

# 7.4.0 Transfer Of Information

## #IntelligentSIEM

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# Announcements

## M5 firmware update 5.0.0

Resolves several security issues (CVEs) and includes updates for IMM, uEFI, RAID controllers, and disk firmware. For the latest, see <https://ibm.biz/qradarfirmware>.

## QRadar Risk Manager new adapter bundle

Cisco ASA version support increased to 9.13, Cisco ASA FQDN rule support, Cisco IOS version support increased to 16, Cisco IOS IPv6 object support, Check Point HTTPS ICMP and Other service support

## Microsoft Graph Security API protocol

New protocol for Microsoft Graph Security alert event collection.

## QRadar 101 content

Coming soon. A new QRadar Software Master page and an Application troubleshooting page.

Release date	Name	Version	Resolved issues	Security bulletins	Known issues	Latest version	Release notes	Fix Central
2020/04/30	QRadar SSEM	7.4.0 Fix Pack 2 (Build 20200426161706)	4	0	Offenses: 1224832	Yes	SFS	Download
2020/04/28	QRadar SSEM	7.4.0 Fix Pack 1 Interim Fix 1 (Build 20200424160445) @	1	0	Offenses: 1224819	No	SFS	Download
2020/04/13	QRadar SSEM	7.4.0 Fix Pack 1 (Build 20200409095210)	22	0	Offenses: 1224324 QPM tunnels: 1224430	No	SFS	Download
2020/03/16	QRadar SSEM	7.4.0 (Build 20200304205308)	73	12	Event Collectors: 1223254	No	SFS ISO	SFS Download ISO Download
2020/04/13	QRadar SSEM	7.3.3 Fix Pack 3 (Build 20200409085709)	20	8	Offenses: 1224324	No	SFS	Download
2020/02/13	QRadar SSEM	7.3.3 Fix Pack 2 (Build 20200208135728)	31	4	None	No	SFS	Download

# QRadar Focus in 2020

Enable customers to accurately and efficiently detect and manage threats to help mitigate the risk of data exposure and business disruption.



Provide advanced analytics to accurately detect critical threats against users, networks, systems and applications.



Streamline workflows to help analysts make faster, well-informed escalations decisions.



Improve operational efficiency by providing tools to more easily ingest data and better manage the system.



Support customers as they modernize their IT environments and increasingly adopt cloud and containerized environments.

# Key Themes Delivered in QRadar 7.4



## Operational efficiency & ease of management

- App multi-tenancy
- Out-of-the-box apps
- Simplified log source configuration
- Flexible deployment for QNI
- Easily configurable Disaster Recovery



## Improved usability and visualizations

- New dashboard chart types
- Share dashboard with other users
- Drill down from dashboards into workflows
- Automatically investigate certain offenses

# PLATFORM UPDATES

# Invest In The Core

## What's New

- Upgraded to RedHat 7.6
- Customizable Offense email template
- Dynamic Search API
  - Perform advanced queries using a selection of fields available in the Offenses Rest API
  - Offense related searches possible in the Dynamic Search API
    - Show me all Offenses per Attacker
    - Show me all Networks with more than X Offenses



# New Email Management User Interface

## What's New

- Authenticated SMTP
  - Easily add Authenticated Email servers and send encrypted emails with the new Email Management UI
- With the new Email Management UI, you can:
  - Search Email Servers
  - Add/Edit Email Servers
  - Delete Email Servers

**Edit Email Server**

**Hostname \***  
The hostname of the email server.

**Port \***  
The port that mail will be sent to.

**Description**  
A description of the email server.

**Username**  
The username for SMTP authentication.

**Password**  
The password for SMTP authentication.

**TLS \***  
When disabled, outgoing mail will not be TLS encrypted.

**Delete Email Server**

Are you sure you want to remove smtp.gmail.com?

Hostname	Description	Port	Username	TLS	
smtp.gmail.com	Google Email Server	587	mailuser	enabled	⋮
smtp.yahoo.com	Yahoo mail server	587	yahoouser	enabled	⋮

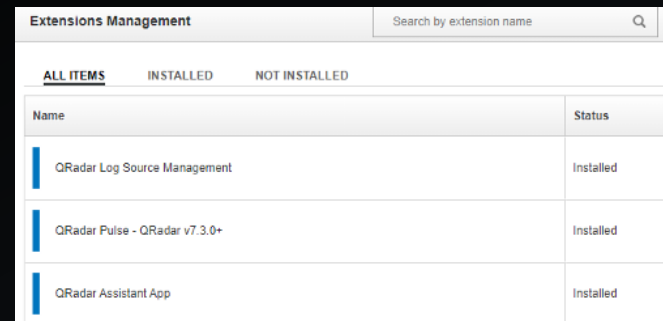
# Major App Enhancements in 7.4.0!

