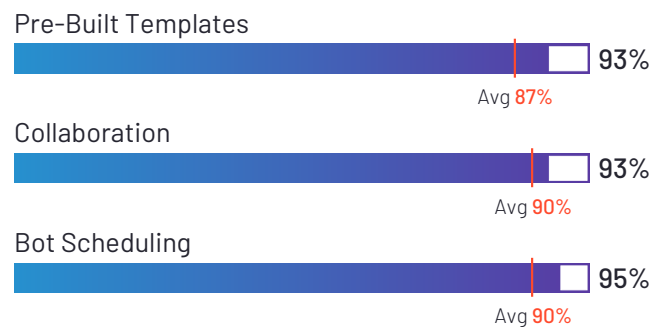
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Intradiem



HQ Location
Alpharetta, GA



Year Founded
1995



Employees (Listed On LinkedIn)
206



Company Website
intradiem.com

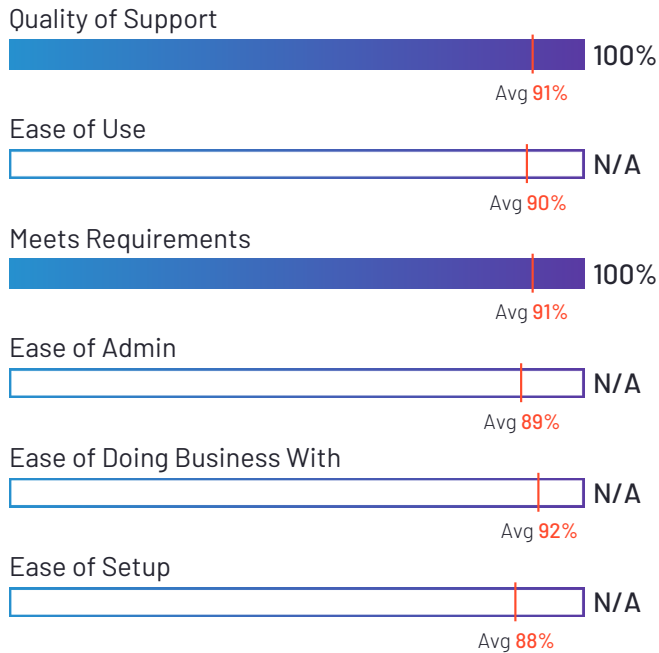


Simple Fractal

4.9 ★★★★★ (11)

Simple Fractal has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Simple Fractal at a rate of 98%. Simple Fractal is also in the Revenue Cycle Management and Healthcare Payers' Core Administrative Processing Solutions categories.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.

<p>Ownership Simple Fractal</p>	<p>HQ Location New York, NY</p>	<p>Year Founded 2013</p>	<p>Employees (Listed On LinkedIn) 20</p>	<p>Company Website simplefractal.com</p>
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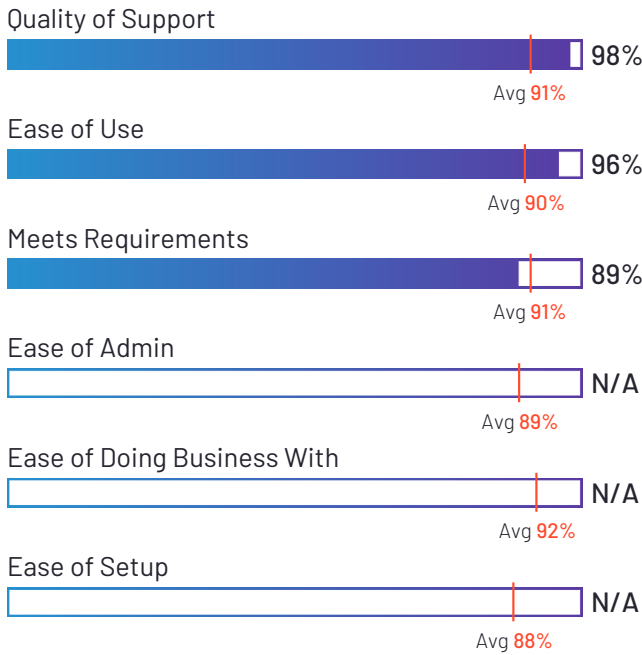


