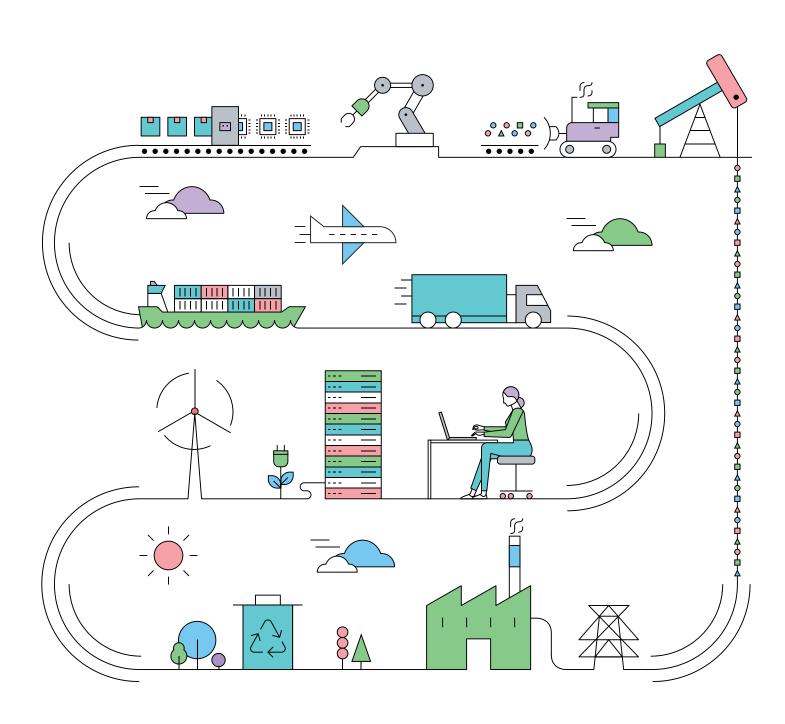
Assessment of carbon footprint life cycles



Introduction

IBM is committed to environmental leadership in all its business activities, from its operations to the design of its products and use of its technology. IBM's corporate policy on environmental affairs, first issued in 1971, is a key element of the company's efforts to achieve results consistent with environmental leadership and ensures the company is diligent in protecting the environment across all of its operations worldwide. For decades IBM has been a leader in addressing climate change through our energy conservation and climate protection programs.

IBM's product design for the environment (DfE) program was established in 1991 to bring additional focus on product environmental design and performance. Today, the DfE program is incorporated into IBM's worldwide environmental management system (EMS). IBM's proactive initiatives and its vision to incorporate hardware development and product design processes into a globally certified ISO 14001 EMS attest to its legacy of environmental leadership.

The DfE program provides IBM's business organizations with direction and goals, infrastructure, tools, and expertise to apply environmental life cycle considerations to IBM's products, from concept through end-of-life management. The objectives of IBM's DfE program include developing products that:

- Are durable, and with consideration for their ability to be repaired, upgraded, refurbished, or remanufactured to extend product life
- Include products with consideration for their reuse, dismantle-ability, recyclability and recoverability at the end of product life
- Can safely be disposed of at the end of product life, including the ability to easily remove hazardous components and assemblies prior to scrapping and disposal
- Use recycled or renewable materials where they are technically and economically justifiable
- Are increasingly energy efficient
- Minimize resource use and environmental impacts through selection of environmentally preferred materials and finishes.

What are life cycle assessments?

There is no doubt that businesses today have an increased awareness of the importance of environmental sustainability.

Sustainability heavily influences vendor and partner selection. There is also an increasing interest in product carbon footprints (PCF) in public policy and labeling initiatives.

A life cycle assessment (LCA) is one tool that can help you better understand the areas of impact of products and services. As defined by ISO 14040:2006¹, an LCA is "a compilation and evaluation of the inputs, outputs and the potential environmental impacts of a product system throughout its life cycle." IBM recognizes that approximations of life-cycle greenhouse gas (GHG) emissions, through tools such as LCA, can help entities recognize where the greatest amounts of GHGs may be generated during the life cycle of a typical process, general product, or service on a macro level.