## New Multi-Tenanted Application Framework

- Enable MSSPs to run apps for multiple customers in multi-tenanted environments
- Run with one instance per security profile so that all data goes through separated instances of this app

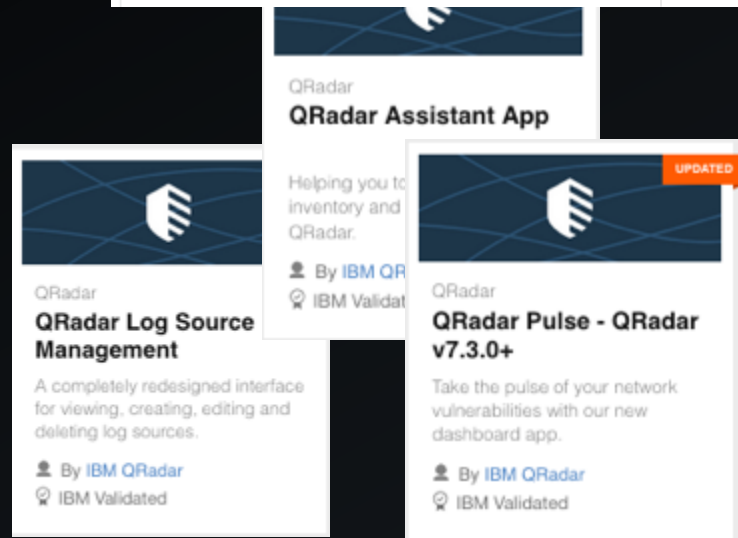
## Out-Of-The-Box Apps

- Log Source Management App, Pulse, Assistant App are now out of the box



The screenshot shows the 'Extensions Management' interface. At the top right, there is a search bar labeled 'Search by extension name'. Below the search bar are three tabs: 'ALL ITEMS', 'INSTALLED', and 'NOT INSTALLED'. The 'ALL ITEMS' tab is selected. Below the tabs is a table with two columns: 'Name' and 'Status'. The table contains three rows of data:

Name	Status
QRadar Log Source Management	Installed
QRadar Pulse - QRadar v7.3.0+	Installed
QRadar Assistant App	Installed



The image shows three overlapping app cards. The top card is for 'QRadar Assistant App' with a blue header and a white hand icon. Below the header, it says 'QRadar Assistant App' and 'Helping you to inventory and QRadar.' It is attributed to 'By IBM QRadar' and 'IBM Validated'. The middle card is for 'QRadar Log Source Management' with a blue header and a white hand icon. Below the header, it says 'QRadar Log Source Management' and 'A completely redesigned interface for viewing, creating, editing and deleting log sources.' It is attributed to 'By IBM QRadar' and 'IBM Validated'. The bottom card is for 'QRadar Pulse - QRadar v7.3.0+' with a blue header and a white hand icon. Below the header, it says 'QRadar Pulse - QRadar v7.3.0+' and 'Take the pulse of your network vulnerabilities with our new dashboard app.' It is attributed to 'By IBM QRadar' and 'IBM Validated'. There is an orange 'UPDATED' badge in the top right corner of the bottom card.

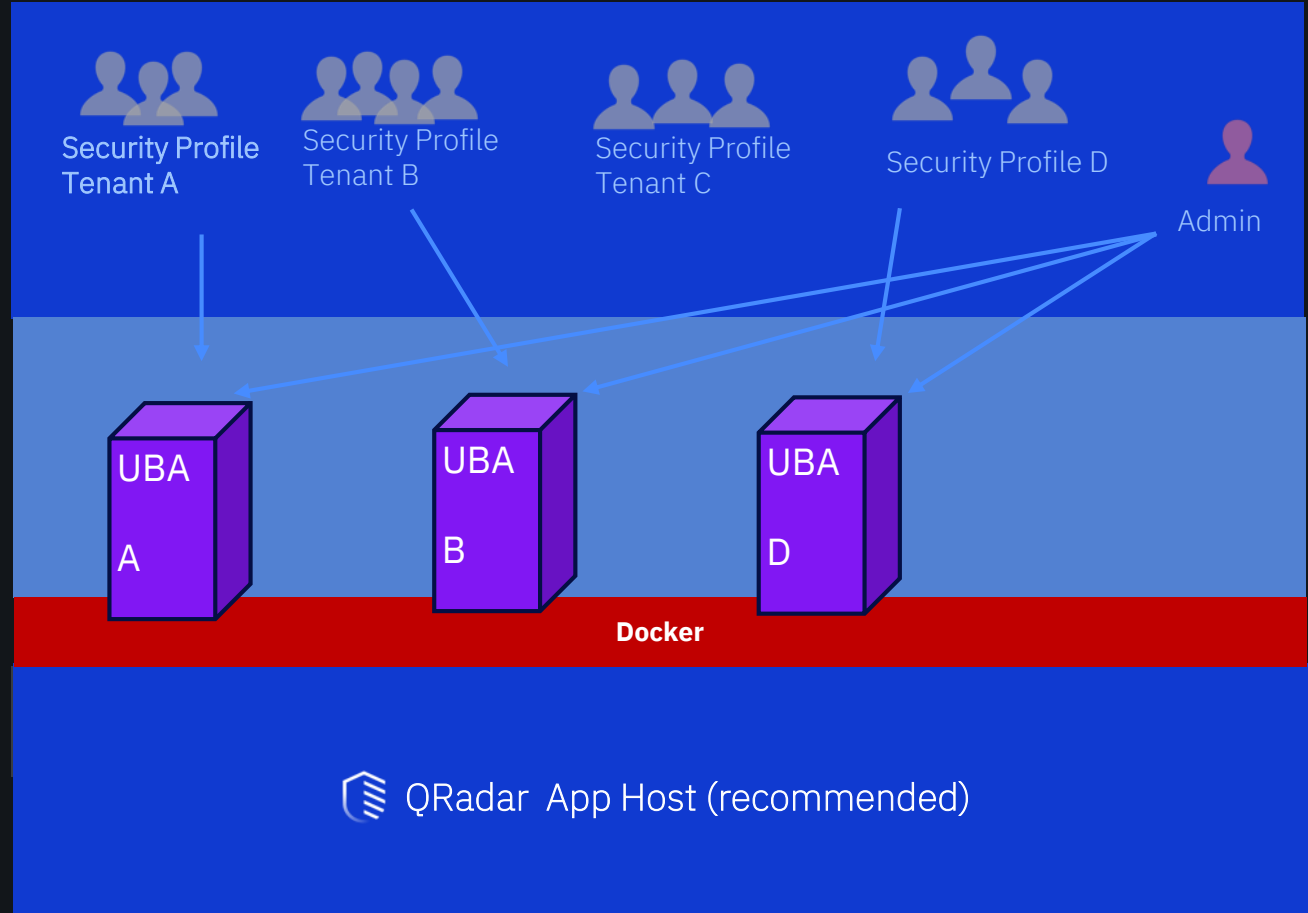


# Architecture (Simplified)

Secure by design. Data safety is handled through existing QRadar Security Profiles.

