

IBM Z and LinuxONE

*Statement of Limited Warranty Part 3 -  
Warranty Information*



**Note:**

Before you use this information and the product it supports, read the information in “[Notices](#)” on page [19](#) and *IBM Systems Environmental Notices and User Guide, Z125–5823*.

This edition, GC28-7013-00, applies to IBM Z and LinuxONE, and contains the IBM Statement of Limited Warranty Part 3 - warranty information.

There might be a newer version of this document in a **PDF** file available on **Resource Link**. Go to <http://www.ibm.com/servers/resourcelink> and click **Library** on the navigation bar.

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## About this publication

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This publication contains the product-unique Part 3 of the three part IBM Statement of Limited Warranty for IBM Z® and LinuxONE. The complete Statement of Limited Warranty is available at [http://www.ibm.com/servers/support/machine\\_warranties/](http://www.ibm.com/servers/support/machine_warranties/).

## Accessibility

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Accessible publications for this product are offered in EPUB format and can be downloaded from Resource Link® at <http://www.ibm.com/servers/resourcelink>.

If you experience any difficulty with the accessibility of any IBM Z and IBM LinuxONE information, go to Resource Link at <http://www.ibm.com/servers/resourcelink> and click **Feedback** from the navigation bar on the left. In the **Comments** input area, state your question or comment, the publication title and number, choose **General comment** as the category and click **Submit**. You can also send an email to [reslink@us.ibm.com](mailto:reslink@us.ibm.com) providing the same information.

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## Accessibility features

The following list includes the major accessibility features in IBM Z and IBM LinuxONE documentation, and on the Hardware Management Console and Support Element console:

- Keyboard-only operation
- Interfaces that are commonly used by screen readers
- Customizable display attributes such as color, contrast, and font size
- Communication of information independent of color
- Interfaces commonly used by screen magnifiers
- Interfaces that are free of flashing lights that could induce seizures due to photo-sensitivity.

## Keyboard navigation

This product uses standard Microsoft Windows navigation keys.

## Consult assistive technologies

Assistive technology products such as screen readers function with our publications, the Hardware Management Console, and the Support Element console. Consult the product information for the specific assistive technology product that is used to access the EPUB format publication or console.

## IBM and accessibility

See <http://www.ibm.com/able> for more information about the commitment that IBM has to accessibility.

## How to send your comments

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Your feedback is important in helping to provide the most accurate and high-quality information. Send your comments by using Resource Link at <http://www.ibm.com/servers/resourcelink>. Click **Feedback** on the navigation bar on the left. You can also send an email to [reslink@us.ibm.com](mailto:reslink@us.ibm.com). Be sure to include the name of the book, the form number of the book, the version of the book, if applicable, and the specific location of the text you are commenting on (for example, a page number, table number, or a heading).



# Chapter 1. Warranty information

## English

### IBM Warranty Information

Machine Type(s)	Country of Purchase	Warranty Period (Years)	Type of Warranty Service*	Service Level*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Worldwide	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Turkiye	2	5	3

**Types of Warranty Service:** 1) Customer Replaceable Unit (CRU); 5) CRU and On-site; 6) CRU and Courier or Depot; 7) CRU and Customer Carry-in or Mail-in; 8) CRU and Machine Exchange.

**Service Levels:** 1) Next Business Day (NBD), 9x5; 2) Same Business Day (SBD), 9x5; 3) Same Day, 24x7.

\* See "Type of Warranty Service" and "Service Levels" in the *IBM Statement of Limited Warranty* for explanations of warranty service types and service levels.

You can obtain a copy of the *IBM Statement of Limited Warranty* for this product from the IBM Web site at [http://www.ibm.com/servers/support/machine\\_warranties/](http://www.ibm.com/servers/support/machine_warranties/). The Statement of Limited Warranty is available on this site in 17 languages. The table above provides the product-specific information for "Part 3 - Warranty Information" of the Statement of Limited Warranty.

You can also obtain a copy of the Statement of Limited Warranty from your IBM Sales Representative or your IBM reseller. For IBM in Canada or the United States, call 1-800-IBM-SERV (or 1-800-426-7378). For IBM in the European Union (EU), Asia Pacific, and Latin America countries, contact IBM in that country or visit the IBM Directory of Worldwide Contacts at the following IBM Internet website: <http://www.ibm.com/planetwide/>.