This can be helpful when assessing, for example, what phases of a product's design, production, use, and disposal provide the best opportunities for enhancement. A PCF generated through an LCA sums up the total greenhouse gas emissions generated by a product over the various phases of its life cycle:

Manufacturing and assembly: The emissions generated during the extraction, production, and transport of raw materials, the manufacture and transport of components and subassemblies (including the product packaging) and product assembly.

Transportation: The emissions generated during the air, land, or sea transport of finished IBM products between IBM facilities to customers.

Use: The emissions associated with the electricity consumption which is calculated according to the expected use of the product over its lifetime. Calculated electricity consumption is then used in combination with average emissions factors for the designated country of use to calculate emissions.

End-of-life: It is assumed that a designated portion of the product or specific components are recycled and reused at the end of the use period. It is also assumed that the balance of the product waste materials is disposed of by landfill or incineratation. Emissions generated during the mechanical destruction, separation and transport of end-of-life materials are included in the calculation.

Estimating the production carbon footprint with any accuracy is extremely difficult due to the large number of parts and components and the number of suppliers from which these parts and components might be procured.

PCF numbers are typically gross estimates of the emissions associated with generic product types. Performing a detailed LCA for electronic equipment is very resource intensive, requires large amounts of data from both direct and sub-tier suppliers, and is seldom practical for each product. Research² has shown that the results of a detailed LCA still have high levels of uncertainty since primary data are scarce and the products are complex, both in their design and supply chain.

In 2010, IBM completed a PCF case study with Carnegie Mellon University³. The case study investigated the uncertainty and variability associated with the calculation of the greenhouse gas emissions associated with the life cycle of a rack-mount server product. The analysis of the carbon footprint

use phase as opposed to production, transport, or end-of-life. This finding confirmed the importance of IBM's ongoing efforts information for servers showed that typically more than 90% of the carbon footprint associated with a server occurs in the to increase the energy efficiency of its server and storage products and the data centers where these are used.

Carbon footprint uncertainty in the product use phase is highly dependent on the product's projected use profile and the GHG emissions associated with the client's electricity grid. Variability in the electricity mixes of different markets leads to vastly different impacts of using the product similarly in different places. Assumptions of the product's expected useful life also significantly affect the results. See "Importance of the use phase" on page 6 for additional guidance.

² Itten, R., Hischier, R., Andrae, A. S., Bieser, J. C., Cabernard, L., Falke, A., & Stucki, M. (2020). Digital transformation—life cycle assessment of digital services, multifunctional devices and cloud computing. The International Journal of Life Cycle Assessment, 25, 2093-2098.

³ Weber, C. 2012. Uncertainty and Variability in Product Carbon Foot printing: Case Study of a Server. Journal of Industrial Ecology, Vol. 16, No. 2, pgs. 203 – 211.

Product Attributes to Impact Algorithm

The Product Attributes to Impact Algorithm (PAIA)⁴ is an easy-to-use web-based platform that delivers the environmental footprint of Information and Communication Technology (ICT) products. It is the result of a collaboration between the Massachusetts Institute of Technology (MIT) and Quantis to deliver on three key components: a streamlined methodology for ICT product foot printing, a suite of simplified online tools, and a consortium of ICT companies.

The PAIA method can be used to identify the major drivers of impact, known as hotspots, within the materials acquisition, manufacturing, use, and end-of-life of a generic product.

The PAIA tools aim to provide an efficient and cost-effective estimate of the carbon impact of a product class, including servers, storage, network switches and other electronic devices. The PAIA tools also provide an estimate of the uncertainty of the results.

PAIA results are not designed to differentiate between products but are instead used to offer a high-level estimate of the impact of a product's life cycle, along with the associated uncertainty of the results for product classes.

The PAIA tools conform with the requirements of the International Electrotechnical Commission Technical Report (IEC TR) 62921, which "provides specific guidance for the use of streamlining techniques that minimize cost and resources needed to complete GHG emissions quantifications."

PAIA uses data sources from participating companies and emission factors from third party data sources (such as Ecoinvent). PAIA uses these databases in lieu of requiring original data sources, which is impractical. PAIA tools contain data that are of varying quality (age, source, sample size, etc.).