Each app “instance” is attached to an existing security profile ensuring data segregation at QRadar API level.

App developers do not have to handle the complexity of apps which are safely isolated one another.




Search 

- Filter By**
- Status (3)**
- Failed to Install
  - Error / Stopped
  - Running



### Installed Extensions

ID	Name	Status	Version	Number of Instances	Total Memory	Installed By	Install Date	Options
9	User Behavior Analytics	Running	3.6.0	1	1000 MB	qaa	Apr 28, 2020	
8	QRadar Assistant App	Running	999.0.0	1	600 MB	admin	Apr 18, 2020	...

### Installed Content

ID	Name	Status	Version	Memory	Installed By	Install Date	Options
No item to display							

### Custom Applications

ID	Name	Status	Version	Memory	Installed By	Install Date	Options
No item to display							



Search

Filter By Status (3)

- Failed to Install
- Error / Stopped
- Running

### Create New Instance

- Select Security Profile**
- Select User Role
- Summary & Finish

## First, let's choose a security profile

When creating a new instance of an Extension, it must be bound to a security profile. Please select a security profile from the table below before continuing. Only one security profile can be selected.

If this instance requires an authorized service token, that authorized service must be assigned the same security profile selected here.

Search

Security Profile	Domains	Users
<input type="radio"/> Admin	default, VLAN_100, VLAN_200, ...	2
<input checked="" type="radio"/> BlueOffice	VLAN_100, VLAN_200	2

User Name	Email
blue-dev	blue-dev1@tw.ibm.com
blue-qa	blue-qa@tw.ibm.com

Back Next

No item to display



Search

- Filter By**
- Status (3)**
- Failed to Install
  - Error / Stopped
  - Running

### Create New Instance

- Select Security Profile
- 2** Select User Role
- 3 Summary & Finish

### Now, just a few more details

User roles below have been identified from your security profile selection in the previous step. Please select which user roles you would like to auto enable (if they haven't been already) on creation of the app instance. You can select multiple user roles.

Search

	User Role	Users
<input checked="" type="checkbox"/>	DevOps	2
<b>User Name</b>		<b>E-mail</b>
	blue-dev	blue-dev1@tw.ibm.com
	red-dev	red-dev@tw.ibm.com
<input type="checkbox"/>	QAs	3

[Back](#) [Next](#)

No item to display



Search

- Filter By**  
**Status (3)**
- Failed to Install
  - Error / Stopped
  - Running

### Create New Instance

- Select Security Profile
- Select User Role
- 3** Summary & Finish

### Finally, please review the summary

On confirmation, an instance of User Behavior Analytics will be created with the following details.

<b>Name</b>	User Behavior Analytics-BlueOffice
<b>Security Profile</b>	BlueOffice
<b>Created By</b>	admin
<b>Creation Date</b>	Apr 28, 2020
<b>Memory</b>	1000 MB
	Current usage <span style="float: right;">1.56 GB / 3.13 GB</span>
<b>Permitted Users</b>	blue-dev <blue-dev1@tw.ibm.com>

[Back](#) [Confirm & Create](#)

No item to display



# DATA MANAGEMENT

# Additional Structured Data Support

## What's New

- Ability to easily configure custom parsing for unsupported products
- No regular expressions required when customizing parsing for well structured event data

- **For DSMs** Custom Property autodetection is possible for XML formatted events from DSMs such as McAfee EPo, Microsoft Windows Security Event Logs, Microsoft Azure

## Target Audience

- Anyone who utilizes the DSM Editor and Custom Properties to customize parsing

The screenshot shows the 'Property Expression Definition' window. It is titled 'Property Expression Definition' and has an 'Enabled' checkbox checked. Under the 'Selection' section, 'Log Source Type' is set to '3Com 8800 Series Switch', 'Log Source' is 'All', and 'Category' is 'Any'. The 'Extraction using' dropdown is set to 'XML Key'. The 'XML Key' field contains the expression: `/*EPOEvent/*MachineInfo/*MachineName/*[0]`.

The screenshot shows the 'Enable Property Autodetection' settings. The 'Enable Property Autodetection' toggle is turned on. Below it, the 'Property Detection Format' dropdown is set to 'XML'. The 'Enable Properties for use in Rules, Forwarding Profiles and Search Indexing' toggle is turned off. A 'Show Advanced Options' link is visible at the bottom right.