mysmartautomation

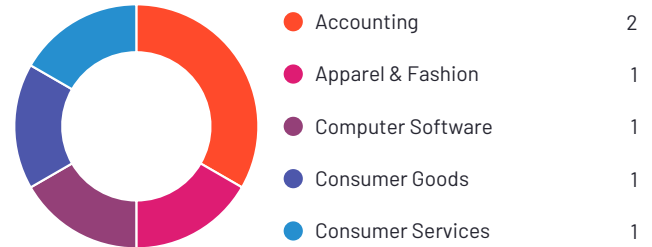
4.9 ★★★★★ (25)

mysmartautomation has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend mysmartautomation at a rate of 97%. mysmartautomation is also in the Process Mining category.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.

<p>Ownership Humans 4 Help</p>	<p>HQ Location Puteaux , Ile-de-France</p>	<p>Year Founded 2017</p>	<p>Employees (Listed On LinkedIn) 58</p>	<p>Company Website humans4help.com</p>
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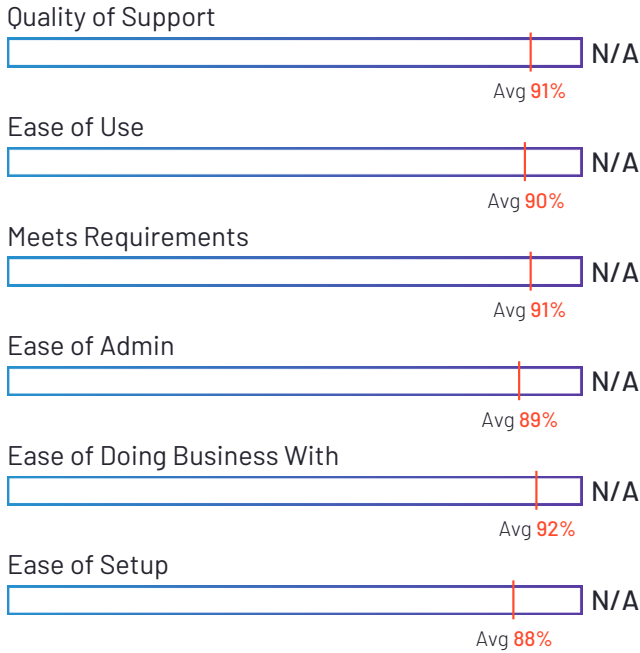


Turbotic

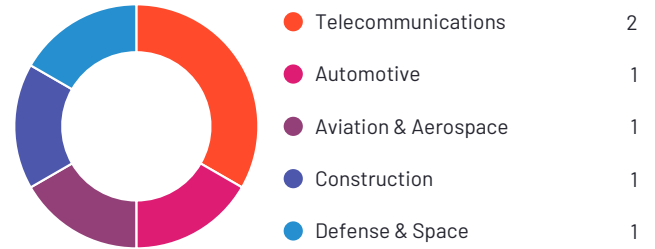
4.5 ★★★★★ (10)

Turbotic has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 80% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Turbotic at a rate of 89%.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.

<p>Ownership Turbotic</p>	<p>HQ Location Stockholm, Stockholm County</p>	<p>Year Founded 2020</p>	<p>Employees (Listed On LinkedIn) 25</p>	<p>Company Website turbotic.com</p>
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Satisfaction Ratings for Robotic Process Automation (RPA)