## Chinese (Simplified)

### IBM 保修信息

机器类型	购买地所在国家或地区	保修期 (年)	保修服务类型*	服务级别*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	全球	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	火鸡	2	5	3

**保修服务类型:** 1) 客户可更换部件 (CRU); 5) CRU 和现场服务; 6) CRU 和专人取送或仓库维修; 7) CRU 和客户送修或邮寄送修; 8) CRU 和机器更换服务。

**服务级别:** 1) 下一个工作日 (NBD), 9x5; 2) 同个工作日 (SBD), 9x5; 3) 当天, 24x7。

\* 请参阅 *IBM 有限保证声明* 中的“保修服务类型”和“服务级别”, 获取保修服务类型和服务级别的说明。

您还可以从以下 IBM Web 站点获得 *IBM 有限保证声明* 的副本:

[http://www.ibm.com/servers/support/machine\\_warranties/](http://www.ibm.com/servers/support/machine_warranties/)。该站点提供 17 种语言的有限保证声明。上表提供该有限保证声明中“第三部分 — 保修信息”的特定于产品的信息。

您还可以从 IBM 销售代表或 IBM 经销商处获得有限保证声明的副本。要联系加拿大或美国的 IBM 分支机构, 请拨打电话 1-800-IBM-SERV (或 1-800-426-7378)。

要联系欧盟 (EU)、亚太地区以及拉丁美洲国家或地区的 IBM 分支机构, 请与所在国家或地区的 IBM 办事处联系或访问以下 IBM 网站: <http://www.ibm.com/planetwide/>。



## Chinese (Traditional)

### IBM 保證資訊

機型	採購國家或地區	保固期間 (年)	保固服務類型*	服務等級*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	全球	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	火雞	2	5	3

保固服務類型：1) 客戶可自行更換組件 (CRU)；5) CRU 及站上；6) CRU 及快遞或維修站；7) CRU 及客戶親自送件或郵寄送件；8) CRU 及機器交換。服務等級：1) 營業日隔天 (NBD)，9x5；2) 營業日當天 (SBD)，9x5；3) 當天，全年 24 小時無休。

\* 請參閱「*IBM 有限保證聲明*」中的「保固服務類型」及「服務等級」，以取得保固服務類型及服務等級的說明。

您可以從 IBM 網站取得本產品的「*IBM 有限保證聲明*」：

[http://www.ibm.com/servers/support/machine\\_warranties/](http://www.ibm.com/servers/support/machine_warranties/)。

此網站提供 17 種語言之「有限保證聲明」。上表提供「有限保證聲明」中「第三部分 - 保證資訊」的產品特定資訊。

您也可以向您的「IBM 業務代表」或 IBM 轉銷商索取「有限保證聲明」。若為加拿大或美國之 IBM，請電洽：1-800-IBM-SERV (或 1-800-426-7378)。如需歐盟 (EU)、亞太地區及拉丁美洲各國之 IBM 資訊，請聯絡該國家或地區之 IBM，或造訪 IBM 網站上的 IBM Directory of Worldwide Contacts：<http://www.ibm.com/planetwide/>。

### Informace o záruce IBM

Typ stroje (strojů)	Země nákupu	Záruční doba (roky)	Typ záručního servisu *	Servisní úroveň *
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Celosvětově	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Turecko	2	5	3

**Typy záručního servisu:** 1) CRU (Customer Replaceable Unit); 5) CRU and On-site; 6) CRU and Courier or Depot; 7) CRU and Customer Carry-in or Mail-in; 8) CRU and Machine Exchange.

**Servisní úroveň:** 1) Další pracovní den (Next Business Day, NBD), 9x5; 2) Stejný pracovní den (Same Business Day, SBD), 9x5; 3) Stejný den (Same Day), 24x7.

\* Vysvětlení termínů "Typ záručního servisu" a "Servisní úroveň" najdete v dokumentu *Prohlášení o omezené záruce*.

Dokument *Prohlášení o omezené záruce* pro tento produkt získáte na webové stránce IBM [http://www.ibm.com/servers/support/machine\\_warranties/](http://www.ibm.com/servers/support/machine_warranties/). Dokument *Prohlášení o omezené záruce* je k dispozici v 17 jazykových verzích. Ve výše uvedené tabulce najdete informace specifické pro daný produkt, které se vztahují k číslu "Číslo 3 - Informace o záruce" v dokumentu *Prohlášení o omezené záruce*.

Dokument *Prohlášení o omezené záruce* můžete získat také od vašeho zástupce IBM nebo prodejce IBM. V Kanadě nebo ve Spojených státech volejte 1-800-IBM-SERV (nebo 1-800-426-7378).

V zemích Evropské unie (EU), v zemích Asie a Pacifické oblasti a v zemích Latinské Ameriky kontaktujte IBM v dané zemi nebo navštivte adresář IBM celosvětových kontaktů na těchto webových stránkách IBM: <http://www.ibm.com/planetwide/>.

### Informations relatives à la garantie IBM

Type(s) de machine	Pays d'acquisition	Période de garantie (en années)	Type de service prévu par la garantie*	Niveau de service*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Monde	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Turquie	2	5	3

**Types de garantie :** 1) Unité remplaçable par l'utilisateur (CRU) ; 5) CRU et Service sur site ; 6) CRU et Service de collecte ou de dépôt ; 7) CRU et Service de livraison ou d'expédition par le client ; 8) CRU et Service de remplacement de Machine.