# Normalized Event Model Updates

## What's New

- Customers can now filter, and search traffic based on the Event Collector
- Easily diagnose why a given event was forwarded to storage with the new Stored For Performance field

## Benefits

- Leverage the new Normalized Event fields in Ariel to define AQL properties, Searches, event filtering, etc.
- Quickly identify event pipeline performance degradations

<b>Event Collector</b>	7
<b>Qid Event Id</b>	APISuccess
<b>Qid Event Category</b>	ActionRestAPI
<b>Log Source Identifier</b>	null
<b>Truncated</b>	False
<b>Stored For Performance</b>	False



# Content Management Export API

## What's New

- Expanded the support of the new CMT allow exporting of Custom Rules, Custom Searches, Reports, and it's required dependencies
- Embedded custom filters into the API requests allows users to naturally export the defined content

## Target Audience

- Anyone that frequently migrate Rule/Report/Search data from one environment to another

```
LOG_SOURCE_TYPES,  
LOG_SOURCES,  
CUSTOM_PROPERTIES,  
REGEX_EXPRESSIONS,  
LEEF_EXPRESSIONS,  
CEF_EXPRESSIONS,  
JSON_EXPRESSIONS,  
GENERIC_LIST_EXPRESSIONS,  
NAME_VALUE_PAIR_EXPRESSIONS,  
XML_EXPRESSIONS,  
AQL_PROPERTIES,  
CALCULATED_PROPERTIES,  
LOG_SOURCE_EXTENSIONS,  
QID_RECORDS, CUSTOM_RULES,  
REFERENCE_DATA, FGROUPTS,  
SAVED_EVENT_FLOW_SEARCHES,  
REPORTS>"
```

# QRADAR NETWORK INSIGHTS

# Software QRadar Network Insight (QNI) Installations

## Benefits

Install Software version of QNI on:

- Your own hardware with a Napatech NT40E3 network interface card (maximum 1 per host)
- Your own hardware with Intel x520 or x710 network interface cards
- A virtual machine
- Software QNI installations should be installed with the 6500 Appliance ID activation.
- For software QNI installations, the minimum recommended specifications should match the QNI 1901/1910 hardware requirements included for reference here

# QNI Flow Sources and Interfaces

## What's New

- New Flow Source and Flow Interface columns on each flow record can be mapped to domains to better support multi-tenancy for QNI customers
- Flow Source represents the hostname of the managed host receiving the flows
- Flow Interface represents the network interface on the managed host which received the flows.

**Add Flow Source** ?

Build from existing flow source

**Flow Source Details**

Flow Source Name: new\_ens3f0\_interface

Target Flow Collector: qni102 :: qnihw1

Flow Source Type: Network Interface

**Network Interface Configuration**

Flow Interface: ens3f0

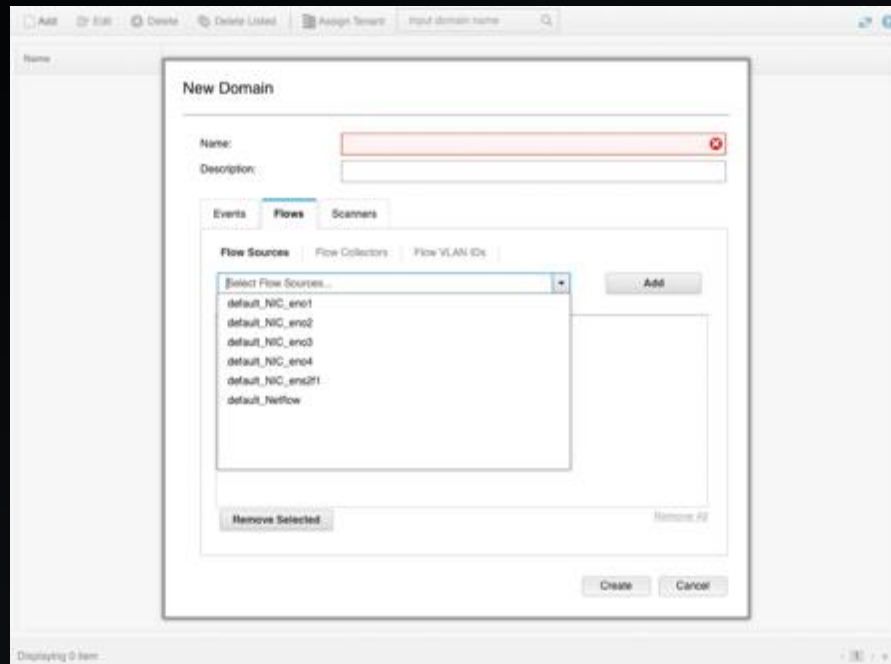
Save Cancel

Application ▲	Source Bytes	Destination Bytes	Source Packets	Destination Packets	ICMP Type/Code	Flow Source	Flow Interface
DHCP.IPv6	156 (C)	0	1	0	N/A	shortblack	shortblack:eno2
DHCP.IPv6	483 (C)	0	3	0	N/A	shortblack	shortblack:napatech0
FileTransfer.NETBIOS	100 (C)	0	1	0	N/A	shortblack	shortblack:eno2
FileTransfer.NETBIOS	288 (C)	0	3	0	N/A	shortblack	shortblack:napatech0
FileTransfer.NETBIOS	100 (C)	0	1	0	N/A	shortblack	shortblack:eno2

# QNI Flow Source Domain Management

## Benefits

- Use Flow Sources to most effectively map QNI hosts to Domains to achieve multi-tenancy
- Use Flow Interfaces to segregate traffic on shared software hosts. Note that when overlapping IPs are present, this is less effective
- Multiple Flow Collectors or VLAN tags allow for segregation of different domains that have overlapping IP addresses



# BitTorrent Traffic Inspection

Introducing a new inspector for QNI and QIF to provide better insights

- Results in better identification of BitTorrent traffic, especially in environments where the client is using UDP with the uTorrent transfer protocol

The new inspection will collate:

- Summary information about the connection itself including number of messages and session duration
- Metadata about the peers and the torrent file itself
- New “BitTorrent Handshake verification failure” suspect content description

The screenshot displays the 'BitTorrentSession' inspection results. It includes a summary of capture details, file metadata, protocol metadata, and the protocol name.