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from -100 to +100)
UiPath: Robotics Process Automation (RPA)	93%	96%	92%	87%	90%	90%	88%	93%	80
Automation Anywhere - RPA Robotic Process Automation	90%	92%	90%	87%	89%	89%	86%	90%	68
IBM Robotic Process Automation (RPA)	94%	97%	93%	88%	92%	93%	88%	93%	81
Microsoft Power Automate	89%	86%	90%	91%	91%	85%	92%	88%	65
akaBot	92%	99%	90%	86%	88%	95%	90%	90%	84
SAP Build Process Automation	91%	93%	93%	87%	91%	95%	82%	93%	81
NewgenONE Digital Transformation Platform	94%	96%	91%	84%	96%	92%	86%	91%	88
SS&C Blue Prism Intelligent Automation Platform	91%	92%	91%	87%	91%	88%	84%	90%	73
Robocorp	92%	98%	90%	90%	94%	91%	91%	89%	78
Appian	92%	100%	89%	88%	91%	90%	89%	91%	76
Automate Robotic Process Automation	91%	86%	90%	90%	92%	87%	88%	89%	74
Laserfiche	95%	98%	93%	89%	94%	94%	86%	92%	86
BotCity	96%	99%	92%	93%	96%	95%	92%	94%	90
Rocketbot	92%	95%	90%	89%	91%	92%	92%	93%	75
ElectroNeek: RPA and AI Platform	93%	95%	91%	88%	89%	94%	91%	94%	82

(Satisfaction Ratings for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**Net Promoter Score ranges from -100 to +100

Satisfaction Ratings for Robotic Process Automation (RPA) (continued)

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from -100 to +100)
AutomationEdge	92%	95%	89%	92%	94%	91%	93%	90%	78
PIX RPA Platform	97%	95%	95%	92%	100%	99%	95%	94%	93
EZFlow by EPSoft	99%	100%	100%	98%	100%	100%	95%	98%	100
Apify	96%	89%	93%	92%	92%	93%	90%	91%	89
Aiwozo	89%	94%	89%	90%	92%	89%	92%	91%	64
Laiye RPA	95%	90%	92%	87%	92%	95%	94%	95%	92
Parseur	99%	100%	98%	98%	94%	99%	98%	95%	100
PairSoft	90%	89%	93%	87%	95%	91%	81%	90%	62
Supervity	98%	100%	98%	90%	100%	99%	92%	98%	100
Pega Platform	84%	87%	88%	85%	87%	85%	84%	86%	46
Nintex Process Platform	88%	89%	89%	85%	92%	91%	83%	87%	60
Datamatics TruBot	94%	87%	89%	N/A	N/A	83%	N/A	82%	93
Workfusion Intelligent Automation Cloud	88%	95%	86%	91%	86%	83%	89%	86%	63
Kofax	88%	93%	90%	87%	86%	84%	80%	92%	65
Fluency	94%	96%	91%	87%	96%	97%	77%	76%	81

(Satisfaction Ratings for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**Net Promoter Score ranges from -100 to +100



Satisfaction Ratings for Robotic Process Automation (RPA) (continued)

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from -100 to +100)
Robomotion RPA	88%	95%	85%	91%	94%	89%	86%	81%	65
OMNI	90%	90%	90%	N/A	N/A	90%	N/A	86%	76
OpenBots	94%	N/A	100%	N/A	N/A	86%	N/A	91%	72
Intellibot - Robotic Process Automation platform	96%	94%	94%	96%	94%	94%	99%	94%	83
Kofax RPA	83%	86%	80%	N/A	N/A	82%	N/A	75%	60
Intradiem	88%	100%	88%	71%	88%	89%	69%	87%	64
Simple Fractal	98%	100%	100%	N/A	N/A	100%	N/A	N/A	100
mysmartautomation	97%	N/A	89%	N/A	N/A	98%	N/A	96%	88
Turbotic	89%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	60
Average	92%	94%	91%	89%	92%	91%	88%	90%	78

*N/A is displayed when fewer than five responses were received for the question.