**Niveaux de service :** 1) Jour ouvré suivant (NBD), 9x5 ; 2) Même jour ouvré (SBD), 9x5 ; 3) Même jour, 24x7.

\* Pour plus d'informations sur les types de garantie et les niveaux de service, voir "Type de garantie" et "Niveaux de service" dans la Déclaration de Garantie IBM.

Pour vous procurer un exemplaire de la Déclaration de Garantie IBM pour ce produit, rendez-vous sur le site Web d'IBM à l'adresse : [http://www.ibm.com/servers/support/machine\\_warranties/](http://www.ibm.com/servers/support/machine_warranties/).

La Déclaration de Garantie est disponible sur ce site dans 17 langues. Le tableau ci-dessus fournit les informations spécifiques au produit pour le "Chapitre 3 : Informations relatives à la Garantie" de la Déclaration de Garantie.

Pour vous procurer un exemplaire de la Déclaration de Garantie, contactez votre ingénieur commercial IBM ou votre revendeur IBM. Au Canada ou aux États-Unis, appelez le 1-800-IBM-SERV (ou 1-800-426-7378). Dans les pays de l'Union européenne (UE), de la zone Asie-Pacifique et d'Amérique latine, prenez contact avec IBM dans le pays où vous résidez ou visitez le site d'IBM Directory of Worldwide Contacts, à l'adresse suivante : <http://www.ibm.com/planetwide/fr/>.

### Informationen zum Herstellerservice von IBM

Maschinen- typ(en)	Land des Erwerbs	Zeitraum des Herstellerservice (Jahre)	Art des Herstellerservice*	Service- Level*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Weltweit	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Türkei	2	5	3

**Art des Herstellerservice:** 1) CRU-Service; 5) CRU-Service und Service vor Ort; 6) CRU-Service und Kurier- oder Aufbewahrungsservice; 7) CRU-Service und Anlieferung durch den Kunden oder Versand; 8) CRU-Service und Maschinenaustauschservice.

**Service-Levels:** 1) Am nächsten Arbeitstag (NBD), 9x5; 2) Am selben Arbeitstag (SBD), 9x5; 3) Am selben Tag, 24x7.

\* Unter "Art des Herstellerservice" und "Service-Levels" im Dokument "Freiwilliger Herstellerservice" werden die verschiedenen Arten des Herstellerservice und die Service-Levels näher erläutert.

Ein Exemplar des Dokuments "Freiwilliger Herstellerservice" für dieses Produkt kann über die IBM Website [http://www.ibm.com/servers/support/machine\\_warranties/](http://www.ibm.com/servers/support/machine_warranties/) heruntergeladen werden. Das Dokument steht auf dieser Site in 17 Sprachen zur Verfügung. Die obige Tabelle enthält die produkt-spezifischen Informationen für "Teil 3 - Informationen zum Herstellerservice".

Das Dokument "Freiwilliger Herstellerservice" ist auch beim zuständigen IBM Vertriebsbeauftragten oder IBM Reseller erhältlich. In Kanada und den Vereinigten Staaten von Amerika lautet die Telefonnummer des IBM Service wie folgt: 1-800-IBM-SERV (oder 1-800-426-7378). In den Ländern der Europäischen Union (EU), des asiatisch-pazifischen Raums und Lateinamerikas sollte sich der Kunde direkt an IBM vor Ort wenden oder die Kontaktinformationen im IBM Directory of Worldwide Contacts auf der folgenden IBM Internet-Website nachschlagen: <http://www.ibm.com/planetwide/>.

## IBM - Πληροφορίες σχετικά με την Εγγύηση

Τύπος(-οι) Μηχανής	Χώρα Αγοράς	Περίοδος Εγγύησης (Έτη)	Είδος Υπηρεσιών Εγγύησης*	Επίπεδο των Υπηρεσιών*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Παγκοσμίως	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Τουρκία	2	5	3

**Είδη Υπηρεσιών Εγγύησης:** 1) Υπηρεσίες Μονάδων Αντικαθιστώμενων από τον Πελάτη ("μονάδες CRU"), 5) Υπηρεσίες CRU και Επί Τόπου Υπηρεσίες, 6) Υπηρεσίες CRU και Υπηρεσίες Courier ή Depot, 7) Υπηρεσίες CRU και Υπηρεσίες με Μεταφορά ή Αποστολή από τον Πελάτη, 8) Υπηρεσίες CRU και Ανταλλαγής Μηχανής.

**Επίπεδα των Υπηρεσιών:** 1) Επόμενη Εργάσιμη Ημέρα (Next Business Day - NBD), 9x5, 2) Ίδια Εργάσιμη Ημέρα (Same Business Day - SBD), 9x5, 3) Ίδια Ημέρα, 24x7.

\* Ανατρέξτε στις ενότητες "Είδη Υπηρεσιών Εγγύησης" και "Επίπεδα των Υπηρεσιών" στη Δήλωση Περιορισμένης Εγγύησης της IBM για μια επεξήγηση των διαφόρων ειδών υπηρεσιών εγγύησης και επιπέδων υπηρεσιών.