**BitTorrentSession**

- This document was captured at Apr 10 2019 21:14:43
- It was part of a BitTorrent (tcp) session that started at Apr 10 2019 21:14:39
- The Server was at [redacted] (MAC: [redacted]) on port 45004.
- The Client was at [redacted] (MAC: [redacted]) on port 51802.

**File Metadata** +/-

SuspectContent anonymous proxy

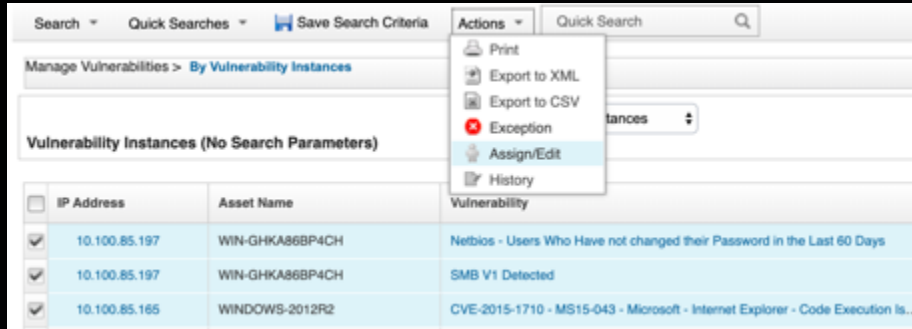
**Protocol Metadata** +/-

BitTorrentClientPeerId:	[redacted]
BitTorrentClientProgram:	[redacted]
BitTorrentClientBytesSent:	1164
BitTorrentClientContentBytesSent:	0
BitTorrentClientBitTorrentMessagesSent:	39
BitTorrentClientMessageSent:	39
BitTorrentServerPeerId:	[redacted]
BitTorrentServerProgram:	libTorrent 0.13.7
BitTorrentServerBytesSent:	131801
BitTorrentServerContentBytesSent:	131072
BitTorrentServerBitTorrentMessagesSent:	12
BitTorrentServerMessageSent:	12
BitTorrentInfoDictionaryHash:	[redacted]

**ProtocolName** BitTorrent

# QRADAR VULNERABILITY MANAGER

# QRadar Vulnerability Manager

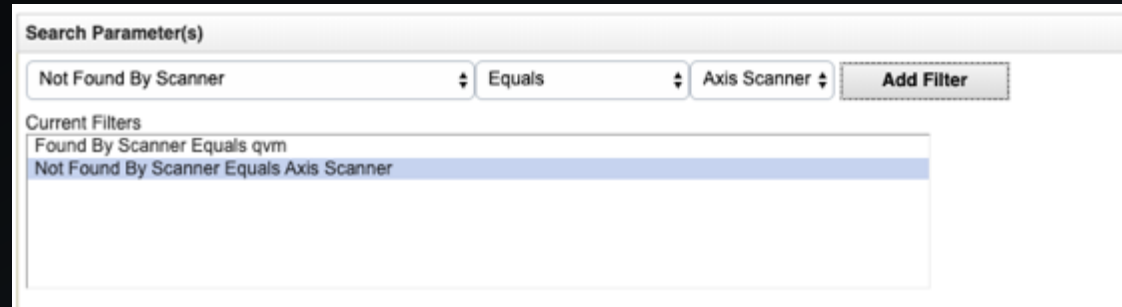


## Vulnerability Exceptions and Assignment

- Conveniently assign and exception multiple vulnerabilities at the same time
- Ability to identify false positives and compare vulnerability results against multiple scanners

## Controversial Vulnerabilities

- Easily filter by “Not found by Scanner” to identify vulnerabilities found by QVM Scanner





# WHAT'S NEW – QRADAR APPS

# QRadar Advisor with Watson 2.5.2

## What's New

- Automatically investigate offenses that are suggested by Watson
- Map QRadar offense closing reasons to the suggested AI priority evaluation choices
- Support for custom SSL certificate validation with a transparent proxy

The screenshot displays the IBM QRadar Advisor interface for a specific offense (ID: Offense 857). The interface includes a navigation bar with options like Dashboard, Offenses, Log Activity, Network Activity, Assets, Admin, User Analytics, and Watson. The main content area shows key statistics for the offense: Critical (14), Threat Actors (4), Malware Families (5), High Issue Assets (3), and High Value Users (0). Below this is a table of observables with columns for Concern, Type, Description, Found Locality, and Trust. The table lists several critical observables, including document, word, trojan, and apostrophe. On the right side, there is an evaluation section showing Watson's evaluation as 'High priority' and the admin's evaluation as 'High priority'. There is also a section for MITRE ATT&CK Tactics & Techniques, listing Initial Access, Execution, and Persistence with their respective evidence and confidence levels.