**Net Promoter Score ranges from -100 to +100

Feature Comparison for Robotic Process Automation (RPA)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Automation Building

	Visual Editor	Workflow Recording	Pre-Built Templates	Custom Automation	Collaboration	Ease of Bot Creation
UiPath: Robotics Process Automation (RPA)	92%	91%	90%	91%	90%	94%
Automation Anywhere - RPA Robotic Process Automation	89%	89%	87%	88%	88%	92%
IBM Robotic Process Automation (RPA)	93%	90%	89%	92%	90%	94%
Microsoft Power Automate	88%	85%	84%	89%	86%	89%
akaBot	86%	83%	87%	85%	84%	87%
SAP Build Process Automation	95%	94%	92%	89%	93%	89%
NewgenONE Digital Transformation Platform	89%	97%	93%	95%	91%	91%
SS&C Blue Prism Intelligent Automation Platform	90%	81%	86%	90%	86%	91%
Robocorp	86%	84%	86%	89%	87%	90%
Appian	89%	86%	83%	87%	89%	85%
Automate Robotic Process Automation	88%	85%	79%	90%	84%	89%
Laserfiche	90%	89%	90%	93%	93%	88%
BotCity	88%	89%	88%	94%	93%	
Rocketbot	86%	85%	84%	89%	86%	91%
ElectroNeek: RPA and AI Platform	93%	91%	89%	93%	90%	91%

(Feature Comparison for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Robotic Process Automation (RPA) (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Automation Building

	Visual Editor	Workflow Recording	Pre-Built Templates	Custom Automation	Collaboration	Ease of Bot Creation
AutomationEdge	89%	90%	87%	90%	85%	89%
PIX RPA Platform	94%	92%	89%	95%	93%	95%
EZFlow by EPSOFT	97%	100%	100%	100%	100%	100%
Apify	90%	91%	92%	99%	90%	94%
Aiwozo	88%		85%	87%	87%	89%
Laiye RPA	92%	91%	90%	88%	89%	95%
Parseur	N/A	N/A	N/A	N/A	N/A	N/A
PairSoft	N/A	N/A	N/A	N/A	N/A	N/A
Supervity	99%	88%	92%	94%	99%	99%
Pega Platform	92%	91%	91%	94%	92%	86%
Nintex Process Platform	92%	88%	86%	91%	93%	91%
Datamatics TruBot	77%	88%	80%	88%	83%	N/A
Workfusion Intelligent Automation Cloud	N/A	N/A	N/A	N/A	N/A	N/A
Kofax	89%	93%	68%	80%	87%	77%
Fluency	75%	75%	93%	90%	92%	76%

(Feature Comparison for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Robotic Process Automation (RPA) (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Automation Building

	Visual Editor	Workflow Recording	Pre-Built Templates	Custom Automation	Collaboration	Ease of Bot Creation
Robomotion RPA	84%	81%	85%	83%	90%	81%
OMNI	84%	82%	82%	84%	92%	82%
OpenBots	N/A	N/A	N/A	N/A	N/A	N/A
Intellibot - Robotic Process Automation platform	96%	85%	93%			N/A
Kofax RPA	78%	69%	71%	80%	78%	89%
Intradiem	96%	N/A	93%		93%	
Simple Fractal	N/A	N/A	N/A	N/A	N/A	N/A
mymartautomation	N/A	N/A	N/A	N/A	N/A	N/A
Turbotic			N/A		N/A	
Average	89%	87%	87%	90%	89%	89%

(Feature Comparison for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Robotic Process Automation (RPA) (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Bot Management & Execution

	Bot Scheduling	Attended Automation	Unattended Automation	Bot Performance Analytics	Data and Product Security	Scalability
UiPath: Robotics Process Automation (RPA)	92%	91%	91%	90%	92%	94%
Automation Anywhere - RPA Robotic Process Automation	91%	89%	88%	89%	92%	91%
IBM Robotic Process Automation (RPA)	92%	92%	93%	90%	91%	92%
Microsoft Power Automate	89%	91%	88%	83%	85%	86%
akaBot	85%	86%	82%	87%	87%	86%
SAP Build Process Automation	93%	93%	88%	90%	89%	89%
NewgenONE Digital Transformation Platform	89%	91%	91%	89%	91%	93%
SS&C Blue Prism Intelligent Automation Platform	92%	87%	90%	87%	92%	93%
Robocorp	89%	90%	90%	89%	90%	90%
Appian	87%	91%	90%	87%	90%	89%
Automate Robotic Process Automation	92%	89%	95%	74%	84%	87%
Laserfiche	93%	94%	96%	96%	94%	94%
BotCity	90%	92%	91%	88%	88%	92%
Rocketbot	89%	89%	90%	85%	87%	89%
ElectroNeek: RPA and AI Platform	90%	95%	93%	90%	91%	89%