PAIA enables the PCF to be estimated without the need to calculate it through a detailed LCA, which is impractical given the high degree of configurability and customization of enterprise server and storage products. The results are therefore based on hardware characteristics and may not capture the specifics of the production process. Statistical analysis generates an estimate of the carbon impact at a component level together with the standard deviation.

IBM primarily uses the PAIA server and storage tools, which are intended to represent tower, rack, blade servers and storage array products. Because of the highly variable nature of product configurations, quite a lot of input about the product configuration is required to be specified by IBM, including, but not limited to:

- Server type
- Number of power supply units and fans
- Server weight
- Assembly location
- Motherboard PWB area
- DRAM capacity
- Mainboard assembly location
- Quantity of storage media
- Transport distances and modes
- Hardware annual typical electricity consumption, server lifetime, and server use location
- End of life handling

As is the case with all the PAIA tools, the streamlined analysis identifies the impact categories with the greatest importance to the PCF. Users of PAIA are also limited to using the inputs that PAIA makes available. Often this limits the ability to capture PCF improvements based on IBM's product design for the environment initiative, such as lighter, more sustainable packaging materials.

What does IBM provide?

IBM develops PCFs for representative IBM products using PAIA. IBM reports the total estimated mean GHG emissions along with the uncertainty in the estimation. The uncertainty must always be considered when using the PCF results. The uncertainty is reported with both the standard deviation and the 95th percentile of the carbon footprint estimate.

It is important to remember that the primary use of PAIA PCF analysis is to identify the hotspots across the product life cycle.

The results are reported using the units of kilograms of carbon dioxide equivalent (kg CO_2e). This represents the amount of global warming caused by a quantity of GHGs (CO_2 , CH₄, N₂O, HFCs, PFCs and SF₆) at a specific point in time, expressed in terms of the amount of CO_2 that would have the same instantaneous warming effect.

Understanding IBM's PCF report

IBM's carbon footprint reports provide the estimated impact for each phase of the product's life cycle for 3 representative product configurations (if applicable) and 3 use locations. The product configuration details are provided in the individual product report.

In an IBM PCF report, the table "Summary of the estimated GHG emissions for the typical product configurations" provides the following:

 Total estimated mean GHG emissions. The mean GHG emissions in carbon dioxide equivalent (kg CO₂e) associated with the manufacturing, assembly, electricity consumption, transportation, and end-of-life handling of the product over the stated life using hypothetical average GHG emissions factors.

- % of the estimated mean GHG emissions in the use phase. The PCF for server equipment is largely driven by the use phase, which is highly variable based on the electricity generation source used to power the product, the expected use life of the product, and the power profile. IBM recommends that you customize the use phase GHG emissions based on your specific data center conditions.
- Standard deviation of the estimated GHG emissions.

 This represents the amount of variation expected about the mean. The standard deviation can be larger than the mean. This can be expected when the impact is relatively low and the result is highly uncertain.
- 95th percentile of the estimated GHG emissions. The 95th percentile indicates that 5% of the time the carbon footprint will exceed the value provided. This provides a conservative estimate of the GHG emissions.

In the report, the figure "Carbon footprint impact by phase" shows the estimated mean GHG emissions in each phase of the product life cycle. For an example, see "Figure 1: An example showing the impact of the carbon footprint by phase of the life cycle" on page 6.

The PCF analysis assumes a combination of the product's typical electricity consumption, product lifetime, and the location's grid electricity emission factor. IBM uses the intended design life as the assumption in the calculation of the product carbon footprint. PAIA uses emissions factors from the International Energy Agency (IEA)⁵. These emissions factors represent a distribution of grid emissions factors across the geographic location. Region definitions follow the definitions proposed by the World Bank. The calculated mean emission factor is provided in the report. This could vary for your specific product. Furthermore, IBM does not include the data center Power Usage Effectiveness (PUE) in its use phase calculations.

Lastly, as a statement of transparency, the report provides all of the input data that was used in the analysis.