Critical	Threat Actors	Malware Families	High Issue Assets	High Value Users
14	4	5	3	0

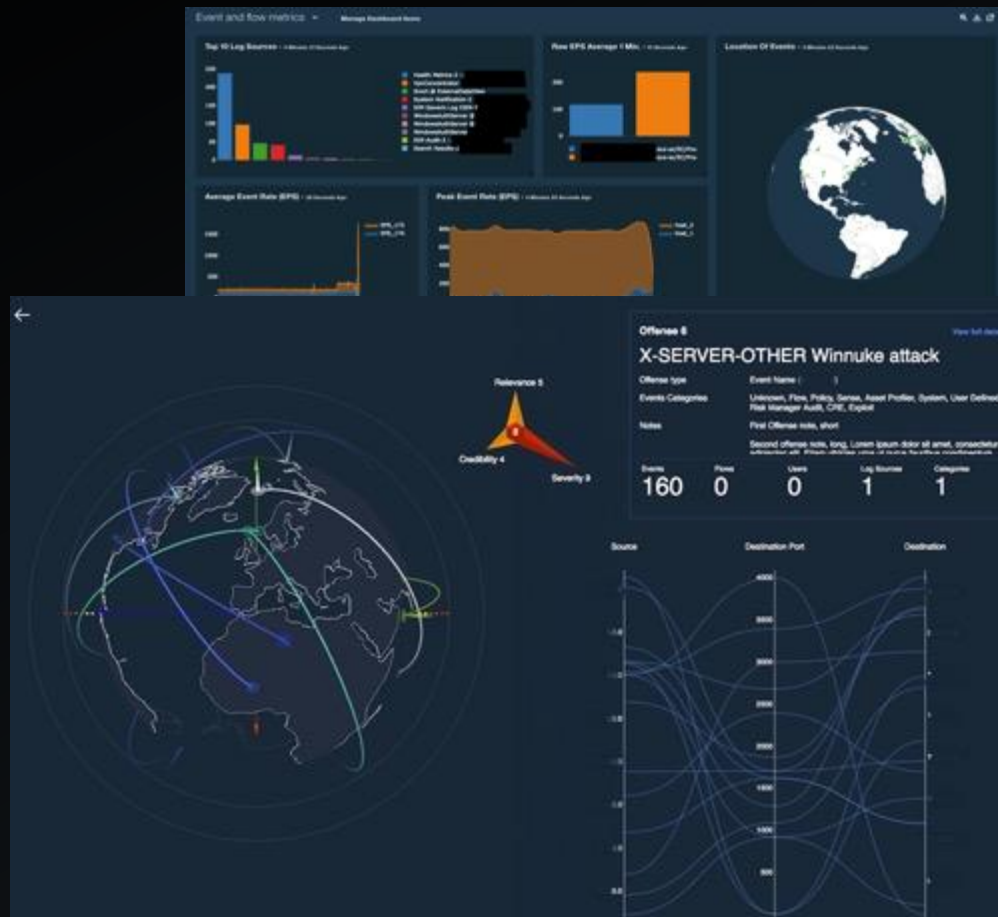
Concern	Type	Description	Found Locality	Trust
Critical	[Icon]	[Redacted]	Yes	---
Critical	[Icon]	[Redacted]	Yes	---
Critical	[Icon]	Document, Word, Trojan, Apost	No	New
Critical	[Icon]	[Redacted]	Yes	---
Critical	[Icon]	[Redacted]	Yes	---
Critical	[Icon]	[Redacted]	Yes	---

Tactic/Technique Name	Evidence	Confidence
Initial Access	[Icon]	High
Execution	[Icon]	Low
Persistence	[Icon]	High

# QRadar Pulse 2.2.2

## What's New

- Share a dashboard with other QRadar Pulse users by sending a dashboard link
- Filter dashboards by type
- Drill down in pie charts and bar charts
- Show stacked area chart for time series
- Add a scatter chart
- Display 0 in big number charts for AQL data sources when no data is returned
- View column names in pie chart hover text
- Threat Globe now supports IPv6

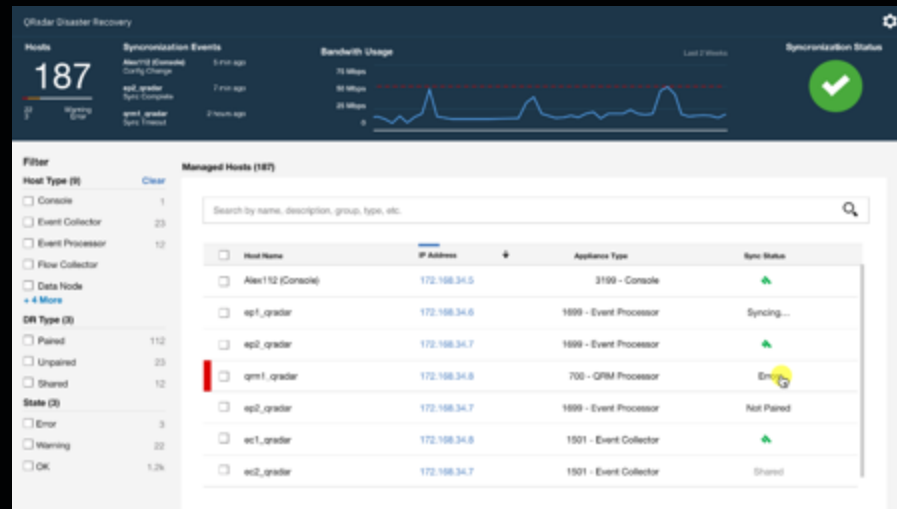


# New easy-to-setup Disaster Recovery

Q2 2020

## New simplified DR with intuitive app UI

- Setup DR configurations and map Primary to DR hosts via the UI
- 1:1 mapping for Console, EPs, FPs, and DNs; v1 data only.
- Visualize the full Primary and DR deployments to understand mappings
- Easily configure data and configuration syncs (default 1 min, 24 hrs respectively)
- Customers can optionally run large searches on DR site to protect primary



# Use Case Manager

## Leverage MITRE ATT&CK framework to manage and plan use cases

- Visually understand your ability to detect tactics and techniques across the attack chain
- Use new insights to prioritize the rollout of new use cases and apps to effectively strengthen your security posture