(Feature Comparison for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Robotic Process Automation (RPA) (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Bot Management & Execution

	Bot Scheduling	Attended Automation	Unattended Automation	Bot Performance Analytics	Data and Product Security	Scalability
AutomationEdge	88%	87%	83%	84%	89%	88%
PIX RPA Platform	93%	96%	94%	93%	97%	91%
EZFlow by EPSOFT	100%	100%	100%	100%	100%	97%
Apify	92%	89%	91%	87%	94%	97%
Aiwozo	89%	89%	88%	88%	88%	87%
Laiye RPA	90%	92%	94%	91%	94%	89%
Parseur	N/A	N/A	N/A	N/A	N/A	N/A
PairSoft	N/A	N/A	N/A	N/A	N/A	N/A
Supervity	99%	99%	99%	84%	98%	98%
Pega Platform	92%	94%	89%	89%	89%	83%
Nintex Process Platform	91%	89%	90%	97%	91%	95%
Datamatics TruBot	78%	91%	90%	87%	N/A	N/A
Workfusion Intelligent Automation Cloud	N/A	N/A	N/A	N/A	N/A	N/A
Kofax	95%	88%	94%	88%	96%	91%
Fluency	76%	89%	87%	81%	87%	94%

(Feature Comparison for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Robotic Process Automation (RPA) (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Bot Management & Execution

	Bot Scheduling	Attended Automation	Unattended Automation	Bot Performance Analytics	Data and Product Security	Scalability
Robomotion RPA	93%	90%	83%	85%	81%	72%
OMNI	82%	90%	88%	84%	90%	92%
OpenBots	N/A	N/A	N/A	N/A	N/A	N/A
Intellibot - Robotic Process Automation platform	93%	92%	93%	90%		
Kofax RPA	71%	78%	71%	76%	N/A	91%
Intradiem	95%	96%		95%	100%	98%
Simple Fractal	N/A	N/A	N/A	N/A	N/A	N/A
mymartautomation	N/A	N/A	N/A	N/A	N/A	N/A
Turbotic	N/A	N/A	N/A	N/A	N/A	N/A
Average	90%	91%	90%	88%	91%	91%

(Feature Comparison for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Robotic Process Automation (RPA) (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Intelligent Automation

	OCR	Machine Learning	NLP
UiPath: Robotics Process Automation (RPA)	92%	92%	92%
Automation Anywhere - RPA Robotic Process Automation	88%	88%	89%
IBM Robotic Process Automation (RPA)	89%	90%	91%
Microsoft Power Automate	82%	84%	83%
akaBot	85%		
SAP Build Process Automation	93%	94%	92%
NewgenONE Digital Transformation Platform	90%	89%	89%
SS&C Blue Prism Intelligent Automation Platform	79%	78%	79%
Robocorp	81%	85%	84%
Appian	88%	85%	83%
Automate Robotic Process Automation	73%	63%	
Laserfiche	91%	89%	86%
BotCity	88%	84%	83%
Rocketbot	85%	83%	83%
ElectroNeek: RPA and AI Platform	86%	83%	83%

(Feature Comparison for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Robotic Process Automation (RPA) (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Intelligent Automation

	OCR	Machine Learning	NLP
AutomationEdge	80%	82%	80%
PIX RPA Platform	93%	89%	92%
EZFlow by EPSOft	97%	94%	94%
Apify	90%	82%	82%
Aiwozo	88%	87%	89%
Laiye RPA	93%	90%	96%
Parseur	N/A	N/A	N/A
PairSoft	N/A	N/A	N/A
Supervity	93%	88%	95%
Pega Platform	94%	88%	90%
Nintex Process Platform	86%	83%	85%
Datamatics TruBot	N/A	N/A	N/A
Workfusion Intelligent Automation Cloud	N/A	N/A	N/A
Kofax	94%	82%	88%
Fluency	83%	87%	81%

(Feature Comparison for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.