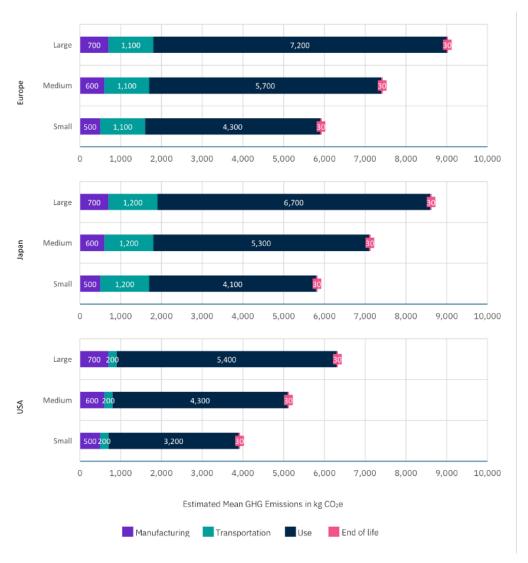


Figure 1: An example showing the impact of the carbon footprint by phase of the life cycle

Importance of the use phase

One of IBM's product energy efficiency goals is to improve the computing power delivered for each kilowatt-hour of electricity consumed for new server and storage products as compared to equivalent, previous-generation products.

As previously stated, the PCF for enterprise products is largely driven by the use phase, which is highly variable. IBM recommends that you customize the use phase GHG emissions based on your specific data center conditions.

Considering the importance of the use phase to the carbon footprint, IBM provides web-based power estimation tools for many of its products to assist clients in understanding the electricity use of their specific configuration. Additionally, many IBM products provide the ability to monitor their energy use in real time.

The web-based power estimation tools include:

- IBM Systems Energy Estimator Tool: A web-based tool that calculates energy consumed (watts) and cooling requirements (BTU/hour) for IBM Power Systems™.
- Power Estimation Tool: A web-based tool that allows you to estimate the power consumption for specific configurations of your IBM Z® or IBM LinuxONE server. Log in to Resource Link, scroll to Tools, then click Power and weight estimation.

If you know your product configuration you can customize your use phase emissions based on your specific data center conditions and the power value (kW) obtained from either the estimation tool or from real-time monitoring.

The power (kW) can be converted to the annual energy use by the following:

Annual Energy Use (kWh/year) = Power (kW) x 8760 (hours/year)

To calculate the use phase emissions, the local data center grid electricity emission factor (kg CO₂e/kWh) is needed. This can be obtained from your electrical utility provider or sources such as the <u>United States Environmental Protection</u> Agency eGRID or Ember.

The estimated use phase GHG emissions over the specified product life can be calculated as:

Estimated Use GHG Emissions (kg CO_2e) = Grid Emission Factor (kg CO_2e/kWh) x Annual Energy Use (kWh/year) x Product Life (years)

The use phase emissions calculated for your specific data center conditions can be used with the representative manufacturing, transportation, and end-of-life emissions provided in the PCF report.

Intended uses and limitations

While streamlined LCAs, such as PAIA, can be used to get a high-level estimate of emissions, they are not suitable for differentiation of products or year-to-year tracking.

Comparisons of LCA results, particularly those developed separately using differing methodologies, assumptions, and data sets, are fraught with challenges, and it is difficult to draw meaningful conclusions. LCA results are strongly influenced by the assumptions made by the analyst; if those

assumptions are inconsistent, comparisons are not likely meaningful. Therefore, IBM does not recommend that PAIA results be used comparatively. The table below highlights the uses and limitations of the PAIA tools, which apply to everyone publishing this information, including IBM.

Intended uses of PAIA

- PAIA is a streamlined LCA methodology.
- The current application of the method, the PAIA tools, can provide a reasonable estimate of the range of carbon impact of a product class.
- The PAIA tools can provide the user with an estimate of the uncertainty of the results.
- The PAIA method can be used to identify the major drivers of impact, known as hotspots, within the materials acquisition, manufacturing, fulfillment, and use of a generic product.
- Transportation fulfillment impact of products via ground, ocean, and air shipment.
- The PAIA method can be used to relate attributes of a product to its environmental impact.
- The results of the method and tools could be used to inform OEMs on areas in which to target additional data collection within the supply chain.
- The results from the hot spot or what-if analyses could be used to initiate conversations related to sustainability with suppliers or to innovate new processes/materials uses.
- PAIA meets IEC TR 62921 requirements.