## Built-in analysis of rules

- Identify top firing rules and top offense generating rules
- Gain in-app tuning recommendations unique to your environment
- Easily update network hierarchy, building blocks and server discovery and based on recommendations

The screenshot displays the IBM Security Use Case Manager interface. On the left, there are filter options for 'Filter rules by attributes', 'Filter rules by rule tests', and 'Filter rules by rule tests by ATT&CK'. Below these are sections for 'Tactic' (with a dropdown menu), 'Tactic confidence' (High, Medium, Low), 'Technique' (with a dropdown menu), and 'Technique confidence' (High, Medium, Low). The main area shows a table of rules with columns: Initial Action, Execution, Precondition, Postcondition, Defense Strategy, Credential Access, Category, Lateral Movement, Collection, Command and Control, Mitigation, Impact, and M items. Below the table is a 'Selected filters' section with a search bar and icons. Further down are two bar charts: one for 'Tactic' (Credential access, Bash history) and one for 'Technique' (Credential access, Brute force). To the right of the charts are statistics: 'Rules mapped to MITRE: 0', 'Total offenses: 68', 'Offenses closed on false positive: 63', and 'Offenses mapped to MITRE: 5'. At the bottom, there is a table titled 'Take the following rules, check 'Investigate' and follow the suggestions.' with columns: Check name, Risk name, Offense count, Percentage, and Rule last modified.

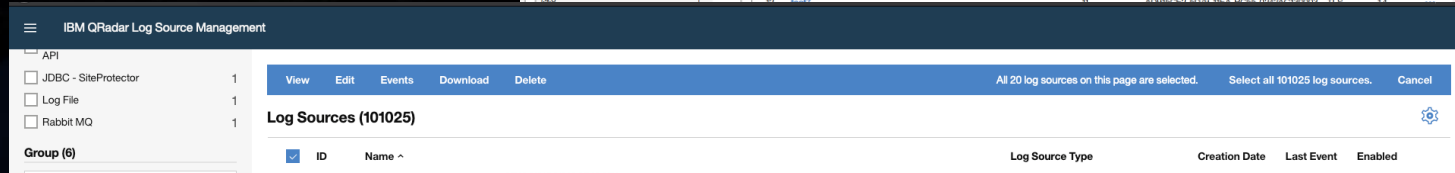
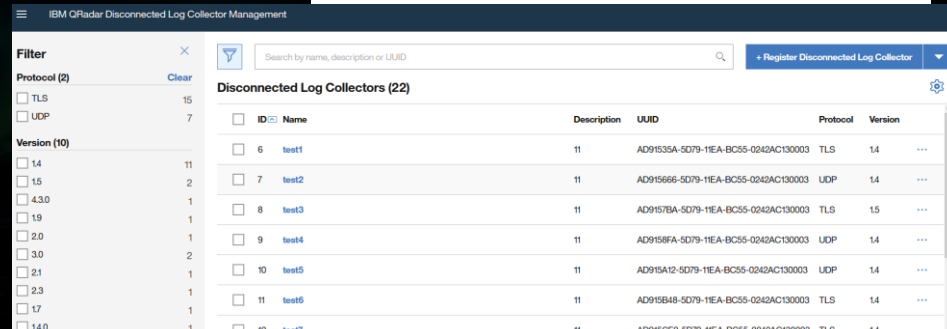
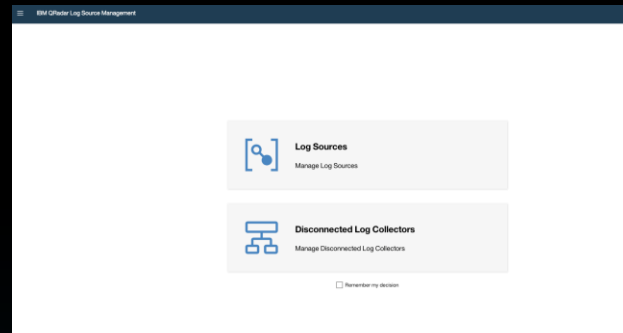
Check name	Risk name	Offense count	Percentage	Rule last modified
<input type="checkbox"/>	AWS Cloud: Multiple Console Login Failures from Same Source IP	0	54%	06/27/2018 07:15
<input type="checkbox"/>	File Source Request Handling Phase	0	14%	06/28/2018 12:10
<input type="checkbox"/>	SQL Server	0	13%	06/27/2018 08:10
<input type="checkbox"/>	AWS Cloud: User Name Error (Created, Deleted or Deleted)	0	13%	06/27/2018 07:15