Feature Comparison for Robotic Process Automation (RPA) (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Intelligent Automation

	OCR	Machine Learning	NLP
Robomotion RPA	81%	76%	77%
OMNI	84%	86%	82%
OpenBots	N/A	N/A	N/A
Intellibot - Robotic Process Automation platform			
Kofax RPA	91%	N/A	N/A
Intradiem		98%	
Simple Fractal	N/A	N/A	N/A
mymartautomation	N/A	N/A	N/A
Turbotic			N/A
Average	87%	86%	86%

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Additional Data for Robotic Process Automation (RPA)

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise (>1000 emp.)
UiPath: Robotics Process Automation (RPA)	24%	28%	49%
Automation Anywhere - RPA Robotic Process Automation	21%	22%	57%
IBM Robotic Process Automation (RPA)	43%	36%	21%
Microsoft Power Automate	36%	31%	33%
akaBot	15%	23%	62%
SAP Build Process Automation	14%	46%	41%
NewgenONE Digital Transformation Platform	27%	15%	58%
SS&C Blue Prism Intelligent Automation Platform	17%	28%	55%
Robocorp	40%	31%	29%
Appian	14%	32%	54%
Automate Robotic Process Automation	18%	59%	23%
Laserfiche	16%	69%	15%
BotCity	29%	42%	29%
Rocketbot	57%	34%	9%
ElectroNeek: RPA and AI Platform	62%	27%	11%

(Additional Data for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for Robotic Process Automation (RPA) (continued)

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise (>1000 emp.)
AutomationEdge	16%	43%	41%
PIX RPA Platform	57%	35%	9%
EZFlow by EPSoft	27%	36%	36%
Apify	62%	31%	7%
Aiwozo	44%	17%	39%
Laiye RPA	36%	30%	34%
Parseur	79%	14%	7%
PairSoft	31%	53%	16%
Supervity	38%	56%	6%
Pega Platform	15%	15%	70%
Nintex Process Platform	7%	56%	38%
Datamatics TruBot	19%	13%	69%
Workfusion Intelligent Automation Cloud	18%	9%	73%
Kofax	15%	20%	65%
Fluency	37%	44%	19%

(Additional Data for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for Robotic Process Automation (RPA) (continued)

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise (>1000 emp.)
Robomotion RPA	65%	19%	15%
OMNI	31%	69%	0%
OpenBots	73%	27%	0%
Intellibot - Robotic Process Automation platform	21%	25%	54%
Kofax RPA	40%	10%	50%
Intradiem	0%	36%	64%
Simple Fractal	9%	27%	64%
mymartautomation	53%	47%	0%
Turbotic	44%	0%	56%
Average	33%	32%	35%