Μπορείτε να αποκτήσετε ένα αντίγραφο της Δήλωσης Περιορισμένης Εγγύησης της IBM για αυτό το προϊόν από την ακόλουθη ιστοσελίδα της IBM στο Internet:

[http://www.ibm.com/servers/support/machine\\_warranties/](http://www.ibm.com/servers/support/machine_warranties/).

Η Δήλωση Περιορισμένης Εγγύησης της IBM διατίθεται σε αυτή την ιστοσελίδα σε 17 γλώσσες.

Στον παραπάνω πίνακα παρέχονται οι πληροφορίες για το συγκεκριμένο προϊόν για το "Μέρος 3 - Πληροφορίες σχετικά με την Εγγύηση" της Δήλωσης Περιορισμένης Εγγύησης.

Μπορείτε επίσης να αποκτήσετε ένα αντίγραφο της Δήλωσης Περιορισμένης Εγγύησης από τον Εκπρόσωπο Πωλήσεων της IBM ή το μεταπωλητή προϊόντων της IBM. Για να επικοινωνήσετε με την IBM στον Καναδά ή στις Ηνωμένες Πολιτείες, καλέστε τον αριθμό 1-800-IBM-SERV (ή 1-800-426-7378). Για να επικοινωνήσετε με την IBM στην Ευρωπαϊκή Ένωση (ΕΕ), στην Ασία/Ειρηνικός και στις χώρες της Λατινικής Αμερικής, απευθυνθείτε στα τοπικά γραφεία της IBM στη συγκεκριμένη χώρα ή επισκεφθείτε τον κατάλογο "IBM Directory of Worldwide Contacts" στην ακόλουθη ιστοσελίδα της IBM στο Internet: <http://www.ibm.com/planetwide/>.

## Indonesian

### Informasi tentang Jamina

Jenis(-jenis) Mesin	Negara Pembelian	Periode Jaminan (Tahun)	Jenis Layanan Jaminan	Tingkat Layanan
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Di seluruh dunia	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Turki	2	5	3

**Jenis Layanan Jaminan\***: 1) Unit Pelanggan yang Dapat Diganti (Customer Replaceable Unit - CRU); 5) CRU dan Di Lokasi ; 6) CRU dan Kurir atau Depot; 7) CRU dan Carry-in atau Mail-in Pelanggan; 8) CRU dan Penukaran Mesin.

**Tingkat Layanan\***: 1) Hari Kerja Berikutnya (NBD), 9x5; 2) Hari Kerja yang Sama (SBD), 9x5; 3) Hari yang Sama, 24x7

#### **Dukungan Kelas Perusahaan (Enterprise Class Support – “ECS”)**

Dukungan Kelas Perusahaan disertakan sebagai bagian dari layanan jaminan IBM dengan produk IBM yang ditentukan untuk ECS dalam tabel di atas, yang menyampaikan:

- Penasihat Teknis untuk secara proaktif meningkatkan manajemen masalah dan komunikasi
- Perwakilan Dukungan Layanan IBM ("SSRs" - IBM Service Support Representatives) menjalankan:
  - Pengaturan dan pemasangan produk di lokasi (termasuk perangkat lunak)
  - Dukungan konfigurasi
  - Pemasangan hingga enam (6) pembaruan perangkat lunak (di lokasi dan jarak jauh) selama periode jaminan
- Waktu tanggapan yang ditingkatkan untuk masalah Tingkat Permasalahan 1 (sasaran tanggapan: dalam 30 menit)

\*Lihat “Jenis Layanan Jaminan” dan “Tingkat Layanan” di Pernyataan Jaminan Terbatas IBM untuk penjelasan mengenai jenis layanan jaminan dan tingkat Layanan.

Anda dapat memperoleh salinan Pernyataan Jaminan Terbatas IBM untuk produk ini dari situs web IBM di [http://www.ibm.com/servers/support/machine\\_warranties/](http://www.ibm.com/servers/support/machine_warranties/). Pernyataan Jaminan Terbatas tersedia di situs ini dalam 18 bahasa. Tabel di atas menyediakan informasi khusus produk untuk “Pasal 3 – Informasi Jaminan” dari Pernyataan Jaminan Terbatas.

Anda juga dapat memperoleh salinan dari Pernyataan Jaminan Terbatas dari Perwakilan Penjualan IBM atau penjual kembali IBM Anda. Untuk IBM yang berada di Kanada atau Amerika Serikat, hubungi 1-800-IBM-SERV (atau 1-800-426-7378). Untuk IBM yang berada di negara-negara Uni Eropa (European Union - EU), Asia Pasifik, dan Amerika Latin, hubungi IBM di negara tersebut atau kunjungi Direktori Kontak IBM Seluruh Dunia di situs web Internet IBM berikut <http://www.ibm.com/planetwide/>.