Limitations of PAIA

- PAIA may not be compliant with the primary data requirements of some LCA standards depending on the definitions and interpretations of those requirements.
- The results of the PAIA tools are not designed to differentiate between products at the SKU level. The tools can offer a high-level estimate of impact along with the associated uncertainty of the results for product classes, but not for specific products.
- The results of the PAIA tools should not be used for a regulated carbon footprint disclosure program.
- In the case of a major shift in technology or improvement in manufacturing, the PAIA tools may need to be reconfigured.
- Data within the tools are of varying quality (age, source, sample size, etc.).
- The results of the PAIA tools are not intended to be applied to cradle-to-gate or component-level assessments.
- The results from the PAIA tools are liable to change over time as the methodology is improved and data is updated.

IBM and the environment

At IBM, our approach is twofold: we are working to make our existing products and processes more efficient for both the environment and for business while also developing new innovations that can help the world become smarter, drive economic and operational improvements, increase accountability and lessen environmental impact.

IBM's first formal environmental and energy corporate policies date back to 1971 and 1974 respectively, and corporate-wide programs supporting them have been embedded within the company's global environmental management system (EMS), which is certified to the ISO 14001 EMS standard and ISO 50001 for Energy Management Systems. When ISO issued the ISO 50001 standard on energy management systems in June 2011, IBM initiated activities to achieve verification of conformity of our EMS against this newly published standard. Within one year of the issuance of the ISO standard, we achieved ISO 50001 registration of our energy management program at the corporate level as an integral component of IBM's global EMS. Our approach recognizes and leverages the fact that IBM's existing EMS addresses environmental, energy and chemical management programs.

IBM has been a leader in addressing climate change through our energy conservation and climate protection programs for decades. In February 2021, IBM <u>announced</u> its third successive goal for the use of renewable electricity, fifth successive goal to reduce greenhouse gas emissions, and set a new goal to achieve net zero greenhouse gas (GHG) emissions.

While climate change and greenhouse gas emissions have become some of the most broadly reported environmental issues of our times, IBM recognizes that we have a responsibility to manage all of our environmental intersections and setting voluntary goals has long been an integral part of IBM's Environmental Management System. In 2021, IBM also announced 21 goals for environmental sustainability. Many of the goals are new, some have been updated and others are continuing. Goals specific to the IBM Product Design for the Environment include:

- For server products with a valid upgrade path, reduce power consumption per unit of delivered work versus the previous generation.
- Establish, by year-end 2021, individual baselines for fleet carbon intensity with each key carrier and shipment supplier involved with IBM's product distribution globally. Starting in 2022, convene with each supplier to set a fleet carbon intensity reduction target covering the services they provide to IBM.
- Source paper and paper/wood-based packaging directly procured by IBM from forests that are sustainably managed and certified as such.
- Send no more than 3 percent (by weight) of end-of-life product waste to landfill or to incineration for treatment. Recycle or reuse at least 97 percent (by weight).
- Eliminate nonessential plastic from the packaging of IBM logo hardware by year-end 2024. For essential plastic packaging, ensure they are designed to be 100 percent reusable, recyclable, or compostable; or incorporate 30 percent or more recycled content where technically feasible. (Examples of essential plastic packaging include electrostatic bags and certain cushions.)
- Require all first-tier suppliers to maintain their own environmental management system; set goals regarding energy management, GHG emissions reduction, and waste management; and publicly disclose progress.
- Require key suppliers in emissions-intensive business sectors to set an emissions reduction goal by 2022, addressing their Scope 1 and Scope 2 GHG emissions, that is aligned with scientific recommendations from the UN IPCC to limit Earth's warming to 1.5 degrees Celsius above pre-industrial levels.

For more information about IBM's Environmental, Equitable, and Ethical Impact, see our <u>IBM Impact Report</u>.

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