IBM SPSS Statistics
Version 27

*macOS Installation Instructions
(Concurrent License)*

IBM

Contents

Chapter 1. Installation instructions

The following instructions are for installing IBM® SPSS® Statistics version 27 using the license type concurrent license. This document is for users who are installing on their desktop computers.

System requirements

To view the system requirements for IBM SPSS Statistics, go to https://www.ibm.com/software/reports/compatibility/clarity/softwareReqsForProduct.html.

Installing

Running multiple versions and upgrading from a previous release

You do not need to uninstall an old version of IBM SPSS Statistics before installing the new version. Multiple versions can be installed and run on the same machine. However, do not install the new version in the same directory in which a previous version is installed.

Note for IBM SPSS Statistics Developer

If you are installing IBM SPSS Statistics Developer, you can run the product standalone. If you accept the default option to install IBM SPSS Statistics - Essentials for Python, then you have the tools to develop with Python. You can also install IBM SPSS Statistics - Essentials for R to develop with R. It is available from GitHub at https://github.com/IBMPredictiveAnalytics/R_Essentials_Statistics/releases.

Installing from a downloaded file

1. Mount the installer disk image by double-clicking the file that you downloaded.
2. In the mounted disk image, double-click the installer file, and then follow the instructions that appear on the screen.

Installing from the DVD/CD

1. Insert the DVD/CD into your DVD/CD drive.
2. Browse to the DVD/CD drive.
3. Double-click *SPSS Statistics Installer*, and then follow the instructions that appear on the screen.

Licensing your product

You must run the License Authorization Wizard to license your product.

Using the license authorization wizard

1. To launch the License Authorization Wizard, click **License Product** on the Welcome dialog or click the **License Authorization Wizard** icon in the IBM SPSS Statistics application folder (the default location is */Applications/IBM SPSS Statistics 27)*.
2. Select **Concurrent user license**. When prompted, enter the license manager server name or IP address. This is the IP address or the name of the server on which the network license manager is running. If you have multiple addresses or names, separate them with a tilde (for example, `server1~server2~server3`). Contact your administrator if you do not have this information.

   Note: Depending on your environment, you may need verify that TCP port 7 is open. The License Authorization Wizard needs to contact the license manager server one time on port 7 to verify it exists.

Checking out/in a commuter license

Network licenses normally require that you are connected to the network to run IBM SPSS Statistics. If your administrator enabled commuter licenses, you can check out a commuter license to use the network license when you are not connected to the network. For example, you may want to run IBM SPSS Statistics on the train when you don't have a network connection. Before disconnecting from your network and catching the train, you could check out a commuter license for a limited amount of time. You will need to reconnect to the network and check the license back in before the time expires. Otherwise, IBM SPSS Statistics will stop working.

Network licenses are enabled and configured by your administrator. If you would like to use this feature and can't, check with your administrator.

Important: Even if you are able to run IBM SPSS Statistics because you are reconnected to the network, be sure to check the license back in. Doing so will allow other users to take advantage of the commuter license.

Check out a license

1. Double-click *Commuter Utility* in the installation directory.
2. Select the license that you want to check out.
3. In the Duration box, enter the number of days for which you want to check out the license. There is a limit that your administrator configures.
4. Click **Check Out**.

The commuter license will expire after the number of days specified by **Duration**. You can also manually check the license back in at any time.

You may receive a message in the following format:

```
Error while checkout with error code: <code>
```

Common codes are as follows.

Code	Meaning
77	All available licenses have been checked out.
1402	Attempt to check out license that has been reserved for another user.

Check in a license

1. Double-click *Commuter Utility* in the installation directory.
2. Select the license that you want to check in. License(s) that you checked out are indicated by a check mark.
3. Click **Check In**.

Applying fix packs

To ensure problem-free operation, keep your product at the latest fix pack level. Complete all of the necessary pre-installation and post-installation tasks as described in the fix pack instructions.

Uninstalling

1. Drag the installation folder to the Trash. By default, this is */Applications/IBM SPSS Statistics 27*.
2. In your Home folder, browse to *Library/Preferences*.
3. Drag *com.ibm.spss.plist* to the Trash. Note that this file is used by IBM SPSS Statistics, IBM SPSS Statistics Student Version, and IBM SPSS Smartreader. If any of these applications are still installed, you should *not* remove this file.

4. In your Home folder, drag *Library/Application Support/IBM/SPSS/Statistics/27/Eclipse/* to the Trash.

5. If desired, remove any custom dialogs that you installed by dragging them to the Trash from *<install directory>/Resources/Extensions/CustomDialogs*.

6. If desired, remove any extension commands that you installed by dragging them to the Trash from *<install directory>/Resources/Extensions/extensions*.

7. Empty the Trash.