## Informazioni di Garanzia di IBM

Tipi di macchine	Paese di acquisto	Periodo di garanzia (anni)	Tipo di garanzia Servizio*	Livello di servizio*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Worldwide	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Turchia	2	5	3

**Tipi di garanzia di servizio:** 1) Customer Replaceable Unit (CRU); 5) CRU e On-site; 6) CRU e Courier o Depot; 7) CRU e Customer Carry-in o Mail-in; 8) CRU e Machine Exchange.

**Livelli di servizio:** 1) Next Business Day (NBD), 9x5; 2) Same Business Day (SBD), 9x5; 3) Same Day, 24x7.

\* Fare riferimento a "Tipo di servizio di garanzia" e a "Livelli di servizio" nell'*IBM Statement of Limited Warranty* per informazioni sui tipi di servizi di garanzia e sui livelli di servizio.

È possibile ottenere una copia dell'*IBM Statement of Limited Warranty* per questo prodotto dal sito Web IBM all'indirizzo [http://www.ibm.com/servers/support/machine\\_warranties/](http://www.ibm.com/servers/support/machine_warranties/). La *Statement of Limited Warranty* è disponibile su questo sito in 17 lingue. La tabella precedente fornisce le informazioni specifiche del prodotto per "Parte 3 - Informazioni sulla garanzia" della *Statement of Limited Warranty*.

È inoltre possibile ottenere una copia della *Statement of Limited Warranty* dal rappresentante IBM o dal rivenditore IBM. Per IBM in Canada o negli Stati Uniti, contattare 1-800-IBM-SERV (o 1-800-426-7378). Per IBM in Europa (EU), Asia Pacifico e America latina, contattare IBM in quel paese oppure visitare la *IBM Directory of Worldwide Contacts* sul sito Web IBM all'indirizzo: <http://www.ibm.com/planetwide/>.

## Japanese

### IBM 保証情報

マシン・タイプ	購入した国	保証期間 (年)	保証サービスの種類	サービス・レベル*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	世界共通	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	トルコ	2	5	3

保証サービスの種類: 1) カスタマー交換可能ユニット (CRU); 5) CRU と オンサイト・サービス; 6) CRU と クーリエ・サービス; 7) CRU と 持ち込みまたは郵送サービス; 8) CRU と 機械交換サービス  
サービス・レベル: 1) Next Business Day (NBD)、9 時間×週 5 日; 2) Same Business Day (SBD)、9 時間×週 5 日; 3) Same Day、24 時間×週 7 日

\* 保証サービスの種類とサービス・レベルの説明については、「IBM 保証の内容と制限」の「保証サービスの種類」と「保証サービスのサービス・レベル」を参照してください。

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시스템 유형	구매 국가	보증 기간(년)	보증 서비스 유형*	서비스 레벨*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	전세계	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	터키	2	5	3

**보증 서비스 유형:** 1) 고객 교체 가능 장치(CRU) 5) CRU 및 현장 방문 6) CRU 및 특급 배송 또는 디포(Depot) 7) CRU 및 고객 직접 운송 또는 택배 접수 8) CRU 및 시스템 교체  
**서비스 레벨:** 1) 익영업일(NBD), 9x5 2) 당일 영업일(SBD), 9x5 3) 당일, 24x7

\* 보증 서비스 유형 및 서비스 레벨에 대한 자세한 내용은 IBM 제한 보증서의 "보증 서비스 유형"의 "서비스 레벨"을 참조하십시오.

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### IBM garantijos informacija

Įrenginio tipas (-ai)	Pirkimo šalis	Garantijos laikotarpis (metais)	Garantinės priežiūros paslaugos tipas*	Paslaugos lygis*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Pasaulinis	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Turkija	2	5	3

**Garantinės priežiūros paslaugų tipai:** 1) Kliento keičiamos dalys (CRU); 5) CRU ir priežiūros paslauga, teikiama vietoje; 6) CRU ir kurjerio arba saugojimo paslauga; 7) CRU ir kliento atgabenimo ar atsiuntimo paslauga; 8) CRU ir Įrenginio keitimo paslauga.

**Paslaugos lygiai:** 1) Kitą darbo dieną (NBD), 9x5; 2) Tą pačią darbo dieną (SBD), 9x5; 3) Tą pačią dieną, 24x7.

\* Paaškinimus apie garantinės priežiūros paslaugos tipus ir paslaugų lygius žr. IBM ribotos garantijos pareiškimo skyriuose „Garantinės priežiūros paslaugos tipas“ ir „Paslaugos lygiai“.

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[http://www.ibm.com/servers/support/machine\\_warranties/](http://www.ibm.com/servers/support/machine_warranties/). Ribotos garantijos pareiškimas svetainėje pateikiamas 17 kalbų. Aukščiau esančioje lentelėje pateikiama Ribotos garantijos pareiškimo skyriaus „3 dalis – garantijos informacija“ specifinė produkto informacija.