(Additional Data for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for Robotic Process Automation (RPA) (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased	Contract Term
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
UiPath: Robotics Process Automation (RPA)	35%	65%	3.5	72%	14%	5%	9%	17	11
Automation Anywhere - RPA Robotic Process Automation	37%	63%	3.6	62%	20%	5%	12%	17	12
IBM Robotic Process Automation (RPA)	51%	49%	3.2	55%	25%	12%	8%	7	12
Microsoft Power Automate	24%	76%	1.8	89%	7%	2%	2%	3	6
akaBot	44%	56%	2.5	10%	80%	0%	10%	17	20
SAP Build Process Automation	67%	33%	N/A	25%	38%	38%	0%	N/A	N/A
NewgenONE Digital Transformation Platform	17%	83%	2.6	44%	56%	0%	0%	125	19
SS&C Blue Prism Intelligent Automation Platform	27%	73%	3.1	62%	19%	16%	2%	17	23
Robocorp	72%	28%	2.4	65%	10%	13%	13%	3	3
Appian	74%	26%	3.8	55%	38%	7%	0%	375	15
Automate Robotic Process Automation	9%	91%	1.0	91%	6%	2%	2%	3	9
Laserfiche	16%	84%	7.6	42%	34%	13%	11%	75	13
BotCity	47%	53%	2.1	72%	4%	13%	11%	7	6
Rocketbot	34%	66%	3.6	52%	25%	15%	8%	3	8
ElectroNeek: RPA and AI Platform	39%	61%	1.2	74%	10%	10%	7%	3	8

(Additional Data for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for Robotic Process Automation (RPA) (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased	Contract Term
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
AutomationEdge	41%	59%	1.2	46%	25%	7%	21%	17	14
PIX RPA Platform	45%	55%	0.4	30%	40%	20%	10%	46	5
EZFlow by EPSOFT	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Apify	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Aiwozo	40%	60%	2.6	63%	11%	7%	20%	7	4
Laiye RPA	67%	33%	N/A	60%	20%	10%	10%	N/A	N/A
Parseur	86%	14%	0.0	86%	14%	0%	0%	3	1
PairSoft	75%	25%	2.9	47%	47%	0%	7%	17	24
Supervity	100%	0%	N/A	13%	75%	0%	13%	N/A	N/A
Pega Platform	43%	57%	5.1	64%	19%	7%	10%	75	22
Nintex Process Platform	55%	45%	3.1	80%	15%	2%	2%	75	11
Datamatics TruBot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Workfusion Intelligent Automation Cloud	25%	75%	N/A	60%	20%	0%	20%	7	12
Kofax	62%	38%	2.9	45%	36%	18%	0%	17	26
Fluency	71%	29%	4.0	100%	0%	0%	0%	7	9

(Additional Data for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for Robotic Process Automation (RPA) (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased	Contract Term
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
Robomotion RPA	60%	40%	N/A	80%	20%	0%	0%	N/A	N/A
OMNI	40%	60%	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OpenBots	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Intellibot - Robotic Process Automation platform	22%	78%	N/A	67%	33%	0%	0%	17	N/A
Kofax RPA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Intradiem	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Simple Fractal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
mymartautomation	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Turbotic	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

(Additional Data for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for Robotic Process Automation (RPA) (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
UiPath: Robotics Process Automation (RPA)	31%	12
Automation Anywhere - RPA Robotic Process Automation	34%	16
IBM Robotic Process Automation (RPA)	50%	16
Microsoft Power Automate	46%	8
akaBot	66%	7
SAP Build Process Automation	N/A	N/A
NewgenONE Digital Transformation Platform	67%	14
SS&C Blue Prism Intelligent Automation Platform	38%	14
Robocorp	34%	6
Appian	56%	12
Automate Robotic Process Automation	48%	11
Laserfiche	52%	24
BotCity	63%	11
Rocketbot	41%	14
ElectroNeek: RPA and AI Platform	37%	6

(Additional Data for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for Robotic Process Automation (RPA) (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
AutomationEdge	37%	10
PIX RPA Platform	76%	4
EZFlow by EPSOFT	N/A	N/A
Apify	N/A	N/A
Aiwozo	11%	12
Laiye RPA	N/A	N/A
Parseur	100%	7
PairSoft	82%	14
Supervity	N/A	N/A
Pega Platform	57%	24
Nintex Process Platform	42%	18
Datamatics TruBot	N/A	N/A
Workfusion Intelligent Automation Cloud	49%	10
Kofax	61%	14
Fluency	84%	14