# Log Source Management App v6

NEW! Q2 2020

## What's New:

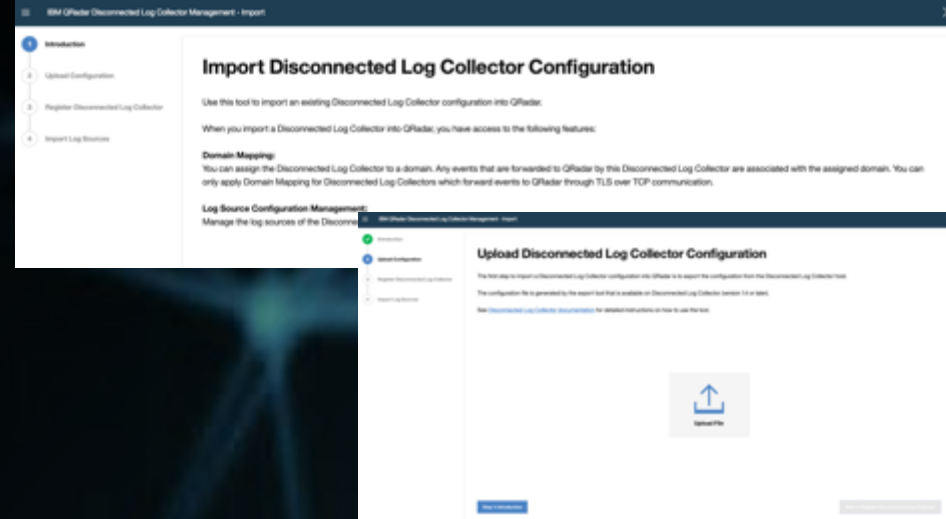
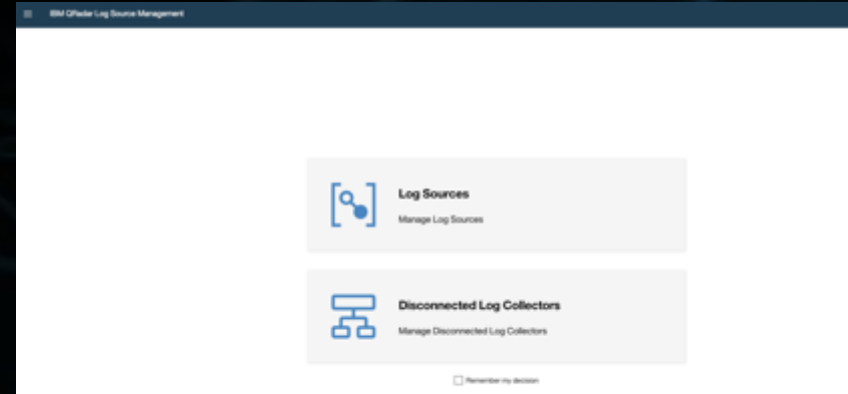
- Ability to edit the parameters of all of your log sources at the same time.
- **Disconnected Log Collector App**
  - In QRadar 7.4.0 or later, use the QRadar LSM app to register or import Disconnected Log Collector instances that are installed on your QRadar deployment.



# Disconnected Log Collector App

NEW! Q2 2020

- Use Log Source Management app to register or import Disconnected Log Collector instances that are installed in your environment
- Easily manage the log sources of the DLC with the QRadar Log Source Management app (Available in DLC v1.4+)
- Conveniently assign the Disconnected Log Collector instance to a domain
  - Any events that are forwarded to QRadar by this Disconnected Log Collector instance are associated with the assigned domain
  - You can only apply Domain Mapping for Disconnected Log Collector instances that forward events to QRadar through TLS over TCP communication.



# QRadar Assistant App v3.0.0

NEW! Q2 2020

- Manage applications and restart them through a user interface
- New RSS feed for the QRadar Support Forums.
- New more helpful links for important QRadar content.

The screenshot displays the IBM QRadar Assistant web interface. At the top right, the title 'IBM QRadar Assistant' is visible. Below it, there are navigation links for 'Home' and 'Applications'. The main content area is titled 'Installed Extensions'. A table lists various installed applications with columns for ID, Name, Status, Version, Number of Instances, Total Memory, Installed By, Install Date, and Options. A context menu is open over the 'Options' column for the 'IBM QRadar App For Splunk Data Forwarding' extension, showing actions like 'Start All Instances', 'Stop All Instances', 'Delete All Instances', 'Create New Instance', 'Check for Updates', and 'Uninstall Extension'.

ID	Name	Status	Version	Number of Instances	Total Memory ^	Installed By	Install Date	Options
1851	QRadar Log Source Management	Running	6.0.0	1	100 MB	Pulse	May 01, 2020	...
1951	Threat Intelligence	Running	1.4.6	1	200 MB	admin	May 01, 2020	...
1751	IBM QRadar App For Splunk Data Forwarding	Running	3.0.0	1	200 MB	admin	Apr 29, 2020	▶ Start All Instances ■ Stop All Instances 🗑 Delete All Instances + Create New Instance 🔄 Check for Updates 🗑 Uninstall Extension
856	Experience Center	Running	1.1.0	1	200 MB	Pulse	Mar 01, 2020	
851	QRadar App Editor	Running	2.2.0	1	200 MB	admin	Feb 20, 2020	
613	PhishMe Intelligence	Running	1.0.4	1	200 MB	admin	Jan 08, 2020	
854	IBM QRadar Pre-Validation App	Running	1.1.0	1	260 MB	admin	Feb 26, 2020	



# QRADAR COMMUNITY EDITION 7.3.3

# [IBM Security QRadar Community Edition]

Experiment, test, and develop on a fully featured version of the market leading SIEM

↓ [Download QRadar Community Edition V7.3.3](#)

↓ [SHA256 Sum for OVA](#)

↓ [01. Download & Install](#)

↓ [02. Data Sources](#)

↓ [03. Getting Started](#)

↓ [04. Extending with Apps](#)







↓ [05. Monitoring at Home](#)

## What's New

- Memory minimum requirement updated to 8GB or 10GB w/applications
- Disk space minimum requirement updated to 250GB

# THANK YOU

## FOLLOW US ON:

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-  [securityintelligence.com](https://securityintelligence.com)
-  [ibm.com/security/community](https://ibm.com/security/community)
-  [xforce.ibmcloud.com](https://xforce.ibmcloud.com)
-  [@ibmsecurity](https://twitter.com/ibmsecurity)
-  [youtube/user/ibmsecuritysolutions](https://youtube/user/ibmsecuritysolutions)

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