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### Informacje gwarancyjne IBM

Typ Maszyny	Kraj zakupu	Okres gwarancyjny (w latach)	Typ serwisu gwarancyjnego*	Poziom usług*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Cały świat	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Turcja	2	5	3

**Typy serwisu gwarancyjnego:** 1) Części wymieniane przez Klienta (Customer Replaceable Units, zwane dalej "Częściami CRU"); 5) Części CRU wymieniane na miejscu u Klienta; 6) Części CRU i serwis wysyłkowy lub kurierski; 7) Części CRU i serwis z wysyłką lub transportem przez Klienta; 8) Części CRU i wymiana maszyny.

**Poziomy świadczenia serwisu:** 1) następny dzień roboczy, 9x5; 2) ten sam dzień roboczy, 9x5; 3) ten sam dzień, 24x7.

\* Typy serwisu gwarancyjnego oraz poziomy usług zostały wyjaśnione w paragrafach:

"Typ serwisu gwarancyjnego" i "Poziomy usług" Warunków Ograniczonej Gwarancji IBM.

Egzemplarz Warunków Ograniczonej Gwarancji dla tego produktu można pobrać z serwisu WWW IBM, znajdującego się pod adresem [http://www.ibm.com/servers/support/machine\\_warranties/](http://www.ibm.com/servers/support/machine_warranties/). Warunki Ograniczonej Gwarancji są tam dostępne w 17 językach. Powyższa tabela zawiera informacje specyficzne dla produktu, uzupełniające "Część 3 - Informacje gwarancyjne" Warunków Ograniczonej Gwarancji.

Egzemplarz Warunków Ograniczonej Gwarancji można otrzymać od przedstawiciela handlowego IBM lub reselera IBM. W Kanadzie i w Stanach Zjednoczonych należy zadzwonić pod numer 1-800-IBM-SERV (1-800-426-7378). W krajach Unii Europejskiej, Azji Wschodniej i Ameryki Łacińskiej należy skontaktować się z oddziałem IBM w danym kraju lub skorzystać z wykazu danych kontaktowych IBM na świecie (IBM Directory of Worldwide Contacts) pod adresem: <http://www.ibm.com/planetwide/>.

### Informações sobre a Garantia da IBM

Tipo(s) de Máquina	País de Aquisição	Período de Garantia (Anos)	Tipo de Serviço de Garantia*	Nível de Serviço*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Todo o mundo	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Turquia	2	5	3

**Tipos de Serviço de Garantia:** 1) Unidade Substituível pelo Cliente (CRU); 5) CRU e no Local (On-site); 6) CRU e Correio Expresso ou Recolha; 7) CRU e Entrega ou Envio para a Entidade Reparadora; 8) CRU e Troca de Máquinas.

**Níveis de Serviço:** 1) No dia útil seguinte (DUS), 9x5; 2) No mesmo dia útil (MDU), 9x5; 3) No mesmo dia, 24x7.

\* Para obter uma explicação dos tipos de serviço de garantia e dos níveis de serviço, consulte "Tipo de Serviço de Garantia" e "Níveis de Serviço" na *Declaração de Garantia Limitada IBM*.

Poderá obter uma cópia da *Declaração de Garantia Limitada IBM* referente a este produto no sítio da Web da IBM em [http://www.ibm.com/servers/support/machine\\_warranties/](http://www.ibm.com/servers/support/machine_warranties/). A Declaração de Garantia Limitada está disponível neste sítio em 17 idiomas. A tabela anterior fornece as informações específicas sobre o produto para a "Parte 3 - Informações Sobre a Garantia" da Declaração de Garantia Limitada.

Poderá igualmente obter uma cópia da Declaração de Garantia Limitada junto do seu Representante de Vendas ou revendedor IBM. Para contactar a IBM no Canadá ou nos E.U.A., ligue 1-800-IBM-SERV (ou 1-800-426-7378). Para contactar a IBM na União Europeia (UE), Ásia e Pacífico, e países da América Latina, contacte a IBM do respectivo país ou visite o Directório IBM de Contactos Mundiais no seguinte sítio da Web da IBM: <http://www.ibm.com/planetwide/>.

### Гарантийная информация IBM

Тип Машины	Страна приобретения	Гарантийный срок (в годах)	Тип гарантийного обслуживания*	Уровень обслуживания*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Все страны	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Турция	2	5	3

**Типы Гарантийного Обслуживания:** 1) Блоки, Заменяемые Заказчиком ("CRU"); 5) CRU и Обслуживание на Месте; 6) CRU и Курьерские или Складские Услуги; 7) CRU и Обслуживание при Доставке или Пересылке по Почте Силами Заказчика; 8) CRU и Обслуживание с Заменой Машины.

**Уровни обслуживания:** 1) На следующий рабочий день (Next Business Day - NBD), 9x5; 2) В тот же рабочий день (Same Business Day - SBD), 9x5; 3) В тот же день (Same Day - SD), 24x7.