(Additional Data for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for Robotic Process Automation (RPA) (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
Robomotion RPA	N/A	N/A
OMNI	N/A	N/A
OpenBots	N/A	N/A
Intellibot - Robotic Process Automation platform	N/A	N/A
Kofax RPA	N/A	N/A
Intradiem	N/A	N/A
Simple Fractal	N/A	N/A
mymartautomation	N/A	N/A
Turbotic	N/A	N/A
Average	53%	12

(Additional Data for Robotic Process Automation (RPA) continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for Robotic Process Automation (RPA) (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating
UiPath: Robotics Process Automation (RPA)	UiPath	2005	4,616	373,620	103,882	4.0
Automation Anywhere - RPA Robotic Process Automation	Automation Anywhere	2003	2,765	258,327	57,488	3.6
IBM Robotic Process Automation (RPA)	IBM	1911	310,929	16,052,013	720,082	4.1
Microsoft Power Automate	Microsoft	1975	225,462	21,781,512	13,928,914	4.3
akaBot	FPT Information System	1994	1,845	11,812	962	4.0
SAP Build Process Automation	SAP	1972	567	41,012	303,994	4.4
NewgenONE Digital Transformation Platform	Newgen	1992	4,832	198,417	3,137	3.7
SS&C Blue Prism Intelligent Automation Platform	SS&C Blue Prism	2001	1,048	116,022	4,663	3.3
Robocorp	Robocorp	2019	53	14,131	1,484	4.7
Appian	Appian	1999	2,369	126,454	16,871	4.0
Automate Robotic Process Automation	Fortra	1982	1,658	28,000	2,266	4.1
Laserfiche	Laserfiche	1987	415	18,751	4,926	3.4
BotCity	BotCity	2018	22	9,619	672	N/A
Rocketbot	Rocketbot	2018	45	8,340	41	N/A
ElectroNeek: RPA and AI Platform	ElectroNeek Robotics	2019	122	33,785	355	3.6

(Additional Data for Robotic Process Automation (RPA) continues on next page)

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Additional Data for Robotic Process Automation (RPA) (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating
AutomationEdge	AutomationEdge	2015	490	13,176	435	3.6
PIX RPA Platform	PIX Robotics	2018	51	1,149	0	N/A
EZFlow by EPSOFT	EPSOFT	2015	220	12,006	80	N/A
Apify	Apify	2015	88	5,685	2,300	5.0
Aiwozo	Quale Infotech	2017	64	12,454	23	3.8
Laiye RPA	laiye	2015	493	21,637	1	3.6
Parseur	Parseur Pte. Ltd	2016	2	402	227	N/A
PairSoft	PairSoft	1997	29	1,349	967	3.1
Supervity	Supervity	2017	47	3,940	118	4.2
Pega Platform	Pegasystems	1983	5,554	320,808	46,716	3.8
Nintex Process Platform	Nintex	2006	1,042	44,717	8,334	4.5
Datamatics TruBot	Datamatics	1975	7,355	205,988	1,425	3.4
Workfusion Intelligent Automation Cloud	WorkFusion	2010	326	29,917	3,614	3.0
Kofax	Tungsten Automation	1985	732	52,850	6,576	3.7
Fluency	Fluency	2017	73	5,325	257	5.0

(Additional Data for Robotic Process Automation (RPA) continues on next page)

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Additional Data for Robotic Process Automation (RPA) (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating
Robomotion RPA	Robomotion	2020	26	5,021	334	N/A
OMNI	AiRo Digital Labs	2018	150	4,678	0	4.3
OpenBots	OpenBots	2020	58	4,982	706	N/A
Intellibot - Robotic Process Automation platform	Intellibot	2015	15	4,650	634	4.8
Kofax RPA	Tungsten Automation	1985	732	52,850	6,576	3.7
Intradiem	Intradiem	1995	206	9,751	1,549	4.1
Simple Fractal	Simple Fractal	2013	20	410	3	4.1
mymartautomation	Humans 4 Help	2017	58	10,116	85	N/A
Turbotic	Turbotic	2020	25	7,109	7	N/A

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