\* Описание типов и уровней гарантийного обслуживания приведено в разделах "Типы Гарантийного Обслуживания" и "Уровни обслуживания" *Положения IBM об Ограниченной Гарантии*.

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### IBM-ove garancijske informacije

Tipi računalnikov	Država nabave	Garancijski rok (v letih)	Vrsta garancijskega servisa*	Raven servisa*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Po vsem svetu	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Turčija	2	5	3

**Vrste garancijskega servisa:** 1) Enota, ki jo zamenja stranka (CRU); 5) CRU in pri stranki; 6) CRU in kurirska služba ali skladišče; 7) CRU in strankina dostava ali pošiljanje po pošti; 8) CRU in zamenjava računalnika.

**Ravni servisa:** 1) Naslednji poslovni dan (NBD), 9x5; 2) Isti poslovni dan (SBD), 9x5; 3) Isti dan 24x7.

\* Razlage vrst garancijskega servisa in ravni servisa boste našli v razdelkih "Vrsta garancijskega servisa" in "Ravni servisa" v IBM-ovi izjavi o omejeni garanciji.

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### Información de garantía de IBM

Tipo(s) de máquina	País de compra	Periodo de garantía (años)	Tipo de servicio de garantía*	Nivel de servicio*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Todo el mundo	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Turquía	2	5	3

**Tipos de servicios de garantía:** 1) Unidad reemplazable por el cliente (CRU); 5) CRU y servicio in situ; 6) CRU y servicio de mensajero o depósito; 7) CRU y servicios centralizados; 8) CRU e intercambio de máquina.

**Niveles de servicio:** 1) Siguiendo día laborable (NBD), 9x5; 2) Mismo día laborable (SBD), 9x5; 3) Mismo día, 24x7.

\* Consulte "Tipos de servicios de garantía" y "Niveles de servicio" en la *Declaración de garantía limitada de IBM* para consultar las explicaciones de los tipos de servicios de garantía y niveles de servicio.

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### IBM Garanti Bilgileri

Makine Tip(ler)i	Satın Alınan Ülke	Garanti Süresi (Yıl)	Garanti Hizmeti Tipi*	Hizmet Seviyesi*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Dünya çapında	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931	Türkiye	2	5	3

**Garanti Hizmeti Tipleri:** 1) Müşteri Tarafından Değiştirilebilir Birim (CRU); 5) CRU ve Müşteri Yerinde Teslim; 6) CRU ve Kurye veya Depo; 7) CRU ve Müşteri Tarafından Teslim veya Posta ile Teslim; 8) CRU ve Makine Değiştirme Hizmeti.

**Hizmet Seviyeleri:** 1) Sonraki İşgünü (NBD), 9x5; 2) Aynı İşgünü İçinde (SBD), 9x5; 3) Aynı Gün, 24x7.

\* Garanti hizmeti tiplerine ve hizmet seviyelerine ilişkin ayrıntılı bilgi almak için *IBM Sınırlı Garanti Bildirimi* içinde yer alan "Garanti Hizmeti Tipi" ve "Hizmet Seviyeleri" başlıklı bölümlere bakın.

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## Class A Notices

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The following Class A statements apply to this IBM product. The statement for other IBM products intended for use with this product will appear in their accompanying manuals.

### **Federal Communications Commission (FCC) Statement**

**Note:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### **Industry Canada Compliance Statement**

This Class A digital apparatus complies with Canadian ICES-003.

### **United Kingdom Notice**

This product may cause interference if used in residential areas. Such use must be avoided unless the user takes special measures to reduce electromagnetic emissions to prevent interference to the reception of radio and television broadcasts.

### **Avis de conformité à la réglementation d'Industrie Canada**

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

### **European Community Compliance Statement**

This product is in conformity with the protection requirements of EU Council Directive 2014/30/EU on the approximation of the laws of the Member States relating to electromagnetic compatibility. IBM cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the fitting of non-IBM option cards.

This product has been tested and found to comply with the limits for Class A Information Technology Equipment according to European Standard EN 55032. The limits for Class A equipment were derived for commercial and industrial environments to provide reasonable protection against interference with licensed communication equipment.

European Community contact:  
IBM Deutschland GmbH

Technical Regulations, Department M372  
IBM-Allee 1, 71139 Ehningen, Germany  
Tele: +49 (0) 800 225 5423 or +49 (0) 180 331 3233  
email: halloibm@de.ibm.com

**Warning:** This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

### VCCI Statement - Japan

この装置は、クラス A 情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。 VCCI-A

The following is a summary of the Japanese VCCI statement above:

This is a Class A product based on the standard of the VCCI Council. If this equipment is used in a domestic environment, radio interference may occur, in which case the user may be required to take corrective actions.

### Japan Electronics and Information Technology Industries Association (JEITA) Notice

(一社) 電子情報技術産業協会 高調波電流抑制対策実施  
要領に基づく定格入力電力値 : IBM Documentationの各製品の仕様ページ参照

This statement applies to products less than or equal to 20 A per phase.

高調波電流規格 JIS C 61000-3-2 適合品

These statements apply to products greater than 20 A, single-phase.

高調波電流規格 JIS C 61000-3-2 準用品

本装置は、「高圧又は特別高圧で受電する需要家の高調波抑制対策ガイドライン」対象機器（高調波発生機器）です。

回路分類 : 6 (単相、PFC回路付)

換算係数 : 0

These statements apply to products greater than 20 A per phase, three-phase.

高調波電流規格 JIS C 61000-3-2 準用品

本装置は、「高圧又は特別高圧で受電する需要家の高調波抑制対策ガイドライン」対象機器（高調波発生機器）です。

回路分類 : 5 (3相、PFC回路付)

換算係数 : 0

## Electromagnetic Interference (EMI) Statement - People's Republic of China

### 警 告

此为 A 级产品，在生活环境中，  
该产品可能会造成无线电干扰。  
在这种情况下，可能需要用户对  
其干扰采取切实可行的措施。

**Declaration:** This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may need to perform practical action.

### Taiwan Notice

**CNS 13438:**

#### 警告使用者：

此為甲類資訊技術設備，  
於居住環境中使用時，  
可能會造成射頻擾動，在此種情況下，  
使用者會被要求採取某些適當的對策。

**CNS 15936:**

警告：為避免電磁干擾，本產品不應安裝或使用於住宅環境。

**IBM Taiwan Contact Information:**

台灣IBM 產品服務聯絡方式：  
台灣國際商業機器股份有限公司  
台北市松仁路7號3樓  
電話：0800-016-888

## Electromagnetic Interference (EMI) Statement - Korea

이 기기는 업무용(A급)으로 전자파적합등록을 한 기기이오니  
판매자 또는 사용자는 이 점을 주의하시기 바라며, 가정외의  
지역에서 사용하는 것을 목적으로 합니다.

## Germany Compliance Statement

### Deutschsprachiger EU Hinweis: Hinweis für Geräte der Klasse A EU-Richtlinie zur Elektromagnetischen Verträglichkeit

Dieses Produkt entspricht den Schutzanforderungen der EU-Richtlinie 2014/30/EU zur Angleichung der Rechtsvorschriften über die elektromagnetische Verträglichkeit in den EU-Mitgliedsstaaten und hält die Grenzwerte der EN 55032 Klasse A ein.

Um dieses sicherzustellen, sind die Geräte wie in den Handbüchern beschrieben zu installieren und zu betreiben. Des Weiteren dürfen auch nur von der IBM empfohlene Kabel angeschlossen werden. IBM übernimmt keine Verantwortung für die Einhaltung der Schutzanforderungen, wenn das Produkt ohne Zustimmung von IBM verändert bzw. wenn Erweiterungskomponenten von Fremdherstellern ohne Empfehlung von IBM gesteckt/eingebaut werden.

EN 55032 Klasse A Geräte müssen mit folgendem Warnhinweis versehen werden:

"Warnung: Dieses ist eine Einrichtung der Klasse A. Diese Einrichtung kann im Wohnbereich Funk-Störungen verursachen; in diesem Fall kann vom Betreiber verlangt werden, angemessene Maßnahmen zu ergreifen und dafür aufzukommen."

### Deutschland: Einhaltung des Gesetzes über die elektromagnetische Verträglichkeit von Geräten

Dieses Produkt entspricht dem "Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG)". Dies ist die Umsetzung der EU-Richtlinie 2014/30/EU in der Bundesrepublik Deutschland.

### Zulassungsbescheinigung laut dem Deutschen Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG) (bzw. der EMC EG Richtlinie 2014/30/EU) für Geräte der Klasse A

Dieses Gerät ist berechtigt, in Übereinstimmung mit dem Deutschen EMVG das EG-Konformitätszeichen - CE - zu führen.

Verantwortlich für die Einhaltung der EMV Vorschriften ist der Hersteller:

International Business Machines Corp.  
New Orchard Road  
Armonk, New York 10504  
Tel: 914-499-1900

Der verantwortliche Ansprechpartner des Herstellers in der EU ist:

IBM Deutschland GmbH  
Technical Regulations, Abteilung M372  
IBM-Allee 1, 71139 Ehningen, Germany  
Tel: +49 (0) 800 225 5423 or +49 (0) 180 331 3233  
email: halloibm@de.ibm.com

Generelle Informationen:

**Das Gerät erfüllt die Schutzanforderungen nach EN 55024 und EN 55032 Klasse A.**

### Electromagnetic Interference (EMI) Statement - Russia

**ВНИМАНИЕ!** Настоящее изделие относится к классу A.

В жилых помещениях оно может создавать радиопомехи, для снижения которых необходимы дополнительные меры







Part Number: 03GH525

GC28-7013-00



(1P) P/N: 03GH525

